

STATE OF HAWAII
DEPARTMENT OF HEALTH
P.O. Box 3378
HONOLULU, HAWAII 96801-3378

In reply, please refer to:
File:

House Committee on Human Services and Housing

House Committee on Health

HCR 21 and HR 21, Urging the Department of Health and Department of Human Services to Work Together to Develop a Standardized, Uniform, Industry-Friendly Policy to Protect the Elderly Without Compromising Resident Care, and That Encourages More People to Become Adult Residential Care Home or Adult Foster Home Operators

**Testimony of Chiyome Leinaala Fukino, M.D.
Director of Health**

March 6, 2008

10:00 a.m.

1 **Department's Position:** The Department of Health supports these resolutions and offers additional
2 comments.

3 **Fiscal Implications:** None

4 **Purpose and Justification:** The Department of Health supports this resolution and appreciates its intent
5 to ultimately provide better resident care through standardization of rules and policies and procedures.
6 However, because the resolution is not specific as to the areas that may require standardization, the
7 department, in conjunction with the Department of Human Services, will inquire further regarding the
8 concerns and issues. We are in agreement that, if policies and procedures can be clarified, simplified, or
9 standardized between the two departments, then efforts will be made to do so.

10 We thank the introducers of this resolution for bringing this to our attention and thank you for
11 the opportunity to testify.

LINDA LINGLE
GOVERNOR



LILLIAN B. KOLLER, ESQ.
DIRECTOR

HENRY OLIVA
DEPUTY DIRECTOR

STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
P. O. Box 339
Honolulu, Hawaii 96809

March 6, 2008

MEMORANDUM

TO: Honorable Maile S.L. Shimabukuro, Chair
House Committee on Human Services and Housing

Honorable Josh Green, M.D., Chair
House Committee on Health

FROM: Lillian B. Koller, Director

SUBJECT: H.C.R. 21/H.R. 21 - URGING THE DEPARTMENT OF HEALTH AND
DEPARTMENT OF HUMAN SERVICES TO WORK TOGETHER TO
DEVELOP A STANDARDIZED, UNIFORM, INDUSTRY-FRIENDLY
POLICY TO PROTECT THE ELDERLY WITHOUT COMPROMISING
RESIDENT CARE, AND THAT ENCOURAGES MORE PEOPLE TO
BECOME ADULT RESIDENTIAL CARE HOME OR ADULT FOSTER HOME
OPERATORS.

Hearing: Thursday, March 6, 2008, 10:00 a.m.
Conference Room 329, State Capitol

PURPOSE: The purpose of H.C.R. 21/H.R. 21 is to urge the
Department of Health (DOH) and the Department of Human Services
(DHS) to work together to develop a standardized, uniform,
industry friendly policy for operators of Adult Residential Care
Homes and Adult Foster Homes.

DEPARTMENT'S POSITION: The Department of Human Services
(DHS) supports the intent of these resolutions, however, the
proposed standardization across all programs is not the solution
to the concerns expressed in these resolutions. The operators of

Adult Residential Care Homes (ARCHs) and Community Care Foster Family Homes (CCFFHs) (incorrectly called "AFHs" in these resolutions) do not need to comply with the rules for both ARCH and CCFFH facilities. It is one or the other.

We would like to respectfully clarify that the administration and licensing of Adult Residential Care Homes (ARCHs) and Developmentally Disabled (DD) Adult Foster Homes is under the purview of the Department of Health (DOH). The Department of Human Services (DHS) administers and certifies Community Care Foster Family Homes (CCFFHs).

If the intent of these resolutions is to address the Community Care Foster Family Homes (CCFFH) rather than Adult Foster Homes (AFH), the title of these resolutions should be amended to reflect the legal title of those facilities.

ARCHs and CCFFHs, as regulated by the DOH and DHS, respectively, are very different. Though both types of facilities require basic assurances for consumer protection, such as basic safety and criminal background clearances, there are significant differences in their service approach.

The DOH regulates ARCHs as a "group living" or "group home" type model. The DOH's licensing, rules, and procedures reflect this, placing greater emphasis on the physical and structural facility requirements. This can be as elaborate as the monitoring of construction and building alterations and as detailed as requiring a specific number of lighting fixtures per each area required in each facility.

The DHS regulates CCFFHs as a "foster home" or "family home" model for their certification, rules, and procedures. The DHS places less emphasis on the physical facilities of the CCFFHs and more emphasis on matching the individual with each family home's caretaker(s) as well as matching the individual with other clients placed in the home. This is further strengthened by mandatory ongoing monitoring to ensure that every client in every CCFFH is living in a "home-like" environment. DHS also places a strong emphasis on developing a comprehensive individualized service plan for each client cared for in a CCFFH.

