EXECUTIVE CHAMBERS

LINDA LINGLE

March 28, 2008

The Honorable Colleen Hanabusa, President and Members of the Senate Twenty-Fourth State Legislature State Capitol, Room 409 Honolulu, HI 96813

Dear Sirs and Mesdames:

In accordance with the provisions of Article V, Section 6, of the Hawai'i State Constitution, I have the honor to submit herewith for your consideration and confirmation, the following nomination to the **Health Planning Council**, **West Oahu Subarea**:

Leslie K. Tanoue

Term to Expire: 6/30/2012

Sincerely,

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Senator David Y. Ige, Chair Senator Carol Fukunaga, Vice Chair Senate Committee on Health

Leslie Tanoue Wednesday, April 9, 2008 Health Planning Council, West Oahu Subarea Governor's Message (GM) Number 593

Chairperson Ige and members of the Senate Committee on Health, thank you for this opportunity to meet with you and share information on myself for your consideration of my confirmation to the Health Planning Council, West Oahu Subarea.

Having worked in the aging services community for over ten years, I understand the future impact that aging will have on the health care delivery system of the State.

Presently, I am a member of the Health Aging Partnership in coordination with the State Executive Office on Aging, Department of Health, county and local nonprofit agencies. We are focused on enhancing the lives of the states elders through healthy aging.

A position on the West Oahu Subarea Health Planning Council will provide an opportunity for me to help the Planning Council see how the State's aging population will affect Hawaii's health care system. I can offer a perspective on the needs of older adults and what can be done for planning purposes.

My education and experience provide me a strong foundation to be an active member of the Health Planning Council, West Oahu Subarea.

I ask that you support my nomination to the Health Planning Council, West Oahu Subarea. Thank you.

LINDA LINGLE GOVERNOR OF HAWAI



In reply, please refer to:

Leslie Tanouye

Testimony of Chiyome Leinaala Fukino, M.D. Director of Health

- 1 **Department's Position:** The Department of Health supports the nomination and confirmation of
- 2 Leslie Tanoue to the West Oahu Subarea Health Planning Council.
- 3 Fiscal Implications: None.
- 4 Purpose and Justification: Leslie Tanouye is a Manager with Alu Like, Inc., Elderly Services
- 5 Program. In this capacity she is responsible for supervising managers on five islands. In addition, she
- 6 coordinates the implementation of the Stanford University's Chronic Disease and Self Management
- 7 Program at Alu Like, Inc. sites. Ms. Tanoue is a member of the Hawaii Healthy Aging Partnership and
- 8 works closely with the State Executive Office on Aging, Department of Health, County Area Agencies
- 9 on Aging, and non-profit organizations to make the Stanford Chronic Disease and Self Management
- Program available to older adults across the state. Ms. Tanoue has a Master's Degree in Public Health
- and has a strong background in gerontology.
- We ask for your support on the confirmation of Leslie Tanouye to serve on the West Oahu Subarea
- 13 Health Planning Council.

Dear Mr. Ige,

It is my privilege to write this letter of support on behalf of Leslie Tanoue for consideration to the West Oahu Subarea Health Planning Council of the State of Health Planning and Development Agency (SHPDA). Leslie embodies many leadership skills and has been able to use these skills when dealing with both ALU LIKE, Inc.'s Kumu Kahi (Elderly Services Department) program participants, as well as other employees within her department and the agency. I have always been able to depend on Leslie, both personally and professionally, and grown to respect her. She has always been willing to listen and offer constructive feedback, while giving a fair judgment. She is quick to offer assistance, willing to put in the time and energy, not for personal gain, but for the benefit of each situation.

Over the course of the last year, I have been able to work closely with Leslie as we both are certified Master Trainers for the Chronic Disease Self-Management Program (CDSMP). I could not have asked for a better partner. Leslie was always prepared for the tasks at hand, thorough in her delivery of the material, and well versed and up-to-date with the various communities and its' members. Along with spearheading CDSMP within ALU LIKE, Inc., Leslie has also worked hand-in-hand with both the City and State offices to promote not only CDSMP; but also any and all programs that are designed to promote avenues to keep the elderly healthy.

Thank you for your consideration,

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Dawn A. Adachi

ALU LIKE, Inc. - Specialist V

Native Hawaiian Career and Technical Education Program



April 7, 2008

Senator David Y. Ige Chair, Senate Health Committee Hawaii State Capitol, Room 215 415 South Beretania Street Honolulu, HI 96813

Dear Senator Ige:

It is a pleasure for me to recommend Leslie Tanoue for appointment to the West Oahu Subarea Health Planning Council of the State Health Planning and Development Agency (SHPDA). Leslie started with ALU LIKE as an Outreach Worker for our Elderly Services Program. She was promoted to Health/Caregiver Specialist in July 2006 and to Manager II in 2007. The latter two positions were both directly under my supervision.

