

STATE OF HAWAII
DEPARTMENT OF HEALTH
P.O. Box 3378
HONOLULU, HAWAII 96801-3378

In reply, please refer to:
File:

House Committee on Human Services and Housing

House Committee on Health

HCR 20 and HR 20, Urging the Department of Health to Provide Adult Residential Care Home Operators with Greater Levels of Service and Consideration to Assist Them in Providing Care for Adults

Testimony of Chiyome Leinaala Fukino, M.D.
Director of Health

March 6, 2008
10:00 a.m.

1 **Department's Position:** The Department of Health supports the intent of these resolutions and would
2 like to provide additional comments.

3 **Fiscal Implications:** Education and training funding

4 **Purpose and Justification:** The department agrees that there should be continued efforts to develop a
5 partnership with ARCH care givers (operators). The department also wishes to acknowledge the
6 positive contributions the ARCH care givers have made to the community by providing a much needed
7 service.

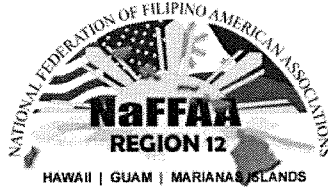
8 The department has provided training and education to ARCH care givers. Training
9 opportunities have included in-services on pressure ulcers and preventive skin care, abuse/neglect
10 prevention, transfer trauma, emergency preparedness, diabetes and foot care, flu and pneumococcal
11 immunizations, and training on Chapter 100.1 in order to familiarize the ARCH operators with the new
12 administrative rules. Additionally, the department continues to work with the colleges in updating the
13 ARCH Modules, which is a pre-licensing training required of all new ARCH primary care givers. We

1 recognize that the care givers have ongoing educational needs, and we will work to fulfill their
2 education, training, and consultation requests and needs.

3 Although we are unable to provide a staff person to be on call 24 hours a day, 7 days a week, the
4 department is committed to supporting ARCH care givers by providing them with information,
5 recommendations, and resources that may help them determine their course of actions in difficult
6 situations.

7 Finally, the department readily agrees to the sharing of information in the context of complying
8 with Hawaii Revised Statutes (HRS) Title 8 Public Proceedings and Records Chapter 92F Uniform
9 Information Practices Act.

10 Thank you for the opportunity to testify.



TESTIMONY IN STRONG SUPPORT OF HCR 20

House Committees on Human Services and Housing/Health
March 6, 2008, 10 a.m.
Conference Room 329

Measure Title:

Urging the Department of Health to provide adult residential care home operators with greater levels of service and consideration to assist them in providing care for adults.

Report Title:

Fostering a Professional Relationship Based on Mutual Respect Between the Department of Health and Adult Residential Care Home Operators

To: Hon. Maile Shimabukuro, Chair, House Human Services and Housing Committee,
Hon. Karl Rhoads, Vice-Chair, Hon. House Human Services and Housing Committee Members;
Hon. Josh Green, Chair, House Health Committee; Hon. John Mizuno, Vice Chair;
Hon. House Health Committee Members

From: Amy Agbayani, Ph.D., Assistant Vice Chair
National Federation of Filipino American Associations Region XII

My name is Amy Agbayani. I serve as Vice Chair of the National Federation of Filipino American Associations Region XII, which represents the interests of Filipinos in Hawai'i, Guam, and the Commonwealth of Northern Marianas Islands. NaFFAA Region XII is an affiliate of the National NaFFAA. Washington policy-makers, private industry and national advocacy groups recognize NaFFAA as the Voice of Filipinos and Filipino Americans throughout the United States. We are a non-partisan, non-profit national affiliation of more than five hundred Filipino-American institutions and umbrella organizations that span twelve regions throughout the continental United States and U.S. Pacific territories.

NaFFAA is proud to provide strong support of HCR 20, which demonstrates the initiative of Hawai'i's caregivers to improve their working relationship with the Hawai'i Dept. of Health. Providing levels of service to care providers is critical to their ability to maintain a high standard of patient care, while at the same time engage in helping to achieve systems changes that will improve the delivery of community-based health care services. Thank you for the opportunity to testify. Please support this resolution.

Sincerely,

Amy Agbayani, Ph.D., Assistant Vice Chair, NaFFAA Region XII

Filipino American Citizens League

Jake Manegdeg, President
P. O. Box 270126 * Honolulu, Hawai'i 96827

TESTIMONY IN STRONG SUPPORT OF HCR 20

House Committees on Human Services and Housing/Health
March 6, 2008 · 10 a.m.
Conference Room 329

Measure Title: Urging the Department of Health to provide adult residential care home operators with greater levels of service and consideration to assist them in providing care for adults.

