

GM 494

JOLAINE L. HAO

Submitting for consideration and confirmation to
the State Council on Developmental Disabilities,
Gubernatorial Nominee, JOLAINE L. HAO, for a term
to expire 6-30-2011.

Testimony for the Senate Committee on Health
April 15, 2009
Jolaine Hao, GM 494
State Council on Developmental Disabilities

Chair Ige, members of the Senate Committee on Health, thank you for this opportunity to present background about myself in your consideration of my confirmation to the State Council on Developmental Disabilities.

I am a Registered Nurse by training and have 14 years of experience in various areas including long-term care, critical care, infection control, and community care nursing. I began working for the Department of Human Services (DHS) in 2004 as a Program Specialist for the Nursing Home Without Walls Program, a 1915 (c) Medicaid Waiver Program. Throughout the years I have also covered the other Medicaid Waiver Programs, including the DD/MR, Medically Fragile, and HIV.

Over the past five years, I have worked with numerous clients and families to resolve issues with Medicaid coverage. I have experienced both the successes and frustrations of dealing with the rules that govern Medicaid. Therefore, I believe I will have two roles on the Council.

- To listen to the concerns of individuals with disabilities and to collaborate with the other Council members to work toward possible solutions.
- To evaluate the current DHS policies and determine how DHS can possibly make changes to better serve the public.

During my term of service, I would like to critically evaluate the current policies of DHS to determine if there is a need for change. I would also like to establish trust and collaboration with the members of the Council.

There is often a gap in the way others perceive us and how we perceive ourselves. Therefore, I asked people I know to list three qualities that best describe me. Interestingly, there were several traits that were recurrent: compassionate, dedicated, analytical, problem-solver, and gracious.

I believe these qualities will benefit the State Council on Developmental Disabilities because I have a heart for the people I serve, yet I completely understand the realities of effectively running a governmental program such as fiscal restraints and legal issues. Balancing my role as a clinician and a policy maker has been extremely challenging task for me, but I believe my clinical perspective allows me to be a better policy person, and vice versa.

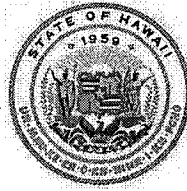
I have countless stories of working with people with disabilities that changed how I view life and who I am as a person. I remember one case in

particular where we sent a little girl to California to undergo a delicate surgery. The mother of the little girl called me crying because the hospital refused to perform the surgery until they received a "guarantee from Hawaii" that we would pay for all of the child's medical expenses. The mother said, "I shouldn't be treated like a second class citizen because my little girl is on Medicaid. I worked all of my life, but now I have to take care of her so I can't work anymore. It's not her fault she has this condition."

This case affected me because I truly felt what this mother was dealing with. My Administrator and I stayed at the office until after 9:00 p.m. writing letters and faxing all of the paperwork to California to ensure that the surgery would be performed the following morning. We followed the case until everything was resolved because we wanted to be sure this child and her mother were cared for. That desire to serve is not taught, but rather something that comes from within. I am often asked why I get involved with so many things and my only response is, "it's the right thing to do."

I do not foresee any possible conflicts of interests in the future that could arise during my service. However, if any conflicts of interests should arise, I will consult with my Administrator and/or the Council to determine what actions need to be taken to rectify the situation.

Thank you for this opportunity to provide you with information about myself. I humbly ask that you support my nomination to the State Council on Developmental Disabilities. Thank you.



STATE OF HAWAII
STATE COUNCIL
ON DEVELOPMENTAL DISABILITIES
919 ALA MOANA BOULEVARD, ROOM 113
HONOLULU, HAWAII 96814
TELEPHONE: (808) 586-8100 FAX: (808) 586-7543
April 15, 2009

The Honorable David Y. Ige, Chair
Senate Committee on Health
Twenty-Fifth Legislature
State of Hawaii
State Capitol
Honolulu, Hawaii 96813

Dear Senator Ige and Members of the Committee:

SUBJECT: GM 494 - State Council on Developmental Disabilities
Gubernatorial Nominee Jolaine L. Hao

The State Council on Developmental Disabilities (DD) **STRONGLY SUPPORTS GM 494** to confirm the nomination of Jolaine L. Hao for a term to expire June 30, 2011.

