

GM 649

DATE: Wednesday April 6, 2011
TIME: 3:00 p.m.

A G E N D A

GM 649 Submitting for consideration and confirmation as the Director of the State Health Planning and Development Agency, Gubernatorial Nominee, **ROMALA RADCLIFFE**, for a term to expire 6-30-2011



STATE OF HAWAII
DEPARTMENT OF HEALTH
P.O. Box 3378
HONOLULU, HAWAII 96801-3378

In reply, please refer to:
File:

Senate Committee on Health

G.M. 649 and G.M. 650 Gubernatorial Nomination of ROMALA RADCLIFFE for Director of the State Health Planning and Development Agency

Testimony of Loretta J. Fuddy, A.C.S.W., M.P.H.

Director of Health

April 6, 2011

1 The Department of Health strongly supports the nomination of Ms. Romala Radcliffe as Director
2 of the State Health Planning and Development Agency (SHPDA). SHPDA is a partnership of Hawaii's
3 health care industry and communities statewide planning for Hawaii's health care future. Its focus is
4 facilities and services development that achieves access to quality health care.

5 The nomination of Ms. Romala Radcliffe as Director of SHPDA represents a distinctive
6 opportunity to reset this agency on its path in the ongoing improvements of our State's health care
7 delivery system. Ms. Radcliffe's back ground in health care administration, evidenced by her work as a
8 Director of Volunteer Services at the University of Miami Hospital and the Sylvester Comprehensive
9 Cancer Center, provides her with the critical foundation necessary to understand the elements of
10 mandated services and facility planning. Ms. Radcliffe's more recent, progressively responsible roles in
11 Hawaii's Kahala Nui Senior Living Center as the Director of Education, then Nursing Home
12 Administrator, and as their Chief Administrator of Health Care demonstrates Ms. Radcliffe's capacity to
13 not just professionally embrace challenges but to endure and thrive are critical, necessary skills for this
14 appointment.

1 The Department of Health appreciates Ms. Radcliffe's willingness to serve the State of Hawaii.
2 We urge the committee to support her nomination and we look forward to the opportunity to work with
3 Ms. Radcliffe in the near future.

4 Thank you for this opportunity to provide testimony.
5
6

Hawaii Long Term Care Association

April 6, 2011

To: Chair Josh Green and Members of the Senate Committee on Health

From: Bob Ogawa, President

Re: Confirmation of Romala Radcliffe as Director of the State Health Planning and Development Agency

The Hawaii Long Term Care Association (HLTCA) wholeheartedly supports the confirmation of Romala (Sue, as we know her) Radcliffe as Director of the State Health Planning and Development Agency

Sue was an active and significantly contributory member of the HLTCA Ohana during her years as education coordinator, then Hi'olani Care Center Administrator at Kahala Nui. She has an extensive background in health care, non-profit administration and public relations. She is bright, thoughtful, conscientious and resourceful. Without question, Sue will not only be a capable leader in pursuing and accomplishing SHPDA's day-to-day mission, but even more importantly, we believe she will guide it to the achievement of the broader, big-picture goals that form the agency's core purpose.

We ask that this committee recommend and the full Senate confirm Ms. Romala Sue Radcliffe as Director of the State Health Planning and Development Agency.

Senator Josh Green
Chairman Senate Health Committee
Hawaii State Capitol # 222
415 South Beretania Street
Honolulu, Hawaii 96813

Dear Senator Green:

As the **Director of Activities** I worked with Ms. Radcliffe for five years at Kahala Nui, a senior housing/ health care community. There I watched her administrative talents grow as she was promoted into the nursing home administrator position in 2007 and then into the position as the Administrator for Hi'olani Care Center in 2009.

As the administrator she was responsible for the organization's day-to-day operations and she was held accountable for all of the actions that the facility staff made under the assisted living and the nursing home licenses. She was efficient and effective as the administrator.

Romala's way of managing community relations was to deal tactfully with residents, family members, visitors, government agencies and the general public. She worked diligently to create a compassionate home-like residence for the patients and a supportive workplace for the employees.

Knowing her as I do, she will be able to successfully manage the State Health Planning and Development Agency. I support her endorsement for this appointed position and know you will too.

Should additional testimony be needed, you can contact me at 218-7000.

