

NEIL ABERCROMBIE
GOVERNOR

BRIAN SCHATZ
LT. GOVERNOR

STATE OF HAWAII
OFFICE OF THE DIRECTOR
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
335 MERCHANT STREET, ROOM 310
P.O. Box 541
HONOLULU, HAWAII 96809
Phone Number: 586-2850
Fax Number: 586-2856
www.hawaii.gov/dcca

KEALI'I S. LOPEZ
INTERIM DIRECTOR

DEPUTY DIRECTOR

January 3, 2011

The Honorable David Ige, Chair
Senate Committee on Ways and Means
State Capitol, Room 215
415 South Beretania Street
Honolulu, Hawaii 96813

Dear Chair Ige:

In reply to a request dated December 13, 2010, regarding budget briefing, transmitted herewith is one copy of the department's budget testimony. The electronic (pdf version) will be sent to wamtestimony@capitol.hawaii.gov shortly.

If you have any questions please call Meoh-Leng Silliman, Business Management Officer, at 586-2844, or Karen Lim, Program Budget Analyst, at 586-2841.

Very truly yours,

KEALI'I S. LOPEZ
Interim Director

Attachment

c: Governor's Policy Office
Department of Budget and Finance

PRESENTATION
OF THE DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS
TO THE SENATE COMMITTEE ON WAYS AND MEANS
BIENNIUM BUDGET REQUEST FOR FISCAL BIENNIUM 2011-2013

TWENTY-SIXTH STATE LEGISLATURE
REGULAR SESSION
JANUARY 10, 2011

TO THE HONORABLE DAVID IGE, CHAIR,
AND MEMBERS OF THE COMMITTEE:

I am Keali'i Lopez, and I am the interim Director of Commerce and Consumer Affairs. I appreciate this opportunity to discuss the department's fiscal biennium budget with the committee.

The Department's mission is to uphold fairness and public confidence in the marketplace, promote sound consumer practices, and increase knowledge, opportunity, and justice in our community.

As you are aware, the department was brought entirely under the compliance resolution fund ("CRF"), making the DCCA the only state department to be fully self-funding and self-sufficient. The foresight of the legislature to develop this requirement has benefited our customers and the public we serve and the state over the past several years. Self-sufficiency notwithstanding, strong fiscal oversight continues to be important to the department. The fees and revenue collected by the department are provisioned for the purpose of delivering important commerce and consumer protection related services.

Toward that end, I appreciate the Senate's Ways and Means Committee's thorough review and consideration of the department's budget. I especially appreciate your inquiry as to the impact of the current economic and fiscal conditions affecting the department's operations. The most significant impact has been the combination of furloughs and hiring restrictions placed upon the department. The impact of reduced staffing capacity, in of itself, has been challenging while the demand for many services have increased; this has been exacerbated by the reduction of work days due to furloughs.

The economic slowdown has been accompanied by increases in unlicensed activity, utility price increases as well as complaints related to unscrupulous practices of individuals and businesses taking advantage of people who are willing to take unreasonable risks due to their financial challenges. During the past fiscal year, the number of complaints to our Office of Consumer Protection (OCP) increased from 1,840 to 1,989 and the number of OCP dispositions has increased from 2,234 to 2,606. The number of complaint inquiries to our Regulated Industries Complaints Office increased from 10,916 in 2009 to 18,087 in 2010. Similarly, the number of customers who were assisted by our Business Action Center Branch increased from 15,000 in fiscal year 2009 to 16,850 in fiscal year 2010. As a result, the department's staffs have increased their efforts to meet the growing demand within the constraints that exist. However, these efforts can not continue to be sustained over an extended period of time without impacting the quality of service the public demands and deserves. Although it is unclear as to the final disposition of furloughs, the department will continue to work at filling vacancies that were approved by the previous administration. The department will also seek approval for some of the positions that were not approved, provided the division justifications merit the necessary capacity or expertise.

In the meantime, the central purpose of this portion of the briefing is to discuss the department's FY 2011-2013 budget. Attached to this brief are the program specific information in your prescribed format. The remainder of the brief is structured in the form for responses to the numbered questions posed in the committee's instructions.

Table 1: Department-Wide Budget Summary

The Department's fiscal year (FY) 11 operating budget is \$49,787,096 (\$47,526,571 special funds; \$2,260,525 trust funds). The Department's proposed FY12 operating budget is \$49,789,891 (\$47,342,899 special funds; \$2,446,992 trust funds) which includes reductions of \$4,000,000 in special funds and additions of \$4,002,795 (\$3,816,328 in special funds and \$186,467 in trust funds). For FY 13, the proposed operating budget is \$49,762,805 (\$47,340,813 in special funds and \$2,421,992 in trust funds) which includes reductions of \$4,000,000 in special funds and additions of \$3,975,709 (\$3,814,242 in special funds and \$161,467 in trust funds).

Table 2: Priority List of Functions

The Priority List of Functions, listed in order of priority, encompasses all of the major functions performed by the Department's programs.

Table 3: Resources by Program ID

The Department's total appropriated amounts for FY 11 in Act 162, Session Laws of Hawaii (SLH) 2009, as amended by Act 180, SLH 2010 is \$49,787,096 (\$47,526,571 special funds; \$2,260,525 trust funds). The amount requested in the Governor's budget submittal for FY 12 is \$49,789,891 (\$47,342,899 special funds; \$2,446,992 trust funds), and for FY 13 is \$49,762,805 (\$47,340,813 in special funds and \$2,421,992 in trust funds).

Table 4: Current Year (FY11) Restrictions

As of December 30, 2010, funding restrictions were not imposed on funds appropriated for FY 11 in Act 162, SLH 2009, as amended by Act 180, SLH 2010.

Table 5: Proposed Biennium Budget Reductions

The amount and impact of the reduction on the program are provided. The proposed Executive Budget reflects a \$4,000,000 special fund reduction in both FY 12 and FY 13 for non-recurring cost.

Table 6: Proposed Biennium Budget Additions

Additions in the Executive Budget includes:

- Restoring furlough savings of \$2,207,816 (\$2,156,349 special funds and \$51,467 trust funds) in both FY 12 and FY 13, and
- Increasing the special fund ceiling to fold-in positions and funds appropriated via specific appropriations totaling \$1,794,979 (\$1,659,979 special funds and \$135,000 trust funds) in FY 12 and \$1,767,893 (\$1,657,893 special funds and \$110,000 trust funds).

Table 7: Operating Budget Requests to the New Administration

Six of the 13 departmental budget requests originally reflected on the Form B-1 was approved and included the Executive Budget for FB 2011-2013.

Table 8: Non-general Funds

Unencumbered cash balances for specific funds totals (\$36,725,115 compliance resolution fund; \$188,190,997 hurricane reserve trust fund; \$11,936,449 total trust funds; and \$14,286,033 all other special funds) are provided.

Table 9: Emergency Appropriations Requests

None.

Table 10: Budget Decisions

The Department's requests, Budget and Finance's recommendations, and the Governor's decisions are listed.

Table 11: Vacancy Report

The Department had 36 vacancies on November 30, 2010.

Table 12: Personnel Separations

From July 1, 2009 to November 30, 2010, there were 49 instances of personnel separations from the Department.

Table 13: New Hires

From July 1, 2009 to November 30, 2010, the Department hired 43 personnel.

Table 14: Reduction in Force (RIF) Actions

None.

Table 15: RIF Related Grievances

None.

Table 16: Expenditures Exceeding Federal Fund Ceiling

The Department received approval to expend federal ARRA competitive grant funds for broadband mapping and planning.

Table 17: Intradepartmental Transfers

None.

Table 18: Capital Improvement Program (CIP) Budget Summary

None.

Table 19: CIP Requests to the New Administration

None.

Organizational Charts

The Department's organizational chart as of June 30, 2010 is attached. The changes for FY11 are listed.

Thank you for this opportunity to brief you. My staff and I would be pleased to answer any questions that you might have.

Department of Commerce and Consumer Affairs
 Department-wide Budget Summary

Table 1

Fiscal Year (FY) 2011				
Act 180/10 Appropriation (a)	Restriction (b)	Emergency Appropriation (c)	Total FY11 (d)	MOF
\$ -	\$ -	\$ -	\$ -	A
\$ 47,526,571.00	\$ -	\$ -	\$ 47,526,571.00	B
\$ -	\$ -	\$ -	\$ -	N
\$ 2,260,525.00	\$ -	\$ -	\$ 2,260,525.00	T
\$ -	\$ -	\$ -	\$ -	U
\$ -	\$ -	\$ -	\$ -	V
\$ -	\$ -	\$ -	\$ -	W
\$ -	\$ -	\$ -	\$ -	X
\$ 49,787,096.00	\$ -	\$ -	\$ 49,787,096.00	Total
Fiscal Year (FY) 2012				
Act 180/10 Appropriation (a)	Reductions (b)	Additions (c)	Total FY12 (d)	MOF
\$ -	\$ -	\$ -	\$ -	A
\$ 47,526,571.00	\$ (4,000,000.00)	\$ 3,816,328.00	\$ 47,342,899.00	B
\$ -	\$ -	\$ -	\$ -	N
\$ 2,260,525.00	\$ -	\$ 186,467.00	\$ 2,446,992.00	T
\$ -	\$ -	\$ -	\$ -	U
\$ -	\$ -	\$ -	\$ -	V
\$ -	\$ -	\$ -	\$ -	W
\$ -	\$ -	\$ -	\$ -	X
\$ 49,787,096.00	\$ (4,000,000.00)	\$ 4,002,795.00	\$ 49,789,891.00	Total
Fiscal Year (FY) 2013				
Act 180/10 Appropriation (a)	Reductions (b)	Additions (c)	Total FY13 (d)	MOF
\$ -	\$ -	\$ -	\$ -	A
\$ 47,526,571.00	\$ (4,000,000.00)	\$ 3,814,242.00	\$ 47,340,813.00	B
\$ -	\$ -	\$ -	\$ -	N
\$ 2,260,525.00	\$ -	\$ 161,467.00	\$ 2,421,992.00	T
\$ -	\$ -	\$ -	\$ -	U
\$ -	\$ -	\$ -	\$ -	V
\$ -	\$ -	\$ -	\$ -	W
\$ -	\$ -	\$ -	\$ -	X
\$ 49,787,096.00	\$ (4,000,000.00)	\$ 3,975,709.00	\$ 49,762,805.00	Total

Department of Commerce and Consumer Affairs
Priority List of Functions

Table 2

Pri #	Description of Function	Activities	Prog ID(s)	Statutory Reference
1	Business Registration & Securities Regulation: Ensure that business registration information is accurately maintained for corporations, partnerships, limited liability companies, trade names, trademarks, service marks and other business registration filings, and provide public access to this information; ensure compliance with and enforcement of securities and franchise laws; educate the public regarding aspects of investment fraud, precautions and where victims can get help, as part of securities enforcement and compliance efforts; and run business centers that offer personalized assistance to small and start-up businesses.	<ul style="list-style-type: none"> • Corporations, partnerships, trade names, limited liability companies, etc. Determine that all documents are filed in compliance with applicable statutory requirements. Assist the public in accessing information regarding documents that have been successfully filed with the Division, including implementing online access to public registration services and public documents. Provide personalized assistance to businesses registering with the Division. • Sales of securities and franchises. Examine applications for registration of securities and franchises to determine that security or franchise offerings comply with statutory requirements; register securities, sales agents, broker-dealers, investment advisers, investment adviser representatives and franchises; examine financial reports and records of securities dealers and investment companies; conduct investigations of reported fraud and other securities or franchise violations and prosecute violations; and conduct investor education outreach to communities throughout Hawaii. 	CCA111	Chapters 26-9(g), 414, 414D, 415A, 417E, 419, 421, 421C, 421I, 423, 424, 425, 425E, 428, 474, 482, 482E, 485A, and 519, HRS.
2	Insurance Regulatory Services: Regulatory oversight of the insurance industry.	<ul style="list-style-type: none"> • Examine insurers, health maintenance organizations, rating organizations, mutual and fraternal benefit societies, advisory organizations, agencies, independent claims organizations, guaranty associations. • Investigate complaints of alleged violations of insurance statutes and rules and other consumer requests for assistance. • Conduct qualification examinations and license insurers, health maintenance organizations and all categories of producers to transact insurance. • Approve/disapprove policies and rate filings. • License, examine and regulate captive insurance companies and develop the captive industry in Hawaii. • Review insurance entities' financial, operating and tax statements. • Regulatory surveillance for market conduct and financial condition of all insurers, health maintenance organizations, and mutual and fraternal benefit societies for compliance with insurance laws. 	CCA106	Chapter 287, 386, 386A, 392, 393, 431, 431E, 431K, 431L, 431M, 431N, 431P, 432, 432C, 432D, 432E, 435C, 435E, 448D, 481R, 481X and 488, HRS.

Department of Commerce and Consumer Affairs
Priority List of Functions

Table 2

Pri #	Description of Function	Activities	Prog ID(s)	Statutory Reference
		<ul style="list-style-type: none"> ● Investigate of violations and enforce motor vehicle claims fraud law. 		
		<ul style="list-style-type: none"> ● Administer the Hawaii Joint Underwriting Plan, including the development and promulgation of motor vehicle insurance rates. 		
		<ul style="list-style-type: none"> ● Implement Federal Health Care reforms relating to Health Care Exchanges and Premium Rate Review. 		
3	Office of Consumer Protection: Maintain Complaint Database.; Investigate Complaints; Prosecute Legal Actions; Legislation; Consumer Education; Landlord-Tenant Hotline.	<ul style="list-style-type: none"> ● Investigation of Complaints. Receive all complaints on a statewide basis: walk-ins, mail and telephone; evaluate complaints in relation to investigation threshold criteria; for cases meeting threshold requirements, determine all facts of complaint; determine from facts whether or not there is a violation of any consumer protection law, refer cases which, on their face, fall within the jurisdiction of another agency, and inform complainant of findings of fact and course of action to be taken, if any, by this office or another governmental agency; coordinate fact finding functions with other governmental agencies; monitor advertisements; subpoena witnesses for investigation of facts. ● Prosecution. Determine adequacy of evidence to prove violation prior to filing a complaint in court; negotiate Assurance of Voluntary Compliance or Consent Judgment prior to the filing of a complaint in court; take court action against entities that violate consumer protection law; obtain injunction, civil penalty and restitution for consumers in court actions and settlement of cases. ● Landlord-Tenant Cases. Provide Landlord-Tenant code information to callers. ● Legislation. Promulgate rules and regulations to protect consumers; draft consumer protection legislation for the Department; recommend consumer protection legislation to the Legislature; and offer testimony on other consumer protection legislation. 	CCA110	Chapters 209, 290, 436M, 437, 437D, 446, 446E, 457G, 467B, 476, 477, 477E, 480, 480D, 481A, 481B, 481C, 481D, 481F, 481H, 481L, 481K, 481M, 481P, 486N, 487, 487A, 487H, 487J, 487N, 487R, and 521, HRS.