Report Title: Fostering a Professional Relationship Based on Mutual Respect Between the Department of Health and Adult Residential Care Home Operators

To: Hon. Maile Shimabukuro, Chair, House Human Services and Housing Committee
Hon. Karl Rhoads, Vice-Chair, House Human Services and Housing Committee
Hon. Members of the House Human Services and Housing Committee
Hon. Josh Green, Chair, House Health Committee
Hon. John Mizuno, Vice Chair; House Health Committee
Hon. Members of the House Health Committee

From: Jake Manegdeg, President, Filipino American Citizens League

My name is Jake Manegdeg. As president of the Filipino American Citizens League, I strongly support this resolution. The Filipino American Citizens League was formed over ten years ago to contribute to the advancement of civil rights and social justice for minority groups, underserved populations, and vulnerable communities through education, advocacy, and social action.

The Filipino American Citizens League strongly supports all the provisions outlined in this resolution. Hawai'i's care provider industry, which is comprised largely of Filipinos, contributes significantly to easing the bed shortage and quality care needed for the growing population of elderly who need residential, long term care services. Our Filipino community is highly committed to ensure that Hawai'i's frail population is cared for. Please help them to meet the quality assurance demands of patient care by providing the necessary levels of services to care providers in a way that builds respectful and productive partnerships with the Hawai'i State Dept. of Health.

Thank you very much for hearing this resolution, and for the opportunity to submit our strong support. Please vote yes to its passage.

Very Sincerely,

Jake Manegdeg, President, Filipino American Citizens League



Filipino Coalition for Solidarity

A HAWAII RIGHTS ADVOCACY GROUP • FOUNDED IN 1990

c/o 728 Nunu St. • Kailua, HI 96734 • <http://www.philippinesonline.org/thecoalition/>

TESTIMONY IN STRONG SUPPORT OF HCR 20

House Committees on Human Services and Housing/Health

March 6, 2008, 10 a.m.

Conference Room 329

Measure Title:

Urging the Department of Health to provide adult residential care home operators with greater levels of service and consideration to assist them in providing care for adults.

Report Title:

Fostering a Professional Relationship Based on Mutual Respect Between the Department of Health and Adult Residential Care Home Operators

To:

Hon. Maile Shimabukuro, Chair, House Human Services and Housing Committee, Hon. Karl Rhoads, Vice-Chair, Hon. House Human Services and Housing Committee Members; Hon. Josh Green, Chair, House Health Committee; Hon. John Mizuno, Vice Chair; Hon. House Health Committee Members

From:

Charlene Cuaresma, MPH, President, Filipino Coalition For Solidarity

My name is Charlene Cuaresma. As president of the Filipino Coalition for Solidarity, I am submitting testimony in strong support of this resolution. Since its inception in 1990, the Coalition has represented more than 50 Filipino community leaders whose aim is to work for social justice issues to empower Filipinos to make socially responsible contributions to Hawai'i and our global neighbors through education, advocacy, and social action.

Hawai'i's small business caregivers, who are members of the Coalition, have been meeting the challenge of providing quality, yet affordable long term residential care for decades to the most vulnerable citizens of our Aloha State. The Coalition strongly supports the proposed resolution as a step in the right direction to improve working relationships between care providers and the Hawai'i State Dept. of Health. The Filipino cultural value of *pakikisama*, or smooth inter-personal relationships, can move this initiative forward for the benefit of patients, their families, providers, and the systems that are established to be good stewards of our government resources.

On behalf of the Filipino Coalition For Solidarity, we appreciate the opportunity to provide testimony on HCR 20. Thank you for weighing the intent and spirit of this resolution. Please consider voting yes.

Respectfully,

Charlene Cuaresma
President, Filipino Coalition for Solidarity



Nursing Advocates & Mentors, Inc.

... a non-profit organization with a mission to address the global nursing shortage by providing guidance and assistance for nursing colleagues to obtain their professional license in nursing.

