

LINDA LINGLE  
GOVERNOR



CHAD K. TANIGUCHI  
EXECUTIVE DIRECTOR

**STATE OF HAWAII**  
DEPARTMENT OF HUMAN SERVICES  
HAWAII PUBLIC HOUSING AUTHORITY  
1002 NORTH SCHOOL STREET  
POST OFFICE BOX 17907  
Honolulu, Hawaii 96817

**BARBARA E. ARASHIRO**  
EXECUTIVE ASSISTANT

Statement of  
**Chad K. Taniguchi**  
Hawaii Public Housing Authority  
Before the

**HOUSE COMMITTEE ON LEGISLATIVE MANAGEMENT**

**April 3, 2009 3:45 P.M.**  
**Room 423, Hawaii State Capitol**

**In consideration of HCR 94**

**REQUESTING THE AUDITOR TO CONDUCT A MANAGEMENT AND FINANCIAL AUDIT OF  
THE HAWAII PUBLIC HOUSING AUTHORITY'S MAINTENANCE CONTRACTS**

The Hawaii Public Housing Authority (HPHA) is strongly opposed to House Concurrent Resolution 94, because:

1. It is an unnecessary duplication of comprehensive oversight and evaluation already performed by the federal Department of Housing and Urban Development (HUD), the HPHA Board of Directors, and independent financial auditors, all of whom are familiar with public housing policy and issues;
2. It will take HPHA staff time away from their duties in order to compile and provide information on operations and public housing policies and regulations to Auditor staff, thereby exacerbating the very problem meant to be resolved, i.e. delays in housing improvements;
3. HPHA is defending against two lawsuits, which is already taking staff time. An audit during this time period would have a detrimental impact on HPHA operations and the state's defense efforts. HPHA requests that, if an audit is done at all, it be delayed for at least one year; and
4. HPHA is aware of its problems and shortcomings. Lack of adequate funding, the need to better manage staff, the need to involve tenants more in solutions, the need for a preventive maintenance program, and, ultimately, the need to change the basic system of public housing, are issues already being addressed. HPHA respectfully requests that the Legislature continue its support for HPHA rather than engage in an audit that is likely to reiterate past findings from HUD and our annual independent auditor.

**Resolution's concerns are being resolved:**

Based on our own assessments and those of our governing bodies, and with recent funding from the legislature, HPHA is resolving the safety concerns raised in the resolution. For example, at Kuhio Park Terrace:

- Fire alarms are currently being installed at a cost of \$1.4 million
- Garbage chutes will be repaired at a cost of \$1 million, pending approval of building permit
- Pest infestations are being addressed by better housekeeping requirements for residents and integrated pest control management practices being promoted by HUD
- 6 elevators are being modernized at a cost of \$4.1 million.
- In addition, all 34 elevators serving public housing units will be modernized at an estimated cost of \$11 million.
- HPHA is required to have 259 ADA units. HPHA has 144 ADA units and is working on a plan to provide the remaining 115 units over the next 5 years plus. The estimated cost to retrofit these units is \$18 million, of which \$9 million is projected to come from future federal funds. HPHA is requesting that the legislature provide \$4.5 million during this session so we can start on the first 30 units.

HPHA staff is working hard to address the backlog of repair and maintenance issues at our housing sites. The processes involved in obtaining funding from the Legislature and HUD, planning projects, requesting proposals and awarding contracts take time and are part of HPHA's turnaround plan. Substantial progress is being made and the improvement project contracts mentioned above are proceeding.

#### **Management of HPHA is improving:**

We have also made substantial gains in the management and operations of the Agency:

1. For the first time, the HPHA was able to submit and obtain Board approval of an agency wide budget for FY 2008-2009 and a budget implementation plan that targets a turnaround of vacant units and seeks to end 4 straight years of deficits.
2. HPHA shed its "Troubled Agency" status under the U.S. Department of Housing and Urban Development's Public Housing Assessment System and has maintained a "Standard Performer" rating since 2006.
3. HPHA has hired key personnel in the areas of Property Branch Chief, Planning Office, Fiscal Management Office (CFO and Fiscal Officer), Hearings Office, and Budget Analyst. Of 374 authorized positions, most federal funded, HPHA has filled only 272 in an effort to get the work done with a productive and motivated work force.
4. HPHA has established clear goals and priorities for the Public housing program, in addition to the major improvement projects underway: Fix vacant units, fill units, collect rents, and evict non-compliant residents.
5. HPHA has improved communication with the residents in all communities. We are holding resident community meetings where residents are provided the opportunity to voice their concerns directly with HPHA management and the property management staff.