Department of Commerce and Consumer Affairs
Priority List of Functions

Table 2

Pri #	Description of Function	Activities	Prog ID(s)	Statutory Reference
4	<p>Consumer Advocate for Comm, Util & Tran Svcs: Ensure the provision of reliable regulated service at reasonable cost to ratepayers, and educate consumers regarding aspects of public utility regulation.</p>	<ul style="list-style-type: none"> • Advocate positions on behalf of consumers of utility and transportation services before the State of Hawaii Public Utilities Commission ("PUC"), the Federal Communications Commission ("FCC"), and other federal, state and local regulatory agencies. Positions are developed and advocated concerning: (a) Applications for authority to offer new services; (b) Rate and fare proposals; (c) Revenue and earnings requirements of regulated utilities; (d) Financing of equipment, plant, and other facilities, (e) Review of capital improvement projects; (f) Transfers, extensions, and cancellations of permits, franchises, and certificates; (g) Regulations governing regulated industries; (h) Formulation of policies and long range planning for telecommunications and energy utilities; (i) service quality; and (j) agreements and contracts between a regulated company and suppliers and/or other parties. • Compliance investigations are conducted regarding the adequacy and efficiency of utility services. • Education of consumers relating to utility regulation and consumer rights through web site, newsletters, sponsored events, and attendance at trade-shows, fairs, business and community meetings, etc. 	CCA103	Sections 269-51 through 269-55, HRS.
5	<p>Financial Institution Services (effective 7/1/11 program title is Financial Services Regulation): Supervise and regulate financial institutions, escrow depositories, money transmitters, mortgage servicers, mortgage loan originators, and mortgage loan originator companies.</p>	<ul style="list-style-type: none"> • License, examine and supervise state-chartered and licensed banks, trust companies, savings and loan associations, financial services loan companies, credit unions, escrow depositories, and money transmitters. • License mortgage servicers effective July 1, 2010. • License mortgage loan originators and mortgage loan originator companies effective January 1, 2011. 	CCA104	Chapters 412, 449, 454F, 454M, 489D, HRS.

Department of Commerce and Consumer Affairs
Priority List of Functions

Table 2

Pri #	Description of Function	Activities	Prog ID(s)	Statutory Reference
6	<p>Professional & Vocational Licensing: Receive and review applications for professional and vocational licenses, condominium, real estate subdivision and time share projects; prepare & analyze legislative proposals to amend professional and vocational licensing laws; and update and evaluate examinations.</p>	<ul style="list-style-type: none"> • License and regulate 47 different professions and vocations. Provide administrative support to 25 regulatory licensing boards and, on behalf of the director of the department, administer 22 regulatory licensing programs. • The trust funds are dedicated to specific statutory purposes to educate the licensees who are the contributors to the fund, serve as a source of monetary recovery for injured consumers, or support increased government service demands by licensees. One fund is federally mandated to collect fees on its behalf, with revenues going to the federal agency. 	CCA105	<p>Chapters 373, 436B, 436E, 437, 437B, 438, 439, 440, 440E, 441, 442, 443B, 444, 447, 448, 448E, 448F, 448H, 451A, 451D, 451J, 452, 453, 453D, 454, 455, 457, 457A, 457B, 457G, 458, 459, 460, 460J, 461, 461J, 462A, 463, 463E, 464, 465, 466, 466K, 467, 467E, 468E, 468L, 468M, 471, 481E, 484, 514A, 514B and 514E, HRS.</p>
7	<p>Regulated Industries Complaints Office: Complaint receipt, investigation and prosecution of possible professional license violations.</p>	<ul style="list-style-type: none"> • Intake, investigate, resolve and civilly or administratively prosecute complaints involving professional and vocational licensing law violations. • Information and referrals, complaints history dissemination, consumer and industry education through brochures, online and presentations at various locations statewide. • Administer the State Certified Arbitration Program (lemon law program). 	CCA112	Section 26-9(h), HRS.
8	<p>Cable Television: Compliance with Hawaii's cable television law and rules.</p>	<ul style="list-style-type: none"> • Ensure quality service for cable television subscribers by issuing new franchises, franchise renewals and transfers of franchises. • Ensure expansion and enhancement of the Institutional Network (INET) • Identify new and improved services, future community needs and interests and enhancing technologies.(i.e., DBS, broadband, etc) • Monitor complaint responses and complaint resolution. 	CCA102	Chapter 440G, HRS.

Department of Commerce and Consumer Affairs
Priority List of Functions

Table 2

Pri #	Description of Function	Activities	Prog ID(s)	Statutory Reference
		<ul style="list-style-type: none"> ● Oversee technical inspections and establish reporting requirements. 		
		<ul style="list-style-type: none"> ● Award PEG contracts and provide support for PEG access. 		
		<ul style="list-style-type: none"> ● Establish a work group to develop procedures for streamlined permitting functions applicable to the development of broadband services or technology. 		
		<ul style="list-style-type: none"> ● Advocate for Hawaii's broadband future. 		
9	<p>General Support: Administration of the Department; conduct administrative hearings for the Department; and assist in information technology needs of the Department.</p>	<ul style="list-style-type: none"> ● Provides: (1) general policy and administrative leadership, supervision and coordination of the various programs of the Department; (2) assistance in the direction and supervision of operating divisions; and (3) centralized personnel management and organizational analysis support services to operating divisions. 	CCA191	Section 26-9, HRS.
		<ul style="list-style-type: none"> ● Provides all divisions of DCCA with: 1) services to find, acquire, implement and maintain information technology; (2) support for telephone systems (through DAGS-ICSD and the State's telephone service providers), additions, changes and problems to telephone service (includes the maintenance of phone directories for internal and external use); 3) services to enhance and update DCCA's web site; and 4) support for Information Line, an audio-response, fax-on-demand, computer driven system that contains pre-recorded DCCA contact information, consumer information, consumer alerts, and forms. 		
		<ul style="list-style-type: none"> ● Provides all divisions of DCCA with: (1) centralized budgeting and accounting services; (2) centralized clerical services; (3) building management; and (4) other administrative support services. 		
		<ul style="list-style-type: none"> ● Conducts contested case hearings for all divisions within DCCA that are required by law to provide contested case hearings under the provisions of HRS Chapter 91. 		
		<ul style="list-style-type: none"> ● Conducts contested case hearings for the Department of Education relating to the Individuals With Disabilities Education Act. 		
		<ul style="list-style-type: none"> ● Conducts contested case hearings under Chapter 103D, HRS (procurement law). 		

Department of Commerce and Consumer Affairs
Resources by Program ID

Table 3

Prog ID/Org	Program Title	As budgeted in Act 180/10 (FY11)			Governor's Submittal (FY12)			Governor's Submittal (FY13)			MOF
		Pos (P)	Pos (T)	\$\$\$	Pos (P)	Pos (T)	\$\$\$	Pos (P)	Pos (T)	\$\$\$	
CCA102/FA	Cable Television	4.00	-	\$ 5,253,288.00	4.00	3.00	\$ 1,786,537.00	4.00	3.00	\$ 1,786,537.00	B
CCA103/HA	Consumer Advocate for Comm, Util & Tran Svcs	15.00	-	\$ 2,087,882.00	23.00	-	\$ 2,803,599.00	23.00	-	\$ 2,803,599.00	B
CCA104/BA	Financial Institution Services (Program Title change effective 7/1/2011 to Financial Services Regulation)	30.00	-	\$ 2,792,430.00	34.00	-	\$ 3,387,006.00	34.00	-	\$ 3,384,920.00	B
CCA104/BA	Financial Institution Services (Program Title change effective 7/1/2011 to Financial Services Regulation)	-	-	\$ -	-	-	\$ 110,000.00	-	-	\$ 110,000.00	T
CCA105/GA	Professional & Vocational Licensing	52.00	11.00	\$ 5,180,504.00	52.00	13.00	\$ 5,573,217.00	52.00	13.00	\$ 5,573,217.00	B
CCA105/GA	Professional & Vocational Licensing	5.00	6.00	\$ 2,009,844.00	5.00	6.00	\$ 2,086,311.00	5.00	6.00	\$ 2,061,311.00	T
CCA106/EA	Insurance Regulatory Services	81.00	1.00	\$ 13,400,625.00	81.00	2.00	\$ 13,941,755.00	81.00	2.00	\$ 13,941,755.00	B
CCA106/EA	Insurance Regulatory Services	-	-	\$ 200,000.00	-	-	\$ 200,000.00	-	-	\$ 200,000.00	T
CCA110/DA	Office of Consumer Protection	14.00	3.00	\$ 1,461,378.00	14.00	3.00	\$ 1,573,840.00	14.00	3.00	\$ 1,573,840.00	B
CCA110/DA	Office of Consumer Protection	-	-	\$ 50,681.00	-	-	\$ 50,681.00	-	-	\$ 50,681.00	T
CCA111/CA	Business Registration & Securities Regulation	70.00	9.00	\$ 6,295,310.00	70.00	9.00	\$ 6,649,240.00	70.00	9.00	\$ 6,649,240.00	B
CCA112/AB	Regulated Industries Complaints Office	65.00	2.00	\$ 5,231,770.00	65.00	2.00	\$ 5,579,836.00	65.00	2.00	\$ 5,579,836.00	B
CCA191/AA	General Support-Director's Office & Administration	24.00	1.00	\$ 3,438,487.00	24.00	-	\$ 3,498,011.00	24.00	-	\$ 3,498,011.00	B
CCA191/AH	General Support-Office of Administrative Hearings	4.00	5.00	\$ 859,887.00	4.00	5.00	\$ 922,511.00	4.00	5.00	\$ 922,511.00	B
CCA191/AI	General Support-Information Systems & Communications Office	15.00	1.00	\$ 1,525,010.00	15.00	1.00	\$ 1,627,347.00	15.00	1.00	\$ 1,627,347.00	B
	Special Fund Total	374.00	33.00	\$ 47,526,571.00	386.00	38.00	\$ 47,342,899.00	386.00	38.00	\$ 47,340,813.00	B
	Trust Fund Total	5.00	6.00	\$ 2,260,525.00	5.00	6.00	\$ 2,446,992.00	5.00	6.00	\$ 2,421,992.00	T

Department of Commerce and Consumer Affairs
Current Year (FY11) Restrictions

Table 4

<u>Prog ID</u>	<u>Restriction \$\$\$</u>	<u>Impact</u>	<u>MOF</u>
		None.	

Department of Commerce and Consumer Affairs
Proposed FY12 and FY13 Reductions

Table 5

Description of Reduction	Impact of Reduction	Prog ID	Pos (P)	Pos (T)	\$\$\$ FY12	Pos (P)	Pos (T)	\$\$\$ FY13	MOF	Carry-over? (Y/N)
			FY12	FY12		FY13	FY13			
Reduce non-recurring expense	No impact caused by this reduction.	CCA102	-	-	\$ (4,000,000.00)	-	-	\$ (4,000,000.00)	B	N

Department of Commerce and Consumer Affairs
Proposed FY12 and FY13 Additions

Table 6

Type (FE / HS / O)	Description of Addition	Prog ID	Pos (P)	Pos (T)	\$\$\$ FY12	Pos (P)	Pos (T)	\$\$\$ FY13	MOF
			FY12	FY12		FY13	FY13		
O	Base Adjust: Furlough Savings (CRF)	CCA102	-	-	\$ 33,249.00	-	-	\$ 33,249.00	B
O	Base Adjust: Furlough Savings (CRF)	CCA103	-	-	\$ 81,449.00	-	-	\$ 81,449.00	B
O	Base Adjust: Furlough Savings (CRF)	CCA104	-	-	\$ 171,609.00	-	-	\$ 171,609.00	B
O	Base Adjust: Furlough Savings (CRF)	CCA105	-	-	\$ 289,969.00	-	-	\$ 289,969.00	B
O	Base Adjust: Furlough Savings (REEF)	CCA105	-	-	\$ 23,890.00	-	-	\$ 23,890.00	T
O	Base Adjust: Furlough Savings (CETF)	CCA105	-	-	\$ 27,577.00	-	-	\$ 27,577.00	T
O	Base Adjust: Furlough Savings (CRF)	CCA106	-	-	\$ 423,124.00	-	-	\$ 423,124.00	B
O	Base Adjust: Furlough Savings (CIAF)	CCA106	-	-	\$ 53,309.00	-	-	\$ 53,309.00	B
O	Base Adjust: Furlough Savings (CRF)	CCA110	-	-	\$ 112,462.00	-	-	\$ 112,462.00	B
O	Base Adjust: Furlough Savings (CRF)	CCA111	-	-	\$ 353,930.00	-	-	\$ 353,930.00	B
O	Base Adjust: Furlough Savings (CRF)	CCA112	-	-	\$ 348,066.00	-	-	\$ 348,066.00	B
O	Base Adjust: Furlough Savings (CRF)	CCA191	-	-	\$ 289,182.00	-	-	\$ 289,182.00	B
	Subtotal by MOF		-	-	\$ 2,156,349.00	-	-	\$ 2,156,349.00	B
			-	-	\$ 51,467.00	-	-	\$ 51,467.00	T
O	Add 4 permanent positions and increase special fund ceiling for the licensing of MLO and MLOCs. (CRF)	CCA104	4.00	-	\$ 422,967.00	4.00	-	\$ 420,881.00	B
O	Add (Restore) 8 permanent positions and increase special fund ceiling. (CRF)	CCA103	8.00	-	\$ 634,268.00	8.00	-	\$ 634,268.00	B
O	Increase trust fund ceiling for federal registry fee. (REARF)	CCA105	-	-	\$ 25,000.00	-	-	\$ -	T
O	Add 2 temporary positions and increase ceiling for the Respiratory Therapist program. (CRF)	CCA105	-	2.00	\$ 102,744.00	-	2.00	\$ 102,744.00	B
O	Add trust ceiling for Mortgage Loan Recovery Fund. (MLRF)	CCA104	-	-	\$ 110,000.00	-	-	\$ 110,000.00	T
O	Add 3 temporary positions and increase special fund ceiling for broadband program. (CRF)	CCA102	-	3.00	\$ 500,000.00	-	3.00	\$ 500,000.00	B
	Subtotal by MOF		12.00	5.00	\$ 1,659,979.00	12.00	5.00	\$ 1,657,893.00	B
			-	-	\$ 135,000.00	-	-	\$ 110,000.00	T
	Grand total by MOF		12.00	5.00	\$ 3,816,328.00	12.00	5.00	\$ 3,814,242.00	B
			-	-	\$ 186,467.00	-	-	\$ 161,467.00	T