Aloha,



Laurie Chivers

Lisha Collier
99-943 Halawa Heights Road
Aiea, Hawaii 96701

Senator Josh Green
Hawaii State Capitol Room 222
415 South Beretania Street
Honolulu, Hawaii 96813

March 30, 2011

Dear Senator Green:

This is letter of support for Romala Radcliffe's appointment to serve as the Administrator of the State Health Planning and Development Agency. I believe Ms. Radcliffe is highly qualified to serve as the administrator. She is a skilled and effective nursing home administrator.

She is intelligent, diligent, and possesses an excellent temperament. She is highly regarded by other students in the University of Hawaii College of Education Special Education Co-Hort community for her professional and personal qualities. I am confident that she will serve the State Health Planning and Development Agency with excellence.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Lisha Collier', with a long horizontal flourish extending to the right.

Lisha Collier

March 25, 2011

Ms. Terry Peacock
7220 Kipu Place
Honolulu, Hawaii 96825

Senator Josh Green
Chair Senate Health Committee
Hawaii State Capitol Room # 222
415 South Beretania Street
Honolulu, Hawaii 96813

Dear Senator Green:

This letter is to endorse Romala Radcliffe with her endeavor to serve as the State Health Planning and Development Agency Administrator as Governor Abercrombie's appointee.

We worked together for three years at Kahala Nui Senior Living Community where I served as the Director of Marketing. I know that Romala is accustomed to being assigned to projects where deadlines are a priority and handling multiple jobs is the norm. We worked on many team projects together as we implemented new processes, procedures, and activities for the new senior living community. She was supportive, a good team player, and proficient with her interpersonal and business communication skills. She maintained a highly professional approach at all times in a fast-paced environment where "change" was the word of the day. She was always willing to do what was necessary, even outside her area, to get the job done.

She evaluated the systems of care used at Kahala Nui to enhance residents and patient care through training programs and establishing efficient processes. By using her wide range of valuable experiences, she quickly produced significant results for the organization. To date, she served in the position as Administrator of Hi'olani Care Center for the longest duration of time since the community opened.

You may contact me if you require additional support for Ms. Radcliffe's appointment.

Mahalo,



Terry Peacock
Life & Health Insurance Representative
(808) 372-7297

Senator Josh Green, Chair
Senate Health Committee
Hawaii State Capitol # 222
415 South Beretania Street
Honolulu, Hawaii 96813

March 25, 2011

Dear Senator Green,

The purpose of this letter is to introduce and endorse Ms. Romala Radcliffe. It is a personal pleasure to write this letter of reference for Romala. I have known her both in her capacity as a Director for Kahala Nui as well as during the years she worked at the University of Miami Hospital and Clinics on the medical campus.

Romala has developed a comprehensive understanding of the health care industry while working in the field for twenty years. She understands the complexities and challenges faced in the delivery of health care in both rural and city environments. Locally, Romala has worked with health care executives and physicians on projects designed to improve service and quantity standards of care.

I would gladly recommend Romala Radcliffe's appointment as the administrator of the State Health Planning and Development Agency.

Sincerely,

A handwritten signature in cursive script that reads "Sally Harper". The signature is written in black ink and is positioned above the printed name.

Sally Harper

**Senator Josh Green
Chairman of the Health Committee
415 South Beretania Street Rm. # 222
Honolulu, Hawaii 96813**

March 28, 2011

Dear Senator Green:

I strongly support the Governor's recommendation for Romala Radcliffe to be appointed to serve as the next State Health Planning and Development Agency (SHPDA) Administrator.

We met at the University of Hawaii (UH) in July of 2010 while attending a course on technology. There Romala expressed her desire to work with Hawaii's youngest and neediest. I too share that desire and we have continued to take UH courses to earn our Post Bac's in special education.

While presenting multiple mandatory reports to fulfill our licensing requirements, I have noticed that Ms. Radcliffe has presented her reports on educational issues that are related to pre-school children and their families' health care concerns.

Knowing her broad breadth experience in health care I feel she will be a proficient administrator for SHPDA

Sincerely,

A handwritten signature in black ink, appearing to be 'June Kawaguchi', with a stylized, flowing script.

