

LINDA LINGLE
GOVERNOR



RUSS K. SAITO
Comptroller

Barbara A. Annis
Deputy Comptroller

**STATE OF HAWAII
DEPARTMENT OF ACCOUNTING
AND GENERAL SERVICES
P.O. BOX 119
HONOLULU, HAWAII 96810-0119**

**TESTIMONY
OF
RUSS K. SAITO, COMPTROLLER
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES
TO THE
SENATE COMMITTEE
ON
PUBLIC SAFETY
ON
February 26, 2008**

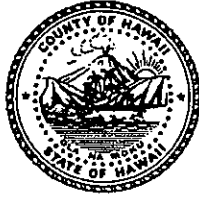
**RELATING TO CONFIRMATION TO THE WIRELESS ENHANCED 911 BOARD,
GUBERNATORIAL NOMINEE, PAUL K. FERREIRA**

Chair Espero, and members of the Committee, thank you for the opportunity to testify before you on the confirmation to the Wireless Enhanced 911 Board (the Board), gubernatorial nominee, Paul K. Ferreira. The Department of Accounting and General Services strongly recommends that Mr. Ferreira be recommended for confirmation.

HRS Section 138-2 requires that the Board have a member from a public safety answering point on the island of Hawaii. Mr. Ferreira is the Assistant Chief of the Hawaii Police Department and fulfills the statutory requirement for representation. Under Mr. Ferreira's direction, the County of Hawaii has successfully implemented enhanced wireless 911 service on the island of Hawaii. Mr. Ferreira is chair of the Board's Administration Committee and a contributing member of the Board during his first term.

Thank you for the opportunity to testify on this matter.

Harry Kim
Mayor



Lincoln S.T. Ashida
Corporation Counsel

Gerald Takase
Assistant Corporation
Counsel

COUNTY OF HAWAII
OFFICE OF THE CORPORATION COUNSEL

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February 20, 2008

Honorable Will Espero
Chair, Committee on Public Safety
Hawaii State Legislature
415 S. Beretania St.
Honolulu, HI 96813

Dear Chairman Espero and Committee Members:

**RE: GM414 Confirmation of Gubernatorial Nominee Paul K.
Ferreira to the Wireless Enhanced 911 Board**

This letter is submitted in strong support of the confirmation of Hawaii County Police Department Assistant Chief Paul K. Ferreira to the Wireless Enhanced 911 Board.

I have known Paul for over 20 years, and am able to provide a balanced and candid assessment of his character and abilities. I first met Paul when he served as a patrol officer in the Puna District in 1987. At the time I worked as a deputy prosecuting attorney, and we interacted on many cases Paul investigated. As the years went by, Paul was promoted to detective of the Criminal Investigation Division. There, we worked on many serious felonies and high-profile cases together. No matter what the type of case or the persons involved, Paul approached each case with consistent professionalism and diligence. There were no "shortcuts" taken, nor was there disparate treatment of any of the parties involved, whether they be victims or suspects.

Through the years, Paul has risen through the ranks of our Police Department to his present position as Assistant Chief. Our Police Department and community have benefited from the success of one of our "homegrown" lifelong residents, and a person whose warm values are steeped in his humble plantation upbringing.

In recent years, I have had the privilege of working with Paul on many administrative matters affecting our County and Police Department. He has become the resident Police Department expert in areas ranging from employment matters to policies and procedures. The trust the Police Department

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administration places in him is very evident, based on his current assignment and responsibilities. Our office can always count on Paul to provide insightful input and comment on employment law issues, general orders, and other projects and undertakings that affect our entire community.

Paul is also one of the finest gentlemen you will ever meet. He is intelligent, warm, compassionate, loyal, and humble. You can never tell when he is having a bad day, and he *always* treats everyone with respect. In sum, he is the finest example of what a police officer should be, and serves as an excellent role model for those officers under his charge.

Based on the foregoing, I would unqualifiedly recommend the Committee on Public Safety pass favorably on the nomination of Paul Ferreira to the Wireless Enhanced 911 Board. He will no doubt be a productive member of this board, and represent the interests of our community and State in a most effective manner.