Further distinctions between CCFFHs and ARCHs are the following:

- ARCH Type I and Type II clients need assistance with minimal activities of daily living but do not need ICF and SNF level of care.
- Type I ARCHs serve 5 or less residents and Type II ARCHs service 6 or more residents.
- Only Expanded ARCHs are allowed to provide services for SNF and ICF clients under very specific conditions. Type I ARCHs are allowed no more than 2 nursing facility level clients (unless approved by DOH), while Type II ARHCs are permitted no more than twenty percent of the home's licensed capacity.
- CCFFH clients must be at the ICF and SNF level of care.

- CCFFH are limited to two clients per home (1 or more being a Medicaid client), or three clients under special conditions (2 or more being a Medicaid client).

Therefore, although E-ARCHs and CCFFHs serve similar populations, the programs are administered very differently. Licensing/certification requirements for these providers vary greatly due to the significant differences in their respective service approach. These differences are a benefit to the consumers as it affords them the choice of services that match not only their preference but also their individual needs.

It is the current practice of DHS to work collaboratively with the community to create policies and rules to ensure the safety and well-being of our CCFFH clients. As a result of this close knit working practice, DHS has been able to successfully encourage the further recruitment of new CCFFH operators.

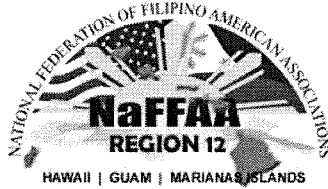
Since September of 2005 there has been a 35% percent increase Statewide in the number of CCFFHs available to consumers which translates into a total of 795 currently certified operators. On the Neighbor Islands, where we have focused unprecedented recruitment efforts, the increase was 64%.

In addition, over the last three years, ARCHs have increased by almost 8%. There are now 482 ARCHs statewide.

DHS agrees that more can be done to narrow the gap between long-term care programs administered by the DOH and DHS. However, standardization across the board is not necessarily desirable. DOH, DHS, other public agencies, and community

stakeholders are actively working together to improve and provide increased options for persons needing long-term care services.

Thank you for this opportunity to testify.



TESTIMONY IN STRONG SUPPORT OF HCR 21

House Committees on Human Services and Housing/Health
March 6, 2008, 10 a.m.
Conference Room 329

Measure: Urging the Dept. of Health and Dept. of Human Services to work together to develop a standardized, uniform, industry-friendly policy to protect the elderly without compromising resident care, and that encourages more people to become adult residential care home or adult foster home operators.

Report Title: Adult Residential Care Homes; Adult Foster Homes; DOH / DHS Standardized Policy

To: Hon. Maile Shimabukuro, Chair, House Human Services and Housing Committee,
Hon. Karl Rhoads, Vice-Chair, Hon. House Human Services and Housing Committee Members;
Hon. Josh Green, Chair, House Health Committee; Hon. John Mizuno, Vice Chair;
Hon. House Health Committee Members

From: Amy Agbayani, Ph.D., Assistant Vice Chair
National Federation of Filipino American Associations Region XII

My name is Amy Agbayani. I serve as Vice Chair of the National Federation of Filipino American Associations Region XII, which represents the interests of Filipinos in Hawai'i, Guam, and the Commonwealth of Northern Marianas Islands. NaFFAA Region XII is an affiliate of the National NaFFAA. Washington policy-makers, private industry and national advocacy groups recognize NaFFAA as the Voice of Filipinos and Filipino Americans throughout the United States. We are a non-partisan, non-profit national affiliation of more than five hundred Filipino-American institutions and umbrella organizations that span twelve regions throughout the continental United States and U.S. Pacific territories.

NaFFAA is proud to provide strong support of HCR 21, which demonstrates the initiative of Hawai'i's caregivers to not only improve their working relationship with the Hawai'i Dept. of Human Services and Housing and the Hawai'i Dept. of Health, but also to seek improved coordination and collaboration between the two government agencies. This resolution is critical to the ability of caregivers to maintain a high standard of patient care, while at the same time encourage systems changes that will improve the delivery of community-based health care services. Thank you for the opportunity to testify. Please support this resolution.

Sincerely,

Amy Agbayani, Ph.D., Assistant Vice Chair, NaFFAA Region XII

Filipino American Citizens League

Jake Manegdeg, President
P. O. Box 270126 * Honolulu, Hawai'i 96827

TESTIMONY IN STRONG SUPPORT OF HCR 21

House Committees on Human Services and Housing/Health
March 6, 2008 · 10 a.m.
Conference Room 329

Measure: Urging the Dept. of Health and Dept. of Human Services to work together to develop a standardized, uniform, industry-friendly policy to protect the elderly without compromising resident care, and that encourages more people to become adult residential care home or adult foster home operators.