P.O. Box 2034 Aiea, HI 96701
E-mail: namihonolulu@yahoo.com

Bea Ramos-Razon, RN,
FACDONA
President

Tessie Oculito, RN
Vice President

D Jun Obaldo, RN, BSN
Corresponding Secretary

Au Curameng, RN, CM
Recording Secretary

Margie A. Berueda, RN, CM
Treasurer

Lynn Barnes, RN, CM
Assistant Treasurer

Bong Curameng, CCHT
Auditor

Michael G. Berueda, LPL
Computer Support

Joe Magno
Technical Support

Mentors & Volunteers:

Christiaan De Vera, RN, BSN

Erlinda Ferrer, RN, BSN

Estrella Guevarra, RN

Delmar Magno, RN, C

Edel Matias, RN, CM

Brenda Monegas, RN

Gail Pantaleon, RN

Oscar Querido, RN

Violeta Sadural, RN, BSN

Tina Salvador, RN, BSN, CNN

Linnette Takenaka, RN, DON

TESTIMONY IN STRONG SUPPORT OF HCR 20

House Committees on Human Services and Housing/Health
March 6, 2008, 10 a.m., Conference Room 329

Measure Title: Urging the Department of Health to provide adult residential care home operators with greater levels of service and consideration to assist them in providing care for adults.

Report Title: Fostering a Professional Relationship Based on Mutual Respect Between the Department of Health and Adult Residential Care Home Operators

To: Hon. Maile Shimabukuro, Chair, House Human Services and Housing Committee, Hon. Karl Rhoads, Vice-Chair, Hon. House Human Services and Housing Committee Members; **Hon. Josh Green, Chair**, House Health Committee; Hon. John Mizuno, Vice Chair; Hon. House Health Committee Members
From: Beatrice Ramos Razon, RN, FADCA
President, Nursing Advocates and Mentors, Inc.

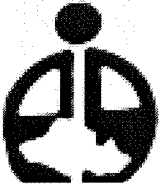
My name is Beatrice Ramos Razon. I am speaking as the founder and president of NAMI (Nursing, Advocates & Mentors, Inc.). NAMI's membership is comprised of over 75 nurses, allied health care professionals, and Filipino leaders, who are dedicated to improve the health of Hawaii's people by addressing the global issues of a worldwide nursing shortage through the training and mentoring of foreign medical graduate nurses to pass Hawaii's nurses board exams.

NAMI is in strong support of this resolution to improve working relationships between care givers and the Hawai'i State Dept. of Health. Care providers have long strived to uphold quality, accountable, and humanitarian patient care as a shared mission and priority with state agencies. This resolution will strengthen this vital partnership by the provision of levels of services from the Dept. of Health as outlined by the care providers.

We are grateful that your committee is hearing this resolution, and respectfully ask for your support to enact it.

Sincerely,

Beatrice Ramos Razon, RN, FACDA
President, Nursing Advocates and Mentors, Inc.



Unit Organizations

Alliance of Residential
 Carehome Administrators
 Aloha Saguibsib Cultural
 Foundation, Inc.
 Annac ti Bado iti Hawaii
 Annac ti Batac
 Annac ti Caoayan 2002
 Annak ti Kailokuan iti
 America
 Annak ti Sinait iti Hawaii
 Asingan Organization of
 Hawaii
 Badoc-Pinili Aid
 Association of Hawaii
 Banna Association of
 Hawaii
 Bannatiran Association of
 Hawaii
 Batangas Association of
 Hawaii
 Bulacan Circle of Hawaii
 Caballeros de Dimasalang
 Cabugao Sons & Daughters
 of Hawaii
 Candonians of Hawaii
 Caoayan ISAH
 Cavitenians of Hawaii
 Dingras Association of
 Hawaii
 Divine Word College
 Alumni Association
 FilAm Sports USA
 Fil American Citizens
 League
 Filipino Business Women's
 Club
 Filipino Nurses Organization
 of Hawaii
 Filipino Women's Civic
 Club
 GUMIL Hawaii
 GUMIL Oahu
 Hawaii Filipino Women's
 Club
 Hawaii Council of Bilingual
 Educators
 ILAH
 Ilocos Nortenians of
 America
 INCAT Alumni Association
 of Hawaii
 International Filipino
 Society of Hawaii
 Kalayaan Phil.-Hi. Int.
 La Union Circle of
 Hawaii
 Lingayen Gulf Club of
 Hawaii

OAHU FILIPINO COMMUNITY COUNCIL

P.O. Box 17531 • Honolulu • Hawaii 96817

TESTIMONY IN STRONG SUPPORT OF HCR 20

House Committees on Human Services and Housing/Health
 March 6, 2008, 10 a.m. | Conference Room 329

Measure Title: Urging the Department of Health to provide
 adult residential care home operators with greater levels of
 service and consideration to assist them in providing them in
 providing care for adults.