#### **HPHA is working on its many challenges:**

1. **Conversion to Asset Management** under HUD's new operating formula rules. The Conversion to Asset Management has required HPHA to make changes in all areas of operations: project-based budgeting, project-based accounting, project-based management, establishment of a central office cost center – even the way we earn and use our administrative fees is different under Asset Management.
2. **Operating Subsidy Proration.** Our federal operating budget is not funded at 100% of operating costs. HUD uses a formula to determine what the total cost to operate a project is and this year we were funded at 89% of that amount, 11% short of what HUD has determined we need to effectively operate housing.
3. **Capital Needs.** Since the HUD operating subsidy has an 11% budget shortfall, HUD allows PHA to use a portion of their capital fund budget to make up that shortfall. To that end, PHAs around the nation are forced to use a portion of their capital budget to operate the projects. Even with the progress

we've made, HPHA still lacks sufficient resources to address all of the major modernization and repair needs of HPHA's inventory.

**HPHA uses information already available to improve:**

1. In the last year HPHA doubled the number of projects that passed HUD's physical inspections. Public Housing Assessment System (PHAS) looks at 4 major areas: Operations, Management, Financial, and Resident Survey. HUD's Real Estate Assessment Center completed a comprehensive review in which 12 of 16 Asset Management Projects (AMPs - public housing projects) passed with scores of 60 or higher. Four AMPs received scores of less than 60 (not passing): Kuhio Park Terrace, Palolo Valley, Puuwai Momi, and Waimaha Sunflower. (Please see the correction plan attached.) In contrast, 9 AMPs failed the review the previous year.
2. When HPHA was under the Corrective Action Order, HUD ordered a major assessment of all areas of operations, management and maintenance of the public housing program. As a result, we were audited and closely monitored by HUD for all areas of management and operations. We still are under close scrutiny by HUD and work with them to make continuous improvements to our program. There is monthly monitoring of operations by HUD program staff.
3. HPHA is also required to have an annual financial audit and a single audit, which includes a compliance review to determine HPHA's compliance with OMB Circular A-133.

An important consideration here is that these audits are performed by agencies familiar with the regulations governing the program and are able to specifically show where we are doing well and where we need to improve. They are aware of the challenges and obstacles we face and are able to make targeted recommendations and requirements for improvement.

**What we're doing about it:**

1. We've established goals for the staff and reiterated often: fix and fill vacant units, collect rents, evict non-compliant tenants.
2. We've pressed our managers to improve in performance evaluations and disciplinary actions.
3. We're expecting more of ourselves, our tenants, our management/security/construction contractors, the police, and other partners – because we recognize that only through a collective community process can we address the needs of public housing families.
3. HPHA is putting together a comprehensive training plan for all offices, which will be specific by position, and is currently obtaining training in key areas: Executive Management (nationally recognized Rutgers University Executive Director Education Program training by Public Housing Authority Directors Association [PHADA]); Finances (MD Strum, HUD Real Estate Assessment Center Limited Scope Review); Public Housing Operations and Management (PHADA, NAHRO [National Association of Housing & Redevelopment Officials] conferences, St. Paul Housing Agency, HUD); Procurement (Nearly 100 staff are on training plan to attend State Procurement Office training; working on securing quotes for training on federal procurement); Construction Management (securing quotes for training on construction administration & management)
4. We continue to participate in (and even request) monitoring by HUD staff. The benefit here is that the HUD specialists are able to provide technical assistance to our direct line staff, Project Managers, Program monitors, and Branch Supervisors as soon as a problem is identified.
5. We've embarked on an effort to implement mixed income/mixed finance redevelopment in order to bring private participation into the redevelopment process. Desired outcomes include modernizing old public housing, possibly increasing affordable and market rate housing units by unlocking low density development potential, increasing income diversity to more accurately reflect society as a whole, all leading to a healthier and more sustainable community.
6. We're investigating public housing system changes. HPHA is investigating HUD's Moving To Work program that allows experimentation in policies to encourage non-elderly and non-disabled public housing residents to work more and to see public housing as a transitional place before moving on to affordable and market housing solutions,

