

HCR20

HD1

Measure Title:

URGING THE DEPARTMENTS OF HEALTH AND HUMAN SERVICES TO PROVIDE ADULT RESIDENTIAL CARE HOME OPERATORS WITH THE SERVICES NECESSARY TO ASSIST THEM IN PROVIDING CARE FOR ADULTS.

Report Title:

ARCH Operators; DHS; DOH

Description:

Package:

The Filipino Caucus

Companion:

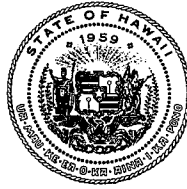
hr20

Introducer(s):

MIZUNO, AWANA, CABANILLA, CHANG, KARAMATSU, MAGAOAY, SONSON,
Rhoads

Current Referral:

HTH/HSP



STATE OF HAWAII
DEPARTMENT OF HEALTH
P.O. Box 3378
HONOLULU, HAWAII 96801-3378

In reply, please refer to:
File:

Senate Committee on Health

Senate Committee on Human Services and Public Housing

**HCR 20, HD 1, Urging the Departments of Health and Human Services to Provide
Adult Residential Care Home Operators with the Services Necessary to Assist Them
in Providing Care for Adults**

**Testimony of Chiyome Leinaala Fukino, M.D.
Director of Health**

**April 18, 2008
1:15 p.m.**

1 **Department's Position:** The Department of Health supports the intent of these resolutions and would
2 like to provide additional comments.

3 **Fiscal Implications:** Education and training funding.

4 **Purpose and Justification:** The department agrees that there should be continued efforts to develop a
5 constructive partnership with ARCH care givers (operators). The department also wishes to
6 acknowledge the positive contributions the ARCH care givers have made to the community by
7 providing a much needed service.

8 The department recognizes that ARCHs are private businesses and not State-contracted entities.
9 But, in support of ARCH care givers and to help off-set their own personal costs, the department has
10 offered a number of trainings over the last two years. This has been done in collaboration with other
11 agencies and using the department's staff. Training opportunities and related services included
12 statewide flu and pneumococcal disease vaccinations, diabetes and foot care in-services, abuse and
13 neglect, transfer trauma, pressure ulcers, preventive skin care in-services, and emergency preparedness
14 trainings. At the time Hawai'i Administrative Rules (HAR) Chapter 100.1 was put into effect in 2006,

1 training was held statewide to familiarize the ARCH operators with the new rules. Chapter 100.1 in-
2 services were also held for case managers who work with the Expanded ARCHs to help ensure that they
3 could provide support to the ARCH care givers. The ARCH Modules training program for prospective
4 ARCH care givers offered at community colleges was recently revised and is currently being audited to
5 ensure that prospective ARCH care givers receive the training and education needed to manage an
6 ARCH. And, the Office of Health Care Assurance (OHCA) of the department is currently conducting
7 in-services to hospitals to ensure smoother transition to and from ARCHs. The OHCA will continue its
8 effort to provide ARCH care giver training and to communicate to the ARCH care givers community
9 and training offerings available to them. For example, free training on wound and skin care is scheduled
10 for Hawai'i (Kona and Hilo), Kauai, and Oahu in August and September of this year.

11 With respect to clarification of Chapter 100.1 and other requests from the ARCH care givers, the
12 agreement with the ARCH organizations is that Mr. Bryan P. Andaya, advisor to the Hawai'i Coalition
13 of Care Givers, would be department's contact person. ARCH issues would be presented to the
14 department through him for resolution. The department informed Mr. Andaya at the beginning of the
15 year that, when he is ready, the department is very agreeable to working with him and through him to
16 resolve ARCH issues. The department has extended an open invitation to him to meet with him to
17 resolve ARCH issues. And, per mutual agreement and on behalf of the department, Mr. Andaya will
18 also disseminate education and training information to the ARCH organizations.