Report Title:
 Fostering a Professional Relationship Based on Mutual
 Respect Between the Department of Health and Adult
 Residential Care Home Operators

To: Hon. Maile Shimabukuro, Chair, House Human Services
 and Housing Committee, Hon. Karl Rhoads, Vice-Chair,
 Hon. House Human Services and Housing Committee
 Members; Hon. Josh Green, Chair, House Health Committee;
 Hon. John Mizuno, Vice Chair; Hon. House Health
 Committee Members

From: Franklin Borromeo, President
 Oahu Filipino Community Council

My name is Franklin Borromeo, president of the
 Oahu Filipino Community Council. OFCC is an umbrella
 organization comprised of sixty-two members (62) that
 represent a network of non-profit civic groups with a
 unified vision to improve the lives of our Filipino
 communities.

The Oahu Filipino Community Council strongly
 supports this resolution to safeguard the ability of care
 providers to work in concert with the Dept. of Health.
 Given proper support, care providers can continue to offer
 long term care services that are integral to reducing the
 cost of health care, and providing for the sick.

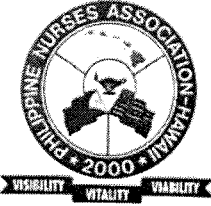
Thank you for the opportunity to present this
 testimony. The Oahu Filipino Community Council
 appreciates your consideration to pass this resolution.

Sincerely,
 Franklin Borromeo, President, OFCC

Unit Organizations

Magsingal Association of
 Hawaii
 Narvacan/San Antonio Club of
 Hawaii
 Nueva Vizcaya Association of
 Hawaii
 Pasuquinos Association of
 Hawaii
 Philippine Cultural Foundation
 Philippine Nurses
 Association of Hawaii
 Piddig Association of Hawaii
 Sanchez Mira Association of
 Hawaii
 San Manuel Pangasinan
 Association of Hawaii
 San Nicolaneos USA
 San Nicolas Goodwill
 Foundation
 San Nicolas Teachers of
 Hawaii
 Santa Lucia Association of
 Hawaii
 Sarrat Association of Hawaii
 Sarrat International Inc.
 Sinait Nt. High School Alumni
 of Hawaii
 Solsona of Hawaii
 Tarlac Mutual Club of Hawaii
 TPCP
 Kalihi Ballroom, Inc.
 Sadiri ti San Nicolas iti Hawaii
 Samar Leyte Association of
 Hawaii
 Sampaguita/Sunflower Club of
 Hawaii
 San Juan Association of
 Hawaii
 San Nicolas Nat. High
 Santa Marians of Hawaii
 School Alumni
 Santa Nicolas Nat. High
 School Bingao Annex
 Tagalog Association of Oahu
 United Bacarreños of Hawaii
 United Group of Home
 Operators
 United Pangasinan of Hawaii
 United Urdaneta Club of
 Hawaii
 United Vintarinians of Hawaii
 Vigan Association of Hawaii

2007-2008 OFCC OFFICERS & BOARD President: **Franklin Borromeo** | 1st Vice President: **Cirvalina Longboy** | 2nd Vice
 President: **Carlotta Ader** Secretary: **Jean Jeremiah** | Assistant Secretary: **Veronica Esteban** | Treasurer: **Faye Cudal** | Assistant
 Treasurer: **Dolly Ortal** | Auditor: **Mario Palma** | Board of Directors: • **Aurea Agas** • **Filemon Castillo** • **Maria Etrata** • **Louie**
Funtanilla • **Jake Manegdeg** • **Estrella Pada-Taong** • **Danny Villaruz** • **Amado Yoro** | Legal Counsel: **Alfredo Evangelista**



Tessie Oculito, RN, President, Philippine Nurses Association-
Hawaii 92-1269 Umana Street. Kapolei, HI 96707

TESTIMONY IN STRONG SUPPORT OF HCR 20

House Committees on Human Services and Housing/Health
March 6, 2008, 10 a.m., Conference Room 329

Measure Title: Urging the Department of Health to provide adult residential care home operators with greater levels of service and consideration to assist them in providing care for adults.

Report Title: Fostering a Professional Relationship Based on Mutual Respect Between the Department of Health and Adult Residential Care Home Operators

To: Hon. Maile Shimabukuro, Chair, House Human Services and Housing Committee, Hon. Karl Rhoads, Vice-Chair, Hon. House Human Services and Housing Committee Members; Hon. Josh Green, Chair, House Health Committee; Hon. John Mizuno, Vice Chair; Hon. House Health Committee Members

From: Tessie Oculito, RN, President, Philippine Nurses Association - Hawaii

My name is Tessie Oculito. I am the president of the Philippine Nurses Association-Hawaii (PNAH). As a national affiliate of the Philippine Nurses Association of America, our shared mission is to uphold and foster the positive image and welfare of our constituent members; to promote professional excellence and contribute to significant outcomes to healthcare and society. Our vision is to be an organization responsive to its constituent needs, and to be a force in the world arena of nursing.