Department of Commerce and Consumer Affairs
Operating Budget Requests to the New Administration

Table 7

Description of Addition	Prog ID	Pos (P)	Pos (T)	\$\$\$ FY12	Pos (P)	Pos (T)	\$\$\$ FY13	MOF
		FY12	FY12		FY13	FY13		
Add 4 permanent positions and increase special fund ceiling for the licening of MLO and MLOCs.*	CCA104	4.00	-	\$ 422,967.00	4.00	-	\$ 420,881.00	B
Add (Restore) 8 permanent positions and increase special fund ceiling.*	CCA103	8.00	-	\$ 634,268.00	8.00	-	\$ 634,268.00	B
Increase special fund ceiling to cover consultant services	CCA103	-	-	\$ 200,000.00	-	-	\$ 200,000.00	B
Increase trust fund ceiling for federal registry fee.*	CCA105	-	-	\$ 25,000.00	-	-	\$ -	T
Add 2 temporary positions and increase special fund ceiling for the Respiratory Therapist program.*	CCA105	-	2.00	\$ 102,744.00	-	2.00	\$ 102,744.00	B
Increase special fund ceiling to purchase equipment.	CCA191	-	-	\$ 115,600.00	-	-	\$ 149,000.00	B
Increase special fund ceiling to cover estimated DAGS Central Services cost.	CCA191							
Add trust fund ceiling for Mortgage Loan Recovery Fund.*	CCA104	-	-	\$ 110,000.00	-	-	\$ 110,000.00	T
Increase trust fund ceiling for OCP Restitution.	CCA110	-	-	\$ 50,000.00	-	-	\$ 50,000.00	T
Increase special fund ceiling for the Drivers Education Fund.	CCA106	-	-	\$ 340,000.00	-	-	\$ 340,000.00	B
Convert 1 temporary position to permanent position.	CCA112	1.00	(1.00)	\$ -	1.00	(1.00)	\$ -	B
Convert 1 temporary position to permanent position.	CCA191	1.00	(1.00)	\$ -	1.00	(1.00)	\$ -	B
Add 3 temporary positions and increase special fund ceiling for broadband program.*	CCA102	-	3.00	\$ 500,000.00	-	3.00	\$ 500,000.00	B
total by MOF		14.00	3.00	\$ 2,315,579.00	14.00	3.00	\$ 2,346,893.00	B
		-	-	\$ 185,000.00	-	-	\$ 160,000.00	T

* Request intially reflected on Form B-1, but B&F recommended that the department reflect the request on Form B.

Department of Commerce and Consumer Affairs
 Non-General Funds (excluding Federal Funds)

Table 8

<u>Name of Fund</u>	<u>Unencumbered Cash Balance</u>	<u>MOF</u>	<u>Statutory Reference</u>
Captive Insurance Administrative Fund	4,803,036.87	B	Section 431:19-101.8, HRS, Act 261, SLH 1997; Act 131, SLH 1999; Act 1, SLH 2005; Act 213, SLH 2007; Act 158 SLH 2008
Compliance Resolution Fund 1/	36,725,115.63	B	Sections 26-9, 269-33, 412:2-109, 431:2-215 & 431:2-216, 449-14, 454F-18, 454M-11, 487-2, 489D-12.5 Chapter 440G, HRS; Act 1, SLH 2005; Act 68, SLH 2007; Act 183, SLH 2007; Act 199, SLH 2010; Act 227, SLH 2007; Act 279, SLH 2007; Act 18, SSLH 2009; and Section 11 of Act 32, 1st SSLH 2009
Driver Education Fund Underwriter's Fee 2/	1,145,318.53	B	Section 431:10C-115, HRS; Section 431:10G-107, HRS
Loss Mitigation Grant Fund 3/	3,426,287.77	B	Section 431:22-102, HRS
Protocol Funds for Executive Heads	214.62	B	Section 123 of Act 162, SLH 2009
Captive Insurance Companies Loc Escrow	503.82	T	Section 431:19-104(b), HRS
Commissioner's Education & Training Fund	711,342.10	T	Section 431:2-214, HRS; Act 348, SLH 1987
Condominium Education Trust Fund	324,544.96	T	Section 514A-40 (c), 514B-71, 72, 73 HRS
Contract Service Providers	41,560.00	T	Section 481X-4, HRS
Contractors Education Fund	409,926.65	T	Section 444-29, HRS
Contractors Recovery Fund	842,523.57	T	Section 444-26, HRS
Hurricane Reserve Trust Fund (Not in State Treasury) 4/	188,190,997.00	T	Chapter 431P HRS
Insurance Division Restitution	50,000.00	T	Section 431:2-203, HRS
Medical Malpractice Patients' Comp Fund 5/	4,356,079.52	T	Act 232, SLH 1984; Act 219, SLH 1976
Mortgage Loan Recovery Fund	47,250.00	T	Section 3 of Act 84, SLH 2010
Premium Taxes Paid Pending Appeal	1,400,000.00	T	Section 431:7-202, 431:7-209, HRS
Real Estate Appraisers Registry Fee	4,725.00	T	Chapter 466K, HRS; Title 16, Chapter 114, HAR
Real Estate Education Fund	1,125,465.90	T	Section 467-11-19, HRS
Real Estate Recovery Fund	836,738.93	T	Section 467-16-19, 21-24, HRS
Restitution for Consumers	145,279.39	T	Section 487:14 (c), HRS
St Certified Motor Vehicle Arbitration Fd	135,446.19	T	Chapter 481I, HRS
Travel Agency Education Fund	21,449.10	T	Chapter 468K, HRS; Act 285, SLH 1991 released Act 286K, Act 41, SLH 1994
Travel Agency Recovery Fund 6/	22.41	T	Chapter 468K, HRS; Act 285, SLH 1991 repealed Act 468K
Temp Deposits-Commerce/Consumer Affairs 7/	1,483,592.29	T	

Department of Commerce and Consumer Affairs
 Non-General Funds (excluding Federal Funds)

Table 8

Name of Fund	Unencumbered Cash Balance	MOF	Statutory Reference
Funds held outside the State Treasury by Time Warner	4,911,175.77	B	Decision & Order Nos. 154, 261 Section 5.1, & 346 Section IV.1.4
TOTAL	251,138,596.02		

1/ Act 192, SLH 2010 authorized the Director of Finance to transfer \$1.5M or so much thereof as may be necessary for FY11. As of 12/29/10, the department has not received instructions from B&F regarding Act 192, SLH 2010. As such, the estimated ending cash balance does NOT reflect the \$1.5M transfer to the general fund.

2/ Act 192, SLH 2010 authorized the Director of Finance to transfer \$1.4M or so much thereof as may be necessary for FY11. As of 12/29/10, the department has not received instructions from B&F regarding Act 192, SLH 2010. As such, the ending cash balance does NOT reflect the \$1.4M transfer to the general fund.

3/ Act 192, SLH 2010 authorized the Director of Finance to transfer \$3.2M or so much thereof as may be necessary for FY11. As of 12/29/10, the department has not received instructions from B&F regarding Act 192, SLH 2010. As such, the estimated ending cash balance does NOT reflect the \$3.2M transfer to the general fund.

4/ Net asset balance as of 06/30/10. Prepared on the accrual basis of accounting as required by the Governmental Accounting Standards Board (GASB) for Enterprise funds.

5/ The claims against the Fund exceed the available fund assets and as a result, the authority for the fund was repealed by Act 232, SLH 1984. The Act required the unpaid claims to be carried forward from year to year for possible payment as the fund acquires additional assets for prorated distribution.

6/ Act 285, SLH 1991, repealed Chapter 486K, HRS; however, moneys remaining in the recovery fund were held for disbursement to claimants until the fund is exhausted.

7/ The fund was established to hold monies for future disbursements.

Department of Commerce and Consumer Affairs
Emergency Appropriation Requests

Table 9

<u>Prog ID</u>	<u>Description of Request</u>	<u>FTE</u>	<u>\$\$\$</u>	<u>MOF</u>
	None.			

Department of Commerce and Consumer Affairs
Budget Decisions

Table 10

Prog ID/Org	Description	MOF	Department Request FY12			Department Request FY13			Budget & Finance FY12			Budget & Finance FY13			Governor's Decision FY12			Governor's Decision FY13		
			Pos (P)	Pos (T)	\$\$\$	Pos (P)	Pos (T)	\$\$\$	Pos (P)	Pos (T)	\$\$\$	Pos (P)	Pos (T)	\$\$\$	Pos (P)	Pos (T)	\$\$\$	Pos (P)	Pos (T)	\$\$\$
CCA191/AA	Trade-off (Transfer-out) 1 temporary position and transfer special fund ceiling to CCA106/EA for an actuary.	B	-	(1.00)	\$ (64,697.00)	-	(1.00)	\$ (64,697.00)	-	(1.00)	\$ (64,697.00)	-	(1.00)	\$ (64,697.00)	-	(1.00)	\$ (64,697.00)	-	(1.00)	\$ (64,697.00)
CCA106/EA	Transfer-off (Transfer-in) 1 temporary position and transfer special fund ceiling from CCA191/AA to CCA106EA for an actuary.	B	-	1.00	\$ 64,697.00	-	1.00	\$ 64,697.00	-	1.00	\$ 64,697.00	-	1.00	\$ 64,697.00	-	1.00	\$ 64,697.00	-	1.00	\$ 64,697.00
CCA104/BA	Add 4 permanent positions and increase special fund ceiling for the licening of MLO and MLOCs.*	B	-	-	\$ -	-	-	\$ -	4.00	-	\$ 422,967.00	4.00	-	\$ 420,881.00	4.00	-	\$ 422,967.00	4.00	-	\$ 420,881.00
CCA103/HA	Add (Restore) 8 permanent positions and increase special fund ceiling.*	B	-	-	\$ -	-	-	\$ -	8.00	-	\$ 634,268.00	8.00	-	\$ 634,268.00	8.00	-	\$ 634,268.00	8.00	-	\$ 634,268.00
CCA105/GA	Increase trust fund ceiling for federal registry fee.*	T	-	-	\$ -	-	-	\$ -	-	-	\$ 25,000.00	-	-	\$ -	-	-	\$ 25,000.00	-	-	\$ -
CCA105/GA	Add 2 temporary positions and increase special fund ceiling for the Respiratory Therapist program.*	B	-	-	\$ -	-	-	\$ -	-	2.00	\$ 102,744.00	-	2.00	\$ 102,744.00	-	2.00	\$ 102,744.00	-	2.00	\$ 102,744.00
CCA104/BA	Add trust fund ceiling for Mortgage Loan Recovery Fund.*	T	-	-	\$ -	-	-	\$ -	-	-	\$ 110,000.00	-	-	\$ 110,000.00	-	-	\$ 110,000.00	-	-	\$ 110,000.00
CCA102/CA	Add 3 temporary positions and increase special fund ceiling for broadband program.*	B	-	-	\$ -	-	-	\$ -	-	3.00	\$ 500,000.00	-	3.00	\$ 500,000.00	-	3.00	\$ 500,000.00	-	3.00	\$ 500,000.00
	Subtotal by MOF	B	-	-	\$ -	-	-	\$ -	12.00	5.00	\$ 1,659,979.00	12.00	5.00	\$ 1,657,893.00	12.00	5.00	\$ 1,659,979.00	12.00	5.00	\$ 1,657,893.00
		T	-	-	\$ -	-	-	\$ -	-	-	\$ 135,000.00	-	-	\$ 110,000.00	-	-	\$ 135,000.00	-	-	\$ 110,000.00

* Request initially reflected on Form B-1, but B&F recommended to reflect the request on Form B.

Department of Commerce and Consumer Affairs
Vacancy Report

Table 11

<u>Date of Vacancy</u>	<u>Position Title</u>	<u>Position Number</u>	<u>Exempt (Y/N)</u>	<u>Budgeted Amount 1/</u>	<u>Actual Salary Last Paid</u>	<u>MOF</u>	<u>Prog ID</u>	<u>Authority to Hire (Y/N)</u>
12/16/2009	PU/Transportation Officer 2/	2785	N	\$ 112,596.00	\$ 86,880.00	B	CCA 103	--
--	DCA Research Analyst V (fka Auditor (PU) IV, position #2787) 3/	120188	Y	3/	\$ 37,464.00	B	CCA 103	N
--	DCA Research Analyst VII (fka Auditor (PU) VII, position #2788) 3/	120186	Y	3/	\$ 49,272.00	B	CCA 103	N
--	Research Statistician VI 3/	15098	N	3/	\$ 70,560.00	B	CCA 103	N
12/03/08	PU Rate Analyst V	15984	N	\$ 51,312.00	\$ 49,344.00	B	CCA 103	Y
--	Research Statistician V 3/	21377	N	3/	\$ 47,436.00	B	CCA 103	N
11/16/07	Office Assistant IV	21378	N	\$ 27,756.00	\$ 30,012.00	B	CCA 103	Y
--	Engineer (PU) IV 3/	28849	N	3/	\$ 47,448.00	B	CCA 103	N
--	DCA Research Analyst V (fka Auditor (PU) IV, position #28850) 3/	120189	Y	3/	\$ 42,576.00	B	CCA 103	N
--	DCA Research Analyst V (fka Auditor (PU) V, position #29265) 3/	120187	Y	3/	\$ 49,344.00	B	CCA 103	N
--	Economist VI 3/	40834	N	3/	\$ 55,764.00	B	CCA 103	N
10/01/10	Fin Inst Exam Mgr	115	N	\$ 87,840.00	\$ 86,172.00	B	CCA 104	N
12/31/08	Office Assistant III	26272	N	\$ 31,212.00	\$ 31,212.00	B	CCA 104	N
04/30/10	FIERF Fin Inst Examiner IV	106292	Y	\$ 60,024.00	\$ 60,024.00	B	CCA 104	N
--	CRF Fin Inst Examiner IV 4/	119529	Y	4/	--	B	CCA 104	Y
--	CRF Fin Inst Examiner III 4/	119530	Y	4/	--	B	CCA 104	Y
--	CRF Fin Inst Examiner II 4/	119532	Y	4/	--	B	CCA 104	Y
--	CRF Fin Inst Examiner II 5/	119533	Y	5/	--	B	CCA 104	Y
07/16/97	Supv Reg Bds/Com Admin Asst	3769	N	\$ 55,500.00	\$ 57,660.00	B	CCA 105	N
03/01/10	Clerical Supervisor IV	6539	N	\$ 46,176.00	\$ 46,176.00	B	CCA 105	N
04/01/10	Licensing Administrator	13105	N	\$ 109,440.00	\$ 109,440.00	B	CCA 105	Y
04/01/10	Reg Bds/Com Admin Asst I	26925	N	\$ 82,128.00	\$ 82,128.00	B	CCA 105	N
02/27/10	Office Assistant IV	42126	N	\$ 36,516.00	\$ 28,836.00	B	CCA 105	Y
08/30/08	PVL Secretary II	108008	Y	\$ 32,424.00	\$ 32,424.00	B	CCA 105	Y
04/16/09	Office Assistant IV	118935	N	\$ 32,424.00	\$ 32,424.00	B	CCA 105	N
04/01/09	Office Assistant IV	118936	N	\$ 33,756.00	\$ 33,756.00	B	CCA 105	N

