

April 15, 2011

Senator Jill Tokuda, Chair
Senator Michelle Kidani, Vice Chair
Senate Committee on Education

Regarding: GM704 Submitting for consideration and confirmation to the Hawaii Commission for National and Community Service, Gubernatorial Nominee, CHARLOTTE TOWNSEND, for a term to expire 6-30-14.

Dear Madam Chair and Members of the Senate Committee on Education,

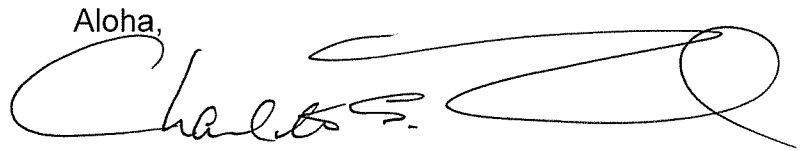
My name is Charlotte Townsend and I am a nominee for the Commission for National and Community Service. I was born and raised in Hawaii and have been an active participant in many community service organizations and projects during my working career. I believe my background, experience and years of volunteerism makes me a viable candidate for this appointment.

I am a graduate of St. Andrew's Priory in Honolulu and Whittier College in California. I attended graduate school at UCLA and the University of Hawaii at Manoa. I have been employed at the Department of Health, Disability and Communication Access Board, since 1990 serving as the prior Assistant Director and the current Program and Policy Development Coordinator. In my job I am responsible for the dissemination of information on community resources for persons with disabilities as well as being a trainer and lecturer on civil rights legislation, including the Americans with Disabilities Act, the Rehabilitation Act, the Air Carriers Access Act and the Federal Fair Housing statutes.

I have also worked for many private non-profit agencies in California and Hawaii as a teacher, vocational rehabilitation counselor, program director and administrator. I am very knowledgeable about community programs for persons with disabilities, and native Hawaiian organizations and services. I have been called upon to serve on many Executive Boards utilizing my background in special education and vocational education. I was a Governor appointee to the Commission on the Handicapped in 1981 where I served three terms representing myself as a consumer with polio. I have been on the Executive Board of Directors for the following organizations, the Special Education Center of Hawaii, the Autistic Vocational Education Center, the Hawaii Disability Rights Center, Winners at Work, and the Arc in Hawaii. I have also served as the President of the St. Andrew's Priory Alumnae Association and am the current Treasurer of the Westview Condominium Association in Makakilo.

I believe that community service enriches our lives and offers opportunities to give back to others. I am a passionate advocate for the full participation of persons with disabilities in all facets of the community and I would bring their voice to the Commission.

I am honored to be nominated and thank you for the opportunity to present this testimony.

Aloha,

CHARLOTTE L. TOWNSEND

GM704

Testimony



EXECUTIVE CHAMBERS
HONOLULU

NEIL ABERCROMBIE
GOVERNOR

Friday, April 15, 2011, 1:15 PM
State Capitol Room 225

Testimony of
Honorable Neil Abercrombie
Governor, State of Hawaii

To the Senate Education Committee
Senator Jill Tokuda, Chair
Senator Michelle Kidani, Vice Chair

GM704 Confirmation of **Charlotte L. Townsend** to the
Hawaii Commission for National and Community Service

Chair Tokuda, Vice Chair Kidani, and members of the Committee:

I am pleased to support the confirmation of Charlotte L. Townsend to the Hawaii Commission for National and Community Service. I have appointed Townsend to represent the State Government on the Commission for a three-year term ending June 30, 2014.

With a Masters degree in Career and Rehabilitation Counseling from the University of Hawaii at Manoa, College of Education, Townsend has built a clear record of extensive community service. She has served on the Board of Directors of the Rehabilitation Association of Hawaii, the Arc in Hawaii, and the St. Andrew's Priory Alumnae Association. She has been previously appointed to serve on the State of Hawaii Commission on the Handicapped and the President's Committee for Employment on the Handicapped.

Townsend's volunteerism is complemented with her distinguished career to serve those in our community with developmental disabilities. She has served as past Director of Programs at the Autistic Vocational Education Center, Director of Residential Services at the Association for Retarded Citizens Hawaii, Rehabilitation Specialist with INTRACORP, and Program and Policy Development Specialist within our State Department of Health. Her dedication and commitment to individuals with

developmental disabilities spans her lifetime. This dedication and commitment makes Townsend a fitting candidate to serve on the Commission.

I am confident of the contributions that she will make to the Commission and the people of Hawaii. I know that you will find Townsend qualified for the Commission and encourage you to confirm her.