I am providing this written testimony to strongly support this resolution, which "urges the Dept. of Health to provide adult residential care home operators with greater levels of service and consideration to assist them in providing care for adults."

Many of our nurses have extensive work and administrative expertise in long term care facilities, as well as in positions of care providers. We welcome partnership opportunities to bring about systems changes and quality assurance that will benefit patients and improve working relationships and communication among care providers and the Dept. of Health.

We appreciate your help in its passage. Thank you for the opportunity to provide this testimony.

Sincerely,

Tessie Oculito, RN, President, Philippine Nurses Association-Hawai'i



UNITED FILIPINO COUNCIL OF HAWAII

P.O. BOX 498, Honolulu, Hawaii 96809-0498

Unit Organizations

Alliance of Residential
Carehome Administrators
Aloha Saguibsib Cultural
Foundation, Inc.
Annac ti Bado iti Hawaii
Annac ti Batac
Annac ti Caoayan 2002
Annak ti Kailokuan iti
America
Annak ti Sinait iti Hawaii
Asingan Organization of
Hawaii
Badoc-Pinili Aid
Association of Hawaii
Banna Association of
Hawaii
Bannatiran Association of
Hawaii
Batangas Association of
Hawaii
Bulacan Circle of Hawaii
Caballeros de Dimasalang
Cabugao Sons & Daughters
of Hawaii
Candonians of Hawaii
Caoayan ISAH
Cavitenians of Hawaii
Dingras Association of
Hawaii
Divine Word College
Alumni Association
FilAm Sports USA
Fil American Citizens
League
Filipino Business Women's
Club
Filipino Nurses Organization
of Hawaii
Me
E
Filipino Women's Civic
Club
GUMIL Hawaii
GUMIL Oahu
Her
Hawaii Filipino Women's
Club
Hawaii Council of Bilingual
Educators
ILAH
Ilocos Nortenians of
America
INCAT Alumni Association
of Hawaii
Isi
International Filipino
Society of Hawaii
Kalayaan Phil.-Hi. Int.
La Union Circle of
Hawaii
Lingayen Gulf Club of
Hawaii

TESTIMONY IN STRONG SUPPORT OF HCR 20

House Committees on Human Services and Housing/Health
March 6, 2008, 10 a.m.
Conference Room 329

Report Title: Provide adult residential care home operators
with greater levels of service and consideration to assist them
in providing care for adults.

To: Hon. Maile Shimabukuro, Chair, House Human Services
and Housing Committee, Hon. Karl Rhoads, Vice-Chair, Hon.
House Human Services and Housing Committee Members;
Hon. Josh Green, Chair, House Health Committee; Hon. John
Mizuno, Vice Chair; Hon. House Health Committee Members

From: Don Alvarez, Immediate Past President
United Filipino Council of Hawai'i

The United Filipino Council of Hawaii (the Council)
strongly supports HCR 21, which calls for a streamlining of
coordinated guidelines and policies between the Dept. of
Health and Human Services and Housing and the Dept. of
Health that will empower care providers to better understand
and deliver quality patient care services. First generation
Filipinos comprise the majority in the care provider industry.
The Council is proud to support these care providers, who are
a major stakeholder in helping to meet Hawai'i's challenges to
offer viable, affordable, and quality long term care services.

Founded in 1959 to help Filipinos in Hawaii play a
larger role in the State of Hawaii, the mission of the Council is
to promote a sense of unity, friendship, camaraderie and
mutual assistance among Filipinos in Hawaii while promoting
and perpetuating the Filipino heritage and culture. Today, the
Council consists of six Island Councils with jurisdiction over
100+ Filipino organizations and a combined membership of
about 10,000 from every major island in the State.

Thank you very much for hearing this important
resolution, and for the opportunity to provide this testimony.
Your conscientious legislative work is much appreciated by
the Filipino community. Please vote yes.