Department of Commerce and Consumer Affairs
Vacancy Report

Table 11

<u>Date of Vacancy</u>	<u>Position Title</u>	<u>Position Number</u>	<u>Exempt (Y/N)</u>	<u>Budgeted Amount 1/</u>	<u>Actual Salary Last Paid</u>	<u>MOF</u>	<u>Prog ID</u>	<u>Authority to Hire (Y/N)</u>
12/19/09	Office Assistant III	118941	N	\$ 31,212.00	\$ 31,212.00	T	CCA 105	Y
09/01/09	Office Assistant IV	118944	N	\$ 27,756.00	\$ 27,756.00	T	CCA 105	Y
7/20/2010	Chief Deputy Ins Commissioner 6/	5907	N	\$ 99,204.00	\$ 99,204.00	B	CCA 106	--
12/31/09	Ins Rate & Policy Analysis Mgr	5912	N	\$ 102,120.00	\$ 102,120.00	B	CCA 106	Y
12/01/10	Office Assistant IV	5913	N	\$ 36,516.00	\$ 36,516.00	B	CCA 106	N
10/22/09	Ins Rate & Policy Analyst IV	8692	N	\$ 53,352.00	\$ 53,352.00	B	CCA 106	Y
07/01/09	Ins Rate & Policy Analyst IV	25145	N	\$ 64,920.00	\$ 64,920.00	B	CCA 106	Y
12/31/09	Office Assistant III	42121	N	\$ 27,756.00	\$ 27,756.00	B	CCA 106	N
03/06/10	Office Assistant III	42122	N	\$ 25,668.00	\$ 25,668.00	B	CCA 106	N
12/19/09	Supvg Forensic Investigator V	110609	Y	\$ 67,488.00	\$ 67,488.00	B	CCA 106	N
04/01/09	IRF Program Assistant	110964	Y	\$ 62,424.00	\$ 62,424.00	B	CCA 106	Y
10/28/10	CIAF Insurance Examiner II	112455	Y	\$ 66,900.00	\$ 66,900.00	B	CCA 106	Y
11/15/10	CIAF Insurance Examiner II	118103	Y	\$ 66,000.00	\$ 62,400.00	B	CCA 106	N
05/06/08	CIAF Insurance Examiner II	118104	Y	\$ 59,400.00	\$ 59,400.00	B	CCA 106	Y
05/22/09	CRF Licensing Clerk	118637	Y	\$ 28,836.00	\$ 28,836.00	B	CCA 106	N
05/18/09	Insurance Licensing Clerk	119029	N	\$ 33,756.00	\$ 33,756.00	B	CCA 106	N
12/31/09	Investigator IV	28952	N	\$ 67,488.00	\$ 67,488.00	B	CCA 110	Y
03/16/10	Clerical Supervisor II	12819	N	\$ 37,968.00	\$ 37,968.00	B	CCA 111	Y
11/15/10	Business Registration Supvr	21379	N	\$ 54,012.00	\$ 54,012.00	B	CCA 111	N
07/17/08	Legal Clerk	38869	N	\$ 32,424.00	\$ 37,968.00	B	CCA 111	N
10/01/09	Auditor V 7/	38870	N	\$ 75,960.00	\$ 75,960.00	B	CCA 111	N
04/01/10	Office Assistant III	46584	N	\$ 27,756.00	\$ 27,756.00	B	CCA 111	N
02/14/09	Securities Examiner III	49514	N	\$ 42,132.00	\$ 42,132.00	B	CCA 111	N
10/01/09	Business Registration Asst	49522	N	\$ 44,412.00	\$ 44,412.00	B	CCA 111	N
12/31/09	Office Assistant IV	49536	N	\$ 42,684.00	\$ 42,684.00	B	CCA 111	N
07/01/09	CRF Staff Attorney	102159	Y	\$ 68,388.00	\$ 68,388.00	B	CCA 111	Y
07/01/10	CRF Staff Attorney III	102532	Y	\$ 72,996.00	\$ 71,592.00	B	CCA 111	Y
10/01/09	Investigator V	12132	N	\$ 64,920.00	\$ 64,920.00	B	CCA 112	N
02/27/10	Investigator IV	12731	N	\$ 45,576.00	\$ 45,576.00	B	CCA 112	Y
04/01/09	Investigator IV	12734	N	\$ 67,488.00	\$ 67,488.00	B	CCA 112	N
09/01/10	Investigator IV	118461	N	\$ 55,500.00	\$ 55,500.00	B	CCA 112	Y

Department of Commerce and Consumer Affairs
Vacancy Report

Table 11

<u>Date of Vacancy</u>	<u>Position Title</u>	<u>Position Number</u>	<u>Exempt (Y/N)</u>	<u>Budgeted Amount 1/</u>	<u>Actual Salary Last Paid</u>	<u>MOF</u>	<u>Prog ID</u>	<u>Authority to Hire (Y/N)</u>
06/01/09	Account Clerk IV	11249	N	\$ 42,684.00	\$ 42,684.00	B	CCA 191	N
08/25/09	Office Services Supervisor	13238	N	\$ 32,424.00	\$ 32,424.00	B	CCA 191	N
03/12/10	Supervising Hearings Officer	100887	Y	\$ 108,948.00	\$ 100,248.00	B	CCA 191	Y
11/15/10	ISCO Information Tech Specialis	111109	Y	\$ 73,044.00	\$ 64,920.00	B	CCA 191	Y
08/26/09	Legal Clerk	119019	N	\$ 39,480.00	\$ 39,480.00	B	CCA 191	Y

1/ Budgeted salary for FY 2011 as reflected on the BJ or BT details/Tables for Act 180, SLH 2010, unless otherwise noted.

2/ Incumbent is on leave without pay (LWOP) to accept exempt appointment to position # 100117. The LWOP not to exceed date is 12/31/10.

3/ Act 162, SLH 2009 abolished the position effective 7/1/2009. Subsequently, Act 130, SLH 2010 restored the position effective 7/1/2010. For FY11 the budgeted salary has not been determined. The FB 2011-2013 Executive Budget proposes to add (fold-in) the permanent position count and increase the special fund ceiling for this permanent position.

4/ Position authorized in a specific act (Act 84, SLH 2010). Budgeted salary has not been determined. The FB 2011-2013 Executive Budget proposes to add (fold-in) the permanent position count and increase the special fund ceiling for this permanent position.

5/ Position authorized in a specific act (Act 84, SLH 2010). Budgeted salary has not been determined. The FB 2011-2013 Executive Budget does not propose to add (fold-in) the temporary position count.

6/ Incumbent is on leave without pay (LWOP) to accept exempt appointment to position # 100690. The LWOP not to exceed date is 12/31/10.

7/ Position to be abolished effective 12/1/10, pursuant to variance approval to establish exempt position, BREG Program Assistant #120204.

Department of Commerce and Consumer Affairs
Personnel Separations

Table 12

Separation Date	Prog ID/Org	Position Number	Perm/Temp	MOF	Position Title	Budgeted FTE	Budgeted Salary 1/	Actual FTE	Actual Salary	BU Code	SR Level
12/04/09	CCA 103/HA	100117	Perm	B	Administrator, CA	1.00	\$103,284.00	1.00	\$95,040.00	93	SR-NA
04/20/10	CCA 104/BA	28754	Perm	B	Fin Inst Examiner I	1.00	\$47,412.00	1.00	\$47,412.00	13	SR-22
04/30/10	CCA 104/BA	106292	Perm	B	FIERF Financial Inst Examiner II	1.00	\$60,024.00	1.00	\$67,488.00	13	SR-NA
07/02/09	CCA 104/BA	106293	Perm	B	FIERF Financial Inst Examiner II	1.00	\$67,488.00	1.00	\$67,488.00	13	SR-NA
02/28/10	CCA 105/GA	6539	Perm	B	Clerical Supervisor IV	1.00	\$46,176.00	1.00	\$46,176.00	04	SR-16
07/31/09	CCA 105/GA	12746	Perm	B	Office Assistant IV	1.00	\$35,064.00	1.00	\$35,064.00	03	SR-10
12/30/09	CCA 105/GA	13105	Perm	B	Licensing Administrator	1.00	\$109,440.00	1.00	\$109,440.00	35	EM-07
03/31/10	CCA 105/GA	13105	Perm	B	Licensing Administrator 2/	1.00	\$109,440.00	1.00	\$109,440.00	35	EM-07
03/31/10	CCA 105/GA	26925	Perm	B	Regulatory Bds/Comm Admin Asst III	1.00	\$82,128.00	1.00	\$82,128.00	13	SR-26
07/24/09	CCA 105/GA	37383	Perm	B	Office Assistant V	1.00	\$35,064.00	1.00	\$35,064.00	03	SR-12
02/26/10	CCA 105/GA	42126	Perm	B	Office Assistant IV	1.00	\$36,516.00	1.00	\$28,836.00	03	SR-10
08/23/10	CCA 105/GA	110961	Temp	B	CRF Program Specialist	1.00	\$51,300.00	1.00	\$66,060.00	13	SR-NA
12/18/09	CCA 105/GA	118941	Temp	T	Office Assistant III	1.00	\$31,212.00	1.00	\$31,212.00	03	SR-08
08/31/09	CCA 105/GA	118944	Temp	T	Office Assistant IV	1.00	\$33,756.00	1.00	\$27,756.00	03	SR-10
12/30/09	CCA 106/EA	5912	Perm	B	Insurance Rate & Policy Analysis Mgr	1.00	\$102,120.00	1.00	\$102,120.00	35	EM-05
11/30/09	CCA 106/EA	5913	Perm	B	Clerk Stenographer II	1.00	\$36,516.00	1.00	\$36,516.00	03	SR-09
10/21/09	CCA 106/EA	8692	Perm	B	Ins Rate & Policy Analyst IV	1.00	\$53,352.00	1.00	\$53,352.00	13	SR-NA
12/30/09	CCA 106/EA	42121	Perm	B	Office Assistant III	1.00	\$27,756.00	1.00	\$27,756.00	03	SR-08
03/05/10	CCA 106/EA	42122	Perm	B	Office Assistant III	1.00	\$25,668.00	1.00	\$25,668.00	03	SR-08
12/18/09	CCA 106/EA	110609	Perm	B	Supervising Forensic Investigator V	1.00	\$67,488.00	1.00	\$67,488.00	13	SR-NA
06/30/10	CCA 106/EA	100690	Perm	B	Insurance Commissioner	1.00	\$108,948.00	1.00	\$100,248.00	00	SR-NA
10/27/10	CCA 106/EA	112455	Perm	B	CIAF Insurance Examiner II	1.00	\$66,900.00	1.00	\$66,900.00	13	SR-NA
01/22/10	CCA 106/EA	116592	Perm	B	CIAF Insurance Examiner III	1.00	\$80,280.00	1.00	\$80,280.00	13	SR-NA
11/15/10	CCA 106/EA	118103	Perm	B	CIAF Insurance Examiner II	1.00	\$66,000.00	1.00	\$62,400.00	13	SR-NA
01/18/10	CCA 106/EA	118630	Perm	B	CRF Insurance Examiner II	1.00	\$57,708.00	1.00	\$57,708.00	13	SR-NA
12/30/09	CCA 110/DA	28952	Perm	B	Investigator IV	1.00	\$67,488.00	1.00	\$67,488.00	13	SR-22
03/15/10	CCA 111/CA	12819	Perm	B	Clerical Supervisor II	1.00	\$37,968.00	1.00	\$37,968.00	04	SR-12
11/15/10	CCA 111/CA	21379	Perm	B	Business Registration Supervisor	1.00	\$54,012.00	1.00	\$54,012.00	04	SR-17
09/30/09	CCA 111/CA	38870	Perm	B	Auditor V	1.00	\$75,960.00	1.00	\$75,960.00	13	SR-24
09/30/09	CCA 111/CA	49522	Perm	B	Business Registration Assistant	1.00	\$44,412.00	1.00	\$44,412.00	03	SR-15

