
A BILL FOR AN ACT

RELATING TO ENHANCED 911 SERVICES.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. Chapter 138, Hawaii Revised Statutes, is
2 amended to read as follows:

3 " [f]CHAPTER 138 [f]

4 **ENHANCED 911 SERVICES FOR MOBILE PHONES**

5 [f]§138-1[f] **Definitions.** As used in this chapter, unless
6 the context requires otherwise:

7 "911" means the digits, address, internet protocol address,
8 or other information used to access or initiate a call to a
9 public safety answering point.

10 "911 system" means an emergency telephone system that does
11 the following:

12 (1) Enables the user of a voice or data communications
13 service connection to reach a public safety answering
14 point by dialing 911;

15 (2) The voice communications service may be telephone
16 service, computer service, wireless service, or other
17 service which facilitates the placing of calls by

1 persons in need of emergency services to a public
2 safety answering point;

3 (3) The data communications service may be text message or
4 some other service that transmits data exclusively;

5 and

6 (4) Provides enhanced 911 service.

7 "Automatic location identification" means a wireless
8 enhanced 911 service capability that enables the automatic
9 display of information indicating the approximate geographic
10 location of the wireless telephone used to place a 911 call in
11 accordance with the Federal Communications Commission order.

12 "Automatic number identification" means [~~a wireless~~] an
13 enhanced 911 service capability that enables the automatic
14 display of the ten-digit [~~wireless~~] telephone number [~~used to~~
15 ~~place a 911 call in accordance with the Federal Communications~~
16 ~~Commission order.~~] or some other unique identifier from which a
17 911 call is placed.

18 "Board" means the [~~wireless~~] enhanced 911 board established
19 under this chapter.

20 [~~"Commercial mobile radio service" means commercial mobile~~
21 ~~radio service under sections 3(27) and 332(d) of the Federal~~
22 ~~Telecommunications Act of 1996, 47 U.S.C. 151 et seq., and the~~

1 ~~Omnibus Budget Reconciliation Act of 1993, P.L. 103-66, August~~
2 ~~10, 1993, 107 Stat. 312.~~

3 ~~"Commercial mobile radio service connection" means each~~
4 ~~active wireless telephone number assigned to a commercial mobile~~
5 ~~radio service customer, including end users of resellers whose~~
6 ~~place of primary use is within the State.~~

7 ~~"Federal Communications Commission order" means the~~
8 ~~original order issued in the Federal Communications Commission~~
9 ~~Docket No. 94-102 governing wireless enhanced 911 service and~~
10 ~~any other Federal Communication Commission orders related to the~~
11 ~~provision of wireless enhanced 911 service.]~~

12 "Call" means any communication, message, signal, or
13 transmission.

14 "Communication service" means a service capable of
15 accessing, connecting with, or interfacing with a 911 system, by
16 dialing, initializing, or otherwise activating the 911 system by
17 means of a local telephone device, cellular telephone device,
18 wireless communication device, interconnected voice over
19 Internet protocol (VoIP) device, or any other means.

20 "Communications service connection" means each telephone
21 number assigned to a residential or commercial subscriber by a

1 communications service provider, without regard to technology
2 deployed.

3 "Communications service provider" means an entity that
4 provides communications service to a subscriber.

5 "Database service provider" means a service supplier who
6 maintains and supplies or contracts to maintain and supply an
7 automatic information location database or master street address
8 guide.

9 "Enhanced 911 fund" or "fund" means the special fund
10 established by section 138-3.

11 "Enhanced 911 service costs" means all capital,
12 nonrecurring, and recurring costs directly related to the
13 implementation, operation, and administration of enhanced 911
14 services.

15 "Prepaid connections" means the sale of a
16 telecommunications service that provides the right to utilize
17 mobile wireless service, as well as other non-telecommunications
18 services including the download of digital products delivered
19 electronically, content and ancillary services, which is paid
20 for in advance and sold in predetermined units of dollars of
21 which the number of minutes declines with use of the services.

1 "Proprietary information" means customer lists and other
2 related information (including the number of customers),
3 technology descriptions, technical information, or trade
4 secrets, and the actual or developmental costs of [~~wireless~~]
5 enhanced 911 service that are developed, produced, or received
6 internally by a [~~wireless~~] communications service provider or by
7 a provider's employees, directors, officers, or agents.