**June Kawaguchi
junekk@hawaii.edu**

March 28, 2011

Senator Josh Green
Chairman of the Health Committee
415 South Beretania Street Rm. # 222
Honolulu, Hawaii 96813

Greetings Senator Green:

I strongly support Romala Radcliffe's nomination for the State Health Planning and Development Agency (SHPDA) Administrator.

We met in 2010 while attended a community meeting about Hawaii's health issues. Since then, Romala has become my go-to person when it comes to anything related to health care. I remember the conversations that Romala and I shared about the difference individual people can make through changing the public's awareness.

I've come to appreciate her practical approach to solving problems. She does not lose perspective on what is important and she has made balanced realistic evaluations of circumstances. With her professional demeanor and her use of appropriate humor she will make an excellent administrator for SHPDA. Romala's solid foundation in delivering health care services and her ability to locate resources makes her the best choice to lead SHPDA.

I'd be pleased to answer any other questions you have about Romala Radcliffe's ability to serve as administrator.

Sincerely,

A handwritten signature in blue ink that reads "Kathy King MA". The signature is written in a cursive, flowing style.

Kathy King, MA
808-450-1841

Senator Josh Green
Chairman of the Health Committee
415 South Beretania St. Room. 222
Honolulu, Hawaii 96813

Dear Senator Green:

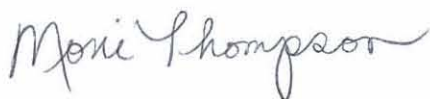
I am in favor of Governor Abercrombie's suggestion that Ms. Romala Sue Radcliffe become the Administrator for the State Health Planning and Development Agency (SHPDA) Administrator.

We have been attending courses together at the University of Hawaii's College of Education. Romala's personal effort's to keep other student's in our program working at their highest level has been exemplary. By networking and updating many of us, she has been personally supportive of our commitment to obtain second careers as teachers in Hawaii's Department of Education special education programs.

Her scholastic efforts have been focused on addressing the health care issues of the pre-school children attending Kuhio Park Terrace public housing PACT school where she was assigned to observe the classroom. Healthcare is her main career commitment.

Having a family member who once served as a state health administrator for Hawaii's hospitals, I know what is expected of a Department of Health administrator. Romala is the right person to select for this service assignment. She has the ability to create effective teams and she will use her skills to guide the efforts of SHPDA to continue to plan to provide for Hawaii's healthcare needs and services.

Aloha,

A handwritten signature in cursive script that reads "Noni Thompson".

Noni Thompson
ngt4@hawaii.edu

Senator Josh Green
Chairman Senate Health Committee
Hawaii State Capitol Room 222
415 South Beretania Street
Honolulu, Hawaii 96813

March 28, 2011

Dear Chairman Green,

I am a licensed practical nurse and I worked for two years under Ms. Radcliffe's administration at Hi'olani Care Center at Kahala Nui. I am writing to you in support of R. Sue Radcliffe's appointment as the State Health Planning and Development Agency Administrator (SHPDA).

In this position as SHPDA Administrator, Ms. Radcliffe will be able to assist you, Director Fuddy, and Governor Abercrombie in addressing a wide range of issues that will affect Hawaii's future health care planning. As a Waianae resident I am concerned about the accessibility of future services on the Leeward coast.

Ms. Radcliffe's 26-year health care career has afforded her extensive experience in planning, administering, and providing programs in health care facilities. Knowing that Ms. Radcliffe is able to complete projects on-time and within budgetary guidelines, I feel strongly that she is the right person to effectively manage this governmental agency.

Sincerely,

A handwritten signature in black ink that reads "Yu-Lin Daligdig". The signature is written in a cursive style with a large, stylized "Y" and "D".

Yu-Lin Daligdig, L.P.N.
lin96792@yahoo.com

green2 - Kealaonalehua

From: mailinglist@capitol.hawaii.gov
Sent: Saturday, April 02, 2011 12:19 PM
To: HTHTestimony
Cc: cdaeuffer@lava.net
Subject: Testimony for GM649 on 4/6/2011 3:00:00 PM

Testimony for HTH 4/6/2011 3:00:00 PM GM649

Conference room: 229
Testifier position: support
Testifier will be present: No
Submitted by: Dr. Carl J. Daeuffer
Organization: Individual
Address:
Phone:
E-mail: cdaeuffer@lava.net
Submitted on: 4/2/2011

Comments:

My name is Carl J. Daeuffer and I am testifying as an individual and resident of Kahala Nui Senior Living Community (KSLC) in strong support of confirmation of Romala "Sue" Radcliffe as the Director of the State Health Planning and Development Agency. I urge your committee to recommend confirmation to the full Senate.