Respectfully Submitted,

Don Alvarez, UFCH Immediate Past President

Unit Organizations

Magsingal Association of
Hawaii
Narvacan/San Antonio Club of
Hawaii
Nueva Vizcaya Association of
Hawaii
Pasuquinos Association of
Hawaii
Philippine Cultural Foundation
Philippine Nurses
Association of Hawaii
Pidgig Association of Hawaii
Sanchez Mira Association of
Hawaii
San Manuel Pangasinan
Association of Hawaii
San Nicolaneos USA
San Nicolas Goodwill
Foundation
San Nicolas Teachers of
Hawaii
Santa Lucia Association of
Hawaii
Sarrat Association of Hawaii
Sarrat International Inc.
Sinait Nt. High School Alumni
of Hawaii
Solsona of Hawaii
Tarlac Mutual Club of Hawaii
TCP
Kalihi Ballroom, Inc.
Sadiri ti San Nicolas iti Hawaii
Samar Leyte Association of
Hawaii
Sampaguita/Sunflower Club of
Hawaii
San Juan Association of
Hawaii
San Nicolas Nat. High
Santa Marians of Hawaii
School Alumni
Santa Nicolas Nat. High
School Bingao Annex
Tagalog Association of Oahu
United Bacarreneos of Hawaii
United Group of Home
Operators
United Pangasinan of Hawaii
United Urdaneta Club of
Hawaii
United Vintarinians of Hawaii
Vigan Association of Hawaii

**2007-08



CONGRESS OF VISAYAN ORGANIZATIONS

TESTIMONY IN STRONG SUPPORT OF HCR 20

House Committees on Human Services and Housing/Health
March 6, 2008 ☞ 10 a.m. ☞ Conference Room 329

Measure Title:

Urging the Department of Health to provide adult residential care home operators with greater levels of service and consideration to assist them in providing care for adults.

Report Title:

Fostering a Professional Relationship Based on Mutual Respect Between the Department of Health and Adult Residential Care Home Operators

To: Hon. Maile Shimabukuro, Chair, House Human Services and Housing Committee
Hon. Karl Rhoads, Vice-Chair, House Human Services and Housing Committee
Hon. Members of the House Human Services and Housing Committee
Hon. Josh Green, Chair, House Health Committee
Hon. John Mizuno, Vice Chair, House Health Committee
Hon. Members of the House Health Committee

From: Margarita Hopkins, President, COVO
Dr. Serafin Colmenares, Jr., Executive Vice President, COVO

My name is Margarita Hopkins, President of the Congress of Visayan Organizations, a statewide umbrella organization representing 22 unit organizations of Visayan ancestry.

Honorable Chair, Vice Chair, and members of the House Finance Committee, I testify in strong support of this resolution. We urge you to support this measure to strengthen the working relationships between care providers and the Hawai'i Dept. of Health. The majority of care providers on this island of Hawai'i are Filipinos. With geographic barriers, accessing much needed levels of service in order to meet the high standards of patient care is difficult for care providers on the neighbor islands. This resolution is important to build an effective community-based, cost efficient, accountable, and caring alternative for people requiring long term care services. Thank you for this opportunity to testify. Please support this resolution.

For the President:

Serafin Colmenares Jr., Executive Vice President, COVO

Hawaii Coalition of Care Givers

Testimony in Support of **HCR 20** - DOH assistance to ARCHs
HSH/HLT on Thursday, 03-06-08 at 10:00 am in conference room 329

Honorable Chairs, Vice Chairs and Members of HSH and HLT Committees,

I am Mila Medallon, the organizer/adviser of the Hawaii Coalition of Caregivers (HCCG) which represents over 1,500 Adult Residential Care Homes (ARCHs) and Adult Foster Homes (AFH) caring for over 6,000 of Hawaii's most vulnerable population – the elderly and the disabled.

HCCG stands in full **support** of HCR 20, urging the Department of Health (DOH) to provide ARCHs with greater levels of service and consideration to assist them in providing care for Hawaii's elderly and disabled population.

The majority of ARCHs see themselves as vital partners in the long term care provider community. However, steps need to be taken to foster a professional relationship based on mutual respect between the DOH and the ARCHs.

ARCHs are subjected to various layers of Federal, State and County laws, rules and regulations, which many find too complicated, resulting in misinterpretations and confusion. Many ARCH providers have expressed the need for more technical assistance on regulatory and administrative issues, and competency training conducted by the DOH, either individually or in small group sessions.

We are hopeful that your committees see fit to pass **HCR20** to provide a more education, training and technical assistance to ARCHs.

Thank you for allowing us this opportunity to testify IN SUPPORT of this measure.