8 "Public safety agency" means a functional division of the
9 State or county that provides or has authority to provide, or a
10 private entity contracted by a state or county agency that
11 provides, firefighting, law enforcement, ambulance, medical, or
12 other emergency services.

13 "Public safety answering point" means the public safety
14 agency that receives incoming 911 calls and dispatches
15 appropriate public safety agencies to respond to those calls.

16 "Reseller" means a person or entity that purchases
17 [~~commercial mobile radio service~~] communications services from a
18 [~~wireless~~] communications service provider for the purpose of
19 reselling [~~commercial mobile radio service~~] communications
20 services to end-users.

21 [~~"Wireless enhanced 911 commercial mobile radio service~~
22 ~~costs"~~ means all capital, nonrecurring, and recurring costs

1 ~~directly related to the implementation and operation of phase I~~
2 ~~or phase II wireless enhanced 911 services pursuant to the~~
3 ~~Federal Communications Commission order.~~

4 ~~"Wireless enhanced 911 fund" or "fund" means the statewide~~
5 ~~special fund established to ensure adequate cost recovery for~~
6 ~~the deployment of phase I and phase II wireless enhanced 911~~
7 ~~service in Hawaii.~~

8 ~~"Wireless provider" means a person or entity that is~~
9 ~~authorized by the Federal Communications Commission to provide~~
10 ~~facilities based commercial mobile radio service within the~~
11 ~~State.]~~

12 "Universal emergency number service" or "911 service" means
13 public communications service that provides service users with
14 the ability to reach a public safety answering point by
15 accessing a 911 system.

16 "VoIP provider" means an entity that provides
17 interconnected VoIP service.

18 ~~[†] §138-2 [†] [Wireless enhanced] **Enhanced 911 board.** (a)~~
19 ~~There is created within the department of accounting and general~~
20 ~~services, for administrative purposes, [a wireless] an enhanced~~
21 ~~911 board consisting of [eleven] fourteen voting members;~~
22 ~~provided that the membership shall consist of:~~

- 1 (1) The comptroller or the comptroller's designee;
- 2 (2) Three representatives from the wireless communications
3 service providers, who shall be appointed by the
4 governor as provided in section 26-34, except as
5 otherwise provided by law;
- 6 (3) One representative each from the public safety
7 answering points for Oahu, Hawaii, Kauai, Maui, and
8 Molokai, who shall be appointed by the governor, as
9 provided in section 26-34, except as otherwise
10 provided by law, from a list of five names submitted
11 by each respective public safety answering point;
- 12 (4) The consumer advocate or the consumer advocate's
13 designee; [~~and~~]
- 14 (5) One representative from a VoIP providers, who shall be
15 appointed by the governor as provided in section 26-
16 34, except as otherwise provided by law;
- 17 (6) One representative from a common local exchange
18 carrier (CLEC) or other alternative communications
19 service provider, who shall be appointed by the
20 governor as provided in section 26-34, except as
21 otherwise provided by law;

1 (7) The director or designee of the Hawaii public
2 utilities commission; and

3 [~~(5)~~] (8) One representative of the current wireline
4 provider of enhanced 911.

5 (b) [~~Six members~~] A simple majority shall constitute a
6 quorum, whose affirmative vote shall be necessary for all
7 actions by the board.

8 (c) The chairperson of the board shall be elected by the
9 members of the board by simple majority and shall serve a term
10 of one year.

11 (d) The board shall meet upon the call of the chairperson,
12 but not less than quarterly.

13 (e) The members representing wireless, VoIP, and CLEC
14 service providers shall be appointed by the governor for terms
15 of two years [~~, except that terms of the two members initially~~
16 ~~appointed shall be for eighteen months~~].

17 (f) Each member shall hold office until the member's
18 successor is appointed and qualified. Section 26-34 shall apply
19 only insofar as it relates to succession, vacancies, and
20 suspension of board members, and as provided in subsection (a).

21 (g) A member may vote by proxy submitted in writing to the
22 board.

1 [g] (h) The members shall serve without compensation.

2 Members shall be entitled to reimbursements from the [wireless]
3 enhanced 911 fund for reasonable traveling expenses incurred in
4 connection with the performance of board duties.

5 [h] (i) The board or its chairperson, with the approval of
6 the board, may retain independent, third-party accounting firms,
7 consultants, or other third party to:

8 (1) Create reports, make payments into the fund, process
9 checks, and make distributions from the fund, as
10 directed by the board and as allowed by this chapter;
11 and

12 (2) Perform administrative duties necessary to administer
13 the fund or oversee operations of the board, including
14 providing technical advisory support.