The Council's Federal mandate (P.L.106-402) is clear in determining the composition of this body to ensure that all the players involved in the development, implementation, and use of DD supports are represented. The law specifically requires that 60 percent of the membership of the Council be comprised of individuals with DD, their parents, or family members. Additionally, the following agencies are required to be on the Council: Department of Health; the agencies that administer funds provided under the Rehabilitation Act of 1973; the Individuals with Disabilities Education Act; the Older Americans Act of 1965; Titles V and XIX of the Social Security Act; the Protection and Advocacy Agency; the Centers for Excellence in DD Education, Research, and Service; agencies and private non-profit organizations concerned with services to individuals with DD. The Governor's nominee meets all the Federal requirements for Council membership.

Ms. Hao is the acting Quality Assurance Section Administrator for the Department of Human Services, Med-QUEST Division (MQD). Her appointment to the Council would fulfill the Federal requirement for a representative of Title XIX of the Social Security Act.

Ms. Hao's present position with MQD and her involvement with the implementation of the Quest Expanded Access program (QExA) would provide a direct link to the Council's advocacy in assuring access to medical and dental care for individuals with DD. Her background and experience in working with individuals with disabilities in a variety of settings, such as hospital, critical care, geriatric, and

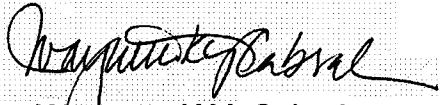
The Honorable David Y. Ige
Page 2
April 15, 2009

Intermediate Care Facility/Skilled Nursing Facility would assist the Council in achieving its State Plan objectives to: 1) work to reduce health disparities among persons in Hawaii with DD, and 2) people with DD have the information necessary to make an informed choice of a Medicaid managed care health plan and have access to needed medical services through the QExA program.

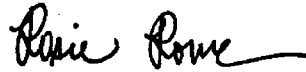
The Council is pleased with Ms. Hao's nomination to serve on the Council and looks forward to her contributions to assist us to improve access to medical and dental care services for individuals with DD.

Thank you for the opportunity to express our strong support for **GM 494** to confirm Jolaine L. Hao to the State Council on Developmental Disabilities.

Sincerely,



Waynette K.Y. Cabral
Executive Administrator



Rosie Rowe
Chair

LINDA LINGLE
GOVERNOR



LILLIAN B. KOLLER
DIRECTOR

HENRY OLIVA
DEPUTY DIRECTOR

STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
Med-QUEST Division
Administration
P. O. Box 700190
Kapolei, Hawaii 96709-0190

April 13, 2009

The Honorable David Y. Ige, Chair
Senate Health Committee
Twenty-Fifth Legislature
Hawaii State Capitol
415 South Beretania Street, Room 215
Honolulu, Hawaii 96813

Dear Senator Ige and Members of the Health Committee:

The Department of Human Services (DHS), Med-QUEST Division (MQD) has selected Ms. Jolaine Hao to represent DHS on the State Council on Developmental Disabilities. DHS is submitting testimony in strong support of Governor's Message 494 nominating Ms. Hao to the State Council on Developmental Disabilities.

Ms. Hao was selected as the DHS representative because of her dedication to the aged, blind and disabled population and because of her experience with the Medicaid Waiver programs, formerly known as the 1915(c) Medicaid Waiver Programs.

Ms. Hao is a Registered Nurse by training and has a wide range of experience including long-term care, critical care, infection control, and community-based nursing. However, her passion is caring for the elderly and disabled populations, and her enthusiasm for service to this population is most evident.

In 2004, Ms. Hao was hired as the Program Specialist for the Nursing Home Without Walls Medicaid Waiver Program. She also served as the Nurse Consultant for the other Medicaid Waiver Programs including the Residential Alternatives to Community Care Program (RACCP), Medically Fragile Community Care Program (MFCCP), HIV Community Care Program (HCCP) and the Developmental Disabilities/Mental Retardation (DD/MR) Program. Additionally, she worked with the Adult Protective Services and Child Protective Services on numerous occasions lending her expertise to strengthen their cases.