C1

### FOR INFORMATION

**SUBJECT:** 2008 Real Estate Assessment Center (REAC) Physical Inspections

#### I. FACTS

- A. To ensure that families have housing that is in good repair, REAC conducts physical inspections on public housing projects each year. The physical condition is of utmost importance to the Housing and Urban Development (HUD) and providing safe, decent, sanitary housing and housing in good repair is the primary responsibility of the Public Housing Agency (PHA).
- B. REAC physical inspections were conducted from October through December 2008. Attachment A is the breakdown of scores by Asset Management Projects (AMP).

#### II. DISCUSSION

- A. In addition to the preventive maintenance plan the Hawaii Public Housing Authority (HPHA) has also implemented a sewer line jetting schedule for every property. Property Management and Maintenance Services Branch (PMMSB) will establish guidelines for mandatory pre-REAC inspections. Inspection instructions and follow up procedures for Extigent Health & Safety (EH&S) deficiencies will be included in the guidelines.
- B. The site managers have been advised to serve violations where the point deductions were due to the actions of a resident. Management will follow up on all violations and conduct on going inspections until the situation is remedied.

Prepared by: Stephanie L. Fo, Property Management and Maintenance Services  
Branch Chief

## PHAS Physical Report for Fiscal Year 2008

## PHA Information

PHA Code:	HI001	PHA Name:	Hawaii Public Housing Authority	Fiscal Year End:	06/30
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Number of Projects: 16 **Systemic Deficiencies**

No Physical Condition Credits were selected with the Management Assessment

Inspection Complete Date	Project ID	Inspection Number	Unit Count	Property (Development)	Overall Score		Inspection Reason
					100 - Point Basis	30 - Point Basis	
12/23/2008	HI001000049	308128	150	AMP 49 WAHIAWA TERRACE	66c*	19.9	Initial
12/23/2008	HI001000046	308127	101	AMP 46 COUNTY OF HAWAII	75c	22.6	Initial
12/18/2008	HI001000045	308126	226	AMP 45 KOOLAU VILLAGE	65c	19.6	Initial
12/12/2008	HI001000043	308124	200	AMP 43 KA HALE KAHALUU	74c*	22.2	Initial
12/11/2008	HI001000037	308120	302	AMP 37 LANAKILA HOMES	78b*	23.4	Initial
12/02/2008	HI001000044	308125	258	AMP 44 - WAIMAHA/SUNFLOWER	53c*	15.9	Initial
12/01/2008	HI001000039	308122	196	AMP 39 KAHEKILI TERRACE (MAUI AND MOLOKAI)	72b	21.6	Initial
11/24/2008	HI001000035	308119	583	AMP 35 - PUNCHBOWL HOMES	83b	24.8	Initial
11/06/2008	HI001000030	308114	360	PUUWAI MOMI	55c	16.6	Initial
11/06/2008	HI001000038	308121	321	KEKAHA HA' AHEO	65c*	19.5	Initial
11/06/2008	HI001000033	308117	371	KAMEHAMEHA HOMES	72c*	21.7	Initial
11/05/2008	HI001000032	308116	363	MAYOR WRIGHT HOMES	71c	21.2	Initial
11/03/2008	HI001000031	308115	373	KALIHI VALLEY HOMES	65b*	19.6	Initial
10/31/2008	HI001000040	308123	744	KUHIO PARK TERRACE	22c*	6.5	Initial
10/27/2008	HI001000034	308118	580	KALAKAUA HOMES	85c	25.6	Initial
10/24/2008	HI001000050	308129	114	PALOLO VALLEY HOMES	45c*	13.6	Initial

Four of the sixteen Asset Management Projects (AMPs) received failing (below 60 points) scores. All Exigent Health & Safety (EH&S) findings have been abated.

