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# A BILL FOR AN ACT

RELATING TO HEALTH.

**BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:**

1           SECTION 1. The legislature finds that improving the  
2           medicaid health care system of Hawaii will require a  
3           comprehensive and coordinated approach. Dr. Donald Berwick,  
4           Administrator of the Centers for Medicare and Medicaid Services,  
5           has long supported broad system change with linked goals through  
6           the "Triple Aim" approach. The Triple Aim focuses on improving  
7           the individual experience of care, improving the health of  
8           populations, and reducing per capita costs of care for  
9           populations. Achieving such interdependent goals in health care  
10          requires balance, collaboration, data, and innovation. The  
11          legislature finds that one such innovation and opportunity  
12          endorsed by the Patient Protection and Affordable Care Act  
13          (Public Law 111-148) as amended by the Health Care and Education  
14          Reconciliation Act of 2010 (Public Law 111-152), together known  
15          as the Affordable Care Act, is the patient centered medical home  
16          model, also known as the patient centered health home.

17          A patient centered health home is a model of delivering  
18          comprehensive, integrated, and holistic health care services to



1 patients, including preventative and lifestyle health services.  
2 It is not necessarily a physical structure, but rather a  
3 collection of health care providers and community organizations  
4 that work collectively to provide and manage patient health.  
5 The primary provider within a health home works with a health  
6 care team to provide comprehensive and integrated services to  
7 patients. The health home team may include a primary care  
8 provider, behavioral health provider, care manager or patient  
9 care coordinator, and allied health professionals.

10 The collaborative nature of the patient centered health  
11 home systematically works to reduce health disparities for  
12 patients with multiple chronic diseases like diabetes,  
13 hypertension, and depression, which are aggressive drivers of  
14 cost. Patient centered health care homes improve patient  
15 outcomes by integrating and coordinating care across the entire  
16 continuum of care, providing holistic health care services, and  
17 transforming the delivery of health care by moving patient  
18 treatment away from acute, incident-based care, toward a more  
19 proactive, wellness-oriented, and healthy patient behavior  
20 paradigm.

21 A 1999 study of standard doctor visits published in the  
22 Journal of the American Medical Association revealed that



1 doctors interrupted patients after 23 seconds of problem  
2 explanation, and spent just 1.3 minutes giving information.  
3 Fifty per cent of patients left without understanding what the  
4 doctor said, and ninety-one per cent of patients had no active  
5 involvement in their own decision making process. By having  
6 patients take an active and informed role in their own health,  
7 and partnering them with a proactive health care team that works  
8 collectively to encourage healthy lifestyles, the patient  
9 centered health care home reduces long-term costs by focusing on  
10 wellness, education, and preventive services, which not only  
11 reduce general health care costs but also more costly emergency  
12 room and inpatient facility use.

13 To facilitate the most efficient use of resources and to  
14 enhance patient care through extensive care coordination, a  
15 patient centered health home and the health care team must  
16 employ health information technology that enables sharing of  
17 patient and treatment data and collection and reporting at the  
18 patient and provider level. Health homes should have electronic  
19 health record systems that meet the Centers for Medicare and  
20 Medicaid Services' federal meaningful use guidelines.

21 Transformation of health care delivery must simultaneously  
22 be accompanied by a reassessment of reimbursement. Given the



1 enhanced level of services provided by patient-centered health  
2 care homes, it is essential that organizations operating under  
3 this model be reimbursed for the array of services that  
4 ultimately contribute to long-term cost savings. The  
5 reimbursement model should pay for services provided and  
6 outcomes produced. A comprehensive reimbursement strategy for a  
7 medicaid health home model includes consistent fee-for-service  
8 reimbursement based on existing prospective payment system  
9 guidelines, reimbursement for enhanced health care home  
10 services, based on a per member per month formula, and  
11 organizational incentive payments for improving total population  
12 health in the chronic diseases areas identified.

13 The legislature finds that the Affordable Care Act grants  
14 states the option to provide health homes to medicaid enrollees  
15 with chronic conditions and receive a ninety per cent federal  
16 medical assistance percentage for those enrollees for the first  
17 eight fiscal quarters. The legislature further finds that the  
18 Affordable Care Act also provides financial support and  
19 incentives for health systems that move toward team based,  
20 collaborative methods of care and wellness.

21 The purpose of this Act is to establish a Hawaii medicaid  
22 modernization and innovation council to establish a patient



1 centered health home pilot program within the medicaid program,  
2 and to address other priorities as identified by the  
3 legislature.

4 SECTION 2. (a) No later than January 1, 2012, the  
5 department of human services shall establish and implement the  
6 Hawaii patient centered health home pilot program within the  
7 medicaid program in accordance with the provisions determined by  
8 the Hawaii medicaid modernization and innovation council  
9 established in section 3 of this Act. The Hawaii patient  
10 centered health home pilot program shall provide comprehensive,  
11 person-centered, and integrated primary care services to state  
12 health care program members using a health home model of care  
13 delivery. Beginning January 1, 2012, members of state health  
14 care programs shall receive care through certified health homes  
15 provided by medical home teams. The pilot program shall  
16 terminate no later than June 30, 2013; provided that the Hawaii  
17 patient centered health home pilot program, upon the council's  
18 recommendation and approval by the legislature and the governor,  
19 may be continued as a permanent program at that time.