I have known Sue Radcliffe and on several occasions have worked closely with her during her tenure (February 2005 to February 2010) at KSLC, first as Director of Education and later as the Administrator of our Health Care Center referred to as the Hi'olani Care Center (HCC). Specifically, I worked closely with Sue in support of the establishment of a volunteer program here at KSLC for seniors helping seniors and in securing medical equipment for use by medical practitioners in treating HCC residents and KSLC independent living residents.

As an independent living resident here at KSLC I found Sue especially effective in identifying the needs of Kahala Nui residents and working untiringly to fulfill those needs. Through the employment of collaborative leadership skills and the application of constructive engagement by Sue and as one of the consumers here at Kahala Nui who benefitted from Sue's work I strongly urge your committee to recommend confirmation of Romala Sue Radcliffe to the full Senate.

Thank you for the opportunity to testify.

Dr. Carl J. Daeuffer, retired emeritus Professor of Education UH Manoa
4389 Malia Street Apt 260
Honolulu, HI 96821

Patrick McCain
2118 Date St. #206
Honolulu HI 96826
(808) 744-6751
stlpatmccain@yahoo.com

April 4, 2011

The Honorable Josh Green, M.D., Chair
The Honorable Clarence K. Nishihara, Vice Chair
Senate Committee on Health
State Capitol, Room 229
Honolulu Hawaii 96813

RE: GM649 Submitting for consideration and confirmation as the Director of the State Health Planning and Development Agency, Gubernatorial Nominee, ROMALA RADCLIFFE, for a term to expire 6-30-2011.

GM650 Submitting for consideration and confirmation as the Director of the State Health Planning and Development Agency, Gubernatorial Nominee, ROMALA RADCLIFFE, for a term to expire 6-30-2015.

Dear Chair Green, Vice Chair Nishihara and Members of the Committee:

My name is Patrick McCain and I support Governor's Messages 649 and 650. I have known Romy Radcliffe for over twenty five years and can attest that she is a pillar of our community and we are fortunate that she is willing to serve as the Director of the State Health Planning and Development Agency.

As you know public health issues can be very complex and finding the right person with the right experience can be challenging. Romy's education and background make her an excellent choice for this critical position. I urge your favorable consideration to this appointment. Mahalo nui loa.

Sincerely

Patrick McCain

Elaine Fukuhara
313 Ohaa St.
Kahului, Hawaii 96732

Senator Josh Green
Hawaii State Capitol Room 222
415 South Beretania Street
Honolulu, Hawaii 96813

March 30, 2011

Dear Senator Green:

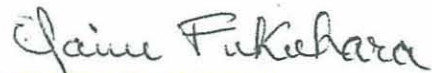
This is letter of support for Romala Radcliffe's appointment to serve as the Administrator of the State Health Planning and Development Agency. I believe Ms. Radcliffe is a person who is focused, dependable, conscientious, and honorable. As a friend, she is someone I trust to be there for me in good times and bad.

We worked together for the Department of Health for four years. As a co-worker she was always a team player and a dedicated worker.

Romala was also involved in the political process on Maui. She was a volunteer for many of Maui's non-profit health agencies. With each endeavor that she tackles, she puts all of her energy and focus into doing the best job possible; this is one of many reasons why I hold Romala in high regard.

I know that she will serve the agency with professionalism and will create a positive, productive working environment for her staff and volunteer board members.

Sincerely,



Elaine Fukuhara
SPED Teacher
Pukalani Elementary School
(808) 281-7095

G.A. MORRIS, INC.

222 South Vineyard Street, Suite 401, Honolulu, HI 96813-2453 Phone (808) 531-4551 Fax (808) 533-4601

April 4, 2011

The Honorable Josh Green, M.D., Chair
The Honorable Clarence K. Nishihara, Vice Chair
Senate Committee on Health
State Capitol, Room 229
Honolulu Hawaii 96813

RE: GM649 Submitting for consideration and confirmation as the Director of the State Health Planning and Development Agency, Gubernatorial Nominee, ROMALA RADCLIFFE, for a term to expire 6-30-2011.

