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## HOUSE RESOLUTION

REQUESTING THE DEPARTMENT OF HUMAN SERVICES TO EXAMINE AND  
EVALUATE THE VERACITY, EXTENT, AND EFFECT OF CERTAIN  
ALLEGATIONS OF SHORTCOMINGS OF PROGRAMS FOR ADULTS WITH  
SPECIAL NEEDS.

1           WHEREAS, adults with special needs, including those with  
2 developmental disabilities, comprise a vulnerable population and  
3 require diligent care; and  
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5           WHEREAS, the Department of Human Services contracts with  
6 various service agencies to provide direct services to adults  
7 with special needs; and  
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9           WHEREAS, various allegations of inadequacies and weaknesses  
10 in programs for adults with special needs have surfaced over the  
11 years; and  
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13           WHEREAS, it is critical that these allegations are  
14 thoroughly examined to ensure that this vulnerable population of  
15 adults with special needs is properly cared for in a safe and  
16 responsible manner; now, therefore,  
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18           BE IT RESOLVED by the House of Representatives of the  
19 Twenty-fifth Legislature of the State of Hawaii, Regular Session  
20 of 2010, that the Department of Human Services is requested to  
21 examine, evaluate, and report to this body concerning the  
22 veracity, extent, and effect of the following allegations of  
23 shortcomings of programs for adults with special needs:  
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25           (1) One-to-one aides are not provided or are not paid to  
26 assist adult individuals who require their support;  
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28           (2) Aides are not provided on Handi-Van transport vehicles  
29 when transporting adults with special needs;  
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- 1           (3) Various programs provided by the different agencies  
2           are not able to accept individuals who require the  
3           one-to-one support services due to the following:  
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5           (A) Expectations of the individual;  
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7           (B) Standards set by the agency/directors of the  
8           programs;  
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10          (C) Location; and  
11  
12          (D) Staffing;  
13  
14          (4) Aides and caregivers for adults with special needs are  
15          not required to obtain cardiopulmonary resuscitation  
16          and first aid certification;  
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18          (5) Age appropriate programs are not required for adults  
19          with special needs;  
20  
21          (6) Gender discretion is not considered for adults with  
22          special needs;  
23  
24          (7) Continuing education for those individuals who may  
25          benefit from it is not required;  
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27          (8) Ongoing training and continued support from a  
28          behavioral specialist is not required; and  
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30          (9) Guidelines and provision of other support services  
31          such as speech, occupational, and physical therapy are  
32          not formalized; and  
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34           BE IT FURTHER RESOLVED that the Department of Human  
35 Services is further requested to:

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37          (1) Require that the State have a specific number of  
38          facilities for each district or community;  
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- 1 (2) Review the required qualifications and skills of all
- 2 direct service workers and experienced service
- 3 supervisors;
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- 5 (3) Review and add levels per classification, where
- 6 applicable, in the event not all individuals receive
- 7 appropriate care from their direct service workers due
- 8 to the current requirements and standards of the
- 9 different classifications and levels;
- 10
- 11 (4) Review the current hourly rates paid to each
- 12 classification and level of direct service workers and
- 13 service supervisors to ensure that their pay scales
- 14 are commensurate to their qualifications and that pay
- 15 differentials are applicable to each level based on
- 16 the needs of the individual client; and
- 17
- 18 (5) Review and regulate the hourly costs and fees charged
- 19 by contracted services agencies for direct service
- 20 worker hours and consider other options such as a fee
- 21 per worker as opposed to an hourly charge; and
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23 BE IT FURTHER RESOLVED that the Department of Human  
 24 Services is requested to report findings and recommendations,  
 25 including any necessary proposed legislation, to this body no  
 26 later than twenty days prior to the convening of the Regular  
 27 Session of 2011; and

28  
 29 BE IT FURTHER RESOLVED that a certified copy of this  
 30 Resolution be transmitted to the Director of Human Services.

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OFFERED BY: \_\_\_\_\_

*William J. ...* *Karen ...* *Tom Brown*  
*OS* *Michelle* *Ray*  
*Barbara ...* *Cindy Evans* *[Signature]*  
*[Signature]* *[Signature]* *[Signature]*