From 2007 through 2009, Ms. Hao was instrumental in transitioning the 1915 (c) clients to the QUEST Expanded Access (QExA) Program, and she currently manages the Quality Assurance and Improvement Section which oversees the quality of services rendered to our vulnerable clients by the QExA Health Plans.

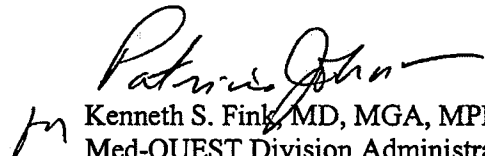
The Honorable David Y. Ige

April 13, 2009

Page 2

Over the past five years, Ms. Hao has gained an understanding of multiple programs administered by DHS. For this reason and for others as stated above, DHS believes Ms. Hao will be a great asset to the State Council on Developmental Disabilities.

Sincerely,


Kenneth S. Fink, MD, MGA, MPH,
Med-QUEST Division Administrator

HILOPA'A

Family to Family Health Information Center

April 8, 2009

Senator David Ige
Hawaii State Capitol
Honolulu, HI 96813

Re: Personal Reference for JOLAINE HAO, candidate for the State Council on Developmental Disabilities (DDC)

Dear Senator Ige,

As the saying goes, three's a charm. This is my third letter of reference for probably this year's most charming appointee to the DDC, Jolaine Hao. Jolaine represents an emerging cadre of young, up and coming leaders who are working within the state system to better the system of care for our families and individuals with disabilities. Jolaine's energy and Can Do attitude are pervasive.

As part of our work at the Hilopa'a Project and the Hilopa'a Family to Family Health Information Center, we have had a strong interface with the Med-QUEST Division (MQD) for several years. Jolaine was assigned in 2007 to MQD to assist not only in the reorganization of MQD, but the redesign of their service model. It was then that I first met Jolaine. Within the first few days of being on the job, Jolaine was able to identify the inefficiencies and inequities that had plagued the EPSDT program for several years. Immediately she was able to implement "common sense" practices that were family centered, and valued the contribution of the family in the care of their child with special health care needs. She was open to the community partners and advocates to assist in redesigning the system to be more responsive.

Jolaine brings to the DDC 20 years of experience serving the aged, blind and disabled population. Her nursing background will bring a strong health component to the DDC. Her on the job experiences as the Program Specialist to support the DD/MR Medicaid Waiver will be invaluable as she supports the Council in navigating the future of the DDC.

Thank you for your time and consideration,

Leolinda Parlin
Project Director

The Honorable David Y. Ige, Chair
Senate Health Committee
Twenty-Fifth Legislature
Hawaii State Capitol, Room 215
Honolulu, HI 96813

April 4, 2009

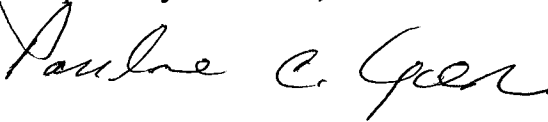
Dear Senator Ige and Members of the Health Committee:

My name is Pauline C. Yuen and I am submitting testimony in strong support of Governor's Message 494 nominating Jolaine Hao to the State Council on Developmental Disabilities. I met Jolaine Hao at Leahi Hospital about 10 years ago where she and I worked as registered nurses. We have remained close since. She is like a daughter to me, and I a mom to her. In fact she calls me MOM.

Leahi Hospital is a long term care facility catering to the needs of the elderly, aged and disabled population. Her love and concern for the needs and well being of these clients were very transparent in her delivery of care. The families of these individuals were assured and gratified knowing that their love ones were safe and well cared for during her watch.

It was enjoyable and wonderful working with Jolaine because of her great attitude, vibrant and engaging personality and boundless positive energy. She was always cheerful. I gave her the nickname "Sunshine", which accurately describes her even today. She is very smart, extremely organized, dedicated, energetic, and focused on whatever project or special assignment that comes her way. Jolaine's passion and dedication in helping, advocating and caring for the elderly and people with disabilities since she was 16 years old are attributes that would help her if nominated to the State Council on Developmental Disabilities.

