
HOUSE CONCURRENT RESOLUTION

REQUESTING THE GOVERNOR OF THE STATE OF HAWAII TO CONVENE A TASK
FORCE TO REVIEW POLICIES AND PROCEDURES FOR STATE FUNDED
DRUG COVERAGE PROGRAMS AND SERVICES.

1 WHEREAS, the purpose of the Hawaii Employer-Union Health
2 Benefits Trust Fund (EUTF) is to provide eligible state and
3 county employees, retirees, and their dependents with health and
4 other benefit plans at a cost affordable to both the public
5 employers and the public employees; and

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7 WHEREAS, EUTF selected Pharmacy Benefit Manager (PBM)
8 through a competitive bid process to administer their
9 prescription drug benefit plan; and

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11 WHEREAS, the contracted Pharmacy Benefit Manager is
12 responsible for processing and paying prescription drug claims,
13 developing and maintaining a drug formulary, contracting with
14 pharmacies, negotiating discounts and rebates with drug
15 manufacturers, and providing mandatory mail order service for
16 EUTF members; and

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18 WHEREAS, EUTF members have voiced great dissatisfaction
19 over their inability to select a pharmacy provider of their own
20 choice as a result of the EUTF policy of mandatory use of mail
21 order service for drugs; and

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23 WHEREAS, numerous complaints have been made by EUTF members
24 regarding timeliness, accuracy and specialty-drug packaging and
25 delivery issues associated with the EUTF-contracted mail order
26 service provider; and

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28 WHEREAS, the EUTF policy of mandatory use of mail order
29 service for drugs has had significant local economic impact,
30 particularly on Neighbor Island community pharmacies; and
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1 WHEREAS, a host of service problems has been experienced by
2 limited-, non- and accented-English-speaking persons attempting
3 to communicate with personnel in the contracted PBM's call
4 center in Florida; now, therefore,
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6 BE IT RESOLVED by the House of Representatives of the
7 Twenty-sixth Legislature of the State of Hawaii, Regular Session
8 of 2011, the Senate concurring, that the Governor is requested
9 to convene a task force whose purpose would be to review the
10 policies of the state-funded prescription drug coverage benefit
11 plan and its services by examining the mandatory use of the mail
12 order service, lack of community pharmacy access, customer
13 service problems experienced by limited-, non- and accented-
14 English speaking persons, and any other related issues, and make
15 recommendations regarding the provision of pharmacy services for
16 EUTF members; and
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18 BE IT FURTHER RESOLVED that the task force membership shall
19 include twelve members as follows:
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- 21 (1) A member of the House of Representatives appointed by
22 the Speaker of the House of Representatives;
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- 24 (2) A member of the Senate appointed by the President of
25 the Senate;
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- 27 (3) The Director of Health or the Director's designee;
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- 29 (4) The Insurance Commissioner or the Insurance
30 Commissioner's designee;
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- 32 (5) Two members selected by the Director of Health who are
33 from different private service providers;
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- 35 (6) Two members selected by the Employee Union Trust Fund
36 (EUTF) Board who are members of the EUTF;
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- 38 (7) Four members appointed by the Governor from a list
39 submitted by the Speaker of the House of
40 Representatives and President of the Senate, with each
41 member representing a different organization that
42 represents pharmacists and their consumers from the
43 counties of Kauai, Oahu, Maui and Hawaii Island; and
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1 BE IT FURTHER RESOLVED that the members of the task force
2 shall serve without compensation and shall receive no
3 reimbursement for expenses; and
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5 BE IT FURTHER RESOLVED that the task force is requested to
6 submit to the Legislature an annual report no later than twenty
7 days prior to the start of the Regular Session of 2012, on its
8 findings and recommendations, including any legislation or
9 funding appropriation necessary to implement the recommended
10 policy; and
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12 BE IT FURTHER RESOLVED that the task force shall cease to
13 exist on May 1st 2012; and
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15 BE IT FURTHER RESOLVED that certified copies of this
16 Resolution be transmitted to the Auditor and the Chair of the
17 EUTF Board.
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