Thank you for allowing me the opportunity to provide input. If you require further information or documentation, I invite you to contact me.

Very truly yours,



LINCOLN S. T. ASHIDA
Corporation Counsel

Harry Kim
Mayor



Darryl J. Oliveira
Fire Chief

Glen P.I. Honda
Deputy Fire Chief

County of Hawai'i
HAWAII FIRE DEPARTMENT
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February 25, 2008

VIA FACSIMILE (1-800-586-6659)

The Honorable Will Espero
Chair, Committee on Public Safety
Hawaii State Capitol, Room 207
415 South Beretania Street
Honolulu, HI 96813

Dear Senator Espero,

RE: GM 414

I am submitting this letter in support of the confirmation of Assistant Police Chief Paul K. Ferreira to the Wireless Enhanced 911 Board.

In his supervisory role within the Administrative Services Division of the Hawaii Police Department, Assistant Chief Ferreira has consistently worked toward the improvement and enhancement of both public safety and public relations. He has demonstrated his commitment to his profession through his ability work cohesively with our Fire Department personnel.

I am confident that Assistant Chief Ferreira will continue to be a definite asset to the Enhanced 911 Board in ensuring that the voice of government is effectively and efficiently heard. He will bring to the Board a fair and diverse perspective to issues, as well as a team player concept and a can-do attitude that will only serve to enhance the Board's goals and objectives.

Please give your serious consideration and confirmation to Assistant Chief Paul K. Ferreira as a Gubernatorial selection to the Wireless Enhanced 911 Board.

Sincerely,


DARRYL OLIVEIRA
Fire Chief

DO:lk



PAUL K. FERREIRA, ASSISTANT POLICE CHIEF

Hawai'i Police Department, 349 Kapiolani Street, Hilo, Hawai'i 96720
Phone: (808)961-2261 E-mail: pferreira@co.hawaii.hi.us

February 24, 2008

Senator Will Espero
Chairperson
Committee on Public Safety
Conference Room 225
415 South Beretania Street
Honolulu, Hawai'i 96813

Dear Senator Espero:

RE: Wireless Enhanced 911 Board Nomination

Thank you for your February 19, 2008, letter congratulating me on my Gubernatorial nomination to serve on the Wireless Enhanced 911 Board.

I offer the following in response to the questions in your letter, regarding my nomination:

1. Why do you wish to be a member of the Wireless Enhanced 911 Board?

I strongly believe in the 2004 Legislative initiative that established the wireless E-911 surcharge to ensure that the State of Hawai'i begin providing its citizens with wireless E-911 services. Having been a Police Officer myself for twenty-five (25) years and committed to public safety, having been a part of the established Wireless E-911 Board has provided me with the opportunity to continue working towards ensuring that our community receives the highest quality of emergency services.

2. How do you perceive the role and responsibilities of a member of the Wireless Enhanced 911 Board?

I believe that the primary role of the Wireless Enhanced 911 Board is to ensure, through the management of the Wireless E-911 Fund, that necessary improvements in the quality and reliability of 911 services available to the customers of wireless telecommunications service providers are completed.

It is my understanding that the Wireless E-911 Board is tasked with overseeing and managing the revenues that are remitted to the Wireless E-911 Fund, ensuring that these funds are disbursed in such a manner as to provide the Public Safety Answering Points and the Wireless Providers with necessary funding support for the deployment of wireless E-911 services.

3. *Given your understanding of the role and responsibilities of a member of the Wireless Enhanced 911 Board, why do you believe that you are qualified for the position?*

I believe that my experiences in the various components of the Hawai'i Police Department over the course of my career (refer to attached resume) has provided me with an insight into the importance of First Responders being able to identify and locate persons in need of emergency services.

My experiences in the management level of the Hawai'i Police Department, Administrative Bureau have afforded me the opportunity to take part in the decisions affecting the entire department and overseeing major components of the department's support services. These duties have involved developing policies and procedures for the department, managing our department's training budget, overseeing the operations of our Communications Dispatch Section, assuming the duties of the Project Manager for our department's new computerized Records Management System, just to name a few. I currently oversee our department's Fiscal Section and for several years been involved in the department's budget process, which includes assisting in identifying our long-term needs and objectives.