Leslie has earned the respect of program participants and co-workers because she is hard working, responsible, and fair-minded. As her supervisor I have been most impressed by her ability to almost immediately comprehend even the most complex issues. Her skills have also been appreciated in the community. ALU LIKE has been participating in a community partnership to embed evidence-based health promotion programs statewide. Leslie has worked with the State Executive Office on Aging and the County Area Agencies on Aging and has emerged as a "champion" for the Chronic Disease Self-Management Program (CDSMP). She has taken on a major responsibility for the implementation of this program throughout Hawaii.

I truly believe Leslie will be an asset to the Health Planning Council. With her background in public health and her ability to work well with people, I'm sure that West Oahu and the whole state will benefit from her appointment. Please feel free to contact me at (808) 535-1327 if you have any questions.

Sincerely,

Élizabeth Meahl

Director Kumu Kahi Department

David Y. Ige, Chairperson Senate Health Committee Hawaii State Capitol, Room 215 415 South Beretania Street Honolulu, Hawaii 96813

To Senate Chairperson David Y. Ige:

It is with great pleasure and enthusiasm that I write this letter of recommendation for Leslie Tanoue. I met Leslie in April 1999 when I began volunteering in the Therapeutic Recreation Department at Hale Pulama Mau, Kuakini's long term care nursing facility. Leslie was a Therapeutic Recreation Assistant and one of my supervisors. In 2003 I was given the opportunity to work alongside Leslie as a fellow Therapeutic Recreation Assistant. We worked closely together for four years and over the years I have come to know her well.

Leslie is dedicated to the field of aging and is committed to helping underserved populations. She recognizes the various needs of the elderly population and is proactive about initiating positive changes. I have always admired her unwavering support and passion for elderly affairs and issues. Leslie is no stranger to hard work, working full time at Alu Like and part time at Kuakini simultaneously. She took pride in her work and always gave 110%. Her work ethic and initiative made her an invaluable member of our team. Leslie was a great leader and motivated other employees. She was also respected by her co-workers as a great team player and for her willingness to provide assistance whenever she could.

At Kuakini our department was responsible for providing physicial, cognitive, recreational, social, and sensory stimulation and support for the residents of Hale Pulama Mau. Leslie was especially effective at connecting with our "sensory" residents, those who could not actively participate in their care or voice their needs and concerns. Furthermore, residents did not feel isolated or lonely because Leslie engaged these residents in lively one-on-one bedside visits. Needless to say, Leslie built lasting relationships with many residents at the facility. She also made a concerted effort to connect with the resident's family members, recognizing that family participation is critical in the care of the residents. Families were delighted to hear about their loved one's day, their accomplishments, progress, and milestones.

One of the most popular topics of conversation at Kuakini was about Bingo. Residents enjoyed playing Bingo just as much as winning prizes. Our supply of Bingo prizes relied heavily on donations since we had a limited budget. Leslie regularly donated items from her household to Kuakini. At times we would not have any prizes if it weren't for her donations. Those who did not attend Bingo were not exempt from Leslie's generosity. She even brought specific items that she knew residents needed and gave it to them, whether they attended Bingo or not. Leslie even thought about the residents while on vacation. She collected the free shampoo, soap, and lotion from her hotel room daily and brought them home to bring to Kuakini. She even encouraged her

extended family members to do the same. This may seem like a minor gesture to us, but to the residents they were treasures. Many of the residents did not have the monetary resources to buy toiletries they preferred and were forced to use the supplies of the facility. This provided a small touch of home life.

The pet visitation program was another popular activity at Kuakini. Dedicated volunteers, certified through the Hawaiian Humane Society, would bring their personal pets to visit with the residents. The pet visitation program was such an overwhelming success as a large group activity that Leslie took it upon herself to make arrangements with the pet owners to conduct individual room visits. She and the pet owners reached out to those who loved pets or would benefit from such a visit, but did not attend group activities. Often times Leslie would use her lunch break to do this because there was no other time during the day. She did this without hesitation or complaint. Leslie made connections with residents that no other staff member could.

Leslie is not only a companion to the elderly, she is also an advocate. Often times residents would confide to the staff about their preferences and wishes. She was not only a great listener, but empowered the residents to speak up and initiated positive changes. For example, many of the residents complained about the meals. They missed cooking their favorite dishes and longed to eat them again. Leslie implemented a cooking class during the weekend activity program. This was a hands-on activity where residents helped prepare the dish, whether it was providing cooking tips or actually cutting the vegetables and meat. She welcomed recipes, suggestions, and constructive criticism. The residents were overjoyed and felt like they were in their own kitchen again.