Report Title: Adult Residential Care Homes; Adult Foster Homes; DOH / DHS
Standardized Policy

To: Hon. Maile Shimabukuro, Chair, House Human Services and Housing Committee
Hon. Karl Rhoads, Vice-Chair, House Human Services and Housing Committee
Hon. Members of the House Human Services and Housing Committee
Hon. Josh Green, Chair, House Health Committee
Hon. John Mizuno, Vice Chair; House Health Committee
Hon. Members of the House Health Committee

From: Jake Manegdeg, President, Filipino American Citizens League

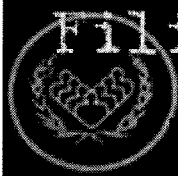
My name is Jake Manegdeg. As president of the Filipino American Citizens League, I strongly support this bill. The Filipino American Citizens League was formed over ten years ago to contribute to the advancement of civil rights and social justice for minority groups, underserved populations, and vulnerable communities through education, advocacy, and social action.

The Filipino American Citizens League strongly supports all the provisions outlined in this resolution. Hawai'i's care provider industry, which is comprised largely of Filipinos, contribute significantly to easing the bed shortage and quality care needed for the growing population of elderly who need residential, long term care services. Our Filipino community is highly committed to ensure that Hawai'i's frail population is cared for. Please help them to meet the challenging issues of improved collaboration for needed systems changes in a way that builds respectful and productive partnerships.

Thank you very much for hearing this resolution, and for the opportunity to submit our strong support. Please vote yes to its passage.

Very Sincerely,

Jake Manegdeg,
President, Filipino American Citizens League



Filipino Coalition for Solidarity

A HAWAII RIGHTS ADVOCACY GROUP • FOUNDED IN 1990

c/o 728 Nunu St. • Kailua, HI 96734 • <http://www.philippinesonline.org/thecoalition/>

TESTIMONY IN STRONG SUPPORT OF HCR 21

House Committees on Human Services and Housing/Health

March 6, 2008, 10 a.m.

Conference Room 329

Measure:

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To:

Hon. Maile Shimabukuro, Chair, House Human Services and Housing Committee, Hon. Karl Rhoads, Vice-Chair, Hon. House Human Services and Housing Committee Members; Hon. Josh Green, Chair, House Health Committee; Hon. John Mizuno, Vice Chair; Hon. House Health Committee Members

From:

Charlene Cuaresma, MPH, President, Filipino Coalition For Solidarity

My name is Charlene Cuaresma. As president of the Filipino Coalition for Solidarity, I am submitting testimony in strong support of this resolution. Since its inception in 1990, the Coalition has represented more than 50 Filipino community leaders whose aim is to work for social justice issues to empower Filipinos to make socially responsible contributions to Hawai'i and our global neighbors through education, advocacy, and social action.

Hawai'i's small business caregivers, who are members of the Coalition, have been meeting the challenge of providing quality, yet affordable long term residential care for decades to the most vulnerable citizens of our Aloha State. The Coalition strongly supports the proposed resolution as a step in the right direction toward capacity building and parity for the vital cost savings these social entrepreneurs provide to society. The Filipino cultural value of *pakikisama*, or smooth inter-personal relationships, can move this initiative forward for the benefit of patients, their families, providers, and the systems that are established to be good stewards of our government resources.

On behalf of the Filipino Coalition For Solidarity, we appreciate the opportunity to provide testimony on HCR 21. Thank you for weighing the intent and spirit of this resolution. Please consider voting yes.

Respectfully,

Charlene Cuaresma
President, Filipino Coalition for Solidarity



Nursing Advocates & Mentors, Inc.

... a non-profit organization with a mission to address the global nursing shortage by providing guidance and assistance for nursing colleagues to obtain their professional license in nursing.

P.O. Box 2034 Aiea, HI 96701
E-mail: namihonolulu@yahoo.com

Bea Ramos-Razon, RN,
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Linnette Takenaka, RN, DON

TESTIMONY IN STRONG SUPPORT OF HCR 21

House Committees on Human Services and Housing/Health
March 6, 2008, 10 a.m., Conference Room 329

Measure: Urging the Dept. of Health and Dept. of Human Services to work together to develop a standardized, uniform, industry-friendly policy to protect the elderly without compromising resident care, and that encourages more people to become adult residential care home or adult foster home operators.

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To: Hon. Maile Shimabukuro, Chair, House Human Services and Housing Committee, Hon. Karl Rhoads, Vice-Chair, Hon. House Human Services and Housing Committee Members; **Hon. Josh Green, Chair,** House Health Committee; Hon. John Mizuno, Vice Chair; Hon. House Health Committee Members
From: Beatrice Ramos Razon, RN, FADCA
President, Nursing Advocates and Mentors, Inc.