19 The department acknowledges the positive contributions the ARCH care givers have made
20 within the community and continues its effort to provide the ARCH care givers support. However, we
21 are unable to provide a staff person to be on call 24 hours a day, 7 days a week. The department is
22 committed to supporting ARCH care givers by providing them with information, recommendations, and
23 resources that may help them determine their course of actions in difficult situations.

1 Finally, the department readily agrees to the sharing of information in the context of complying
2 with Hawaii Revised Statutes (HRS) Title 8 Public Proceedings and Records Chapter 92F Uniform
3 Information Practices Act.

4 Thank you for the opportunity to testify.



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
P. O. Box 339
Honolulu, Hawaii 96809

April 18, 2008

MEMORANDUM

TO: Senator David Y. Ige, Chair
Senate Committee on Health

Senator Suzanne Chun Oakland, Chair
Senate Committee on Human Services and Public Housing

FROM: Lillian B. Koller, Director

SUBJECT: H.C.R. 20, H.D.1 - URGING THE DEPARTMENTS OF HEALTH AND
HUMAN SERVICES TO PROVIDE ADULT RESIDENTIAL CARE HOME
OPERATORS WITH THE SERVICES NECESSARY TO ASSIST THEM IN
PROVIDING CARE FOR ADULTS

Hearing: Friday, April 18, 2008, 1:15 p.m.
Conference Room 016, State Capitol

PURPOSE: The purpose of H.C.R. 20, H.D.1, is to urge the Department of Health (DOH) and the Department of Human Services (DHS) to provide Adult Residential Care Home (ARCH) operators with the services necessary to provide care for their clients.

DEPARTMENT'S POSITION: The Department of Human Services (DHS) cannot support this resolution because it is unnecessary for the clients DHS places in these facilities. DHS already provides this level of respect, support and training to the operators of Expanded Adult Residential Care Homes (E-ARCHs) who provide services to its clients in the 1915(c) Medicaid Waiver, Residential Alternatives Community Care (RACC) Program and the small number of ARCHs that provide services to clients for whom DHS provides case management.

The Department would like to provide the following comments:

- Whenever DHS or its contracted agents work with ARCH or E-ARCH operators, they are treated with dignity and respect. They are valued as primary providers and important members of the professional team for that client. Any report of failure to provide this respect would be immediately addressed.
- RACC clients require nursing home level of care. RACC clients, when appropriate, are placed into DOH licensed E-ARCHs.
 - Each RACC client chooses a DHS-contracted case management agency (CMA).
 - Case managers work closely with both E-ARCH operators and clients to determine that placement in the home is appropriate to the needs of each client.
 - Case managers conduct a thorough and comprehensive assessment of the client prior to placement in the home. The Department requires case managers to disclose all information concerning a client's health status, behavioral problems, family background, and other pertinent information to the E-ARCH operator prior to placement.
 - Case managers works with E-ARCH operators to ensure they are equipped and trained to carry out provisions of each client's service plan. This includes case managers training caregivers in the specific tasks

required to ensure the safety and well-being of their clients.

- o Case managers are available to E-ARCH providers **24-hours a day, seven days a week**, to respond to any problems concerning clients.
- DHS provides case management to a small proportion of the adults who reside in ARCHs. The services DHS provides are short-term and limited to assisting an individual to learn about and apply for entitlements such as social security benefits, state supplemental payments, veterans' benefits, or financial assistance; and monitoring the individual's placement to assist with adjustment or to maintain the placement, if appropriate. Clients at this level should not require 24-hour back-up

The licensing and on-going monitoring of ARCHs is a function of the Department of Health and we therefore defer comments regarding ARCHs to them.

The Department agrees that ARCH and E-ARCH operators provide a much needed and valuable service to the community. The Department has and will continue to work in cooperation with ARCH and E-ARCH operators and CMAs to ensure that services to DHS clients are of the highest standard. Therefore, this resolution is unnecessary.

Thank you for this opportunity to testify.