The following is a break down by AMP on the failing score it received:

## AMP 30 - Puuwai Momi

	Possible Points	Area Points	H&S Deduction
Site	20.7	6.5	6.5
Bldg Ext	20.7	16.3	0
Bldg Sys	17.2	17.2	1.4
CA	1.9	1.5	0
Units	39.4	34	12.2
Final Score	55		

AMP 30 failed due to the Site findings. The site deductions included the following:

- Damaged/Falling/Leaning or Missing Fencing and Gates (4.3)
- Erosion (7.8)
- Litter (2.5)
- Play area equipment damaged/broken or deteriorated (4.4)
- Damaged/Falling/Leaning Retaining walls(3.1)

The fencing has been repaired. The AMP will have Central Maintenance back fill all eroded areas in March 2009. The litter will be monitored daily. The playground surface and the retaining wall were patched.

**AMP 40 – Kuhio Park Terrace (KPT)**

	Possible Points	Area Points	H&S Deduction
Site	18.7	10.7	10.7
Bldg Ext	18.5	3.6	0
Bldg Sys	19.6	11.1	7.0
CA	1.9	1.2	0.1
Units	41.3	24.9	12.0
Final Score	22		

The management agent has completed repairs for all findings on the REAC report except for the spalling concrete. We are currently referring to the Construction Management Section (CMS) to determine if there is structural load bearing. If not, the AMP will have the exposed rebar repaired.

Here is the timeline for system repairs for KPT:

Elevators (Towers A&B) Start: February 2009  
 Complete Modernization of 6 Elevators at KPT.

Fire Alarms (Towers A&B) Start: February 2009  
 Design & Construction of Fire Alarm System

Trash Chutes (Towers A&B) Estimated Completion: July 2010  
 Demolition; Removal & Replacement of Entire Trash Chute System

Solar System/Boilers (Tower A) Start: April 2009  
 Repair or Replace Controls, Panels, Pipes

Roof Repairs (Tower B) Estimated Start Date: October 2009  
 Repair leaking roofs, abatement, removal and reroof

**AMP 44 – Waimaha Sunflower**

	Possible Points	Area Points	H&S Deduction
Site	19.5	0	0
Bldg Ext	16.5	14.3	0
Bldg Sys	20.2	19.2	0
CA	.7	.3	.1
Units	43.1	30.4	11
Final Score	53		

Waimaha Sunflower failed to receive any points for the site causing their AMP to fail the overall inspection. The following is the breakdown for the deductions the site received:

- Damaged/Falling/Leaning/Missing Fencing and Gates (4)
- Erosion (7.3)
- Overgrown/Penetrating Vegetation (2.7)

Ponding/Site Drainage (3.7)  
 Excessive Graffiti (4.7)  
 Litter (2.3)  
 Refuse Disposal – broken/damaged enclosure, inadequate space (2.7)

The management agent will jet drain to see if it clears the ponding issue. If not, CMS will be notified to see what else can be done. The management agent will hire our Central Maintenance to back fill all eroded areas by May 2009. All hinges from former gates will be removed by May 2009 at Nanakuli Homes. The graffiti will be abated by April 2009. The paint has been ordered.

**AMP 50 - Palolo Valley Homes**

	Possible Points	Area Points	H&S Deduction
Site	20	0	0
Bldg Ext	17.	13.5	0
Bldg Sys	16.8	16.8	0
CA	.4	.4	0
Units	45.7	30.7	16.2
Final Score	45		

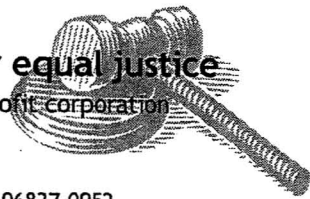
Palolo Valley Homes received zero points for the site. Here's a list of what the findings were and the points deducted for each finding. Followed by the AMPs plan to remedy the findings on an on going basis.