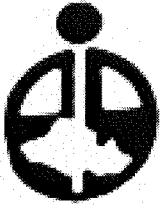
My name is Beatrice Ramos Razon. I am speaking as the founder and president of NAMI (Nursing, Advocates & Mentors, Inc.). NAMI's membership is comprised of over 75 nurses, allied health care professionals, and Filipino leaders, who are dedicated to improve the health of Hawaii's people by addressing the global issues of a worldwide nursing shortage through the training and mentoring of foreign medical graduate nurses to pass Hawaii's nurses board exams.

NAMI is in strong support of this resolution and all of its provisions to improve communication, training, and co-mentoring of care providers in a 3-way learning environment that fosters respectful, collegial, non-threatening, and culturally competent working relationships between care givers, the Dept. of Human Services and Housing, and Dept. of Health. Care providers have long upheld quality, accountable, and humanitarian patient care as a shared mission and priority with state agencies. This resolution will strengthen this vital partnership.

We are grateful that your committee is hearing this resolution, and respectfully ask for your support to enact it.

Sincerely,

Beatrice Ramos Razon, RN, FACDA
President, Nursing Advocates and Mentors, Inc.



OAHU FILIPINO COMMUNITY COUNCIL
P.O. Box 17531 • Honolulu • Hawaii 96817

Unit Organizations

Alliance of Residential Carehome Administrators
Aloha Saguibsib Cultural Foundation, Inc.
Annac ti Bado iti Hawaii
Annac ti Batac
Annac ti Caoayan 2002
Annak ti Kailokuan iti America
Annak ti Sinait iti Hawaii
Asingan Organization of Hawaii
Badoc-Pinili Aid
Association of Hawaii
Banna Association of Hawaii
Bannatiran Association of Hawaii
Batangas Association of Hawaii
Bulacan Circle of Hawaii
Caballeros de Dimasalang Cabugao Sons & Daughters of Hawaii
Candonians of Hawaii
Caoayan ISAH
Cavitenians of Hawaii
Dingras Association of Hawaii
Divine Word College Alumni Association
FilAm Sports USA
Fil American Citizens League
Filipino Business Women's Club
Filipino Nurses Organization of Hawaii
Filipino Women's Civic Club
GUMIL Hawaii
GUMIL Oahu
Hawaii Filipino Women's Club
Hawaii Council of Bilingual Educators
ILAH
Ilocos Nortenians of America
INCAT Alumni Association of Hawaii
International Filipino Society of Hawaii
Kalayaan Phil.-Hi. Int. La Union Circle of Hawaii
Lingayen Gulf Club of Hawaii

TESTIMONY IN STRONG SUPPORT OF HCR 21

House Committees on Human Services and Housing/Health
March 6, 2008, 10 a.m. | Conference Room 329

Measure: Urging the Dept. of Health and Dept. of Human Services to work together to develop a standardized, uniform, industry-friendly policy to protect the elderly without compromising resident care, and that encourages more people to become adult residential care home or adult foster home operators.

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Hon. Maile Shimabukuro, Chair, House Human Services and Housing Committee, Hon. Karl Rhoads, Vice-Chair, Hon. House Human Services and Housing Committee Members; Hon. Josh Green, Chair, House Health Committee; Hon. John Mizuno, Vice Chair; Hon. House Health Committee Members

From:

Franklin Borromeo, President
Oahu Filipino Community Council

My name is Franklin Borromeo, president of the Oahu Filipino Community Council. OFCC is an umbrella organization comprised of sixty-two members (62) that represent a network of non-profit civic groups with a unified vision to improve the lives of our Filipino communities.

The Oahu Filipino Community Council strongly supports this resolution to increase coordination of state regulations and guidelines for care providers. This would safeguard the ability of care providers to work in concert with the Dept. of Health and Dept. of Human Services and Housing, and minimize conflicting priorities.

Thank you for the opportunity to present this testimony. The Oahu Filipino Community Council appreciates your consideration to pass this resolution.