Chita Stewart
Chair

Ryan Perreira
Vice Chair



Isaac V. Watson
Executive Director

Phone: (808) 944-7674
Fax: (808) 956-2950
Email: hicncs@hawaii.edu

Hawai'i Commission for National and Community Service

University of Hawai'i
1601 East-West Road, JAB 4019
Honolulu, Hawaii 96848

To: Senator Jill N. Tokuda, Chair
Senator Michelle Kidani, Vice Chair
Senate Committee on Education

From: Isaac Watson, Executive Director
Hawaii Commission for National and Community Service

Date: April 15, 2011

Subject: GM 704 - Consideration and Confirmation of Charlotte Townsend to the Hawaii Commission for National and Community Service

Madam Chair, my name is Isaac Watson and I am the Executive Director of the Hawaii Commission for National and Community Service. I am here today to support the appointment of Ms. Charlotte Townsend to the Hawaii Commission for National and Community service for the next three years.

I have worked with Ms. Townsend on various community projects and workshops in the past and have found her knowledge and experience working with volunteer programs and the disability community extremely beneficial. Being a consumer of polio herself and having the background regarding the Americans with Disabilities Act, she will be able to contribute a lot to our Commission. The National and Community Service Act, which funds the Hawaii Commission, has made servicing the disability community one of its major priorities.

Madam Chair, I strongly urge your support in appointing Ms. Charlotte Townsend to the Commission in order that she may be able to provide her expertise and insight in helping the Commission to fulfill the more comprehensive role envisioned for the Commission that will foster and expand an ethic of service and volunteerism throughout the state.



DISABILITY AND COMMUNICATION ACCESS BOARD

919 Ala Moana Boulevard, Room 101 • Honolulu, Hawaii 96814
Ph. (808) 586-8121 (V/TDD) • Fax (808) 586-8129

April 15, 2011

Testimony to the Senate Committee on Education

Governor's Message 704 - Gubernatorial Appointee Charlotte Townsend

I am submitting testimony in support of Gubernatorial appointee Charlotte Townsend to the Hawaii Advisory Commission for National and Community Service, the Advisory Commission for AmeriCorps Hawaii.

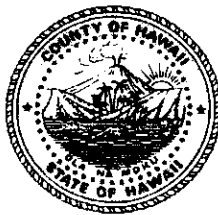
Ms. Townsend is the Program and Policy Development Staff Coordinator for the Disability and Communication Access Board (DCAB). She brings a wealth of knowledge on disability-related issues and can augment the Commission's efforts to expand and diversify its AmeriCorps program to be more inclusive of diverse populations of all ages and backgrounds, including persons with disabilities, as both participants in the program as well as beneficiaries of the service from AmeriCorps volunteers.

DCAB has been the placement for several AmeriCorps volunteers. Thus, Ms. Townsend can bring an agency as well as a consumer perspective to her role on the Commission. She is very familiar with Boards and Commissions as well as community resources. She will be an asset to the Commission, if selected.

Respectfully submitted,

FRANCINE WAI
Executive Director

William P. Kenoi
Mayor



Ronald K. Takahashi
Director of Human Resources

Sharon Toriano
Deputy Director of Human Resources

County of Hawai'i Department of Human Resources

Aupuni Center • 101 Pauahi Street, Suite 2 • Hilo, Hawai'i 96720 • (808) 961-8361 • Fax (808) 961-8617
Jobs Information: Job Hotline (808) 961-8618 e-mail: jobs@co.hawaii.hi.us

April 11, 2011

Via E-mail

Honorable Jill N. Tokuda,
Chairperson
Senate Education Committee
Hawai'i State Capitol, Room 218
415 S. Beretania St.
Honolulu, Hawai'i 96813

Dear Senator Tokuda:

Re: Appointment of Ms. Charlotte L. Townsend to the Hawai'i
Commission for National and Community Service

I strongly support the appointment of Ms. Charlotte L. Townsend to the Hawai'i
Commission for National and Community Service (the Commission).

I have known Ms. Townsend in a professional capacity since 2004, when I was
employed as the ADA Coordinator for the County of Hawai'i. Through the years,
I have turned to Ms. Townsend, a staff member of the Disability and
Communication Access Board (DCAB), for her professional expertise, guidance,
and support on disability-related issues. On a number of occasions, I have
invited Ms. Townsend to Hilo to conduct ADA trainings for our employees.

Ms. Townsend is level-headed in her interpretation and application of the ADA to
government and community programs; she is inspiring and motivating in the
delivery of this message. Ms. Townsend has a keen awareness of the challenges
people with disabilities routinely face when they attempt to access programs
and services. She tirelessly advocates for inclusion of people of all abilities in all
aspects of life.

Ms. Townsend embodies the principles the Commission embraces: she gives
freely of herself, is always there to support and assist, works cooperatively with
others, and seeks to preserve Lokahi.

Hawai'i County is an Equal Opportunity Provider and Employer.

Honorable Jill N. Tokuda
April 11, 2011
Page 2 of 2

In my opinion, Ms. Townsend's membership would be an asset to the Hawai'i Commission for National and Community Service.

Thank you for giving me the opportunity to support Ms. Townsend's nomination.

Sincerely,

A handwritten signature in cursive script that reads "Teri Spinola-Campbell". The signature is written in black ink and is positioned above the printed name and title.