4. *What do you hope to accomplish during your term of service?*

To ensure that the interest of the community is best served, through the management of the disbursement of funds from the Wireless Enhanced 911 fund. Additionally, to seek to expand wireless 911 service in parts of the state that does not have adequate cellular phone coverage, thereby inhibiting cellular phone use in the event of an emergency.

5. *Name three qualities that best describe you and that would make you stand out. How would these qualities benefit the Wireless Enhanced 911 Board?*

I feel that I am a dedicated, conscientious, and dependable individual, which is commensurate with my current position in the Hawai'i Police Department. The traits that I bring to the Board in combination with my experience, will ensure that an objective perspective is taken and in the best interest of the community, when disbursing the funds from the wireless surcharge. Additionally, I bring to the Board the experience of having been involved in the government procurement and budgeting processes.

6. *Name one previous experience that would make you stand out. How would this benefit the Wireless Enhanced 911 Board?*

The one previous experience that makes me stand out is my personal accomplishments within the Hawai'i Police Department, having worked my way up from a Patrol Officer in

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the Puna District to my current position, being the Assistant Chief of the Administrative Bureau. The benefit to the Board is my commitment and dedication to serving the community.

7. *Can you foresee any possible conflicts of interests that could arise during your service on the Wireless Enhanced 911 Board? How would you overcome any possible conflicts of interest?*

During my first term with the Wireless Enhanced 911 Board, I have not experienced any conflicts of interest. In the event, a conflict was to arise, I would excuse myself from taking part in any decision making process involving the issue.

Thank you for the opportunity to provide you with some insight as to my qualifications and humbly ask for your support in my nomination to the Wireless E-911 Board.

Sincerely,

A handwritten signature in black ink, appearing to read 'P. Ferreira', with a horizontal line extending to the right.

PAUL K. FERREIRA
ASSISTANT POLICE CHIEF

HAWAII COUNTY POLICE DEPARTMENT
349 Kapiolani Street
Hilo, Hawaii 96720

Ph: (808)961-2261
Fax: (808)961-8865
E-mail: pferreira@co.hawaii.hi.us

ASSISTANT POLICE CHIEF PAUL K. FERREIRA

Objective: Appointment to a position on the State Advisory Committee for E-911 system.

Experience: 2007 – Present

Assistant Chief – Administrative Bureau

- ❑ Responsible for the overall operations of the Administration and Technical Services Divisions. The Administrative Division is comprised of the Finance, Human Resources, Training, Safety/Workers Comp, Research and Development Section, Word Processing, and Special Response sections. The Technical Services Division is comprised of the Records and Identification, Communications Dispatch, Communications Maintenance, Traffic Services, and Computer Center sections.
- ❑ Plans, directs coordinates, and evaluates the operations assigned in accordance with laws, departmental policies, procedures, General Orders, Human Resources Rules and Regulations, and Union contracts to ensure that compliance is being met. Evaluates programs, staff, and services for efficiency; meets with subordinate supervisors to review and update forms General Orders, internal procedures and issues, resolve problems; and makes recommended changes to the Police Chief. Prepares and reviews correspondence, reports, and research studies and ensures that major projects are properly monitored and followed through to completion. Keeps abreast of changes to the various operations: oversees the testing and acquisition of new technology to enhance operations and improve the Department's attainment of its goals and objectives Reviews timesheets, leave requests, mileage requests, and conducts annual inspections Prepares job performance reports, counsels, and disciplines as needed.
- ❑ Serves as the Chairperson on an Administrative Review Board (ARB) responsible for reviewing complaints against police personnel that are forwarded to the Po Department reviews investigative reports; recommends ARB composition; advises ARB members of proper procedures and clarifies questions; hears cases and submits recommendations to the Police Chief. Reviews grievances and assigns Commanders to cases; is a Step II Hearings Officer and submits recommendations to the Police Chief. Follows upon additional issues as necessary, and makes recommendations to the Police Chief for the final decision. Sits on the Special Review Board and makes recommendation to the Police Chief. Coordinates staff for the Weapons of Mass Destruction Team, Homeland Defense, Civil Defense, and strike situations.
- ❑ Plans, directs, reviews, coordinates, and manages, through the Accountant IV! the activities and functions of the Finance Section to include, but not limited to maintenance of the departments budget, property inventory; personnel payroll and attendance records; inventory and distribution of supplies and equipment; maintenance services; gas and oil supplies, special duty requests; and other outside contracts with the department. Coordinates and reviews the departments Capital Improvement Projects (CIP) and recommends departmental priorities in CIP projects. Reviews Departmental budget and works closely with the Accountant IV in suggesting changes in the preparation of the annual budget; monitoring CIP Project expenditures: the overall grant management and ensuring that funds are properly expended; reviewing all bureaus expenditures, and assuring compliance with budget allocations. Attends budget and Council hearings; recommends necessary reductions and increases n expenditures as needed.
- ❑ Plans, directs, reviews, coordinates, and manages, through the Personnel Management Specialist II, the activities and functions of the Human Resources Section to include, but not limited to.