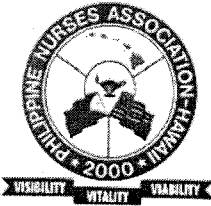
Sincerely,

Franklin Borromeo, President, OFCC

Unit Organizations

Magsingal Association of Hawaii
Narvacan/San Antonio Club of Hawaii
Nueva Vizcaya Association of Hawaii
Pasuquinos Association of Hawaii
Philippine Cultural Foundation
Philippine Nurses Association of Hawaii
Piddig Association of Hawaii
Sanchez Mira Association of Hawaii
San Manuel Pangasinan Association of Hawaii
San Nicolaneos USA
San Nicolas Goodwill Foundation
San Nicolas Teachers of Hawaii
Santa Lucia Association of Hawaii
Sarrat Association of Hawaii
Sarrat International Inc.
Sinait Nt. High School Alumni of Hawaii
Solsona of Hawaii
Tarlac Mutual Club of Hawaii
TPCP
Kalihi Ballroom, Inc.
Sadiri ti San Nicolas iti Hawaii
Samar Leyte Association of Hawaii
Sampagueta/Sunflower Club of Hawaii
San Juan Association of Hawaii
San Nicolas Nat. High School Alumni
Santa Marians of Hawaii
Santa Nicolas Nat. High School Bingao Annex
Tagalog Association of Oahu
United Bacarreneos of Hawaii
United Group of Home Operators
United Pangasinan of Hawaii
United Urdaneta Club of Hawaii
United Vintarinians of Hawaii
Vigan Association of Hawaii

2007-2008 OFCC OFFICERS & BOARD President: Franklin Borromeo | 1st Vice President: Cirvalina Longboy | 2nd Vice President: Carlotta Ader Secretary: Jean Jeremiah | Assistant Secretary: Veronica Esteban | Treasurer: Faye Cudal | Assistant Treasurer: Dolly Ortal | Auditor: Mario Palma | Board of Directors: • Aurea Agas • Filemon Castillo • Maria Etrata • Louie Funtanilla • Jake Manegdeg • Estrella Pada-Taong • Danny Villaruz • Amado Yoro | Legal Counsel: Alfredo Evangelista



Tessie Oculito, RN, President, Philippine Nurses Association-
Hawaii 92-1269 Umana Street, Kapolei, HI 96707

TESTIMONY IN STRONG SUPPORT OF HCR 21

House Committees on Human Services and Housing/Health
March 6, 2008, 10 a.m., Conference Room 329

Measure: Report Title:

Adult Residential Care Homes; Adult Foster Homes; DOH / DHS Standardized Policy

To: Hon. Maile Shimabukuro, Chair, House Human Services and Housing Committee, Hon. Karl Rhoads, Vice-Chair, Hon. House Human Services and Housing Committee Members; Hon. Josh Green, Chair, House Health Committee; Hon. John Mizuno, Vice Chair; Hon. House Health Committee Members

From: Tessie Oculito, RN, President, Philippine Nurses Association - Hawaii

My name is Tessie Oculito. I am the president of the Philippine Nurses Association-Hawaii (PNAH). As a national affiliate of the Philippine Nurses Association of America, our shared mission is to uphold and foster the positive image and welfare of our constituent members; to promote professional excellence and contribute to significant outcomes to healthcare and society. Our vision is to be an organization responsive to its constituent needs, and to be a force in the world arena of nursing.

I am providing this written testimony to strongly support this resolution, which "urges the Dept. of Health and Dept. of Human Services to work together to develop a standardized, uniform, industry-friendly policy to protect the elderly without compromising resident care, and that encourages more people to become adult residential care home or adult foster home operators."

Many of our nurses have extensive work and administrative expertise in long term care facilities, as well as private care providers. We welcome partnership opportunities to bring about systems changes and quality assurance that will benefit patients and improve working relationships and communication among care providers and these two government agencies.

We appreciate your help in its passage. Thank you for the opportunity to provide this testimony.

Sincerely,

Tessie Oculito, RN



UNITED FILIPINO COUNCIL OF HAWAII

P.O. BOX 498, Honolulu, Hawaii 96809-0498

Unit Organizations

Alliance of Residential
Carehome Administrators
Aloha Saguibsib Cultural
Foundation, Inc.
Annac ti Bado iti Hawaii
Annac ti Batac
Annac ti Caoayan 2002
Annak ti Kailokuan iti
America
Annak ti Sinaiti iti Hawaii
Asingan Organization of
Hawaii
Badoc-Pinili Aid
Association of Hawaii
Banna Association of
Hawaii
Bannatiran Association of
Hawaii
Batangas Association of
Hawaii
Bulacan Circle of Hawaii
Caballeros de Dimasalang
Cabugao Sons & Daughters
of Hawaii
Candonians of Hawaii
Caoayan ISAH
Cavitenians of Hawaii
Dingras Association of
Hawaii
Divine Word College
Alumni Association
FilAm Sports USA
Fil American Citizens
League
Filipino Business Women's
Club
Filipino Nurses Organization
of Hawaii
Filipino Women's Civic
Club
GUMIL Hawaii
GUMIL Oahu
Hawaii Filipino Women's
Club
Hawaii Council of Bilingual
Educators
ILAH
Ilocos Norteniens of
America
INCAT Alumni Association
of Hawaii
International Filipino
Society of Hawaii
Kalayaan Phil.-Hi. Int.
La Union Circle of
Hawaii
Lingayen Gulf Club of
Hawaii

