



LINDA LINGLE  
GOVERNOR  
JAMES R. AIONA, JR.  
LT. GOVERNOR

STATE OF HAWAII  
OFFICE OF THE DIRECTOR  
DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS  
335 MERCHANT STREET, ROOM 310  
P.O. Box 541  
HONOLULU, HAWAII 96809  
Phone Number: 586-2850  
Fax Number: 586-2856  
www.hawaii.gov/dcca

LAWRENCE M. REIFURTH  
DIRECTOR  
RONALD BOYER  
DEPUTY DIRECTOR

TO THE SENATE COMMITTEE  
ON COMMERCE AND CONSUMER PROTECTION

TWENTY-FIFTH LEGISLATURE  
Regular Session of 2009

Friday, March 6, 2009  
8:30 a.m.

**TESTIMONY ON GOVERNOR'S MESSAGE NO. 248.**

TO THE HONORABLE ROSALYN H. BAKER, CHAIR,  
AND MEMBERS OF THE COMMITTEE:

The Department of Commerce and Consumer Affairs ("Department") thanks you for the opportunity to testify on Governor's Message No. 248, regarding the **reappointment** of Warren J. Ferreira to the Board of Private Detectives and Guards ("Board"). The Department supports the confirmation of Mr. Ferreira's reappointment to the Board.

Mr. Ferreira is being reappointed as a private detective licensee member. He has been licensed since 1991, and his license is current, active, and in good standing.

Mr. Ferreira has served on the Board from September 1, 2003 to present, and has served as its chairperson since July 2004. He is a diligent and contributing member who is always well prepared to discuss matters on the Board's agendas. He is an

effective leader who facilitates discussions and efficiently conducts meetings. During his tenure, he has chaired committees which developed and effectuated administration of new guard and detective licensing examinations in 2006, which proposed revisions to clarify, update, and streamline the Board's rules that are currently in the rule making process. The valuable insights that he has gained over his exemplary career with the Honolulu Police Department from which he retired as the Deputy Chief of Police and from his professional career with the Outrigger Hotels and Resorts as the Corporate Director of Security and Support Services, has enhanced the effectiveness of the Board.

The Department of Commerce and Consumer Affairs supports the confirmation of Mr. Ferreira to the Board of Private Detectives and Guards, and thanks you for the opportunity to provide testimony.

**Randall W. Mack, CPP, CHS-III**

94-1100 Kukula Street, Waipahu, Hawaii

Residence: (808) 486-6797

Business: (808) 383-3311

February 16, 2009

FEB 24 2009

Senator Rosalyn H. Baker  
Chair of the Committee of Commerce and Consumer Protection  
State Capitol Room. 219  
415 South Beretania St.  
Honolulu, HI 96813

Dear Chair and Members of the Committee;

I respectfully solicit your approval for the re-appointment of Warren J. Ferreira to the State Board of Private Detectives and Guards.

I have known Mr. Ferreira for the past 15 years in both a personal and professional capacity. He has a wealth of knowledge and experience in security, law enforcement, and business. He has given back to his community by serving as chairman, board member, and/or member of a number of non-profit organizations, including CrimeStoppers, Visitor Aloha Society Hawaii, Hawaii Visitor Industry Security Association, ASIS International, etc. In addition, Mr. Ferreira has served for over five years on the Board and as Chair for the past four.

I feel that his background and experience on the Board give him the necessary qualifications to continue to effectively serve on this important State Board. His re-appointment to the Board will provide the necessary oversight of the security industry and insure the important role that private security plays in the safety and security of our community. If you have any questions you can reach me at (808) 383-3311.

Sincerely,



Randall W. Mack

cc: file



ASIS Hawaii Chapter 134  
PO Box 22881  
Honolulu HI 96823-3510

MAR 05 2009

Senator Rosalyn H. Baker  
Chair of the Committee of Commerce and Consumer Protection  
State Capitol Room. 219  
415 South Beretania St.  
Honolulu, HI 96813

Dear Chair and Members of the Committee:

ASIS Hawaii Chapter 134 enthusiastically supports the re-appointment of Warren Ferreira to the State Board of Private Detectives and Guards.

Mr. Ferreira has been a participating member of ASIS for the past 20 years. He served as the Hawaii Chapter's Legislative Liaison for many years testifying in support or opposition of bills on behalf of ASIS. He also served on ASIS international's Crisis Management Planning Committee for several years.