Damaged/Falling/Leaning Fencing/Missing and Gates (4.1)  
 Erosion (3.8)  
 Overgrown/Penetrating Vegetation (2.8)  
 Graffiti (2.4)  
 Potholes/Loose Material(1.3)  
 Refuse Disposal – broken/damaged enclosure, inadequate space(2.8)  
 Retaining Walls – damaged/falling/leaning (3)  
 Storm Drainage – damaged/obstructed(6.3)

The repairs to the fencing have been completed. The erosion will be addressed by June 2009. Overgrown vegetation will be addressed in April 2009. Graffiti was found on fence slats, the slates will be painted by April 2009. Potholes will be remedied in April 2009. Bulky items were removed and will be checked on a daily basis. Retaining walls will be addressed during the modernization of the site scheduled for 2012. Storm drain will be checked for obstruction on a daily basis.

## lawyers for equal justice

a hawai'i non-profit corporation



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April 2, 2009

### **Testimony in Support of HCR 94; REQUESTING THE AUDITOR TO CONDUCT A MANAGEMENT AND FINANCIAL AUDIT OF THE HAWAII PUBLIC HOUSING AUTHORITY'S MAINTENANCE CONTRACTS**

**Hearing: 4/3/09, Conference Room 423 at 3:45 p.m.**

Aloha Chair Tokioka, Vice Chair Oshiro, and Members of the Committee on Legislative Management:

We write in strong support of HCR 94.

Lawyers for Equal Justice (LEJ) is a non-profit law firm that advocates on behalf of low-income individuals and families in Hawai'i on civil legal issues of statewide importance. In December 2008, LEJ filed state and federal class action lawsuits against the Hawai'i Public Housing Authority (HPHA) and management company Realty Laua LLC, formerly known as R & L Property Management LLC, regarding the hazardous conditions and discriminatory obstacles at Kuhio Park Terrace (KPT) and Kuhio Homes.

Before filing the federal and state court lawsuits, LEJ investigated the health and safety hazards at KPT and Kuhio Homes. Realty Laua LLC manages the projects under HPHA's oversight pursuant to a contract for property management and maintenance services. The lawsuits allege that the management company has substantially contributed to the projects' deterioration and disrepair. LEJ's federal lawsuit further alleges that Realty Laua has interfered with disabled tenants' rights to accessible public housing and to request reasonable accommodations for their disabilities. LEJ has reason to believe that Realty Laua's employees are untrained and unqualified to perform its responsibilities under the management contract.

Unfortunately, the situation at KPT and Kuhio Homes is not an isolated circumstance. In 2004, the management company charged with maintaining KPT and Kuhio Homes, but operating under the name Urban Real Estate Co., managed a project on the Big Island known as Ka Hale Kahalu'u. Conditions at that project were so horrific that a coalition of tenants and public and private agencies, including the Big Island prosecuting attorneys' office, presented evidence of mismanagement that reportedly moved housing authority board members to tears. In light of this compelling evidence, the housing authority canceled



its contract with Urban Real Estate for the Ka Hale Kahalu'u project, but allowed the firm to continue to management 17 other public housing projects.

Under the current management contract for KPT, Kuhio Homes, and the Ka Hale Kameha'ikana Resource Center, HPHA has agreed to pay Realty Laua up to \$9,367,476 for property management and maintenance services from August 1, 2007 to July 31, 2010. LEJ believes that HPHA has renewed its management contract with Realty Laua despite its failure to perform its obligations thereunder in violation of both state and federal law. At the State's discretion, the contract can be extended for an additional two 12-month periods without rebidding. LEJ is aware of at least one other management company who bid to manage these projects, but did not get the contract.

HPHA's management contracts delegate many of HPHA's important obligations under federal and state law to the management company. An audit of HPHA's management and maintenance contracts will show how and for what purpose the management companies are expending the funds paid to them under these contracts. At present, it appears that there is little, if any, meaningful performance review or accountability, despite the significant expenditure of taxpayer dollars for these contracts.

The resolution also calls for an investigation into reports of disrepair, noncompliance with the Americans with Disabilities Act, and other concerns of residents. LEJ believes that such an investigation would help identify the cause of HPHA's management, maintenance, and noncompliance problems and ultimately lead to effective solutions to address these problems on a system-wide level.