ASSISTANT POLICE CHIEF PAUL K. FERREIRA

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recruitment and selection of personnel, examinations and promotions; communicating with the Department of Human Resources on personnel issues; liaison with the Labor unions; maintenance of personnel records; and other functions to include position classification, calculation of turnover rates, and personnel statistics, etc. Sits on selection/promotion boards; prepares and reviews interview questions; reviews recommendation from various boards to ensure compliance with laws and contracts; and makes recommendations to the Police Chief in hiring decisions.

- Represents Management in labor negotiations; meets with other agencies, recommends amendments or adoption of policies and procedures; consults Union on recommended changes. Represents the department at meetings with the public and private agencies; reviews crime trends; reviews and tracks all new bills before the Legislature; assigns or drafts testimony to be presented before the Legislature; initiates legislation beneficial to the Police Department; attends hearings; reviews media releases; attends staff, Police Commission and community meetings; coordinates special events; and acts as the liaison with the various diplomatic consulates.

2004 – 2007

Major – Administrative Services Division

- Responsible for overseeing that all programs and staff work productively and harmoniously to meet the department's goals. Meets regularly with subordinate supervisors to discuss program, personnel, or operational problems; assists in formulating budgetary, personnel and equipment requirements; reviews reports and makes recommendations; advises and instructs subordinates as to project approach, deadlines, and desired objectives; gathers data and prepares reports; interprets departmental policies for subordinates; evaluates and recommends changes and improvements as needed. Inspects personnel equipment and facilities; evaluates performance of subordinates; counsels and disciplines as necessary. Keeps abreast of all changes to laws, rules, and procedures, as well as new technology for the various programs.
- Plans, directs, reviews, coordinates, and manages, through the subordinate supervisor, the activities and functions of the:
 - Finance Section; to include but not limited to maintenance of the department's budget; property inventory; personnel payroll and attendance records; inventory and distribution of supplies and equipment; maintenance services; gas and oil supplies; special duty requests; and other outside contracts with the department.
 - Human Resources Section to include, but not limited to, recruitment and selection of personnel, examinations and promotions; communicating with Civil Service on personnel issues; liaison with the Labor unions; maintenance of personnel records; and other functions to include position classification, calculation of turnover rates, and personnel statistics. Training, Personnel, Safety/Workers Compensation, and Community Relations program.
 - Department's Public Relations Section to ensure the accurate and timely release of media information; representation of the department in community relation matters; thorough and timely research for legislative actions and drafting of proposed bills.
 - Word Processing Section to ensure accurate transcription of police reports, investigative reports, and other daily bulletins, etc.
- Coordinates and reviews the department's Capital Improvement Projects (CIP); recommends departmental priorities in CIP projects; and works closely with the Finance Division in monitoring project expenditures.

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- Assist in representing the Police Department during major disasters and emergency situations in the Hawaii Civil Defense Emergency Operations Center (EOC) as its liaison to coordinate police response.