Over the years Mr. Ferreira has received countless awards for his involvement with the community by making Hawaii a safe place to live, work and visit, to include Elwood J. McGuire Award TOP COP Award, Hawaii Joint Police Association Hall of Fame, CrimeStoppers, Visitor Aloha Society of Hawaii, and the Law Enforcement & Security Appreciation Luncheon's Lifetime Achievement Award.

He also served on many boards and received recognition for his contribution with ASIS, Hawaii Hotel & Visitor Industry Security Association, VASH, Council of Police and Private Security, Coalition for a Drug Free Hawaii, Waikiki Business Improvement District, Crimes Against Tourist Task Force, Hawaii Hotel & Lodging Association, and the Hawaii Association Credit Card Investigators.

Mr. Ferreira clearly has the background and expertise to provide the State Board of Private Detectives and Guards proper oversight and direction. We applaud Mr. Ferreira's willingness and continuing support for his community.

  
Robin Medeiros

Chapter Chairman  
ASIS Hawaii Chapter 134



**WARREN J. FERREIRA**

[REDACTED]

[REDACTED]

February 23, 2009

Senator Rosalyn H. Baker  
Chair of the Committee of Commerce and Consumer Protection  
State Capitol Room, 219  
415 South Beretania St.  
Honolulu, HI 96813

Dear Chair and Members of the Committee:

I respectfully solicit your approval for re-appointment to the State Board of Private Detectives and Guards.

I have served for over five years on the Board and the past four as Chair. I feel that my background and experience on the Board give me the necessary knowledge to continue to effectively serve on this important State Board.

My twenty-nine plus (29+) years in public policing, six and <sup>1</sup>/<sub>4</sub> as Deputy Chief and over fourteen (17) years in private sector security have given me a unique perspective of the private security field and its requirements.

As a licensed Private Detective and Guard myself, I am able to provide the necessary insight to the Board regarding industry issues and bring an awareness of the important role that private security plays in the safety and security of our community.

I believe that the safety and security of our communities and the State depend on the effective collaboration of both public policing and private security. Insuring that the private security industry is properly and effectively regulated are key to insuring that relationship.

The Board of Private Detectives and Guards plays a vital role in insuring that only qualified and experienced individuals receive such licenses. While on the Board, I have oversaw the tightening of regulations of individuals obtaining licenses and personally assisted in revising the exam process for both detective and guard licensees.

I am currently residing on the Big Island and I will be unable to attend the March 6<sup>th</sup> and 10<sup>\*</sup> committee dates that are scheduled. I, however, will be in Honolulu the following week of the 16<sup>th</sup> for a series of previously scheduled meetings and will be glad to meet personally with you or your committee then.

Please let me know if there is anything else that you'll need for me to provide.

Sincerely,

  
Warren J. Ferreira

The following are three references for my re-appointment to the Board of Private Detectives and Guards.

Chief Boisse Correa Honolulu



Prosecutor Peter Carlisle  
Prosecutor's Office City and County of Honolulu



Ms. Jessica Rich  
Executive Director  
Visitor Aloha Society/Travelers Aid Hawaii





**WARREN J. FERREIRA**

[REDACTED]

[REDACTED]

[REDACTED]

February 23, 2009

Senator Rosalyn H. Baker  
Chair of the Committee of Commerce and Consumer Protection  
State Capitol Room. 219  
415 South Beretania St.  
Honolulu, HI 96813

Dear Chair and Members of the Committee:

I respectfully solicit your approval for re-appointment to the State Board of Private Detectives and Guards and submit the following answers to the questions posed in my congratulations letter.

**a. Why do you wish to be a member of the Board of Private Detectives and Guards?**

I have served for over five years on the Board and the past four as Chair. I am respectfully requesting re-appointment because I believe that I possess a unique perspective of the private security field and its requirements.

**b. How do you perceive the role and responsibilities of a member of the Board of Private Detectives and Guards?**

The Board of Private Detectives and Guards plays a vital role in insuring that only qualified and experienced individuals receive such licenses. While on the Board, I have oversaw the tightening of regulations of individuals obtaining licenses and personally assisted in revising the exam process for both detective and guard licensees.

I believe that the safety and security of our communities and the State depend on the effective collaboration of both public policing and private security. Helping insure that the private security industry is properly and effectively regulated are key to maintaining that relationship.

**c. Given your understanding of the board's role, why do you believe that you are qualified for the position?**

As a licensed Private Detective and Guard myself, I am able to provide the necessary insight to the Board regarding industry issues and bring an awareness of the important role that private security plays in the safety and security of our community.