Respectfully Submitted,



Pauline C. Yuen
Registered Nurse (Retired)
(808)734-3218

The Honorable David Y. Ige, Chair
Senate Health Committee
Twenty-Fifth Legislature
Hawaii State Capitol, Room 215
415 South Berentania Street
Honolulu, HI 96813
April 6, 2009

Dear Senator Ige and Members of the Health Committee:

My name is Shawna French and I am submitting testimony in strong support of Governor's Message 494 nominating Jolaine Hao to the State Council on Developmental Disabilities.

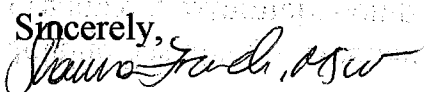
I've know Jolaine since elementary school at St. Ann's School in Kaneohe. Jolaine has been a loyal and trustworthy friend for over 25 years. Jolaine has always had a heart to serve others. I remember her spending countless hours volunteering her time at nursing homes and the joy she found in serving others at a very young age.

Jolaine has always excelled in anything she does. She is intelligent, organized, extremely competent, and has an excellent rapport with everyone she meets. Jolaine has always had a strong work ethic especially when it comes to caring for others in disadvantaged circumstances.

People love being around Jolaine because of her enthusiasm for life and her compassion toward others. I've been blessed for knowing someone so loving, kind, and someone who genuinely cares and makes it her mission to better the lives of those less fortunate. As a social worker and mental health therapist, our field and her clients have greatly benefited from her outstanding services. I highly recommend Jolaine Hao to the State Council on Developmental Disabilities.

Please contact me if you have any questions.

Sincerely,



Shawna French, MSW

Shawna.french@gmail.com

The Honorable David Y. Ige, Chair
Senate Health Committee
Twenty-Fifth Legislature
Hawaii State Capitol, Room 215
415 South Beretania Street
Honolulu, HI 96813

April 3, 2009

Dear Senator Ige and Members of the Health Committee:

My name is Lisa K. Pimental-Dias and I am submitting testimony in strong support of Governor's Message 494 nominating Jolaine Hao to the State Council on Developmental Disabilities.

I have known Jolaine for 25 years; Jolaine and I attended St. Ann's Elementary School as well as Kamehameha Schools together. We have remained friends since graduating from high school in 1990.

Jolaine has worked with the aged and disabled population for over twenty years. She began working with this population when she was sixteen years old and has always been passionate about caring for these clients. With Jolaine one can see that not only do you have an individual with excellent skills and knowledge of her field, you also have a person who truly loves the work she does.

Thank you for taking the time to review my testimony strongly supporting the nomination of Jolaine Hao.

Respectfully Submitted,

A handwritten signature in cursive script that reads "Lisa K. Pimental-Dias".

Lisa K. Pimental-Dias, MSCP
Behavioral Specialist, WDO/DOE
(808)728-6469

The Honorable David Y. Ige, Chair
Senate Health Committee
Twenty-Fifth Legislature
Hawaii State Capitol, Room 215
415 South Beretania Street
Honolulu, HI 96813

April 6, 2009

Dear Senator Ige and Members of the Health Committee:

My name is Harvalee Limm and I am submitting testimony in strong support of Governor's Message 494 nominating Jolaine Hao to the State Council on Developmental Disabilities.

It did not surprise me to learn of Jolaine's nomination. Her passion for healthcare, her integrity and her energy will be an asset to the Council.

I first met Jolaine about ten years ago when she was a staff nurse at Leahi Hospital. What impressed me most about Jolaine was her passion and caring for the elderly. I found it heart-warming for a young adult to express so openly her love for the "older patients." Even as many of them, due to their dementia, yelled and cursed, Jolaine approached them in a way that made me realize the importance and value of great nurses. I witnessed the most difficult patient light up as Jolaine entered her room. She offered much comfort to the patients and their families who entrusted their loved ones in her care.

In addition to her compassion, Jolaine holds herself and others to the highest standards in quality of care. She is truly the patients' advocate. While she was responsible for Infection Control, Jolaine proactively developed several training programs to teach the staff, "best practices." Her teaching methods were practical, informative, and fun.

I have no doubt that Jolaine Hao will serve the Council and our community well.

Sincerely,

A handwritten signature in cursive script that reads "Harvalee Limm".