When Leslie left Kuakini she was missed by residents, family members, and staff. Many residents asked for Leslie long after she was gone. It was obvious to the remaining staff that she had a profound impact on the resident's lives. There is no doubt that Leslie will continue to care and advocate for the elderly. I am truly honored to have had the opportunity to work beside such a remarkable woman. It is not only her intelligence and extensive credentials that make her an asset to the field of aging, but her genuine desire to improve the lives of Hawaii's elderly. It is without reservation that I wholeheartedly recommend Leslie Tanoue for the West Oahu Subarea Health Planning Council of the State Health Planning and Development Agency. If you have any further questions regarding Leslie Tanoue or this recommendation, please do not hesitate to contact me.

Sincerely,

Shannon A. Miyazaki

Shanna Mijozdii

641 Kapaia Street Honolulu, Hawaii 96825 Tel: (808) 392-3302

Email: shanmiya@aol.com

Health
The Honorable David Y. Ige, Chair
Hawai'i State Capitol, Room 215
415 South Beretania Street
Honolulu, HI 96813

Re: Leslie K. Tanoue

Dear Chair Ige,

I have had the pleasure to have worked with Leslie Tanoue while I was employed with ALU LIKE, Inc. (ALI). Leslie began her employment 9 years ago with ALI as a full time employee in the Ke Ola Pono Nō Na Kūpuna Program which has since become the Kumu Kahi Department.

Leslie's area of expertise is in elderly affairs with her commitment to enriching the lives of our kūpuna in their golden years. Although Leslie started as a full time employee, she made the decision to change to a part time position so that she could care for her grandparents. Leslie became a caregiver to both her grandfather and grandmother, making sure they kept all their doctor appointments, took their medications and maintained a healthy life style.

While working with ALI, Leslie also worked part time on the weekends with Kuakini Hospital with the elderly. Although Leslie's grandfather has since passed on, she has continued to care for her grandmother but has returned to full time employment with ALI. She is a Manager II and supervises the island Managers I. Although she has returned to full time employment, Leslie works a flex schedule so that she dedicates a weekday to taking her grandmother to her appointments and spending time with her.

As you can determined, Leslie has a lot of compassion for our kūpuna and has dedicated her personal and work life to them. Her sensitivity has endeared her to all kūpuna. Kūpuna love her because of her soft spoken voice, her listening skills and her humor. She knows when to be stern and when they need to be loved.

Leslie will be an excellent member of the Health Planning Council, West O'ahu Subarea. Knowing that Leslie is part of this committee assures me that good decisions will be made for my future as I age into the kūpuna status.

Since I am no longer with ALI, Leslie has become a great friend and someone I know I can depend on.

Mahalo for giving me this opportunity to share my thoughts on Leslie. Should you need to contact me with any questions, feel free to call or email me at 282-7653 or jomori@ingdirect.com.

'O wau nō me ka ha'aha'a,

Jamie H. Omori ING Direct

Hawai'i Business/Community Development Coach

07 April 2008

The Honorable David Y. Ige Chair, Senate Health Committee Hawaii State Capital, Room 215 415 South Beretania Street Honolulu, Hawaii 96813

Chairperson Ige and Committee Members,

LETTER OF RECOMMENDATION FOR MS. LESLIE TANOUE

It is with pleasure that I received Ms. Tanoue's request for a letter of recommendation—her commitment to the health and welfare of Hawaii's people will no doubt fuel your committee with boundless energy, thoughtful insight, and creative solutions to some of the critical issues facing all of us.

Ms. Tanoue worked alongside me at Kuakini Geriatric Care, Inc. as a student-intern, and later as an employee. As I watched her work with the constant stream of people moving in and out of Kuakini's long-term care facility, I was impressed by her ability to make each feel that they were receiving her undivided attention. . .each felt listened to, needed, as well as understood. I am not only speaking about the aged residents of the facility, but also their families and visitors who were all dealing with the realities of aging in their own manner. Ms. Tanoue proved to be a strong advocate for those she came into contact with—she was comfortable bringing up difficult concerns, and was diligent in trying to find solutions that could provide the best alternative for all involved.

It is my understanding that the West Oahu Sub-Area Health Planning Council, as part of the State's Health Planning and Development Agency, will need to be able to provide 'grass-root' insight to the health issues that are impacting all our communities—to this end, I know that Ms. Tanoue will prove to be a key-player as you seek out the areas of greatest need . . . West Oahu is growing at a remarkable rate. . . it is also an area with a dense population of seniors—both living in their own homes, but also in Adult Residential Care Homes. Due to the large numbers of aging residents, there has been a noticeable influx in businesses and vendors (health supply stores, senior day care programs, intergenerational programs and so forth) that have also focused their efforts to meet this growing need—this having its good and bad points. I think Ms. Tanoue's experience working with the aged, and their caregivers, will provide an excellent foundation for your committee as it explores these issues now and in the future.

In closing, I recommend Ms. Leslie Tanoue for a position in your committee without reservation. Please feel free to contact me if you should need anything more at 547-9360.

Jan M. Shishido, MPH

Managing Director, Long Term Care