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# HOUSE CONCURRENT RESOLUTION

REQUESTING THE DEPARTMENT OF HUMAN SERVICES TO CONSIDER CERTAIN FACTORS BEFORE ENTERING INTO CONTRACTS WITH MANAGED CARE ORGANIZATIONS THAT PROVIDE MEDICAID BENEFITS UNDER QUEST MANAGED CARE PLANS.

1           WHEREAS, various complaints regarding inefficiencies,  
2 including issues with co-payments and prescription-drug  
3 coverage, have surfaced concerning the provision of Medicaid  
4 benefits under the QUEST program administered by the Department  
5 of Human Services; and

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7           WHEREAS, in response, legislation has been introduced to  
8 require the Department of Human Services to terminate the QUEST  
9 program on June 30, 2011, and restore the medical assistance  
10 programs that QUEST replaced, including the state health  
11 insurance program; and

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13           WHEREAS, the restoration of prior medical assistance  
14 programs would be conditioned upon the provision of benefits  
15 similar to those provided by the QUEST program; and

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17           WHEREAS, concerns have also been raised with regard to the  
18 waiver received by the State from the Centers for Medicare and  
19 Medicaid Services pursuant to section 1115 waiver of the Social  
20 Security Act, which authorizes the operation of Hawaii's QUEST  
21 program as an experimental demonstration or pilot project; and

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23           WHEREAS, the termination of QUEST requires coordination  
24 with and approval from the Centers for Medicare and Medicaid  
25 Services, making the establishment of a deadline for termination  
26 difficult; and

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28           WHEREAS, rather than entirely terminating and replacing the  
29 QUEST program, now, therefore,  
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1 BE IT RESOLVED by the House of Representatives of the  
2 Twenty-fifth Legislature of the State of Hawaii, Regular Session  
3 of 2010, the Senate concurring, that the Department of Human  
4 Services is requested to consider certain factors before  
5 entering into contracts with managed care organizations that  
6 provide Medicaid benefits under QUEST managed care plans; and  
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8 BE IT FURTHER RESOLVED that, with respect to contracts  
9 entered into after January 1, 2011, for provision of medical  
10 benefits to non-pregnant adults over eighteen years of age, the  
11 Department of Human Services is requested to consider the  
12 following factors:  
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14 (1) Whether the managed-care health plan includes  
15 provisions for co-payments, which are not less than \$5  
16 and not more than \$20 for each:  
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18 (A) Office visit;

19 (B) Filling or re-filling of a drug prescription;

20 (C) Outpatient service; and  
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22 (D) Emergency-room visit;  
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24 and are not applied to inpatient admission or  
25 services;  
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27 (2) Whether the proposed co-payment schedules in each  
28 managed-care health plan are acceptable, prior to  
29 implementation by the managed-care organization;  
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31 (3) Whether the managed-care health plan has a formulary  
32 for prescription-drug coverage; and  
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34 (4) How the medical necessity provision pursuant to  
35 section 432E-1.4, Hawaii Revised Statutes, is applied  
36 with respect to health care coverage provided under  
37 each managed-care health plan; and  
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39  
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41 BE IT FURTHER RESOLVED that the Department of Human  
42 Services is requested to report annually to the Legislature on  
43 the aggregate number of recipients receiving benefits under both



1 QUEST and a private health care plan no later than twenty days  
2 prior to the convening of each Regular Session; and

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4 BE IT FURTHER RESOLVED that a certified copy of this  
5 Concurrent Resolution be transmitted to the Director of Human  
6 Services, who in turn is requested to transmit copies to managed  
7 care organizations that provide Medicaid benefits under QUEST  
8 managed care plans.

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