Mahalo for this opportunity to testify in support of HCR 94.

Elizabeth M. Dunne  
Senior Staff Attorney

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT


My name is Binasita Eram, and I am a resident of Mayor Wrights Homes. My neighbors  
and I are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair.  
The auditor would also be requested to report findings due to the lack of compliance with the  
federal Americans with Disabilities Act regarding accessibility for residents who have mobility  
problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and  
safety concerns for years. Some of these issues include: disabled or missing fire alarms;  
corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with  
Disabilities Act regarding accessibility for residents who have mobility problems. I believe that  
the State has an obligation and duty to provide public housing facilities that are properly  
maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public  
housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Binasita Eram  
Mayor Wrights Homes  
  
Honolulu, HI 96817

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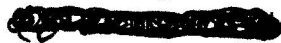
My name is Fiailoa Muliaga, and I am a resident of Mayor Wrights Homes. My neighbors and I are testifying today in strong support of HCR 94.

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Fiailoa Muliaga  
Mayor Wrights Homes  
  
Honolulu, HI 96817

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RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT


My name is Judy Ricky, and I am a resident of Mayor Wrights Homes. My neighbors and I are testifying today in strong support of HCR 94.

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Judy Ricky  
Mayor Wrights Homes  
  
Honolulu, HI 96817

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POSITION: STRONG SUPPORT

My name is Marino Ricky, and I am a resident of Mayor Wrights Homes. My neighbors  
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Mayor Wrights Homes  
~~XXXXXXXXXXXX~~  
Honolulu, HI 96817

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POSITION: STRONG SUPPORT


My name is Francis Kerat, and I am a resident of Mayor Wrights Homes. My neighbors  
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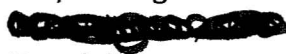
My name is Aosy Helly, and I am a resident of Mayor Wrights Homes. My neighbors and I are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair. The auditor would also be requested to report findings due to the lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and safety concerns for years. Some of these issues include: disabled or missing fire alarms; corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems. I believe that the State has an obligation and duty to provide public housing facilities that are properly maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Aosy Helly  
Mayor Wrights Homes  
  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT


My name is Randy Nicky, and I am a resident of Mayor Wrights Homes. My neighbors and I are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair. The auditor would also be requested to report findings due to the lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and safety concerns for years. Some of these issues include: disabled or missing fire alarms; corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems. I believe that the State has an obligation and duty to provide public housing facilities that are properly maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Randy Nicky  
Mayor Wrights Homes  
  
Honolulu, HI 96817



TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT

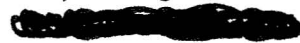
My name is Awleen Paul, and I am a resident of Mayor Wrights Homes. My neighbors  
and I are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair.  
The auditor would also be requested to report findings due to the lack of compliance with the  
federal Americans with Disabilities Act regarding accessibility for residents who have mobility  
problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and  
safety concerns for years. Some of these issues include: disabled or missing fire alarms;  
corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with  
Disabilities Act regarding accessibility for residents who have mobility problems. I believe that  
the State has an obligation and duty to provide public housing facilities that are properly  
maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public  
housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Awleen Paul  
Mayor Wrights Homes  
  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT

My name is Rose , and I am a resident of Mayor Wrights Homes. My neighbors and I are  
testifying today in strong support of HCR 94.

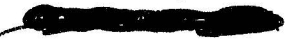
HCR 94 would request the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair.  
The auditor would also be requested to report findings due to the lack of compliance with the  
federal Americans with Disabilities Act regarding accessibility for residents who have mobility  
problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and  
safety concerns for years. Some of these issues include: disabled or missing fire alarms;  
corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with  
Disabilities Act regarding accessibility for residents who have mobility problems. I believe that  
the State has an obligation and duty to provide public housing facilities that are properly  
maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public  
housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Rose  
Mayor Wrights Homes