20 (b) Definitions. When used in this Act:

21 "Commissioner" means the state insurance commissioner of  
22 the department of commerce and consumer affairs.



1 "Council" means the Hawaii medicaid modernization and  
2 innovation council established in section 3 of this Act.

3 "Health home" means a provider of primary care services  
4 that meets the requirements for participation in the Hawaii  
5 patient centered health home pilot program established by this  
6 Act.

7 "Member" means any qualified enrollee of a state health  
8 care program.

9 "Primary care services" means health care that includes  
10 primary medical, behavioral, mental, and dental services.

11 "State health care program" means any medicaid funded  
12 health care program administered by the department of human  
13 services including QUEST, QUEST-ACE, QUEST-Net, QUEST-Expanded  
14 Access, Basic Health Hawaii, and Hawaii Premium Plus.

15 SECTION 3. (a) No later than July 1, 2011, there shall be  
16 established within the department of human services for  
17 administrative purposes the Hawaii medicaid modernization and  
18 innovation council to be appointed by the governor as provided  
19 in section 26-34. The council shall be comprised of thirty-one  
20 voting members with geographic representation from across the  
21 State as follows:



- 1 (1) The director of human services, or the director's  
2 designee, as an ex officio voting member;
- 3 (2) The director of health, or the director's designee, as  
4 an ex officio voting member;
- 5 (3) The state insurance commissioner, as an ex officio  
6 voting member;
- 7 (4) The lieutenant governor of the State of Hawaii;
- 8 (5) One representative of a not-for-profit health plan  
9 offered as a plan in any state health care program;
- 10 (6) One representative of a nonprofit health provider  
11 association;
- 12 (7) One representative of a local behavioral health  
13 professional association;
- 14 (8) Six patient-consumer representatives, at least three  
15 of whom serve on the board of a federally qualified  
16 health center;
- 17 (9) One oral health provider;
- 18 (10) One representative of the business sector;
- 19 (11) One licensed advanced practice registered nurse;
- 20 (12) One non-physician mental health provider;
- 21 (13) One licensed primary care physician practicing family  
22 medicine to be appointed from a list of nominees



- 1 submitted by the speaker of the house of  
2 representatives;
- 3 (14) One licensed primary care physician practicing  
4 geriatric medicine to be appointed from a list of  
5 nominees submitted by the speaker of the house of  
6 representatives;
- 7 (15) One representative of a health plan offered as a plan  
8 in any state health care program to be appointed from  
9 a list of nominees submitted by the speaker of the  
10 house of representatives;
- 11 (16) One representative of any allied or complimentary  
12 health profession that provides support to primary  
13 care physicians and medical home teams to be appointed  
14 from a list of nominees submitted by the speaker of  
15 the house of representatives;
- 16 (17) One licensed primary care physician practicing  
17 pediatric medicine to be appointed from a list of  
18 nominees submitted by the president of the senate;
- 19 (18) One representative of a local medical professional  
20 association to be appointed from a list of nominees  
21 submitted by the president of the senate;





- 1 (19) One representative of a health plan offered as a plan  
2 in any state health care program to be appointed from  
3 a list of nominees submitted by the president of the  
4 senate;
- 5 (20) One representative of any allied or complimentary  
6 health profession that provides support to primary  
7 care physicians and medical home teams to be appointed  
8 from a list of nominees submitted by the president of  
9 the senate;
- 10 (21) One representative from a hospital;
- 11 (22) One representative from a physician's group;
- 12 (23) One representative from the health care provider  
13 industry;
- 14 (24) A physician assistant;
- 15 (25) An individual with a finance background; and
- 16 (26) A social worker.
- 17 (b) To the extent permissible by law and in addition to  
18 any other duties prescribed by law, the council shall develop  
19 and implement the Hawaii patient centered health home pilot  
20 program established in section 2 of this Act. The council shall  
21 develop a program that is consumer-driven, culturally  
22 appropriate, and family centered and that optimizes access and



1 provides team based, integrated, and holistic care delivery.