GM650 Submitting for consideration and confirmation as the Director of the State Health Planning and Development Agency, Gubernatorial Nominee, ROMALA RADCLIFFE, for a term to expire 6-30-2015.

Dear Chair Green, Vice Chair Nishihara and Members of the Committee:

I would like to support the nomination of Romala Radcliffe to be the Director of the State Health Planning and Development Agency.

Having known her for a number of years, her background in the health care industry along with her dedication and work ethic will be a credit to the state.

Without a doubt the energy she brings to this position will be unmatched. If you want the job done and done right Romy is the right choice.

Mahalo for your support of her confirmation.

Respectfully Submitted,

G.A. "Red" Morris
President

ALISON POWERS
1061 Kahili Place
Kailua, HI 96734

April 5, 2011

Senator Josh Green, M.D., Chair
Senator Clarence K. Nishihara, Vice Chair
Members of the Senate Committee on Health

RE: GM 649 and GM 650; Testimony in Support of the Confirmation of Romala Radcliffe as the Director of the State Health Planning and Development Agency

Dear Chair Green, Vice Chair Nishihara, and Members of the Committee:

I am very pleased to submit this letter in support of GM 649 and GM 650 and the confirmation of Romala (Romy) Radcliffe as the Director of the State Health Planning and Development Agency (SHPDA). I have known Romy for at least ten years through my personal and working relationship with her father, John Radcliffe. Through the years, I have gotten to know John's wife Diane and daughter Romy well.

Romy is a thoughtful and conscientious woman. She is mature and positive in her attitude and outlook on life. In particular, I know that when she was at Kahala Nui, she accepted the challenges of working with residents who needed various levels of care in addition to working well with their families and health caregivers. Balancing the needs of all involved in elder care requires empathy, motivational skills as well as team building, all of which Romy possesses.

I believe Romy to be of the highest character and believe she will do well as the Director of SHPDA.

Very truly yours,



Alison Powers

Suzanne Machbitz
President Diamond Head/Hawaii Kai AAUW
1489 Honokahua Street
Honolulu, Hi 96825
suzannemachbitz@aol.com

Senator Josh Green
Senate Chairman of the Health Committee
Hawaii State Capitol Rm. 222
Honolulu, Hi 96813

March 28, 2011

Dear Senator Green,

This is an endorsement for Romala Radcliffe to become appointed as the State Health Planning and Development Agency (SHPDA) administrator:

As the current president of the Diamond Head/Hawaii Kai chapter of American Association of University Women (AAUW) I appreciate Sue Radcliffe's administrative efforts to serve as a former president. Sue served as our chapter president and event coordinator in 2006-07. She originated some interest groups and arranged for many inspiring and educational programs.

With her educational background and administrative experience in the health field, I feel she is an excellent candidate for the State Health Planning and Development Agency (SHPDA) administrator.

Sincerely,



Suzanne Machbitz

LINDA LAINE
520 LUNALILO HOME ROAD #261
HONOLULU, HAWAII 96825
808-228-1858

March 29, 2011

Senator Josh Green
Hawaii State Capitol Room 222
415 south Beretania Street
Honolulu, Hawaii 96813

Dear Senator Green:

It is a pleasure to write this letter of support for Romala Radcliffe for appointment to serve as the Administrator of the State Health Planning and Development Agency.

I have know Ms. Radcliffe since 2006 when she served as President of the Diamond Head Branch of the American Association of University Women. That year as a result of changes in the club's composition she served not only as president but also as program chair. In that capacity she provided six interesting events for the membership

More recently she contacted me because I am a lecturer in the Mathematics Department at Honolulu Community College. I assisted Ms. Radcliffe as she worked diligently to prepare for the Praxis examination, which she passed. In working with her, I had an opportunity to observe her creative approach to problem solving even with complex mathematical problems.

Her years of experience in the field of health care, her enthusiasm for mastering new subjects as an active lifelong learner, and her commitment to assist others, make her the right person to serve as Governor Abercrombie's appointee as the department's administrator.

Sincerely,



Linda Laine