Testimony in Support of **HCR 20** - DOH assistance to ARCHs
HSH/HLT on Thursday, 03-06-08 at 10:00 am in conference room 329

Honorable Chairs, Vice Chairs and Members of HSH and HLT Committees,

I am Esther Pascual, the president of the United Group of Home Operators (UGHO) which represents about community-based residential care homes who cares for Hawaii's fragile elderly & physically and mentally challenged.

UGHO stands in full **support** of HCR 20: Urging the department of health to provide adult residential care home operators with greater levels of service and consideration to assist them in providing care for adults. This will foster a professional relationship based on mutual respect between the department of health and adult residential care home operators.

The care homes are often drowning in a sea of Federal and State and County laws, rules and regulations. The DOH has very stringent enforcement, calling for strict requirements which are costly and time consuming. There is a great need for more education, training and technical assistance from the DOH and in fact from the DHS to navigate the treacherous.

The majority of ARCH residents in Hawaii are Medicaid Clients. We believe that without a relaxation of strict and punitive enforcement or at least the department provision of service training and educational programs to support the community based residential facilities.

We are hopeful that your committees see fit to pass **HCR20** to provide a more education and training and technical assistance to the industry.

Thank you for allowing us this opportunity to testify IN SUPPORT of this measure.

Alliance of Residential Care Administrators (ARCA)

Testimony in Support of **HCR 20** - DOH assistance to ARCHs
HSH/HLT on Thursday, 03-06-08 at 10:00 am in conference room 329

Honorable Chairs, Vice Chairs and Members of HSH and HLT Committees,

I am Myriam Tabangiag, the president of the Alliance of Residential Care Administrators (ARCA) which represents about community-based residential care homes who cares for Hawaii's fragile elderly & physically and mentally challenged.

ARCA stands in full **support** of HCR 20: Urging the department of health to provide adult residential care home operators with greater levels of service and consideration to assist them in providing care for adults. This will foster a professional relationship based on mutual respect between the department of health and adult residential care home operators.

The care homes are often drowning in a sea of Federal and State and County laws, rules and regulations. The DOH has very stringent enforcement, calling for strict requirements which are costly and time consuming. There is a great need for more education, training and technical assistance from the DOH and in fact from the DHS to navigate the treacherous.

The majority of ARCH residents in Hawaii are Medicaid Clients. We believe that without a relaxation of strict and punitive enforcement or at least the department provision of service training and educational programs to support the community based residential facilities.

We would like to request for more orientation on rules and regulations, competency training and technical support from the DOH, and these trainings should be conducted in a small group setting.

We are hopeful that your committees see fit to pass **HCR20** to provide a more education and training and technical assistance to the industry.

Thank you for allowing us this opportunity to testify IN SUPPORT of this measure.

The Primary Care Providers (TPCP)

Testimony in Support of **HCR 20** - DOH assistance to ARCHs
HSH/HLT on Thursday, 03-06-08 at 10:00 am in conference room 329

Honorable Chairs, Vice Chairs and Members of HSH and HLT Committees,

I am Maria Etrata, the president of the The Primary Care Providers (TPCP) which represents about community-based residential care homes who cares for Hawaii's fragile elderly & physically and mentally challenged.

TPCP stands in full **support** of HCR 20: Urging the department of health to provide adult residential care home operators with greater levels of service and consideration to assist them in providing care for adults. This will foster a professional relationship based on mutual respect between the department of health and adult residential care home operators.

The care homes are often drowning in a sea of Federal and State and County laws, rules and regulations. The DOH has very stringent enforcement, calling for strict requirements which are costly and time consuming. There is a great need for more education, training and technical assistance from the DOH and in fact from the DHS to navigate the treacherous.

The majority of ARCH residents in Hawaii are Medicaid Clients. We believe that without a relaxation of strict and punitive enforcement or at least the department provision of service training and educational programs to support the community based residential facilities.

We are hopeful that your committees see fit to pass **HCR20** to provide a more education and training and technical assistance to the industry.

Thank you for allowing us this opportunity to testify IN SUPPORT of this measure.

