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# A BILL FOR AN ACT

RELATING TO CASE MANAGERS.

**BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:**

1           SECTION 1. The modern health care environment has  
2 progressively become a maze of complex medical, social, and  
3 fiscal considerations that are currently at the center of much  
4 public debate. In response to this growing complexity, patients  
5 have increasingly begun to use health care case managers and  
6 case management agencies to assist them in navigating an often  
7 interconnected array of medical services and solutions.

8           Public programs designed to assist elderly and disabled  
9 populations have also gradually begun to use the services of  
10 health care case management agencies as a means to ensure that  
11 the health care needs of these vulnerable populations are being  
12 adequately met with all available resources.

13           The legislature finds that as the use of case managers and  
14 case management agencies increases, it is imperative to ensure  
15 the delivery of quality health care services to Hawaii's elderly  
16 and disabled populations. Therefore, the purpose of this Act is  
17 to convene a temporary health care case management task force in  
18 the department of human services to research the quality of care



1 provided by case managers and case management agencies, and to  
2 ensure that appropriate standards of practice are consistently  
3 followed.

4 SECTION 2. (a) There is established a health care case  
5 management task force within the department of human services  
6 for administrative purposes to consist of eleven members as  
7 follows:

- 8 (1) A member of the house of representatives appointed by  
9 the speaker of the house of representatives;
- 10 (2) A member of the senate appointed by the president of  
11 the senate;
- 12 (3) The director of human services or the director's  
13 designee;
- 14 (4) The director of health or the director's designee;
- 15 (5) The insurance commissioner or the insurance  
16 commissioner's designee;
- 17 (6) A member of a case management agency appointed by the  
18 speaker of the house of representatives;
- 19 (7) A member of a case management agency appointed by the  
20 president of the senate; and
- 21 (8) Four members, appointed by the governor from a list  
22 submitted by the speaker of the house of



1 representatives and president of the senate, each  
2 representing a different organization that represents  
3 clients in community care homes.

4 (b) The members of the health care case management task  
5 force shall choose a chairperson from among their membership.

6 (c) The health care case management task force shall  
7 review the policies and procedures of case managers and case  
8 management agencies, including the following:

- 9 (1) Case management services provided under the department  
10 of health's early intervention programs;
- 11 (2) Case management services funded by the public health  
12 nursing services special fund under section 321-432,  
13 Hawaii Revised Statutes;
- 14 (3) Case management services provided to the  
15 interdepartmental cluster for services to children  
16 under section 321D-1, Hawaii Revised Statutes;
- 17 (4) Case management services provided for persons with  
18 developmental disabilities or mental retardation under  
19 section 333F-2, 333F-6, and 333F-21, Hawaii Revised  
20 Statutes;



- 1 (5) Case management agencies contracted by the department  
2 of health for the state mental health system under  
3 section 334-2.5, Hawaii Revised Statutes;
- 4 (6) Case managers providing services to clients under the  
5 department of health's community residential treatment  
6 system under section 334-102, Hawaii Revised Statutes;
- 7 (7) Home and community-based case management agencies  
8 licensed by the department of human services under  
9 section 346-333, Hawaii Revised Statutes; and
- 10 (8) Private health care case management agencies.
- 11 (d) In its review of health care case managers and case  
12 management agencies, the health care case management task force  
13 shall consider, among other things:
- 14 (1) Industry-wide standards for best practices with  
15 respect to service coordination and delivery;
- 16 (2) Factors that underlie the need, or perceived need, for  
17 a case manager's services;
- 18 (3) Current regulations or certifications required for  
19 case managers and whether they are reasonably  
20 enforced;
- 21 (4) The parameters that underlie licensing standards for  
22 those case management agencies that require licensing;



1 (5) The licensing process for those case management  
2 agencies that require licensing and whether licensing  
3 standards are applied equitably and are reasonably  
4 enforced; and

5 (6) The use of state funds and the mechanisms in place to  
6 ensure that state funds are appropriately expended.

7 (e) Members of the health care case management task force  
8 shall serve without compensation and shall not be reimbursed for  
9 expenses.

10 (f) The health care case management task force shall  
11 submit a report of its findings and recommendations, including  
12 any proposed legislation, to the legislature no later than  
13 twenty days prior to the convening of the regular session of  
14 2011.

15 (g) The health care case management task force shall cease  
16 to exist on June 30, 2011.

17 SECTION 3. This Act shall take effect on July 1, 2010, and  
18 shall be repealed on June 30, 2011.

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**Report Title:**

Certified Case Managers; Certification Required

**Description:**

Establishes a temporary health care case management task force in the department of human services to research the quality of care provided by case managers and case management agencies and to ensure that appropriate standards of practice are consistently followed. (SD1)

*The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.*