  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT


My name is Joanna Thakhambor, and I am a resident of Mayor Wrights Homes. My neighbors and I are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair. The auditor would also be requested to report findings due to the lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and safety concerns for years. Some of these issues include: disabled or missing fire alarms; corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems. I believe that the State has an obligation and duty to provide public housing facilities that are properly maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Joanna Thakhambor  
Mayor Wrights Homes  
  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT


My name is Genevive Cadnette, and I am a resident of Mayor Wrights Homes. My neighbors and I are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair. The auditor would also be requested to report findings due to the lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and safety concerns for years. Some of these issues include: disabled or missing fire alarms; corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems. I believe that the State has an obligation and duty to provide public housing facilities that are properly maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Genevive Cadnette  
Mayor Wrights Homes  
  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT


My name is Keoondorie Thakhambor, and I am a resident of Mayor Wrights Homes. My neighbors and I are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair. The auditor would also be requested to report findings due to the lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and safety concerns for years. Some of these issues include: disabled or missing fire alarms; corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems. I believe that the State has an obligation and duty to provide public housing facilities that are properly maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Keoondorie Thakhambor  
Mayor Wrights Homes  
  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT

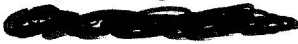
My name is Eleanor Kolio, and I am a resident of Mayor Wrights Homes. My neighbors  
and I are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair.  
The auditor would also be requested to report findings due to the lack of compliance with the  
federal Americans with Disabilities Act regarding accessibility for residents who have mobility  
problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and  
safety concerns for years. Some of these issues include: disabled or missing fire alarms;  
corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with  
Disabilities Act regarding accessibility for residents who have mobility problems. I believe that  
the State has an obligation and duty to provide public housing facilities that are properly  
maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public  
housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Eleanor Kolio  
Mayor Wrights Homes  
  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT

My name is Fetu Kolio, and I am a resident of Mayor Wrights Homes. My neighbors and I are testifying today in strong support of HCR 94.

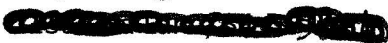
HCR 94 would request the auditor to conduct a management and financial audit of the Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair. The auditor would also be requested to report findings due to the lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and safety concerns for years. Some of these issues include: disabled or missing fire alarms; corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems. I believe that the State has an obligation and duty to provide public housing facilities that are properly maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Fetu Kolio  
Mayor Wrights Homes

  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT


My name is Augafa Ene, and I am a resident of Mayor Wrights Homes. My neighbors  
and I are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair.  
The auditor would also be requested to report findings due to the lack of compliance with the  
federal Americans with Disabilities Act regarding accessibility for residents who have mobility  
problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and  
safety concerns for years. Some of these issues include: disabled or missing fire alarms;  
corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with  
Disabilities Act regarding accessibility for residents who have mobility problems. I believe that  
the State has an obligation and duty to provide public housing facilities that are properly  
maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public  
housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Augafa Ene  
Mayor Wrights Homes  
  
Honolulu, HI 96817



TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT

My name is Nite Krisfoph, and I am a resident of Mayor Wrights Homes. My neighbors  
and I are testifying today in strong support of HCR 94.


HCR 94 would request the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair.  
The auditor would also be requested to report findings due to the lack of compliance with the  
federal Americans with Disabilities Act regarding accessibility for residents who have mobility  
problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and  
safety concerns for years. Some of these issues include: disabled or missing fire alarms;  
corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with  
Disabilities Act regarding accessibility for residents who have mobility problems. I believe that  
the State has an obligation and duty to provide public housing facilities that are properly  
maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public  
housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Nite Krisfoph  
Mayor Wrights Homes

  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT

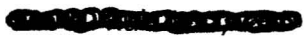
My name is Tausagafou Alananu, and I am a resident of Mayor Wrights Homes. My neighbors and I are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair. The auditor would also be requested to report findings due to the lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and safety concerns for years. Some of these issues include: disabled or missing fire alarms; corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems. I believe that the State has an obligation and duty to provide public housing facilities that are properly maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Tausagafou Alananu  
Mayor Wrights Homes  
  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT

