## SCR 179

To:

Committee on Commerce and Consumer Protection – Senator Rosalyn H. Baker, Chair; Senator David Y. Ige, Vice Chair

## RE: Testimony in SUPPORT of SCR179 - REQUESTING THE DEVELOPMENT OF PROPOSED LEGISLATION MANDATING THE SIZE AND EXTENT OF A MANAGED CARE PLAN'S SPECIALTY NETWORK

The Director of DHS has testified that concerns regarding network adequacy are unfounded and to even accuse this insults hard working civil servants. This attitude obviously belays the point that their focus of the discussion is argumentative and bureacrato-centric.

The purpose of the resolution is to guarantee access to quality specialty care for our most vulnerable in Hawaii. DHS does not hear the crying of our patients when their care is delayed and they are in pain. DHS does not hear the yelling of our providers who are frustrated by not being able to refer their patients.

We have come up with a solution that DHS should understand and agree too, mainly because they are the ones that wrote the QUEST RFP Specialty Network Standards. Not to do so would be counter-intuitive. Speaking of QUEST, if you would like to have a limited edition, "Official QUEST POG", circa 1993, just let me know.

Mahalo,

Ricardo C. Custodio, M.D., M.P.H. Medical Director, Waianae Coast Comprehensive Health Center