Department of Commerce and Consumer Affairs
Personnel Separations

Table 12

Separation Date	Prog ID/Org	Position Number	Perm/Temp	MOF	Position Title	Budgeted FTE	Budgeted Salary 1/	Actual FTE	Actual Salary	BU Code	SR Level
12/30/09	CCA 111/CA	49536	Perm	B	Office Assistant IV	1.00	\$42,684.00	1.00	\$42,684.00	03	SR-10
06/30/10	CCA 111/CA	102532	Temp	B	CRF Staff Attorney III	1.00	\$72,996.00	1.00	\$71,592.00	73	SR-NA
09/30/09	CCA 112/AB	12132	Perm	B	Investigator V	1.00	\$64,920.00	1.00	\$64,920.00	23	SR-24
02/26/10	CCA 112/AB	12731	Perm	B	Investigator IV	1.00	\$45,576.00	1.00	\$45,576.00	13	SR-22
08/31/09	CCA 112/AB	15985	Perm	B	Investigator V	1.00	\$75,960.00	1.00	\$75,960.00	23	SR-24
08/31/10	CCA 112/AB	118461	Perm	B	Investigator IV	1.00	\$55,500.00	1.00	\$55,500.00	13	SR-22
08/24/09	CCA 191/AA	13238	Perm	B	Office Services Supervisor	1.00	\$32,424.00	1.00	\$32,424.00	03	SR-14
06/30/10	CCA 191/AI	49526	Perm	B	Information Technology Specialist	1.00	\$53,352.00	1.00	\$53,352.00	13	SR-22
03/11/10	CCA 191/AA	100127	Perm	B	Director	1.00	\$124,656.00	1.00	\$108,972.00	00	SR-NA
03/11/10	CCA 191/AH	100887	Perm	B	Supervising Hearings Officer	1.00	\$108,948.00	1.00	\$100,248.00	73	SR-NA
03/11/10	CCA 191/AA	100897	Perm	B	Deputy Director	1.00	\$114,684.00	1.00	\$100,248.00	00	SR-NA
11/30/10	CCA 191/AA	100897	Perm	B	Deputy Director	1.00	\$114,684.00	1.00	\$100,248.00	00	SR-NA
09/30/10	CCA 191/AA	106003	Temp	B	Legislative/Clerical Assistant	1.00	\$46,212.00	1.00	\$46,212.00	03	SR-NA
11/15/10	CCA 191/AI	111109	Perm	B	ISCO Data Processing Systems Anal V	1.00	\$73,044.00	1.00	\$73,044.00	13	SR-NA
11/30/10	CCA 191/AA	112797	Perm	B	CCA Administrative Assistant	1.00	\$66,732.00	1.00	\$66,732.00	73	SR-NA
05/31/10	CCA 191/AA	113203	Perm	B	CCA Public Information Officer 3/	0.00	\$0.00	1.00	\$66,060.00	13	SR-NA
08/26/09	CCA 191/AH	119019	Temp	B	Legal Clerk	1.00	\$39,480.00	1.00	\$39,480.00	03	SR-14
09/10/10	CCA 191/AH	119511	Temp	B	Legal Clerk (vicing for #119020) 4/	0.00	4/	1.00	5/	63	SR-14
10/11/10	CCA 191/AH	119511	Temp	B	Legal Clerk (vicing for #119020) 4/	0.00	4/	1.00	5/	63	SR-14

1/ Budgeted salary for FY 2011 as reflected on the BJ or BT details/tables for Act 162, SLH 2009, as amended by Act 180, SLH 2010.

2/ The separation from service was by a temporary, 89-day non-civil service appointee whose "FY 10 Actual Salary" is \$79,104.00 based on a 40-hour work week. The open competitive recruitment to fill the position on a permanent basis is currently occurring.

3/ Per Act 162, SLH 2009, as amended by Act 180, SLH 2010, position count and funds were deleted effective July 1, 2010.

4/ Vicing position is not budgeted.

5/ The previous incument was employed as an 89-day non-civil service appointee, paid at the rate of \$15.59 per hour.

Department of Commerce and Consumer Affairs
New Hires

Table 13

<u>New Hire Effective Date</u>	<u>Prog ID/Org</u>	<u>Position Number</u>	<u>Perm/Temp</u>	<u>MOF</u>	<u>Position Title</u>	<u>Budgeted FTE</u>	<u>Budgeted Salary 1/</u>	<u>Actual FTE</u>	<u>Actual Salary</u>	<u>BU Code</u>	<u>SR Level</u>
07/01/10	CCA 103/HA	2792	Perm	B	PU/Transportation Specialist	1.00	\$78,984.00	1.00	\$62,424.00	13	SR-28
10/01/10	CCA 103/HA	21378	Perm	B	Office Assistant IV	1.00	\$27,756.00	1.00	\$27,756.00	03	SR-10
12/17/09	CCA 103/HA	100117	Perm	B	Administrator, CA	1.00	\$103,284.00	1.00	\$97,644.00	93	SR-NA
05/03/10	CCA 104/BA	106293	Perm	B	FIERF Financial Inst Examiner II	1.00	\$67,488.00	1.00	\$64,920.00	13	SR-NA
04/01/10	CCA 104/BA	118658	Perm	B	CRF F I Examiner II	1.00	\$67,488.00	1.00	\$67,488.00	13	SR-NA
09/01/10	CCA 104/BA	119531	Perm	B	CRF Financial Inst Examiner II	1.00	2/	1.00	\$62,424.00	13	SR-NA
12/16/09	CCA 105/GA	7934	Perm	B	Office Assistant V 3/	1.00	\$41,040.00	1.00	35,064.00	03	SR-12
12/16/09	CCA 105/GA	12746	Perm	B	Office Assistant IV 3/	1.00	\$35,064.00	1.00	32,424.00	03	SR-10
01/21/10	CCA 105/GA	13105	Perm	B	Licensing Administrator 4/	1.00	\$109,440.00	1.00	\$109,440.00	35	EM-07
12/16/09	CCA 105/GA	22646	Perm	B	Office Assistant IV 3/	1.00	\$27,756.00	1.00	36,516.00	03	SR-10
12/16/09	CCA 105/GA	24603	Perm	B	Office Assistant IV 3/	1.00	\$27,756.00	1.00	30,036.00	03	SR-10
12/16/09	CCA 105/GA	37383	Perm	B	Office Assistant V 3/	1.00	\$35,064.00	1.00	41,040.00	03	SR-12
12/16/09	CCA 105/GA	42126	Perm	B	Office Assistant IV 3/	1.00	\$36,516.00	1.00	28,836.00	03	SR-10
07/01/09	CCA 105/GA	42706	Perm	B	Regulatory Boards/Comm Admin Asst I	1.00	\$51,312.00	1.00	45,576.00	13	SR-22
06/01/10	CCA 105/GA	110961	Temp	B	CRF Program Specialist	1.00	\$51,300.00	1.00	66,060.00	13	SR-NA
10/01/10	CCA 105/GA	110961	Temp	B	CRF Program Specialist	1.00	\$51,300.00	1.00	49,332.00	13	SR-NA
01/19/10	CCA 105/GA	118828	Temp	B	Secretary II, PVL	1.00	\$35,064.00	1.00	\$39,480.00	03	SR-NA
12/16/09	CCA 105/GA	118939	Perm	T	Office Assistant III 3/	1.00	\$31,212.00	1.00	27,756.00	03	SR-08
07/20/10	CCA 106/EA	100690	Perm	B	Insurance Commissioner	1.00	\$108,948.00	1.00	100,248.00	00	SR-NA
10/01/09	CCA 106/EA	108002	Perm	B	Captive Insurance Administrator	1.00	\$82,968.00	1.00	82,500.00	00	SR-NA
10/01/10	CCA 106/EA	110445	Perm	B	IRF Staff Attorney III	1.00	\$72,996.00	1.00	\$73,044.00	73	SR-NA

Department of Commerce and Consumer Affairs
New Hires

Table 13

<u>New Hire Effective Date</u>	<u>Prog ID/Org</u>	<u>Position Number</u>	<u>Perm/Temp</u>	<u>MOF</u>	<u>Position Title</u>	<u>Budgeted FTE</u>	<u>Budgeted Salary 1/</u>	<u>Actual FTE</u>	<u>Actual Salary</u>	<u>BU Code</u>	<u>SR Level</u>
01/04/10	CCA 106/EA	112456	Perm	B	CIAF Insurance Examiner II	1.00	\$62,400.00	1.00	\$64,800.00	13	SR-NA
10/28/10	CCA 106/EA	116592	Perm	B	CIAF Insurance Examiner III	1.00	\$80,280.00	1.00	\$77,640.00	13	SR-NA
01/19/10	CCA 106/EA	118103	Perm	B	CIAF Insurance Examiner II	1.00	\$66,000.00	1.00	\$62,400.00	13	SR-NA
11/16/10	CCA 106/EA	118630	Perm	B	CRF Insurance Examiner II	1.00	\$57,708.00	1.00	\$62,400.00	13	SR-NA
11/16/10	CCA 111/CA	5486	Perm	B	Documents Registration Supervisor	1.00	\$65,784.00	1.00	60,744.00	04	SR-21
03/16/10	CCA 111/CA	34900	Perm	B	Business Registration Assistant	1.00	\$33,756.00	1.00	42,684.00	03	SR-15
04/01/10	CCA 111/CA	35708	Perm	B	Business Registration Assistant	1.00	\$33,756.00	1.00	33,756.00	03	SR-15
11/19/09	CCA 111/CA	38510	Perm	B	Office Assistant III	1.00	\$25,668.00	1.00	26,700.00	03	SR-08
07/01/09	CCA 111/CA	102531	Temp	B	CRF Staff Attorney II	1.00	\$70,188.00	1.00	71,592.00	73	SR-NA
09/01/09	CCA 111/CA	108006	Temp	B	CRF Investigator IV	1.00	\$53,364.00	1.00	47,412.00	13	SR-NA
12/16/09	CCA 112/AB	11196	Perm	B	Investigator IV 3/	1.00	\$45,576.00	1.00	51,312.00	13	SR-22
09/01/10	CCA 112/AB	15985	Perm	B	Investigator V	1.00	\$75,960.00	1.00	62,424.00	23	SR-24
11/16/10	CCA 112/AB	101307	Perm	B	Staff Attorney I	1.00	\$62,652.00	1.00	\$65,004.00	73	SR-NA
12/16/09	CCA 191/AA	2790	Perm	B	Accountant III 3/	1.00	\$51,936.00	1.00	43,824.00	13	SR-20
08/26/09	CCA 191/AH	26218	Perm	B	Legal Secretary	1.00	\$58,440.00	1.00	41,040.00	63	SR-18
03/11/10	CCA 191/AA	100127	Perm	B	Director	1.00	\$124,656.00	1.00	108,972.00	00	SR-NA
03/11/10	CCA 191/AA	100897	Perm	B	Deputy Director	1.00	\$114,684.00	1.00	100,248.00	00	SR-NA
07/01/10	CCA 191/AI	119346	Perm	B	ISCO Data Processing Systems Anal IV	1.00	\$51,000.00	1.00	64,920.00	13	SR-NA
06/16/10	CCA 191/AH	119511	Temp	B	Legal Clerk (vicing for #119020)	0.00	5/	1.00	32,424.00	63	SR-14

New Hires

<u>New Hire Effective Date</u>	<u>Prog ID/Org</u>	<u>Position Number</u>	<u>Perm/Temp</u>	<u>MOF</u>	<u>Position Title</u>	<u>Budgeted FTE</u>	<u>Budgeted Salary 1/</u>	<u>Actual FTE</u>	<u>Actual Salary</u>	<u>BU Code</u>	<u>SR Level</u>
09/14/10	CCA 191/AH	119511	Temp	B	Legal Clerk (vicing for #119020)	0.00	5/	1.00	32,424.00	63	SR-14
08/16/10	CCA 191/AH	120056	Temp	B	Hearings Officer, CCA (vicing for #100564)	0.00	6/	1.00	\$72,000.00	73	SR-NA
11/16/10	CCA 191/AI	120185	Perm	B	ISCO Information Tech Specialist IV	1.00	\$53,352.00	1.00	64,920.00	13	SR-NA

1/ Budgeted salary for FY 2011 as reflected on the BJ or BT details/tables for Act 162, SLH 2009, as amended by Act 180, SLH 2010.

2/ The budgeted salary for the position has not been established from the approved allotment of funds authorized by Act 84, SLH 2010.

3/ The new hire into this position was a result of a Jurisdiction-wide Reduction-in-Force (RIF) Placement made by DHRD.

4/ The new hire into this position was a temporary, 89-day non-civil service appointee whose "FY 10 Actual Salary" is \$79,104.00 based on a 40-hour work week. The position is currently on continuous recruitment by DHRD.

5/ The vicing position is not budgeted; the FY 10 Budgeted Salary for Position No. 119020 is \$46,176.00.

6/ The vicing position is not budgeted; the FY 10 Budgeted Salary for Position No. 100564 is \$83,280.00.

Department of Commerce and Consumer Affairs
Reduction in Force (RIF) Actions

Table 14

<u>Prog ID/Org</u>	<u>Position #</u>	<u>Position Title</u>	<u>MOF</u>	<u>FTE</u>	<u>Current Comp Rate</u>	<u>Position Salary Decrease</u>	<u>Position Salary Increase</u>	<u>Comp Freq (Mo/Hr)</u>	<u>SR Level</u>	<u>BU</u>	<u>Perm/ Temp</u>	<u>Placement Action</u>	<u>Reason</u>
		None. There were no reduction-in-force (RIF) activities in FY 2011 as of December 28, 2010.											

Department of Commerce and Consumer Affairs
Grievances

Table 15

<u>Prog ID/Org</u>	<u>Position Number</u>	<u>Position Title</u>	<u>MOF</u>	<u>FTE</u>	<u>SR Level</u>	<u>BU</u>	<u>Perm/Temp</u>	<u>RIF Date</u>	<u>Grievance Date</u>	<u>Current Status</u>
		None.								

Department of Commerce and Consumer Affairs
Expenditures Exceeding Federal Fund Ceiling

Table 16

<u>Prog ID</u>	<u>Appropriation Ceiling</u>	<u>Ceiling Increase</u>	<u>Date of Increase</u>	<u>Reason for Exceeding Ceiling</u>	<u>Recurring (Y/N)</u>	<u>GF Impact (Y/N)</u>	<u>ARRA?</u>
CCA-102		Approx \$3 M	9/17/2009*	Grant funds became available.	see below **	N	Y
CCA-102	0	\$2.4 M	10/18/2010*	Grant funds became available.	see below **	N	Y
<p>* Governor's approval on 9/17/2009 was for approximately \$3 M; however, \$1,949,940, was allocated. Subsequent Governor's approval on 10/18/2010 was for \$2.4 M, for a total of \$4,349,940.</p>							
<p>** Updates to the National Telecommunications and Information Administration (NTIA) for the national broadband map into the future will likely be required after 5 years of this project. At this point, it is unknown what entity will be tasked with providing and funding such updates.</p>							

Department of Commerce and Consumer Affairs
 Intradepartmental Transfers

Table 17

<u>From Prog ID</u>	<u>To Prog ID</u>	<u>Amount Transferred</u>	<u>Date of Transfer</u>	<u>Reason for Transfer</u>	<u>Recurring (Y/N)</u>
		None.			

