

JAN 21 2011

A BILL FOR AN ACT

RELATING TO HEALTH CARE.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. QUEST expanded access is a medicaid-managed
2 care program that replaced a fee-for-service program in 2009,
3 and provides care to low-income individuals who are aged, blind,
4 or disabled. These individuals typically have multiple medical
5 conditions and require care from different health care
6 providers. The annual budget for QUEST expanded access is
7 \$500,000,000.

8 The goals of QUEST expanded access include a reduction in
9 the fragmentation of care and the assurance of coordination
10 across the health care continuum. In addition, the program is
11 designed to be fiscally predictable, stable, and sustainable in
12 order to assure access to high quality, cost-effective care.

13 However, despite these high ideals, enrollees, advocates,
14 and health care providers have expressed serious concerns that
15 QUEST expanded access is failing to meet its stated goals and
16 that many enrollees are not receiving adequate care.

17 QUEST expanded access should be formally evaluated to
18 determine whether these concerns are valid, and if so, to



1 correct existing problems. In this regard, social auditing is a
2 process that evaluates programs to determine their social and
3 economic benefits and limitations. It is a way of measuring the
4 extent to which a program fulfills its stated values and
5 objectives. Social auditing information is collected through
6 various research methods, including surveys, interviews, and
7 case studies.

8 The purpose of this Act is to appropriate funds to the
9 school of social work at the University of Hawaii at Manoa to
10 conduct a social audit of QUEST expanded access.

11 SECTION 2. (a) The school of social work at the
12 University of Hawaii at Manoa shall conduct a social audit of
13 the QUEST expanded access program.

14 (b) The social audit shall:

15 (1) Determine whether the goals of QUEST expanded access
16 are being achieved.

17 (2) Formulate recommendations if the social audit
18 determines any of the goals of QUEST expanded access
19 have not been achieved.

20 (c) The dean of the school of social work shall submit a
21 report of the social audit's findings and recommendations to the



1 legislature no later than twenty days prior to the convening of
2 the 2012 regular session.

3 SECTION 3. There is appropriated out of the general
4 revenues of the State of Hawaii the sum of \$200,000 or so much
5 thereof as may be necessary for fiscal year 2011-2012 for the
6 purpose of conducting a social audit of the QUEST expanded
7 access program.

8 The sum appropriated shall be expended by the University of
9 Hawaii for the purposes of this Act.

10 SECTION 4. This Act shall take effect on July 1, 2011.

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Report Title:

QUEST Expanded Access; Health Care; University of Hawaii;
Appropriation

Description:

Appropriates funds to the University of Hawaii at Manoa for the purpose of a social audit of the QUEST expanded access program.

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