
A BILL FOR AN ACT

RELATING TO INFANT AND TODDLER CHILD CARE CENTERS.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. Pursuant to chapter 17-895, Hawaii
2 Administrative Rules (HAR), the department of human services
3 regulates infant and toddler child care centers. However, the
4 legislature finds that current law does not adequately protect
5 parents and their infants and toddlers because no standardized
6 or written procedure exists for an individual to file a
7 complaint against an infant and toddler child care center. In
8 addition, there are no rules that address the filing of a
9 complaint against a center's alleged omissions or wrongful
10 actions. Section 17-895-6, HAR, only requires an infant and
11 toddler child care center to provide a written statement on the
12 center's operational policies, including a statement on
13 grievance procedures, presumably to accommodate a center's
14 employees.

15 The purpose of this Act is to allow the department of human
16 services to adopt rules to provide standardized procedures for
17 complaints and grievances by both clients and employees against
18 infant and toddler child care centers in the state.



1 SECTION 2. Chapter 346, Hawaii Revised Statutes, is
2 amended by adding a new section to be appropriately designated
3 and to read as follows:

4 "§346- Infant and toddler child care centers;
5 standardized complaint and grievance procedures; public
6 information. (a) The department may adopt rules in accordance
7 with chapter 91, to implement a standardized set of procedures
8 to accommodate:

- 9 (1) Complaints by individuals, including parents or legal
10 guardians of client infants and toddlers; and
11 (2) Grievances by employees of an infant and toddler child
12 care center,
13 regarding omissions or alleged wrongful actions committed by the
14 infant and toddler child care center.

15 (b) The department may make public information regarding
16 this standardized set of procedures, including any additional
17 relevant information, and may publicize it on the department's
18 website."



- 1 SECTION 3. New statutory material is underscored.
- 2 SECTION 4. This Act shall take effect upon its approval.
- 3

INTRODUCED BY:

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JAN 21 2010



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Report Title:

Infant and Toddler Child Care; Complaints; Procedures

Description:

Allows the Department of Human Services to adopt rules to implement a standardized set of procedures accommodating complaints and grievances against infant and toddler child care centers.

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