Department of Commerce and Consumer Affairs
CIP Summary

Table 18

<u>Priority</u>	<u>Project Title</u>	<u>FY12 \$\$\$</u>	<u>FY13 \$\$\$</u>	<u>MOF</u>
	None.			

Department of Commerce and Consumer Affairs
CIP Requests to the New Administration

Table 19

<u>Priority</u>	<u>Project Title</u>	<u>FY12 \$\$\$</u>	<u>FY13 \$\$\$</u>	<u>MOF</u>
	None.			

Department of Commerce and Consumer Affairs
Organizational Chart

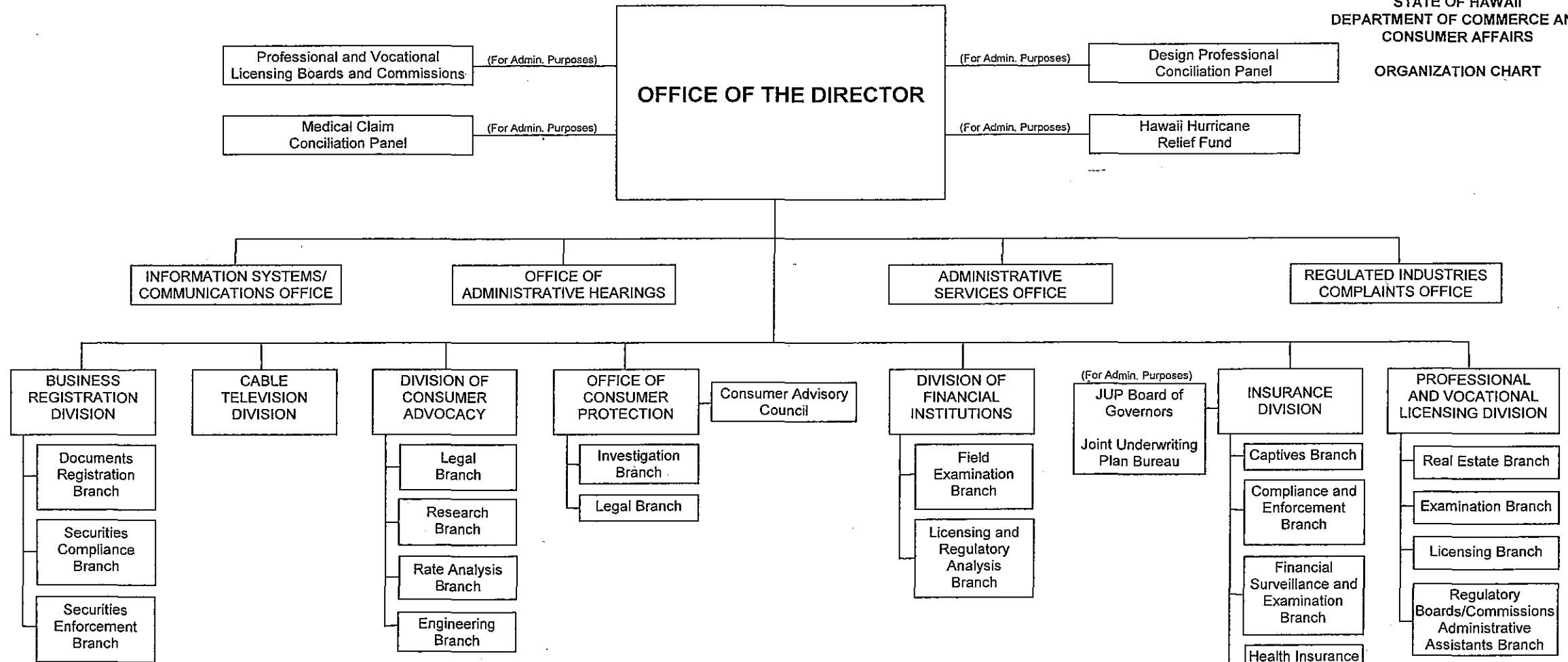
Table 20

<u>Year of Change</u> <u>FY11/FY12</u>	<u>Page Number</u>	<u>Description of Change</u>
FY 2011	2	Position No. 113203, CCA Public Information Officer, abolished December 1, 2010 pursuant to Act 180, SLH 2010.
FY 2011	6	Position No. 120186, DCA Research Analyst VII, exempt, established October 1, 2010, in the Research Branch, and replaced Position No. 2788, Auditor (PU) VII, SR-28, abolished October 1, 2010, pursuant to Act 130, SLH 2010.
FY 2011	6	Position No. 120187, DCA Research Analyst V, exempt, established October 1, 2010, in the Research Branch, and replaced Position No. 29265, Auditor (PU) V, SR-24, abolished October 1, 2010, pursuant to Act 130, SLH 2010.
FY 2011	6	Position No. 120188, DCA Research Analyst V, exempt, established October 1, 2010, in the Research Branch, and replaced Position No. 2787, Auditor (PU) V, SR-24, abolished October 1, 2010, pursuant to Act 130, SLH 2010.
FY 2011	6	Position No. 120189, DCA Research Analyst V, exempt, established October 1, 2010, in the Research Branch, and replaced Position No. 28850, Auditor (PU) V, SR-24, abolished October 1, 2010, pursuant to Act 130, SLH 2010.
FY 2011	7	Position No. 106292, FIERF Financial Institutions Examiner II, transferred from Section A to Section B, of the Field Examination Branch, and redescribed to CRF Financial Institutions Examiner IV pursuant to the delegated reorganization proposal acknowledged by the Director on November 9, 2010.
FY 2011	10	Position No. 119346, ISCO Data Processing Systems Analyst IV, exempt, transferred from the Infrastructure Branch to the Custom Applications Branch, of the Information Systems/Communications Office, effective August 3, 2010.
FY 2011	10	Position No. 120185, ISCO Information Technology Specialist IV, exempt, established September 16, 2010, placed in the Infrastructure Branch, with the Information Systems/Communications Office, and replaced Position No. 49526, Information Technology Specialist IV, SR-22, with the Custom Applications Branch, abolished September 18, 2010.

REVISED POSITION DISTRIBUTION BY PROGRAMS

as of June 30, 2010

**Department of Commerce and Consumer Affairs
State of Hawaii**



PROFESSIONAL AND VOCATIONAL LICENSING BOARDS, COMMISSIONS AND PROGRAMS

Accountancy
Activity Providers and Activity Desks*
Acupuncture
Barbering and Cosmetology
Boxing
Cemetery and Pre-Need Funeral Authority*
Chiropractic Examiners
Collection Agencies*
Commercial Employment Agencies*
Condominium Property Regimes*
Contractors
Dental Examiners

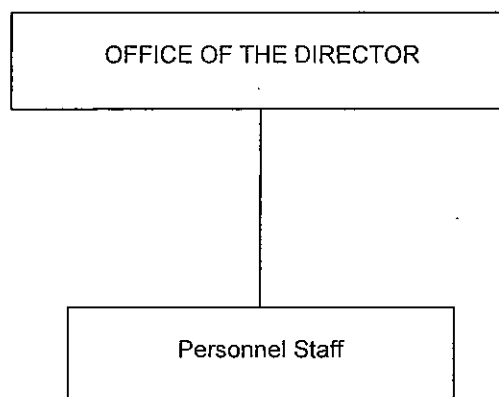
Dispensing Opticians*
Electricians and Plumbers
Electrologists*
Elevator Mechanics
Engineers, Architects, Surveyors and Landscape Architects
Hearing Aid Dealers and Fitters*
Limited Equity Housing Cooperatives*
Marriage and Family Therapists*
Massage Therapy
Medical
Mental Health Counselors
Mixed Martial Arts
Mortgage Brokers and Solicitors*

Motor Vehicle Industry Licensing
Motor Vehicle Repair Industry Licensing
Naturopathic Medicine
Nurses Aides*
Nursing
Nursing Home Administrators*
Occupational Therapists*
Optometry
Pest Control
Pharmacy
Physical Therapy
Pilotage*
Private Detectives and Guards

Psychology
Real Estate
Real Estate Appraisers*
Social Workers*
Speech Pathologists and Audiologists Subdivision*
Time Sharing*
Travel Agencies*
Uniform Athlete Agents*
Veterinary Examiners

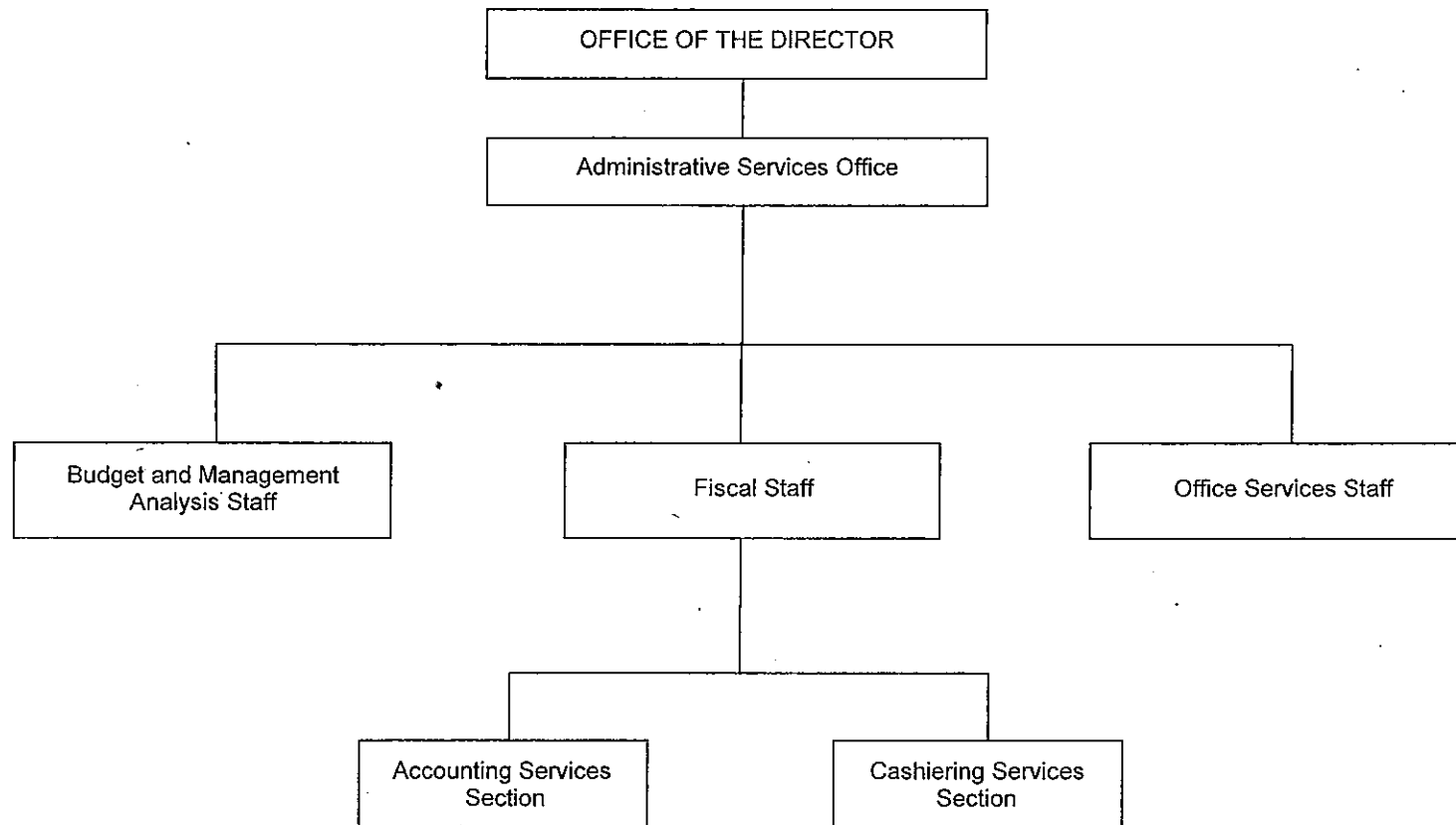
STATE OF HAWAII
DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS
OFFICE OF THE DIRECTOR

ORGANIZATION CHART



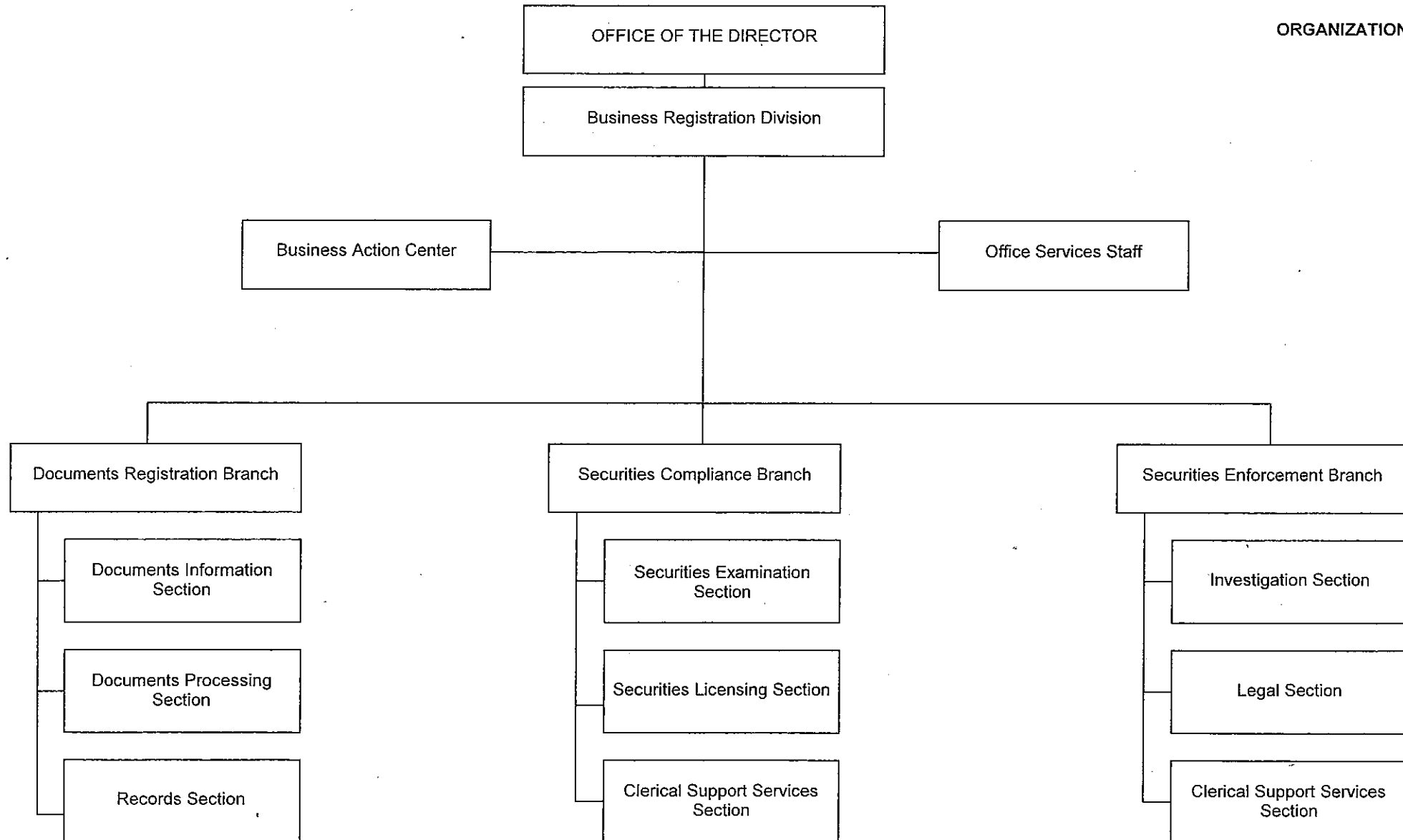
STATE OF HAWAII
DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS
ADMINISTRATIVE SERVICES OFFICE