15 [i] (j) The board shall develop reasonable procedures to
16 ensure that all [~~wireless providers~~] members receive adequate
17 notice of board meetings and information concerning board
18 decisions.

19 [~~§138-3~~] ~~[Wireless enhanced]~~ Enhanced 911 fund. There
20 is established outside the state treasury a special fund, to be
21 known as the [wireless] enhanced 911 fund, to be administered by
22 the board. The fund shall consist of amounts collected under

1 section 138-4. [~~Moneys paid into the fund are not general fund~~
2 ~~revenues of the State.~~] The board shall place the funds in an
3 interest-bearing account at any federally insured financial
4 institution, separate and apart from the general fund of the
5 State. Moneys in the fund shall be expended [~~exclusively~~] by
6 the board for the purposes of ensuring adequate [~~cost recovery~~]
7 funding for the deployment and sustainment of [~~phase I and phase~~
8 ~~II wireless~~] enhanced 911 service and for expenses of
9 administering the fund.

10 [~~f~~]**\$138-4**[~~t~~] **Surcharge.** (a) A monthly [~~wireless~~]
11 enhanced 911 surcharge, subject to this chapter, shall be
12 imposed upon each commercial mobile radio and wireline access
13 communications service connection.

14 (b) The effective date of the surcharge shall be July 1,
15 2004. The rate of the surcharge shall be set at [~~66~~] 46 cents
16 per month for each commercial mobile radio communications
17 service connection. The surcharge shall have uniform
18 application and shall be imposed on each [~~commercial mobile~~
19 ~~radio~~] communications service connection operating within the
20 State except:

21 (1) Connections billed to federal, state, and county
22 government entities; and

1 (2) Prepaid connections.

2 (c) All [~~wireless~~] communications service providers and
3 resellers shall bill to and collect from each of their customers
4 a monthly surcharge at the rate established for each [~~commercial~~
5 ~~mobile radio~~] communications service connection. The [~~wireless~~]
6 communications service provider or reseller may list the
7 surcharge as a separate line item on each bill. If a [~~wireless~~]
8 communications service provider or reseller receives a partial
9 payment for a monthly bill from a [~~commercial mobile radio~~]
10 communications service customer, the [~~wireless~~] communications
11 service provider or reseller shall apply the payment against the
12 amount the customer owes the [~~wireless~~] communications service
13 provider or reseller, before applying the partial payment
14 against the surcharge.

15 (d) A [~~wireless~~] communications service provider that:

16 (1) Is collecting the surcharge and remitting appropriate
17 portions of the surcharge to the fund pursuant to this
18 chapter; and

19 (2) Has been requested by a public safety answering point
20 to provide [~~phase I or phase II wireless~~] enhanced 911
21 service in a particular county or counties;

1 may recover [~~wireless~~] enhanced 911 commercial mobile radio
2 service costs as provided in this chapter.

3 (e) Each [~~wireless~~] communications service provider or
4 reseller may retain two per cent of the amount of surcharges
5 collected to offset administrative expenses associated with
6 billing and collecting the surcharge.

7 (f) A [~~wireless~~] communications service provider or
8 reseller shall remit to the [~~wireless~~] enhanced 911 fund, within
9 sixty days after the end of the calendar month in which the
10 surcharge is collected, an amount that represents the surcharges
11 collected less amounts retained for administrative expenses
12 incurred by the [~~wireless~~] communications service provider or
13 reseller, as provided in subsection (e).

14 (g) The surcharges collected by the [~~wireless~~]
15 communications service provider or reseller pursuant to this
16 section shall not be subject to any tax, fee, or assessment, nor
17 are they considered revenue of the provider or reseller.

18 (h) Each customer who is subject to this chapter shall be
19 liable to the State for the surcharge until it has been paid to
20 the [~~wireless~~] communications service provider. [~~wireless~~]
21 Communications service providers shall have no liability to
22 remit surcharges that have not been paid by customers. A

1 [wireless] communications service provider or reseller shall
2 have no obligation to take any legal action to enforce the
3 collection of the surcharge for which any customer is billed.
4 However, the board may initiate a collection action against the
5 customer. If the board prevails in such a collection action,
6 reasonable attorney's fees and costs shall be awarded.