Teri Spinola-Campbell, Ph.D.
ADA Coordinator/Equal Opportunity Officer

TSC:sst

Erin Conner

From: Ann Ito [aito@hawaii.edu]
Sent: Tuesday, April 12, 2011 11:06 AM
To: EDU Testimony
Subject: Letter of Recommendation for Charlotte Townsend to Serve on the Hawai'i Commission on National and Community Service

Measure: GM 704

Hearing Date/Time: Friday, April 15, 2011, 1:15 p.m.

Dear Senator Tokuda, Chair and Members of the Senate Education Committee:

Thank you for considering the nomination of Ms. Charlotte Townsend for Service on the Hawai'i Commission on National and Community Services.

Having worked closely and respectfully with her as an advocate for persons with disabilities over the past twenty five years, I firmly believe that in her you will have on this important commission an individual of distinctive intellect, insight, integrity and inspiration. A Whittier College graduate committed to lifelong learning, Ms Townsend has become one of the state's most respected and reliable authorities on the complex, ever evolving and wide flung civil rights laws affecting persons with disabilities. She can bring that highly refined knowledge to the commission's work not only in serving persons with disabilities, but almost more importantly in supporting persons with disabilities to serve the community. Persons with disabilities are often unemployed or under-employed and do not have the opportunity to cultivate their work skills and thereby enhance their own self esteem and the quality of life of others around them. Herself a person with lifelong, progressive disability, she brings that needed insight to the Commission. Also, having staffed a dynamic state commission for decades, she is familiar intimately with the inner workings of commissions with vitality and she can facilitate the attainment of the commission's most effective functioning with her particular insights and inter-personal skills.

Ms. Townsend embodies personal integrity and she will hold both herself and the commission to standards of honesty and transparency and accountability.

Herself having lived constructively through many disability and general life challenges, she serves as an inspiration to those around her for high quality public service in this state that she loves and has long served with honor, competence and dedication.

Ms. Charlotte Townsend would be a remarkable asset to state service and nomination to the Hawai'i Commission on National and Community Services would be an excellent venue in which she might devote the next few years of her superb volunteer energy.

Sincerely,

Ann Ito

Leolinda L. K. Parlin

2604 Pauoa Road
Honolulu, HI 96813

Phone: (808)282-6348 leolinda@resqconsultants.com Fax: (808)531-3595

Date: April 10, 2011

To: COMMITTEE ON EDUCATION
Senator Jill Tokuda, Chair
Senator Michelle Kidani, Vice Chair

Fr: Leolinda Parlin

Re: GM704 – SUPPORT: Hawai'i Commission for National and Community Service (CNCS),
Gubernatorial Nominee, CHARLOTTE TOWNSEND

Thank you for this opportunity to provide testimony in strong support of GM704, the confirmation of Charlotte Townsend to the Commission of the CNCS.

I have come to know Charlotte Townsend both professionally and personally over the last decade. I consider her one of the foremost experts on disability policy in our state as well as a highly effective leader in our community. Charlotte's vision for individuals with disabilities transcends traditional paradigms and has the potential to move us into the 22nd century where inclusion and reciprocity are not just buzz words, but actual living tenents of our society.

Charlotte would bring to the Commission, first hand real world experience to guide in the development, implementation and monitoring of AmeriCorps projects. Her perspective is inspiring as she seeks to transform the expectations of individuals with disabilities from "can not" to "Can Do." Through the development of community service, volunteerism and or employment opportunities, Charlotte seeks to reduce the learned helplessness that at times seems pervasive amongst the cross section of underserved and marginalized with and without disabilities.

I humbly ask this committee to confirm Charlotte Townsend to the Commission for National and Community Service.

Thank you for your time and consideration of my testimony.

1525 Magazine Street
Honolulu, Hawaii 96822
Phone: 585-7452

THE SENATE
THE TWENTY-SIXTH LEGISLATURE
REGULAR SESSION OF 2011

COMMITTEE ON EDUCATION

Senator Jill N. Tokuda, Chair
Senator Michelle Kidani, Vice Chair

AMENDED NOTICE OF HEARING

DATE: Friday, April 15, 2011
TIME: 1:15 PM
PLACE: Conference Room 225
State Capitol
415 South Beretania Street

A M E N D E D A G E N D A

Re: GM 704 – CHARLOTTE TOWNSEND

My name is Sheryl Nelson. I strongly support the appointment of Charlotte Townsend to the Hawaii Commission for National and Community Service located at the University of Hawaii.

I have had the honor and privilege to know Charlotte for over twenty five years. We have worked on many projects together over the years. Through our work together we have also become friends. Charlotte's knowledge of issues regarding people with disabilities and how a person's disability affects daily living, employment, recreational opportunities and more, along with her personal and professional experiences, makes her sensitive and caring. She will bring a perspective that will add a diverse look at people in our communities statewide which will be a benefit to the Hawaii Commission for National and Community Service.

Charlotte will be an exciting member of the commission.

Thank you for the opportunity to support an outstanding community member who makes a difference.

Sheryl Nelson