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# A BILL FOR AN ACT

RELATING TO EFFICIENCY IN GOVERNMENT.

**BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:**

1           SECTION 1. The legislature finds that Lean Six Sigma is a  
2 business management strategy that is widely used in many sectors  
3 of private industry. Lean Six Sigma methods also have potential  
4 for application to government. Lean Six Sigma is a rigorous,  
5 data-driven, results-oriented approach to process improvement.  
6 The process seeks to find inefficiencies in operations and  
7 eliminate those inefficiencies, leaving a more streamlined  
8 system for performing government functions and delivering  
9 government services.

10           The legislature finds that Lean Six Sigma has been  
11 successfully used in government to eliminate waste and  
12 inefficiency. In February 2000, Fort Wayne, Indiana,  
13 implemented Six Sigma in that city's government. Since then,  
14 costs have decreased, customer service and productivity have  
15 improved, and sixty projects have been completed resulting in  
16 more than \$10,000,000 in savings for the city. In 2008, Erie  
17 County, New York, incorporated Lean Six Sigma into its county  
18 government structure by creating a Six Sigma office that trains



1 and advises department heads and agency staff on Lean Six Sigma  
2 methods. Use of Lean Six Sigma in Erie County has shown results  
3 by cutting spending and waste among county agencies, which  
4 resulted in a modest budget surplus in 2009.

5 The legislature finds that in each of the past three fiscal  
6 years state revenue has declined, resulting in budget  
7 shortfalls. These economic difficulties present the State with  
8 an opportunity to reevaluate and restructure operationally and  
9 organizationally to do more with fewer resources. Lean Six Sigma  
10 has the potential to help Hawaii state government identify  
11 inefficiencies in its processes and improve its operations and  
12 means of delivering services to the public.

13 The purpose of this Act is to create a Lean Six Sigma task  
14 force to evaluate state government using Lean Six Sigma methods  
15 and recommend operational changes that will improve efficiency  
16 and create savings.

17 SECTION 2. (a) There is created the Lean Six Sigma task  
18 force, to be placed within the department of accounting and  
19 general services for administrative purposes only.

20 (b) The Lean Six Sigma task force shall use Lean Six Sigma  
21 methodologies to:



1 (1) Analyze current operations and organization of state  
2 government;

3 (2) Identify inefficiencies in government operations; and

4 (3) Recommend improvements that will increase government  
5 efficiency and improve the delivery of government  
6 services.

7 (c) Members of the Lean Six Sigma task force shall be  
8 appointed by the governor and, except as provided in this  
9 section, shall consist of a representative of each executive  
10 department. The governor shall appoint, as chairperson of the  
11 Lean Six Sigma task force, an individual who is familiar with  
12 Lean Six Sigma methods, provided that the chairperson may be  
13 appointed from the private sector.

14 (d) The Lean Six Sigma task force shall report its  
15 findings and recommendations, including any proposed  
16 legislation, to the legislature no later than December 31, 2012.  
17 The task force shall be dissolved on June 30, 2013.

18 SECTION 3. (a) The legislature shall consider the  
19 recommendations of the Lean Six Sigma task force during the  
20 regular session of 2013.

21 (b) Notwithstanding any provision of law to the contrary,  
22 recommendations of the Lean Six Sigma task force shall be




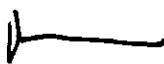
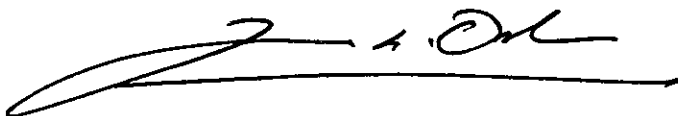
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1 adopted and implemented by the applicable government agencies,  
 2 unless those recommendations are rejected or invalidated by a  
 3 concurrent resolution that is adopted by a two-thirds majority  
 4 of each chamber of the legislature.

5 (c) State government agencies that implement any  
 6 recommendation of the Lean Six Sigma task force shall retain any  
 7 cost savings that result from the implementation of the  
 8 recommendation in their annual operating budget for the year  
 9 following implementation.

10 SECTION 4. This Act shall take effect upon its approval.

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INTRODUCED BY: Tom Brown  
  
  


JAN 20 2012



# H.B. NO. 2176

**Report Title:**

Government Efficiency

**Description:**

Creates a Lean Six Sigma task force to make recommendations for improving state government efficiency.

*The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.*