7 (i) At any time the members deem it necessary and
8 appropriate, the board may meet to make recommendations to the
9 legislature as to whether the surcharge and fund should be
10 discontinued, continued as is, or amended.

11 (j) When considering whether to discontinue, continue as
12 is, or amend the fund or surcharge, the board's recommendations
13 shall be based on the latest available information concerning
14 costs associated with providing [wireless] enhanced 911 service
15 [~~in accordance with the Federal Communications Commission~~
16 ~~order~~].

17 [~~+~~]**\$138-5**[~~+~~] [~~Recovery~~] Disbursements from the fund. (a)
18 After January 1, 2005, every public safety answering point shall
19 be eligible to seek [~~reimbursement~~] disbursements from the fund
20 solely to pay for the reasonable costs to lease, purchase, or
21 maintain all necessary equipment, including computer hardware,
22 software, and database provisioning, required by the public

1 safety answering point to provide technical functionality for
2 the [wireless] enhanced 911 service [~~pursuant to the Federal~~
3 ~~Communications Commission order. All other expenses necessary~~
4 ~~to operate the public safety answering point, including but not~~
5 ~~limited to those expenses related to overhead, staffing, and~~
6 ~~other day to day operational expenses, shall continue to be paid~~
7 ~~through the general funding of the respective counties].~~

8 (b) After January 1, 2005, each [wireless] communications
9 service provider may request reimbursement from the fund of
10 [wireless] enhanced 911 [~~commercial mobile radio~~] service costs
11 incurred; provided that the costs:

- 12 (1) Are recoverable under section 138-4(d); and
13 (2) Have not already been reimbursed to the [wireless]
14 communications service provider from the fund.

15 In no event shall a [wireless] communications service provider
16 be reimbursed for any amount above its actual [wireless]
17 enhanced 911 [~~commercial mobile radio~~] communications service
18 costs allowed to be recovered under section 138-4(d).

19 [~~(c) After the expenses of the board are paid, the public~~
20 ~~safety answering points shall be allocated two thirds of the~~
21 ~~remaining balance of the fund. The remaining one third shall be~~
22 ~~available for wireless provider cost recovery. The board shall~~

1 ~~determine the reimbursement amounts for the public safety~~
2 ~~answering points, based on the limitations set forth in section~~
3 ~~138-5(a). The reimbursement level for each wireless provider~~
4 ~~shall be limited:~~

5 ~~(1) To the total contribution made by the wireless~~
6 ~~provider to the wireless provider cost recovery~~
7 ~~portion of the fund; and~~

8 ~~(2) As provided in section 138-5(b).]~~

9 **[f]§138-6[f] Report to the legislature.** The board shall
10 submit an annual report to the legislature, including:

11 (1) The total aggregate surcharge collected by the State
12 in the last fiscal year;

13 (2) The amount of disbursement from the fund;

14 (3) The recipient of each disbursement and a description
15 of the project for which the money was disbursed;

16 (4) The conditions, if any, placed by the board on
17 disbursements from the fund;

18 (5) The planned expenditures from the fund in the next
19 fiscal year;

20 (6) The amount of any unexpended funds carried forward for
21 the next fiscal year;

- 1 (7) A cost study to guide the legislature towards
2 necessary adjustments to the fund and the monthly
3 surcharge; and
- 4 (8) A progress report of jurisdictional readiness for
5 ~~[wireless E911]~~ enhanced 911 services, including
6 public safety answering points~~[, wireless providers,]~~
7 and ~~[wireline]~~ communications service providers. ~~[The~~
8 ~~report shall include the status of requirements~~
9 ~~outlined in the Federal Communications Commission~~
10 ~~Order 94-102 and subsequent supporting orders related~~
11 ~~to phase I and phase II wireless 911 services.]~~

12 ~~[f]~~ **§138-7** ~~[f]~~ **Audits.** (a) During any period in which [a
13 ~~wireless]~~ an enhanced 911 surcharge is imposed upon customers,
14 the board may request an audited report prepared by an
15 independent certified public accountant that demonstrates that
16 the request for cost recovery from public safety answering
17 points and ~~[wireless]~~ communications service providers recovers
18 only costs and expenses directly related to the provision of
19 ~~[phase I or phase II wireless]~~ enhanced 911 service as
20 authorized by this chapter. The cost of the audited reports
21 shall be considered expenses of the board. The board shall
22 prevent public disclosure of proprietary information contained

1 in the audited report, unless required by court order or
2 appropriate administrative agency decision.