**A brief statement of your skills, expertise, or knowledge that would aid in your decision-making ability as a member of the Board of Private Detectives and Guards and verify your qualifications to serve on the board.**

My twenty-nine plus (29+) years in public policing, six and 1/4 as Deputy Chief and over fourteen (17) years in private sector security have given me the requisite experience and knowledge in helping the Board make effective, intelligent and insightful decisions regarding the granting of Detective and Guard Licenses.

**Resume:**

A CV is attached **List**

**of references:**

Chief Boisse Correa Honolulu  
Police Department 801 S.

[REDACTED]  
[REDACTED]

Prosecutor Peter Carlisle  
Prosecutor's Office City and County of Honolulu

[REDACTED]  
[REDACTED]  
[REDACTED]

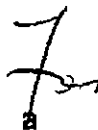
Ms. Jessica Rich  
Executive Director  
Visitor Aloha Society/Travelers Aid Hawaii

[REDACTED]  
[REDACTED]  
[REDACTED]

I am currently residing on the Big Island and I will be unable to attend the March 6<sup>th</sup> and 10<sup>th</sup> committee dates that are scheduled. I, however, will be in Honolulu the following week of the 16<sup>th</sup> for a series of previously scheduled meetings and will be glad to meet personally with you or your committee then.

Please let me know if there is anything else that you'll need for me to provide.

Sincerely,



Warren J. Fefreir



# **CURRICULUM VITAE**

## **WARREN J. FERREIRA, M.A., CPP, CSC, CHS-III**

Mr. Ferreira currently is a "security consultant" and provides expert witness testimony on civil litigation cases in the areas of hotel and premises liability and police policies and procedures. He was in the private security field from 1990 until 2007 and most recently was the Corporate Director of Security for Outrigger Hotels and Resorts. Mr. Ferreira had over twenty-nine years of experience in police work with the Honolulu Police Department, the last six and one-half years as Deputy Chief and the second-in-command. He has lectured at the university level in the areas of Criminal Justice and Political Science. He has served on a number of select committees and was a member of the Standing Committee on Crisis Management for the American Society for Industrial Security. He is also a member of the International Association of Professional Security Consultants. He has been designated as an expert witness on the "Use of Force" in both the State and Federal Courts in the State of Hawaii. He was appointed by the Governor and currently serves as the Chair of the State Board of Private Detectives and Guards. He holds Private Detective and Guard Licenses from the State of Hawaii. He is a Board Member and Past President of CrimeStoppers Honolulu and the Hawaii Visitor Industry Security Association and the current President of Fountains at Makiki Condominium Association and Past Chairman and Vice-Chair of the Visitor Aloha Society of Hawaii.

### **DEGREES/CERTIFICATIONS**

- |          |   |
|----------|---|
| M. A.    | Central Michigan University (Public Administration), 1976   |
| B. G. S. | Chaminade University (Business), 1973   |
| CPP.     | American Society for Industrial Security (Certified Protection Professional), 1988                  |
| CHS-III  | American College of Forensic Examiners International (Certified Homeland Security Specialist), 2003 |
| CSC      | International Association of Security Consultants (Certified Security Consultant), 2005             |

### **PROFESSIONAL HISTORY**

- |             |  |
|-------------|--|
| 1994 – 2007 | Corporate Director of Security<br>Outrigger Hotels and Resorts                 |
| 1993 - 1994 | Director of Loss Prevention<br>Duty Free Shoppers Hawaii                       |
| 1990 - 1993 | Corporate Director of Security and Support Services<br>Outrigger Hotels Hawaii |
| 1983 - 1989 | Deputy Chief of Police<br>Honolulu Police Department                           |
| 1980 - 1983 | Metropolitan Police Major<br>Research and Development Division, HPD            |

Developed a Corporate Policy on Bloodborne Pathogens and published an article in Security Management Magazine on the subject  
Conducts seminars on Emergency/Disaster Preparedness and Bomb and Terrorism Awareness

Serves as the Security Advisor and Consultant to the Hawaii Tourism Authority  
Instituted and coordinates the Waikiki Command Center to work with Oahu and State Civil Defense in dealing with emergencies and disasters.

Chairs the Security Committee for the Waikiki Business Improvement District  
Provides security advice for both Jefferson and Royal Elementary Schools and serves on their School Community Councils as a community representative

Deputy Chief

Developed HPD's "Blueprint for the 90's" and the "Service First Campaign"

Chaired Department's Promotional Selection Board

Chaired Department's Disciplinary Review Board

Collaborated with the City's Department of Civil Service in developing written test instruments for promotional exams

Worked with Department of Civil Service on the administration, arbitration and grievance handling of the SHOPO Union Contract

Conducted promotional preparation classes for HPD employees