Harvalee Limm
Former Oahu Region Compliance Officer
Hawaii Health Systems Corporation
limmh001@hawaii.rr.com

The Honorable David Y. Ige, Chair
Senate Health Committee
Twenty-Fifth Legislature
Hawaii State Capitol, Room 215
415 South Beretania Street
Honolulu, HI 96813

April 6, 2009

Dear Senator Ige and Members of the Health Committee:

My name is Elaine Sandobal and I am submitting testimony in strong support of Governor's Message 494 nominating Jolaine Hao to the State Council on Developmental Disabilities.

I met Jolaine about five years ago while I was employed as a Staff Development Specialist with the Department of Human Services, Social Services Division. Jolaine was an Assistant Program Administrator for the Medicaid Waiver – Nursing Home Without Walls (NHWW) Program and we worked closely on several statewide training projects for the NHWW staff. Although I have since retired from the Department of Human Services, Jolaine and I have continued to remain close friends outside of the work setting.

Jolaine is one of the most conscientious, diligent and highly motivated individuals I know who is passionately committed towards working with the frail, aged and disabled population. Her compassion in wanting to work with one of our most vulnerable entities in our community knows no bounds. Jolaine has worked with the elderly and disabled population for over twenty years with the sole goal of ensuring that not only are their needs met but that they also receive optimum and quality care. Jolaine is truly a rare and special individual who possesses a caring heart and the innate quality of maintaining a good sense of direction, objectivity and fairness in undertaking whatever projects or tasks that are assigned to her.

It is without reservation that I support Jolaine's nomination to the State Council on Developmental Disabilities and know that she will be a positive asset and resource to the Council.

Sincerely,



Elaine Sandobal

Email – esandobal@hawaii.rr.com



WEST KAUAI MEDICAL CENTER – MAHELONA MEDICAL CENTER
WEST KAUAI CLINICS – WAIMEA, ELEELE, KALAHEO
HAWAII HEALTH SYSTEMS
C O R P O R A T I O N

"Touching Lives Everyday"

Jerry Walker
Interim Regional CEO

April 7, 2009

The Honorable David Y. Ige, Chair
Senate Health Committee
Twenty-Fifth Legislature
Hawaii State Capitol, Room 215
415 South Beretania Street
Honolulu, HI 96813

Dear Senator Ige and Members of the Health Committee:

My name is Jerry Walker and I am submitting testimony in strong support of Governor's message 494 nominating Jolaine Hao to the State Council on Development Disabilities.

I have known Jolaine since 1998 in various capacities and worked with her at Leahi Hospital. During her time at Leahi she worked as a staff nurse, infection control, charge nurse, etc.

Jolaine has always had a strong passion serving the elderly and disabled population as either a nurse or a volunteer. During her fourteen years as a nurse she has always stood out and whenever I made rounds at Leahi she was loving, caring, and warm with her patients.

It is because of her education, experience, personality and volunteerism that she will make a good choice to become a member of the State Council on Developmental Disabilities.

Sincerely,

Jerry Walker, Dr.PH
Interim CEO Kauai Region

The Honorable David Y. Ige, Chair
Senate Health Committee
Twenty-Fifth Legislature
Hawaii State Capitol, Room 215
415 South Beretania Street
Honolulu, HI 96813

April 3, 2009

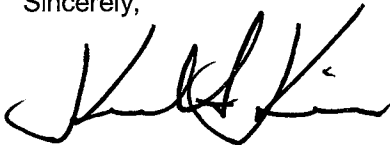
Dear Senator Ige and Members of the Health Committee:

This letter represents my strong, unwavering support of Governor's Message 494 nominating Jolaine Hao to the Hawaii State Council on Developmental Disabilities. A Hawaii resident and career Air Force member, I am thrilled at the possibility of someone of her caliber serving the state in this position.

I met Jolaine in 1998 when I was privileged to return to my home state on an Air Force assignment on staff in the University of Hawaii's Aerospace Studies Department. I found her to be a very sincere, caring person and was genuinely impressed with her compassion in dealing with the needs of others. Jolaine's general outlook on life enables her to be a "people" person at all times while always maintaining and exhibiting staunch professionalism. Her dedication to caring for the aged and disabled is admirable and is demonstrated by her 14 years as a nurse. Though the nursing industry is severely strained by shortages that could stress and break the spirit of many, Jolaine never loses her smile or her encouraging, inspirational spirit. I believe this is the kind of person we need working with the disabled and disability programs.