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March 6, 2008, 10 a.m.
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and Housing Committee, Hon. Karl Rhoads, Vice-Chair, Hon.
House Human Services and Housing Committee Members;
Hon. Josh Green, Chair, House Health Committee; Hon. John
Mizuno, Vice Chair; Hon. House Health Committee Members

From: Don Alvarez, Immediate Past President
United Filipino Council of Hawai'i

The United Filipino Council of Hawaii (the Council)
strongly supports HCR 21, which calls for a streamlining of
coordinated guidelines and policies between the Dept. of
Health and Human Services and Housing and the Dept. of
Health that will empower care providers to better understand
and deliver quality patient care services. First generation
Filipinos comprise the majority in the care provider industry.
The Council is proud to support these care providers, who are
a major stakeholder in helping to meet Hawai'i's challenges to
offer viable, affordable, and quality long term care services.

Founded in 1959 to help Filipinos in Hawaii play a
larger role in the State of Hawaii, the mission of the Council is
to promote a sense of unity, friendship, camaraderie and
mutual assistance among Filipinos in Hawaii while promoting
and perpetuating the Filipino heritage and culture. Today, the
Council consists of six Island Councils with jurisdiction over
100+ Filipino organizations and a combined membership of
about 10,000 from every major island in the State.

Thank you very much for hearing this important
resolution, and for the opportunity to provide this testimony.
Your conscientious legislative work is much appreciated by
the Filipino community. Please vote yes.

Respectfully Submitted,

Don Alvarez, UFCH Immediate Past President

**2007-08

Unit Organizations

Magsingal Association of
Hawaii
Narvacan/San Antonio Club of
Hawaii
Nueva Vizcaya Association of
Hawaii
Pasuquinos Association of
Hawaii
Philippine Cultural Foundation
Philippine Nurses
Association of Hawaii
Piddig Association of Hawaii
Sanchez Mira Association of
Hawaii
San Manuel Pangasinan
Association of Hawaii
San Nicolaneos USA
San Nicolas Goodwill
Foundation
San Nicolas Teachers of
Hawaii
Santa Lucia Association of
Hawaii
Sarrat Association of Hawaii
Sarrat International Inc.
Sinaiti Nt. High School Alumni
of Hawaii
Solsona of Hawaii
Tarlac Mutual Club of Hawaii
TPCP
Kalihii Ballroom, Inc.
Sadiri ti San Nicolas iti Hawaii
Samar Leyte Association of
Hawaii
Sampaguita/Sunflower Club of
Hawaii
San Juan Association of
Hawaii
San Nicolas Nat. High
Santa Marians of Hawaii
School Alumni
Santa Nicolas Nat. High
School Bingao Annex
Tagalog Association of Oahu
United Bacarreneos of Hawaii
United Group of Home
Operators
United Pangasinan of Hawaii
United Urdaneta Club of
Hawaii
United Vintarinians of Hawaii
Vigan Association of Hawaii



CONGRESS OF VISAYAN ORGANIZATIONS

TESTIMONY IN STRONG SUPPORT OF HCR 21

House Committees on Human Services and Housing/Health
March 6, 2008 ⌘ 10 a.m. ⌘ Conference Room 329

Measure: Urging the Dept. of Health and Dept. of Human Services to work together to develop a standardized, uniform, industry-friendly policy to protect the elderly without compromising resident care, and that encourages more people to become adult residential care home or adult foster home operators.

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To: Hon. Maile Shimabukuro, Chair, House Human Services and Housing Committee
Hon. Karl Rhoads, Vice-Chair, House Human Services and Housing Committee
Hon. Members of the House Human Services and Housing Committee
Hon. Josh Green, Chair, House Health Committee
Hon. John Mizuno, Vice Chair; House Health Committee
Hon. Members of the House Health Committee

From: Margarita Hopkins, President, COVO
Dr. Serafin Colmenares, Jr., Executive Vice President, COVO

My name is Margarita Hopkins, President of the Congress of Visayan Organizations, a statewide umbrella organization representing 22 unit organizations of Visayan ancestry.

Honorable Chair, Vice Chair, and members of the House Finance Committee, I testify in strong support of this resolution. We urge you to support this measure to strengthen the working relationships between care providers, the Hawai'i Dept. of Human Services and Housing, and the Hawai'i Dept. of Health. The majority of care providers on this island of Hawai'i are Filipinos. With geographic barriers, the process of clarification and coordination of policies and regulations between the two agencies are especially challenging for care providers on the neighbor islands to navigate. This resolution is needed to build an effective community-based, cost efficient, accountable, and caring alternative for people requiring long term care services. Thank you for this opportunity to testify. Please support this resolution.