3 (b) The board shall select an independent third party to
4 audit the fund every two years to determine whether the fund is
5 being managed in accordance with this chapter. The board may
6 use the audit to determine whether the amount of the surcharge
7 assessed on each [~~commercial mobile radio~~] communications
8 service connection is required to be adjusted. The costs of the
9 audit shall be an administrative cost of the board recoverable
10 from the fund.

11 ~~[f]~~**\$138-8**~~[t]~~ **Proprietary information.** (a) All
12 proprietary information submitted to the board by any third
13 party used by the board in connection with its duties or any
14 public safety answering point in deploying [~~wireless~~] enhanced
15 911 service shall be retained in confidence. Proprietary
16 information submitted pursuant to this chapter shall not be
17 released to any person, other than to the submitting [~~wireless~~]
18 communications service provider or reseller, the board, or any
19 independent, third-party accounting firm retained by the board,
20 without the express permission of the submitting [~~wireless~~]
21 communications service provider or reseller. General
22 information collected by the board shall be released or

1 published only in aggregate amounts that do not identify or
2 allow identification of numbers of subscribers or revenues
3 attributable to an individual [~~wireless~~] communications service
4 provider.

5 (b) The board, any third parties it may retain, and any
6 public safety answering point shall take appropriate measures to
7 maintain the confidentiality of the proprietary information that
8 may be submitted by a [~~wireless~~] communications service
9 provider. The board shall hold all propriety information in
10 confidence and shall adopt reasonable procedures to prevent
11 disclosure or providing access to the proprietary information to
12 the public and competitors, including members of the board
13 representing other [~~wireless~~] communications service providers.
14 Members of the board shall not disclose the information to any
15 third parties, including their employers, without the written
16 consent of the [~~wireless~~] communications service provider whose
17 proprietary information is to be disclosed.

18 (c) A committee consisting of all board members, except
19 the [~~three wireless~~] communications service provider
20 representatives, shall have the power to act for the board on
21 the specific matters defined by the board, when at least two-
22 thirds of the members of the board determine that a board action

1 may be conducted by the committee to prevent disclosure of
2 proprietary information to the [~~wireless~~] communications service
3 provider representatives.

4 **[+]§138-9[+] Limitation of liability. (a)**

5 Notwithstanding any law to the contrary, in no event shall any
6 [~~wireless~~] communications service provider, reseller, or their
7 respective employees, directors, officers, assigns, affiliates,
8 or agents, except in cases of gross negligence or wanton and
9 wilful misconduct, be liable for any civil damages or criminal
10 liability resulting from death or injury to a person or from
11 damage to property incurred by any person in connection with any
12 act or omission in developing, designing, adopting,
13 establishing, installing, participating in, implementing,
14 maintaining, or providing access to [~~phase I or phase II~~
15 ~~wireless~~] enhanced 911 or any other [~~wireless~~] communications
16 service intended to help persons obtain emergency assistance.
17 In addition, no [~~wireless~~] communications service provider,
18 reseller, or their respective employees, directors, officers,
19 assigns, affiliates, or agents shall be liable for civil damages
20 or criminal liability in connection with the release of customer
21 information to any governmental entity, including any public
22 safety answering point, as required under this chapter.

1 (b) In no event shall any public safety answering point,
2 or its employees, assigns, or agents, or emergency response
3 personnel, except in cases of gross negligence or wanton and
4 wilful misconduct, be liable for any civil damages or criminal
5 liability resulting from death or injury to the person or from
6 damage to property incurred by any person in connection with any
7 act or omission in the development, installation, maintenance,
8 operation, or provision of [~~phase I or phase II wireless~~]
9 enhanced 911 service.

10 [~~+~~]**\$138-10**[~~+~~] **Database or location information.** (a) Any
11 [~~commercial mobile radio~~] communications service location
12 information obtained by any public safety answering point or
13 public safety agency or its personnel for public safety purposes
14 is not a government record open to disclosure under chapter 92F.

15 (b) A person shall not disclose or use, for any purpose
16 other than the [~~wireless~~] enhanced 911 calling system,
17 information contained in the database of the [~~wireless~~]
18 communications service provider's network portion of the
19 [~~wireless~~] enhanced 911 calling system established pursuant to
20 this chapter, without the prior written consent of the
21 [~~wireless~~] communications service provider.