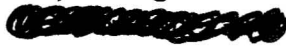
My name is Ben , and I am a resident of Mayor Wrights Homes. My neighbors and I are  
testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair.  
The auditor would also be requested to report findings due to the lack of compliance with the  
federal Americans with Disabilities Act regarding accessibility for residents who have mobility  
problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and  
safety concerns for years. Some of these issues include: disabled or missing fire alarms;  
corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with  
Disabilities Act regarding accessibility for residents who have mobility problems. I believe that  
the State has an obligation and duty to provide public housing facilities that are properly  
maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public  
housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Ben  
Mayor Wrights Homes  
  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT

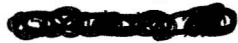
My name is Rensia Thomas, and I am a resident of Mayor Wrights Homes. My neighbors and I are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair. The auditor would also be requested to report findings due to the lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and safety concerns for years. Some of these issues include: disabled or missing fire alarms; corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems. I believe that the State has an obligation and duty to provide public housing facilities that are properly maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Rensia Thomas  
Mayor Wrights Homes  
  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT


My name is Wilma , and I am a resident of Mayor Wrights Homes. My neighbors and I  
are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair.  
The auditor would also be requested to report findings due to the lack of compliance with the  
federal Americans with Disabilities Act regarding accessibility for residents who have mobility  
problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and  
safety concerns for years. Some of these issues include: disabled or missing fire alarms;  
corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with  
Disabilities Act regarding accessibility for residents who have mobility problems. I believe that  
the State has an obligation and duty to provide public housing facilities that are properly  
maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public  
housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Wilma  
Mayor Wrights Homes  
  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
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RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT

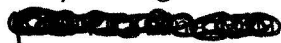
My name is Gladys Lum, and I am a resident of Mayor Wrights Homes. My neighbors  
and I are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair.  
The auditor would also be requested to report findings due to the lack of compliance with the  
federal Americans with Disabilities Act regarding accessibility for residents who have mobility  
problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and  
safety concerns for years. Some of these issues include: disabled or missing fire alarms;  
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Disabilities Act regarding accessibility for residents who have mobility problems. I believe that  
the State has an obligation and duty to provide public housing facilities that are properly  
maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public  
housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Gladys Lum  
Mayor Wrights Homes  
  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
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RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT

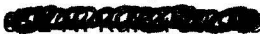
My name is Steven Thomas, and I am a resident of Mayor Wrights Homes. My neighbors and I are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair. The auditor would also be requested to report findings due to the lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and safety concerns for years. Some of these issues include: disabled or missing fire alarms; corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems. I believe that the State has an obligation and duty to provide public housing facilities that are properly maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Steven Thomas  
Mayor Wrights Homes  
  
Honolulu, HI 96817

TO: The Honorable James Kunane Tokioka, Chair, the Honorable Blake K. Oshiro, Vice Chair,  
and other members of the Legislative Management Committee.

DATE: Friday, April 3, 2009  
3:45 p.m., Room 423

RE: HCR 94 – Requesting the auditor to conduct a management and financial audit of the  
Hawaii Public Housing Authority's Maintenance contracts.

POSITION: STRONG SUPPORT


My name is Leonard Lester, and I am a resident of Mayor Wrights Homes. My neighbors and I are testifying today in strong support of HCR 94.

HCR 94 would request the auditor to conduct a management and financial audit of the Hawaii Public Housing Authority's maintenance contracts and to investigate reports of disrepair. The auditor would also be requested to report findings due to the lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems.

As you may know, Hawaii's public housing has been plagued with ongoing issues and safety concerns for years. Some of these issues include: disabled or missing fire alarms; corroded garbage chutes; pest infestations; lack of compliance with the federal Americans with Disabilities Act regarding accessibility for residents who have mobility problems. I believe that the State has an obligation and duty to provide public housing facilities that are properly maintained to ensure the safety and well-being of facility residents.

Please pass HCR 94 so that we can correct these ongoing issues in our Hawaii public housing.

Thank you for hearing this bill and reading my testimony. I hope you will pass HCR 94.

Leonard Lester  
Mayor Wrights Homes  
  
Honolulu, HI 96817