2 The council shall:

- 3 (1) Adopt a definition, criteria, and standards for health  
4 home that takes into consideration the recommendations  
5 of the Patient-Centered Primary Care Collaborative  
6 Joint Principles of the Patient-Centered Medical Home  
7 and the National Committee for Quality Assurance  
8 Patient-Centered Medical Home Certification Standards,  
9 and is consistent with the definition of "health home  
10 services" contained in Title 42 United States Code  
11 Section 1396w-4;
- 12 (2) Consult with any local health plan or provider that  
13 has implemented a medical home or health home model of  
14 care in Hawaii, consider the criteria and standards  
15 utilized by the health plan or provider, and determine  
16 whether the criteria and standards are appropriate for  
17 inclusion in the council's criteria and standards for  
18 the Hawaii patient centered health home pilot program;
- 19 (3) Certify health homes that meet the standards  
20 established by the council;
- 21 (4) Adopt a definition of the medical home team that  
22 includes providers within the medical home, including:



- 1 (A) A primary care provider;
  - 2 (B) Behavioral health provider;
  - 3 (C) Care manager or patient care coordinator;
  - 4 (D) Nursing staff;
  - 5 (E) Nutritionists and dieticians;
  - 6 (F) Oral health care provider;
  - 7 (G) Pharmaceutical provider;
  - 8 (H) Ambulatory care providers; and
  - 9 (I) Other specialty care providers.
- 10 (5) Develop quality and performance measures that
- 11 certified health homes in the pilot program must
- 12 report to the council, health plans, and department of
- 13 human services;
- 14 (6) Develop a payment methodology for certified health
- 15 homes that shall include a per member per month care
- 16 coordination fee, consistent fee-for-service
- 17 reimbursement, payment for any services not reimbursed
- 18 under current medicaid or prospective payment system
- 19 guidelines but that are recommended as a covered
- 20 service in the health home pilot program developed by
- 21 the council, and organizational incentive payments for
- 22 improving total population health in the chronic



1 diseases areas and other metrics as adopted by the  
2 council; provided that for federally qualified  
3 community health centers the payment methodology is in  
4 addition to, and no less than, existing prospective  
5 payment system rates; and

6 (7) Develop annual reporting requirements for certified  
7 health homes and health plans to report to the  
8 council, department of human services, and legislature  
9 on:

10 (A) The number of members in the program and  
11 characteristics of members including income,  
12 ethnicity, language, complex or chronic  
13 condition, age, and sex;

14 (B) The number and geographic distribution of health  
15 home providers;

16 (C) The performance and quality of health homes in  
17 treating complex chronic condition patient  
18 populations;

19 (D) Measures of preventive care;

20 (E) Health home payment methodology arrangements  
21 compared with costs related to implementation and  
22 payment of care coordination fees; and



1 (F) Estimated and actual impact of health homes on  
2 health disparities.

3 (c) The council shall select a chairperson by a majority  
4 vote of its members. A majority of the members serving on the  
5 council shall constitute a quorum to do business. The council  
6 may form workgroups and subcommittees, including individuals who  
7 are not council members, to:

8 (1) Obtain resource information from medical  
9 professionals, insurers, health care providers,  
10 community advocates, and other individuals as deemed  
11 necessary by the council;

12 (2) Make recommendations to the council; and

13 (3) Perform other functions as deemed necessary by the  
14 council to fulfill its duties and responsibilities.

15 (d) Members of the council shall serve without  
16 compensation but shall be reimbursed for expenses, including  
17 travel expenses, necessary for the performance of their duties.

18 (e) The council may appoint, without regard to chapters 76  
19 and 89, an executive director who shall serve at the pleasure of  
20 the council and whose duties shall be set by the council. The  
21 salary of the executive director shall be set by the council;  
22 provided that the salary shall not exceed the salary of the



1 deputy director of the department of human services. The  
2 executive director may also appoint other personnel, without  
3 regard to chapters 76 and 89, to work directly for the executive  
4 director.

5 (f) The council may require reports as necessary in the  
6 form specified by the council from state agencies and program  
7 and service providers of any state health care program.

8 (g) No later than twenty days prior to the convening of  
9 the regular session of 2012, the council shall submit to the  
10 legislature, the governor, the director of health, and the  
11 director of human services a report relating to the development  
12 of the program containing:

- 13 (1) The progress of the council; and  
14 (2) Any and all criteria, standards, measurements, payment  
15 methodology, and other requirements of the Hawaii  
16 patient centered health home pilot program adopted by  
17 the council pursuant to this section.

18 (h) No later than twenty days prior to the convening of  
19 the regular session of 2013 the council shall submit to the  
20 legislature, the governor, the director of health, and the  
21 director of human services a report relating to the  
22 implementation of the program containing information and data



1 regarding the problems experienced with the program, benefits of  
2 the program, and the practical application of the program. The  
3 report shall also contain an opinion as to whether the program  
4 is a practical approach to modernizing medicaid-centered health  
5 care and recommendations as to whether the program should be  
6 continued.

7 Based on the council's recommendation, the legislature and  
8 the governor may determine whether to continue the Hawaii  
9 patient centered health home pilot program.

10 (i) The council shall cease to exist on June 30, 2013.

11 SECTION 4. This Act shall take effect upon its approval.

12



**Report Title:**

Hawaii Patient Centered Health Home Pilot Program; Hawaii  
Medicaid Modernization and Innovation Council

**Description:**

Establishes the Hawaii patient centered health home pilot  
program. Establishes the Hawaii medicaid modernization and  
innovation council to design and implement the program. Council  
ceases to exist on 6/30/13. (SD1)

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not legislation or evidence of legislative intent.*