ORGANIZATION CHART



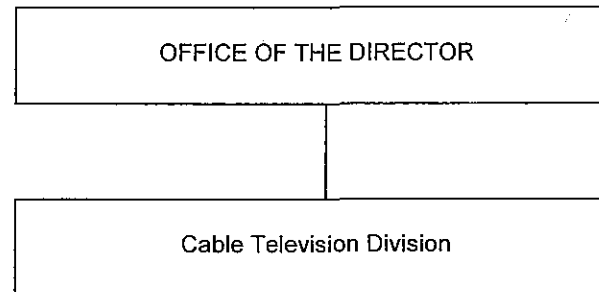
STATE OF HAWAII
DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS
BUSINESS REGISTRATION DIVISION

ORGANIZATION CHART



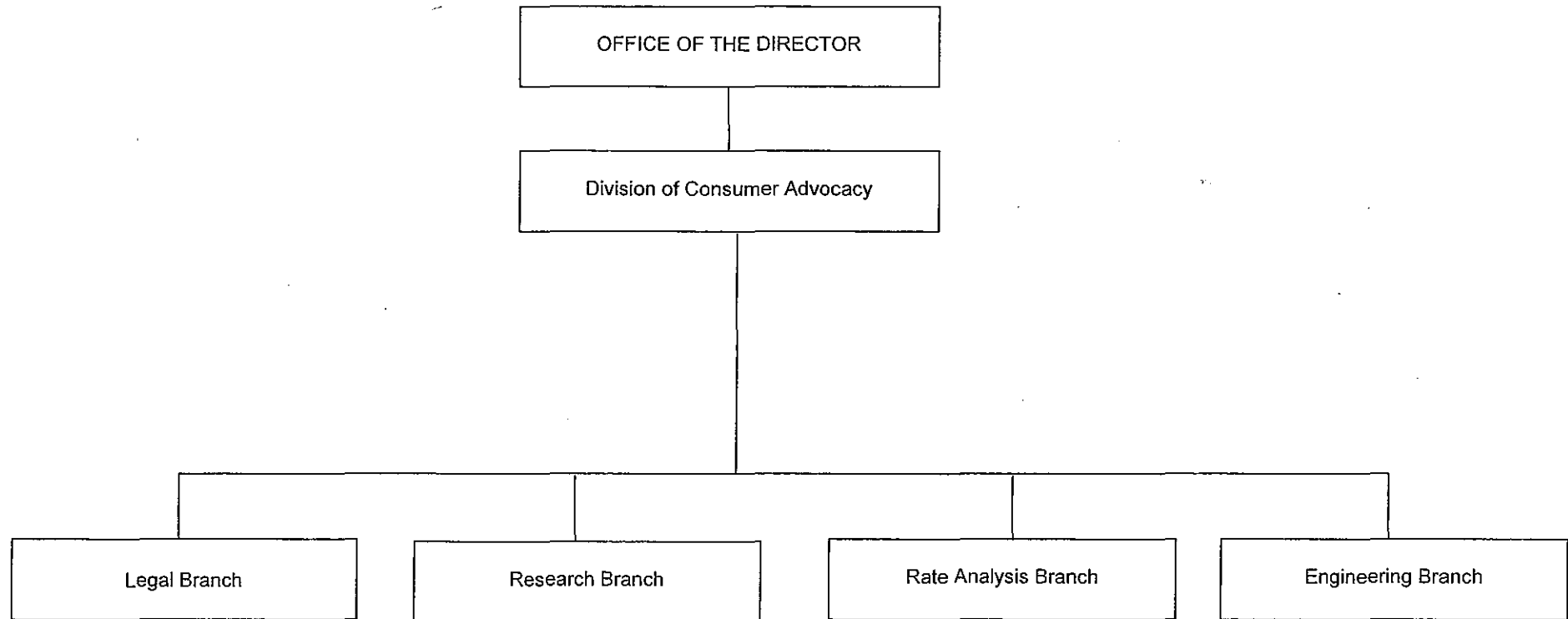
STATE OF HAWAII
DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS
CABLE TELEVISION DIVISION

ORGANIZATION CHART



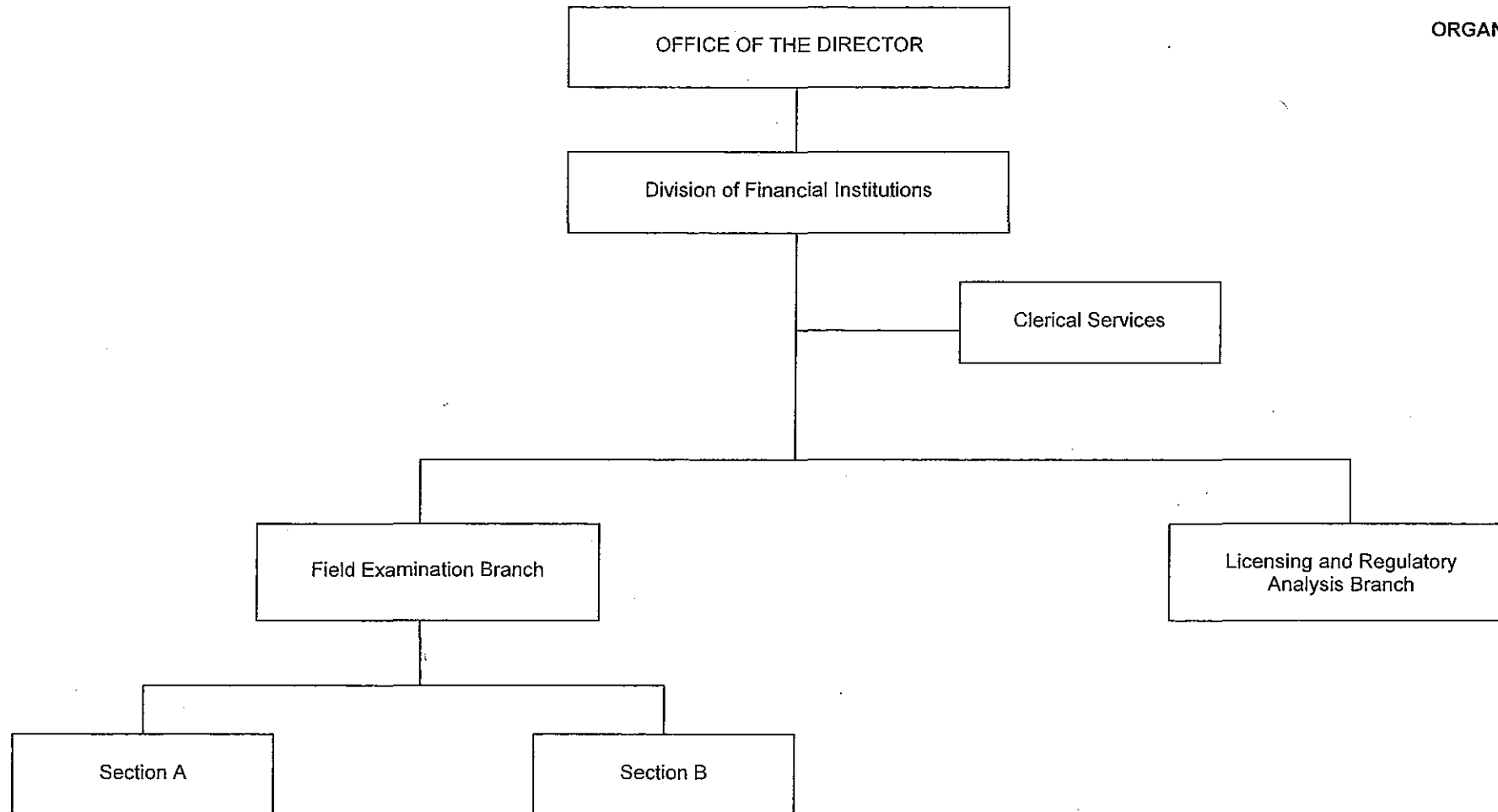
STATE OF HAWAII
DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS
DIVISION OF CONSUMER ADVOCACY

ORGANIZATION CHART



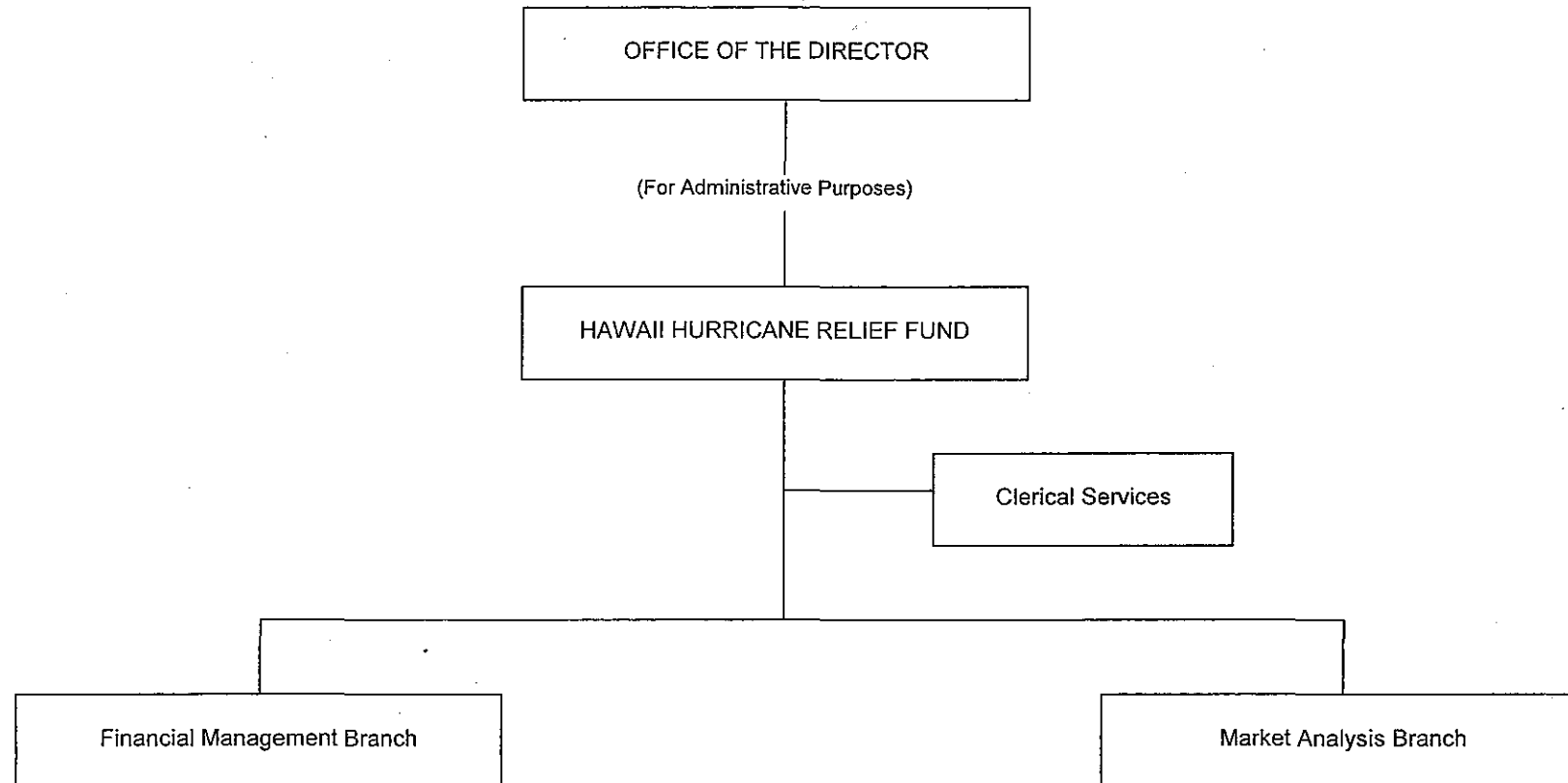
STATE OF HAWAII
DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS
DIVISION OF FINANCIAL INSTITUTIONS