For the President:

Serafin Colmenares Jr., Executive Vice President, COVO

Hawaii Coalition of Care Givers

Testimony in Support of **HCR 21** - DOH and DHS Standardization
HSH/HLT on Thursday, 03-06-08 at 10:00 am in conference room 329

Honorable Chairs, Vice Chairs and Members of HSH and HLT Committees,

I am Mila Medallon, the organizer/adviser of the Hawaii Coalition of Care Givers (HCCG) which represents about 2000 community-based residential care homes and adult foster homes caring for over 6,000 of Hawaii's fragile elderly & physically and mentally challenged.

HCCG stands in full **support** of HCR 21, urging the Department of Health and Department of Human Services to work together to develop a standardized, uniform, industry-friendly policy to protect the elderly without compromising resident care, and that encourages more people to become adult residential care home or adult foster home operators.

There is a great disparity of policies, rules, regulations and procedures which does not only create confusion but also compromises the care of the elderly and the disabled. In addition, the DOH policies are far too onerous and punitive. The DHS model of community based policies should be adopted by both DOH and DHS.

The adult community based care and foster homes are often drowning in a sea of conflicting DOH and DHS rules and regulations. Many licensed caregivers find the DHS rules as less stringent compared to DOH rules and regulations. There needs to be a simplification and uniformity of rules and regulations.

We are hopeful that your committees see fit to pass **HCR21** to provide a more education and training and technical assistance to the industry.

Thank you for allowing us this opportunity to testify IN SUPPORT of this measure.

United Group of Home Operators (UGHO)

United Group of Home Operators (UGHO)

Testimony in Support of **HCR 21** - DOH and DHS Standardization
HSH/HLT on Thursday, 03-06-08 at 10:00 am in conference room 329

Honorable Chairs, Vice Chairs and Members of HSH and HLT Committees,

I am Esther Pascual, the president of the United Group of Home Operators (UGHO) which represents about community-based residential care homes who cares for Hawaii's fragile elderly & physically and mentally challenged.

UGHO stands in full **support** of HCR 21: Urging the department of health and department of human services to work together to develop a standardized, uniform, industry-friendly policy to protect the elderly without compromising resident care, and that encourages more people to become adult residential care home or adult foster home operators.

There is a great disparity of policies, rules, regulations and procedures and creates much confusion. In addition, the DOH policies are far too onerous and punitive. The DHS model of community based policies should be adopted by both DOH and DHS.

The adult community based care and foster homes are often drowning in a sea of conflicting DOH and DHS rules and regulations. The DHS rules are much more clear and easy to understand and follow. There needs to be a simplification and uniformity of rules and regulations help the homes to navigate the treacherous waters.

We believe that without a relaxation of strict and punitive enforcement or at least the department provision of service training and educational programs to support the community based residential facilities.

We are hopeful that your committees see fit to pass **HCR21** to provide a more education and training and technical assistance to the industry.

Thank you for allowing us this opportunity to testify IN SUPPORT of this measure.

Alliance of Residential Care Administrators (ARCA)

Testimony in Support of **HCR 21** - DOH and DHS Standardization
HSH/HLT on Thursday, 03-06-08 at 10:00 am in conference room 329

Honorable Chairs, Vice Chairs and Members of HSH and HLT Committees,

I am Myriam Tabangiag, the president of the Alliance of Residential Care Administrators (ARCA) which represents about community-based residential care homes who cares for Hawaii's fragile elderly & physically and mentally challenged.

ARCA stands in full **support** of HCR 21: Urging the department of health and department of human services to work together to develop a standardized, uniform, industry-friendly policy to protect the elderly without compromising resident care, and that encourages more people to become adult residential care home or adult foster home operators.

There is a great disparity of policies, rules, regulations and procedures and creates much confusion. In addition, the DOH policies are far too onerous and punitive. The DHS model of community based policies should be adopted by both DOH and DHS.

The adult community based care and foster homes are often drowning in a sea of conflicting DOH and DHS rules and regulations. The DHS rules are much more clear and easy to understand and follow. There needs to be a simplification and uniformity of rules and regulations help the homes to navigate the treacherous waters.

We believe that without a relaxation of strict and punitive enforcement or at least the department provision of service training and educational programs to support the community based residential facilities.

We are hopeful that your committees see fit to pass **HCR21** to provide a more education and training and technical assistance to the industry.

Thank you for allowing us this opportunity to testify IN SUPPORT of this measure.

The Primary Care Providers (TPCP)

Testimony in Support of **HCR 21** - DOH and DHS Standardization
HSH/HLT on Thursday, 03-06-08 at 10:00 am in conference room 329

Honorable Chairs, Vice Chairs and Members of HSH and HLT Committees,

I am Maria Etrata, the president of the The Primary Care Providers (TPCP) which represents about community-based residential care homes who cares for Hawaii's fragile elderly & physically and mentally challenged.