2003 – 2004

Acting Major – Technical Services Division

- Responsible for overseeing that all programs and staff work productively and harmoniously to meet the department's goals. Meets regularly with subordinate supervisors to discuss program, personnel, or operational problems; assists in formulating budgetary, personnel and equipment requirements; reviews reports and make recommendations; advises and instructs subordinates as to project approach, deadlines, and desired objectives; gathers data and prepares reports; interprets departmental policies for subordinates; evaluates and recommends changes and improvements as needed. Inspects personnel, equipment, and facilities; evaluates performance of subordinates; counsels and disciplines as necessary. Keeps abreast of all changes to laws, rules, and procedures, as well as new technology for the various programs.
- Plans, directs, reviews, and coordinates through subordinate supervisors, the development and implementation of the:
 - County's 911 dispatching section; insures that staffing is adequate to meet the needs of the section;
 - Records and Identification program to include police reports, firearms registration, fingerprinting and custody of evidence.
 - Traffic Services and Driver Licensing Sections to include the motor vehicle inspection, school crossing guard, disabled parking monitor programs; permitting, licensing, commercial driver licensing and testing programs.
 - Communications Maintenance Section to ensure timely and efficient radio installations, maintenance, and removal from vehicles;
 - Computer Section to ensure timely and efficient computer troubleshooting and repairs, new program developments, and conversion of existing programs to newly acquired programs.
- Assist in representing the Police Department during major disasters and emergency situations in the Hawaii Civil Defense Emergency Operations Center (EOC) as its liaison to coordinate police response.

2002 – 2003

Captain – Human Resources Section

- Responsible for the management of the Human Resources Section, which encompasses the Personnel, Training, Community Relations/Research and Development, and Safety units for the department.
- Supervises the Personnel Unit to ensure that all classifications, transactions, recruitments, and personnel programs are handled in conformance with Civil Service laws, rules, regulations and procedures within the timetables established; oversees the hiring and orientation programs for department positions.

ASSISTANT POLICE CHIEF PAUL K. FERREIRA

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- Plans, directs, and coordinates through staff, the departmental training program to include specialized training and in-service training modules for all sworn and civilian personnel.
- Directs and coordinates through staff, all activities related to the hiring and training of police recruits.
- Directs and coordinates through staff, all activities relating to community relations and research and development, including the tracking and drafting of testimony for legislation.

1999 – 2002

Lieutenant – Administrative Services Section

- Plans, directs, and coordinates through staff, the departmental training program to include specialized training and in-service training modules for all sworn and civilian personnel.
- Directs and coordinates through staff, all activities related to the hiring and training of police recruits.
- Directs and coordinates through staff, all activities relating to community relations and research and development, including the tracking and drafting of testimony for legislation.

1992-1999

Detective/Sergeant – Criminal Investigations Division

- Performs and/coordinates investigative police work of a difficult and complex nature; secure evidence for supporting arrest.
- Investigate all crimes included in Title 37, the Hawaii Penal Code, Hawaii Revised Statutes, such as murder, terroristic threatening, robbery, burglary, theft, forgery, fraud, bribery, extortion, fraudulent use of credit cards, theft, sexual assaults, etc.
- Effects arrests, authors and execute search warrants, interview victims and witnesses, search crime scenes and preserves evidence.
- Prepare complex investigative reports, dictate or draft legal documents; serves legal documents.
- Supervise the activities of other officers assigned to major investigations

1982 – 1992

Police Officer II – Puna Patrol Division

- Respond to complaints and conducts preliminary investigations of misdemeanor, felony, and status offenses by and against adults as well as juveniles.
- Prepares detailed reports for preliminary investigations conducted, to include photographs, diagrams, latent print recovery, evidence recovery, etc.
- Investigate traffic-related accidents, cites for moving and regulatory traffic violations; prepare detailed reports with diagrams for accidents.
- Patrol an assigned beat in police vehicle to be cognizant and deter unauthorized and illegal activity; enforce all laws and ordinances.
- Responds to miscellaneous calls for service from the public such as domestic disturbances, minor nuisances, personal assistance, notifications, civil matters, etc.