1 [+]§138-11[+] **Dispute resolution.** (a) Any [~~wireless~~]
2 communications service provider, reseller, or public safety
3 answering point aggrieved by a decision of the board shall have
4 the right to petition the board for reconsideration within ten
5 days following the rendering of the board's decision. As part
6 of its petition for reconsideration, the aggrieved party may
7 present any reasonable evidence or information for the board to
8 consider. The board shall render its decision on the
9 reconsideration petition as soon as reasonably possible, but no
10 later than thirty days after the reconsideration request is
11 made.

12 (b) An aggrieved party, following the completion of the
13 reconsideration petition process, upon agreement of the other
14 party, may have the dispute resolved through final and binding
15 arbitration by a single arbitrator in accordance with the
16 [~~wireless~~] Industry Arbitration Rules of the American
17 Arbitration Association. The costs of the arbitration,
18 including the fees and expenses of the arbitrator, shall be
19 borne by the non prevailing party of any arbitration proceeding.
20 The arbitrator's decision shall be final and binding and may be
21 confirmed and enforced in any court of competent jurisdiction.

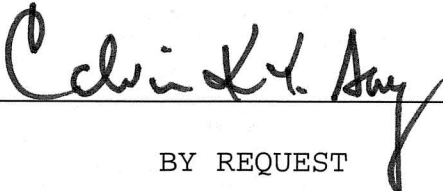
1 (c) Nothing in this section shall preclude any [wireless]
2 communications service provider, reseller, or public safety
3 answering point from pursuing any existing right or remedy to
4 which it is entitled in any court having jurisdiction thereof.

5 ~~[f]~~ **§138-12** ~~[f]~~ **Service contracts.** A [wireless]
6 communications service provider shall not be required to provide
7 [wireless] enhanced 911 service until the [wireless]
8 communications service provider and the public safety answering
9 point providing [wireless] enhanced 911 service in the county or
10 counties in which the [wireless] communications service provider
11 is licensed to provide [~~commercial mobile radio~~] communications
12 service have entered into a written agreement setting forth the
13 basic terms of service to be provided."

14 SECTION 2. Statutory material to be repealed is bracketed
15 and stricken. New statutory material is underscored.

16 SECTION 3. This Act shall take effect upon its approval.

17
18 INTRODUCED BY:



19 BY REQUEST
JAN 26 2009

Report Title:

Enhanced 911 Services; Enhanced 911 Board

Description:

Lowers costs for cell phone subscribers by reducing the Wireless Enhanced 911 surcharge from 66 to 46 cents. Expands the membership and responsibilities of the Wireless Enhanced 911 Board.

HB194

JUSTIFICATION SHEET

DEPARTMENT: Accounting and General Services

TITLE: A BILL FOR AN ACT RELATING TO ENHANCED 911 SERVICES.

PURPOSE: The purpose of this bill is to establish a single entity to administer enhanced 911 services for the State of Hawaii and to reduce the current surcharge from 66 cents to 46 cents.

MEANS: Amend chapter 138, Hawaii Revised Statutes.

JUSTIFICATION: The State of Hawaii is only one of six states that does not have a single entity for the coordination of enhanced 911 services. The State of Hawaii established and appointed the Wireless Enhanced 911 Board to administer wireless enhanced 911 service in the State of Hawaii. 911 technologies providing enhanced services have matured and converged to a point where systems today required to provide such service are blended. The current wireless enhanced 911 board does not include representation of other communications service providers. This legislation is amended and proposed to establish a single state entity to administer enhanced 911 services for the State of Hawaii, expand representation on the oversight board, and expand responsibility of the board to include all 911 services coordination.

Impact on the public: Reduction of surcharge from 66 cents to 46 cents will lower the cost burden on cell phone customers. Improved 911 emergency telephone reporting services that will allow for the delivery of a request for emergency services via 911 from all communications technologies. In addition, the public will benefit from a more comprehensive, efficient and coordinated implementation,

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administration and operations of 911 services for the State of Hawaii.

Impact on the department and other agencies:
Improved coordination of the implementation, administration, and operation of Enhanced 911 Services for county and local public safety entities and the State of Hawaii.

GENERAL FUND: None.

OTHER FUNDS: Wireless Enhanced 911 Fund.

PPBS PROGRAM
DESIGNATION: AGS-891

OTHER AFFECTED
AGENCIES: None.

EFFECTIVE DATE: Upon approval.