As a 20-year combat veteran and military professional in the United States Air Force, I live by a specific set of core values: *Integrity First, Service Before Self, and Excellence in all we do*. Though not a member of the armed forces, Jolaine wears these values on her sleeve and exhibits them every day. For these and other reasons too varied to name, I believe Jolaine would be a great asset to your council, and I support her nomination wholeheartedly.

Sincerely,



Kent A. Keiser, MSgt, USAF
Noncommissioned Officer in Charge
Air Combat Command Safety Directorate
United States Air Force
(757) 764-8800
kent.keiser@langley.af.mil

The Honorable David Y. Ige, Chair
Senate Health Committee
Twenty-Fifth Legislature
Hawaii State Capitol, Room 215
415 South Beretania Street
Honolulu, HI 96813

April 3, 2009

Dear Senator Ige and Members of the Health Committee:

My name is Susanna Hunt and I am submitting testimony in strong support of Governor's Message 494 nominating Jolaine Hao to the State Council on Developmental Disabilities.

I have known Jolaine for almost 10 years, both in a professional and personal capacity. We worked together at Leahi Hospital in 2000-01, Jolaine was a nurse and I was a physical therapist. From the start I was always impressed with Jolaine's integrity, passion (for her job,) and work ethic. She was one of the few nurses that I could count on to recognize when patients should be referred to physical or occupational therapy to prevent permanent loss of function. We became friends and have kept in close contact even though we no longer work together. She is the most trustworthy person I know.

Jolaine is especially dedicated to working with the elderly and disabled population. I have seen this first hand in a professional capacity. As a floor nurse, Jolaine was always the most attentive and responsible nurse not only on her floor, but in the entire hospital. She never once complained when she was mandated to work overtime on numerous occasions, because she understood that patients come first. Jolaine believes in and practices excellence in everything she does—whether it is a personal or professional endeavor. The state of Hawaii should be proud to have such a person to represent our aging and disabled population.

Sincerely,



Susanna Hunt, MSPT
Licensed Physical Therapist
Customer Representative
(808)235-8988
susanna_hunt@merck.com

The Honorable David Y. Ige, Chair
Senate Health Committee
Twenty-Fifth Legislature
Hawaii State Capitol, Room 215
415 South Beretania Street
Honolulu, HI 96813

April 3, 2009

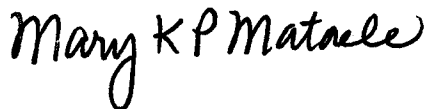
Dear Senator Ige and Members of the Health Committee:

My name is Mary Mataele and I am submitting testimony in strong support of Governor's Message 494 nominating Jolaine Hao to the State Council on Developmental Disabilities.

Jolaine and I attended Kamehameha Schools together and have remained friends for the past twenty years. She has a sweet spirit and generous loving heart.

Jolaine has worked with the aged and disabled population for over twenty years. She began working with this population when she was sixteen years old. Jolaine has always been passionate about caring for her clients. She has always had a special place in her heart for the elderly population and those individuals with disabilities. Please consider Jolaine Hao as you select members for the State Council on Developmental Disabilities. She will be an asset to your council. Mahalo nui loa.

Respectfully Submitted,

A handwritten signature in black ink that reads "Mary K P Mataele". The signature is written in a cursive, flowing style.

Mary K. P. Mataele
Pū'ōhala School Teacher
<malia_mataele@notes.k12.hi.us>

THERESE A. CAMPOS
P. O. Box 6023
Kaneohe, Hawaii 96744
Telephone: (808) 791-4486
Email: campost001@hawaii.rr.com

April 7, 2009

The Honorable David Y. Ige, Chair
Senate Health Committee
Twenty-Fifth Legislature
Hawaii State Capitol, Room 215
415 South Beretania Street
Honolulu, HI 96813

RE: Jolaine Hao

Dear Senator Ige and Members of the Health Committee:

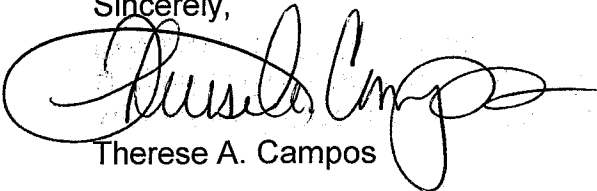
My name is Therese Campos and I am submitting the following testimony in *strong* support of Governor's Message 494 nominating Jolaine Hao to the State Council on Developmental Disabilities.