ORGANIZATION CHART

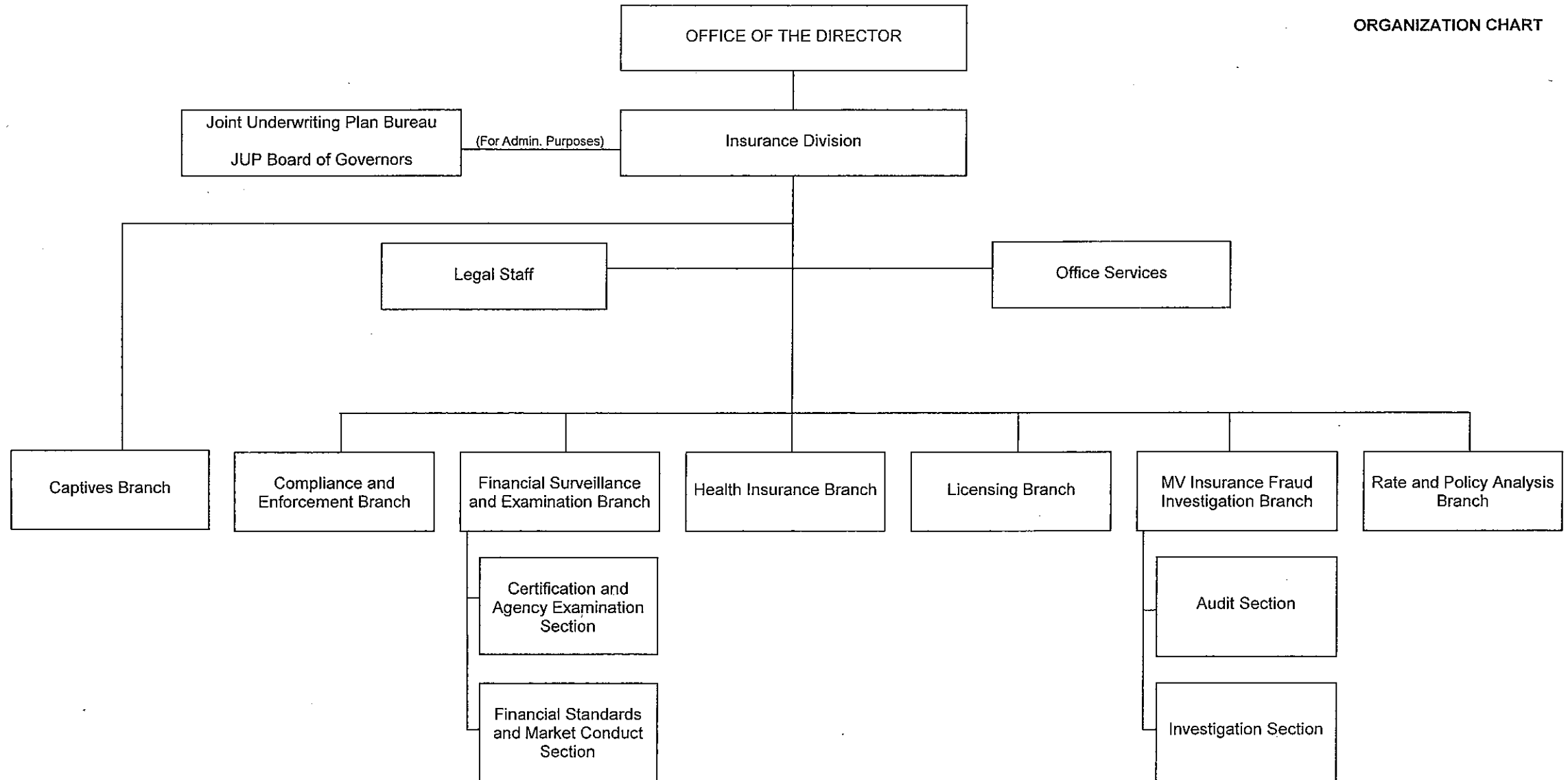


STATE OF HAWAII
DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS
HAWAII HURRICANE RELIEF FUND

ORGANIZATION CHART

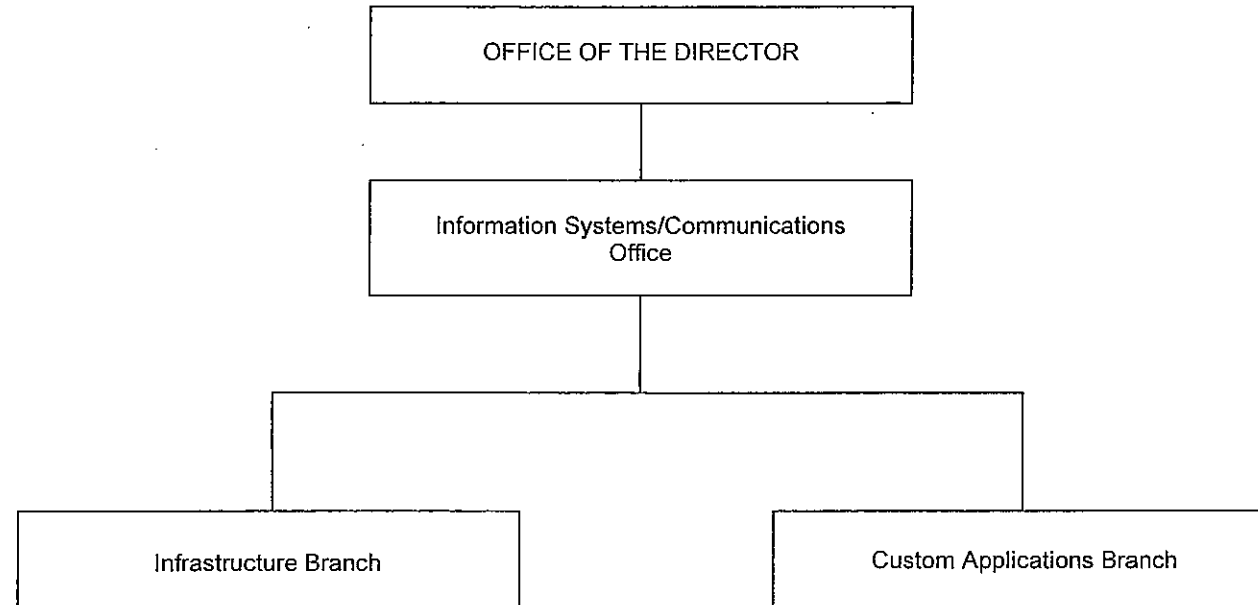


STATE OF HAWAII
 DEPARTMENT OF COMMERCE
 AND CONSUMER AFFAIRS
 INSURANCE DIVISION
 ORGANIZATION CHART

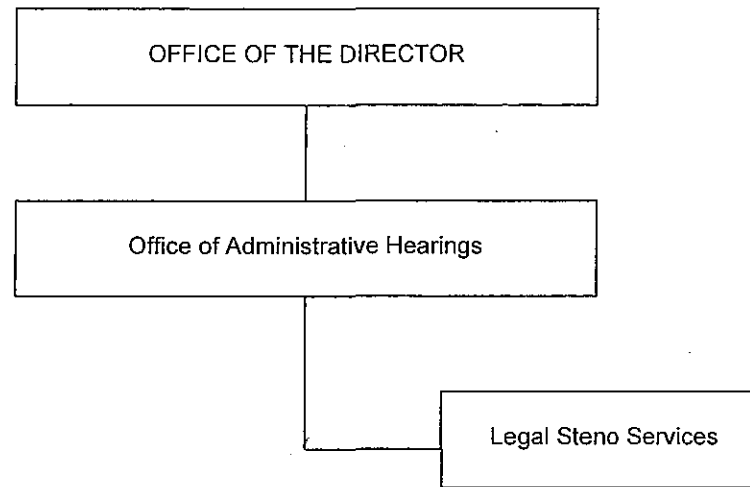


STATE OF HAWAII
DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS
INFORMATION SYSTEMS/COMMUNICATIONS
OFFICE

ORGANIZATION CHART

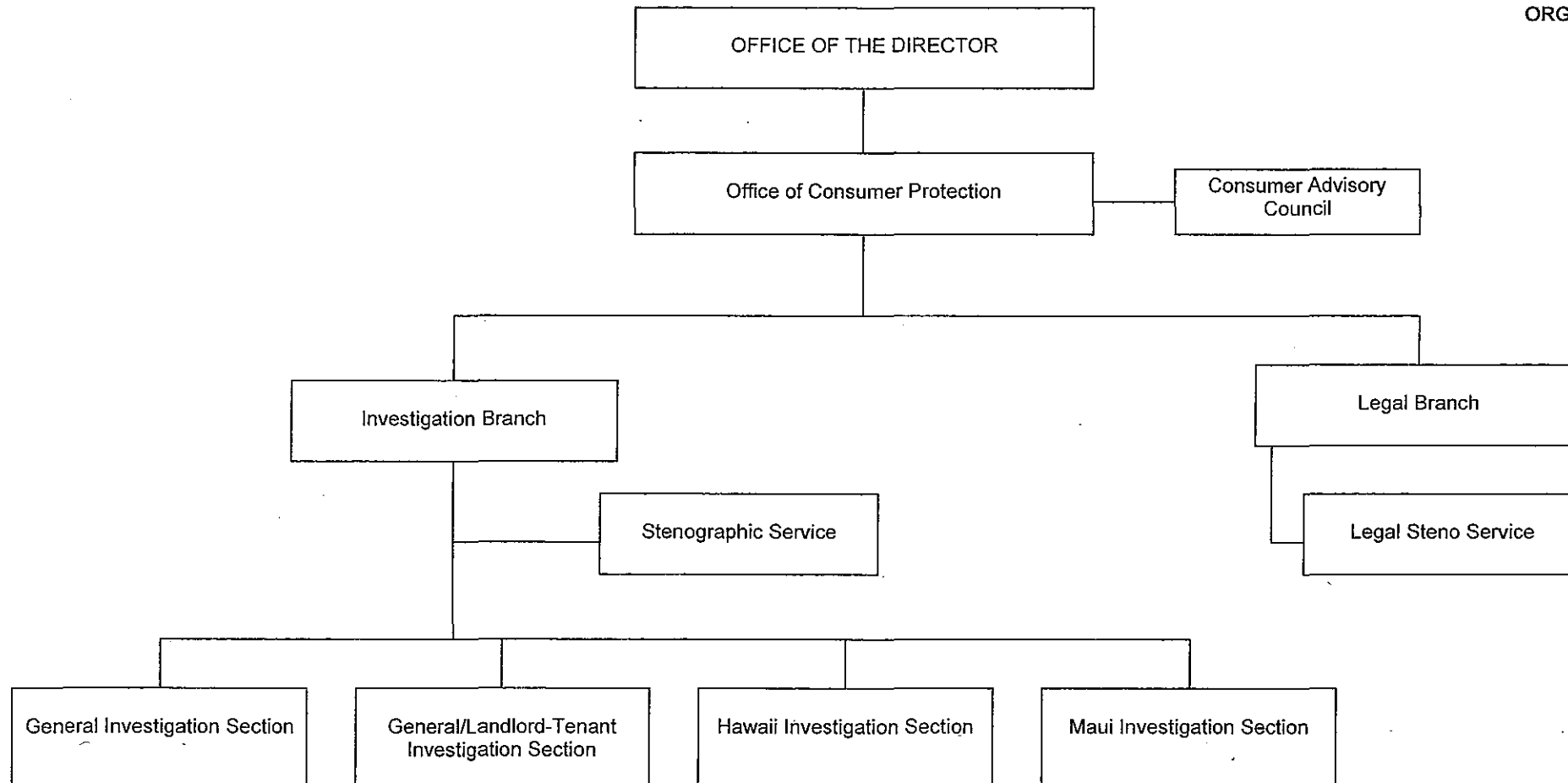


STATE OF HAWAII
DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS
OFFICE OF ADMINISTRATIVE HEARINGS
ORGANIZATION CHART



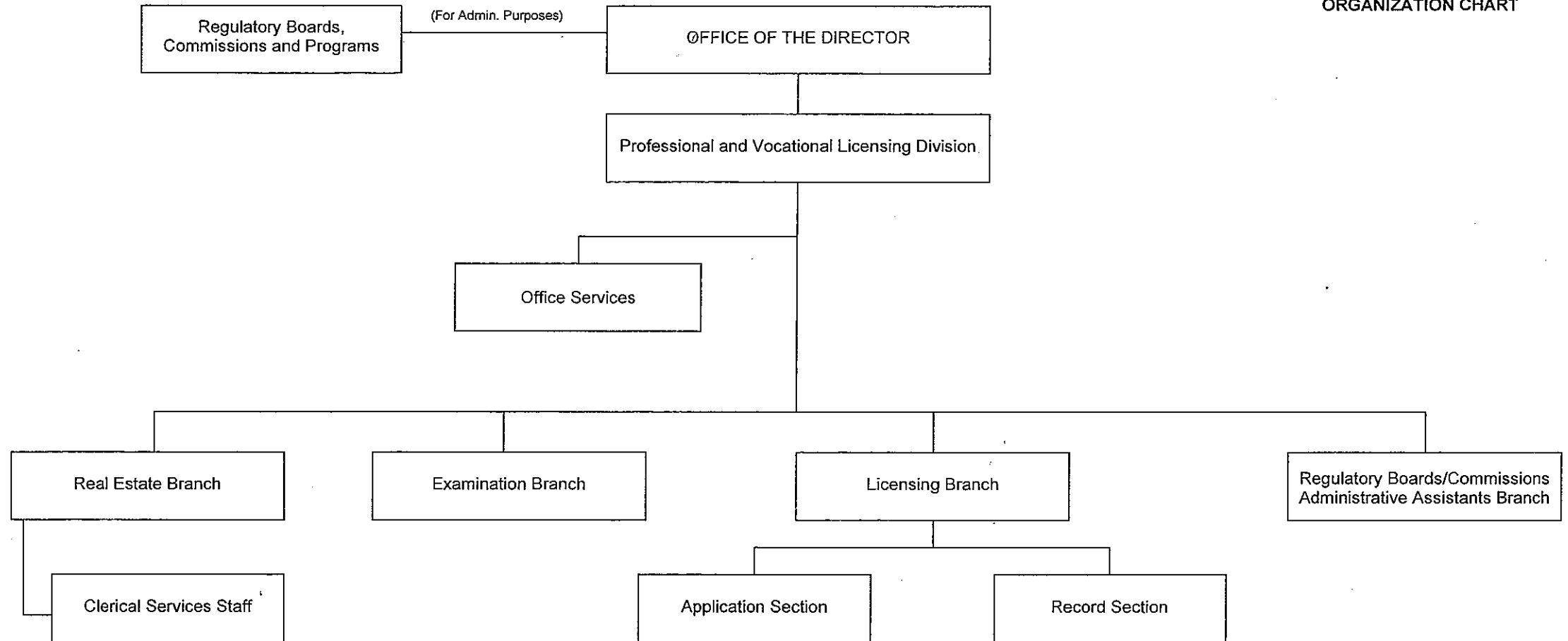
STATE OF HAWAII
DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS
OFFICE OF CONSUMER PROTECTION

ORGANIZATION CHART



STATE OF HAWAII
DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS
PROFESSIONAL AND VOCATIONAL LICENSING
DIVISION

ORGANIZATION CHART



STATE OF HAWAII
DEPARTMENT OF COMMERCE AND
CONSUMER AFFAIRS
REGULATED INDUSTRIES COMPLAINTS OFFICE
ORGANIZATION CHART