TPCP stands in full **support** of HCR 21: Urging the department of health and department of human services to work together to develop a standardized, uniform, industry-friendly policy to protect the elderly without compromising resident care, and that encourages more people to become adult residential care home or adult foster home operators.

There is a great disparity of policies, rules, regulations and procedures and creates much confusion. In addition, the DOH policies are far too onerous and punitive. The DHS model of community based policies should be adopted by both DOH and DHS.

The adult community based care and foster homes are often drowning in a sea of conflicting DOH and DHS rules and regulations. The DHS rules are much more clear and easy to understand and follow. There needs to be a simplification and uniformity of rules and regulations help the homes to navigate the treacherous waters.

We believe that without a relaxation of strict and punitive enforcement or at least the department provision of service training and educational programs to support the community based residential facilities.

We are hopeful that your committees see fit to pass **HCR21** to provide a more education and training and technical assistance to the industry.

Thank you for allowing us this opportunity to testify IN SUPPORT of this measure.

HAWAII COALITION OF CAREGIVERS

P.O. Box 2441, Honolulu, Hawai'i 96804

March 5, 2008

MEMBERS 2007-08

Maria Etrata

Founder and President
*The Primary Care
Providers*

Myriam Tabaniag

President
*Alliance of Residential Care
Administrators*

Esther Pascual

President
*United Group of Home
Operators*

Lani Akee

President
*Adult Foster Home
Association of Hawaii*

Myriam Guerrero

President
*Alliance of Residential Care
Administrators - Big Island
Chapter*

Daniel Marcos

President
*Adult Foster Home
Association of Hawaii - Big
Island Chapter*

Myriam Guerrero

President
*Alliance of Residential Care
Administrators - Big Island
Chapter*

Mila Medallon

Advisor

Bryan P. Andaya

Advisor

Testimony in Support of **HCR 21** – HSH/HTH - Mar. 6, 2008, 10:00 a.m., Rm. 329

Ladies and Gentlemen of the Hawai'i State Legislature:

The Hawaii Coalition of Caregivers (HCCG) hereby submits strong testimony in support of **HCR 21** encouraging increased collaboration between the Department of Health (DoH) and Department of Human Services (DHS) to provide for integrated and consistent industry-friendly policies to provide for more seamless delivery of care to the elderly and disabled. The current system breeds unnecessary division and competition between operators in the various home and community-based programs that comprises the level of care operators are able to provide.

As you may know, Hawaii maintains various home and community-based under state oversight including Adult Residential Care Homes (ARCHs), Developmentally Disabled (DD) programs, Residential Adult Community Care Program (RACCP), Personal Care providers, Respite Care providers, and other home and community based programs. These programs are administered by either the Department of Health (DOH) or the Department of Human Services (DHS). Some programs require certification by one department and licensing by the other department.

These programs contain much overlap among them and sometimes provide identical care to the same population. For example, elderly clients in the Medicaid-waiver program meeting a certain level of care can either be placed in a RACCP home or an Expanded Care ARCH home. Yet, requirements and expectations for RACCP and Expanded ARCHs remain very different. This situation fosters confusion and, even worse, unnecessary competition between operators of the various programs.

Also problematic, DOH and DHS appear to operate primarily under two distinct models: (1) the medical model, or (2) the social model. With two distinct philosophies in operation, operators in the different programs must operate under disparate rules and regulations. Ironically, the operators provide the same service to the same population. This situation fosters public confusion and resentment between the operators.

The problem of having disparate systems appears especially pronounced in the placement of residents into the different programs. Case managers and other officials who refer or place residents into homes in the various programs naturally give first preference to homes under programs that they perceive to have the least amount of regulation. Although placements should be based on the level of care needed, placements are made with the idea of minimizing "red tape", which ultimately leads to improper placements and a misuse or waste of Medicaid resources.

For these reasons, HCCG reiterates its support of **HCR 21** encouraging increased collaboration between the Department of Health (DoH) and Department of Human Services (DHS) to provide for integrated and consistent industry-friendly policies to provide for more seamless delivery of care to the elderly and disabled.

Very truly yours,

The Hawaii Coalition of Caregivers (HCCG)

By: Bryan P. Andaya

About HCCG

HCCG consists primarily of four organizations working in collaboration towards the common mission of uniting the home and community based care giving industry to improve the quality of care provided to elderly and developmentally disabled clients in various home and community based programs, as well as to improve the state of the industry. HCCG members include: The Alliance of Residential Care Administrators (ARCA), the Preferred Care Providers (TPCP), the United Group of Home Administrators (UGHO), and the Adult Foster Home Association of Hawaii (AFHA). Together, members of the four organizations have a membership of almost 1,500 and comprise about 90% of the home and community-based care givers in the State of Hawaii.