HAWAII COALITION OF CAREGIVERS

P.O. Box 2441, Honolulu, Hawai'i 96804

March 5, 2008

MEMBERS 2007-08

Maria Etrata

Founder and President
*The Primary Care
Providers*

Myriam Tabaniag

President
*Alliance of Residential Care
Administrators*

Esther Pascual

President
*United Group of Home
Operators*

Lani Akee

President
*Adult Foster Home
Association of Hawaii*

Myriam Guerrero

President
*Alliance of Residential Care
Administrators - Big Island
Chapter*

Daniel Marcos

President
*Adult Foster Home
Association of Hawaii - Big
Island Chapter*

Myriam Guerrero

President
*Alliance of Residential Care
Administrators - Big Island
Chapter*

Mila Medallon

Advisor

Bryan P. Andaya

Advisor

Testimony in Support of **HCR 20** – HSH/HTH - Mar. 6, 2008, 10:00 a.m., Rm. 329

Ladies and Gentlemen of the Hawai'i State Legislature:

The Hawaii Coalition of Caregivers (HCCG) strongly supports **HCR20** and urges the legislature to amend the language of the resolution to include the Department of Human Services (DHS) in addition to the Department of Health (DOH) to provide greater levels of support to caregivers.

More specifically, HCCG requests DOH and DHS to issue interpretive guidelines to the applicable regulations governing the various home and community-based programs, or in the alternative, to amend their applicable rules and regulations to reflect the common and accepted practices in the industry without compromising resident care.

Many rules and regulations issued by DOH and DHS governing the industry appear confusing, vague, and even defeat the intent of the statutes on which the regulations are based. For example, the DOH has an unwritten policy against dual-licensing, meaning that a home cannot be licensed as an adult foster home while holding a license for any other home and community based programs. DOH maintains this policy even though this policy is neither stated nor explained in its administrative rules.

Although we recognize and respect the right of DOH and DHS as state agencies to promulgate regulations, DOH and DHS need to clarify their interpretation of their own regulations. Interpretative guidelines would help clarify the expectations of DOH and DHS. Operators could then ensure their operations meet the expectations of the respective state agency.

DOH and DHS need to do more to reach out to their caregivers with respect to providing free or low-cost training to improve the standards of care in the industry. At the same time, however, DOH and DHS must be sensitive to the effect of their various requirements of the caregivers on the business of the caregivers. Mandatory requirements with respect to insurance and installation of fire sprinklers add to the cost of doing business. Implementation of a mandatory skills test requiring physical presence for 24-hours in a facility to recertify as a certified nurse aide (C.N.A.) disrupts the operator's ability to provide caregiver services to his or her residents.

In summary, HCCG reiterates its support of **HCR 20 with amendments** to provide caregivers with greater levels of service and consideration to assist them in providing care to the elderly and disabled.

Very truly yours,

The Hawaii Coalition of Caregivers (HCCG)

By: Bryan P. Andaya

About HCCG

HCCG consists primarily of four organizations working in collaboration towards the common mission of uniting the home and community based care giving industry to improve the quality of care provided to elderly and developmentally disabled clients in various home and community based programs, as well as to improve the state of the industry. HCCG members include: The Alliance of Residential Care Administrators (ARCA), the Preferred Care Providers (TPCP), the United Group of Home Administrators (UGHO), and the Adult Foster Home Association of Hawaii (AFHA). Together, members of the four organizations have a membership of almost 1,500 and comprise about 90% of the home and community-based care givers in the State of Hawaii.

From: lolita paranada [mailto:lhufina10@yahoo.com]
Sent: Monday, March 03, 2008 10:15 PM
To: HSHtestimony
Cc: mila
Subject: In support of HCR 20 and 21

Aloha,

My name is Lolita Paranada, a Residential Adult Foster Care Home operator from the Big Island. I am in strong support of **HCR 20** and **HCR 21**. Please consider these two important bills.

Thank you very much.

Lolita Paranada
(808)936-6499

Looking for last minute shopping deals? [Find them fast with Yahoo! Search.](#)

Representative Rhoads
Fax 586 6189

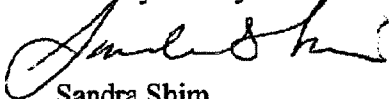
Re: HCR 20 and HCR 21

My name is Sandra Shim, I manage 3 ARCH Type 2 facilities in Manoa

We need to support the development of new ARCH facilities in the Central Honolulu area. I have developed my 3 facilities over a 15 year period and have enjoyed working with the elderly. I encourage the next generation to go into elderly care and develop new ARCH facilities. It's good to help others and it's a viable profession. You can stay at home and raise a family at the same time.

It's very disappointing to see what potential ARCH developers in Aina Haina, Maunalani, and here in Manoa are dealing with. The NIMBY (Not in My Neighborhood) fraction is very vocal and discouraging. We need to hear and see the support of the Legislature in regard to issues involving Elderly Care. This may be the only way that we can solve the Elderly issue.

Thank you for your consideration,



Sandra Shim
Manoa Cottage
2035 Kamehameha Ave.
Hon. Hi. 96822

943 8767