I have been a family friend of Jolaine's for over 25 years. I also have had the privilege to connect with Jolaine on a professional level five years ago when I started working for the financial office of a company who owns four nursing facilities in Hawaii.

I have always known Jolaine to be a thoughtful, considerate and compassionate person who is intelligent, patient and hard working. It was evident that she found her calling where her talents would be best used when she began her nursing career over 14 years ago. She truly glows when she talks about the love she has for the aged and disabled residents of Hawaii.

Jolaine's passion is supporting the aged and disabled community and educating others to understand the laws protecting this population. I know Jolaine's commitment and can only imagine the joy it would bring her to better support this community if elected to the State Council on Developmental Disabilities.

Sincerely,



Therese A. Campos

Dr. Jennifer Dustow
Child Development Consultant / Autism Spectrum Specialist

808.342.3466

The Honorable David Y. Ige, Chair
Senate Health Committee
Twenty-Fifth Legislature
Hawaii State Capitol, Room 215
415 South Beretania Street
Honolulu, HI 96813

April 3, 2009

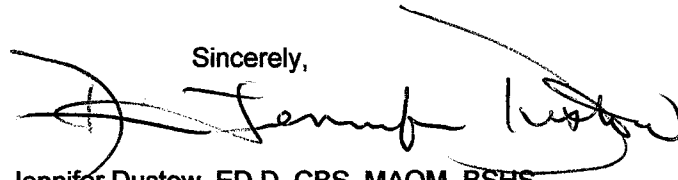
Dear Senator Ige and Members of the Health Committee:

My name is Dr. Jennifer Dustow and I am submitting testimony in strong support of Governor's Message 494 nominating Jolaine Hao to the State Council on Developmental Disabilities.

Mrs. Hao and I were in the same master program. During that time I had the opportunity to work directly with Jolaine on several projects. She always worked until the job was done. Her passion and work ethic set the standards for many others within that master's program.

As mentioned, Jolaine is passionate in all aspects of her work especially when it comes to working with the aged and disabled population. For more than twenty years she has remained focused on achieving outcomes that change and support human growth. It is with great honor I submit testimony on her behalf. If you have any other questions concerning Mrs. Hao please call me directly at the number provided below.

Sincerely,



Dr. Jennifer Dustow, ED.D, CBS, MAOM, BSHS
Child Development Consultant & Autism Spectrum Specialist Private Practice
Founder & President of the non-profit Cornerstone Educational Preschool
(cornerstoneeducationalpreschool.com)
808.342.3466 drdustow@gmail.com

April 9, 2009

The Honorable David Y. Ige, Chair
Senate Health Committee
Twenty-Fifth Legislature
Hawaii State Capitol, Room 215
415 South Beretania Street
Honolulu, Hawaii 96813

Dear Senator Ige and Member of the Health Committee:

My name is Rene McWade, and I am pleased to submit testimony in strong support of the Governor's Message 494 nominating Jolaine Hao to the State Council on Developmental Disabilities.

I have known Jolaine for the last fifteen plus years and have had the opportunity to watch her grow in her nursing career. Jolaine is 'Ohana, and her brother is married to my daughter. I have followed Jolaine's nursing career and more closely when she worked at Le'ahi Hospital. At that time I was working in the legal department in the corporate office. Jolaine has a special gift of caring and understanding of the needs of others, especially those who are elderly or disabled. She is a wonderful example of everything a nurse should be. Jolaine has a solid background of skills that she will bring to the Council and will be an exceptionally valuable member.

Thank you for the opportunity to submit testimony in support of Jolaine Hao.

Sincerely,

A handwritten signature in black ink, appearing to read "Rene McWade". The signature is fluid and cursive, with the first name "Rene" being more prominent and the last name "McWade" following in a similar style.

Rene McWade, RPN, M.Ed., J.D.
248 Aikane Street
Kailua, Hawaii 96734
808-387-7848