

LINDA LINGLE  
GOVERNOR



RUSS K. SAITO  
Comptroller

Barbara A. Annis  
Deputy Comptroller

STATE OF HAWAII  
DEPARTMENT OF ACCOUNTING  
AND GENERAL SERVICES  
P.O. BOX 119  
HONOLULU, HAWAII 96810-0119

TESTIMONY  
OF  
RUSS K. SAITO, COMPTROLLER  
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES  
TO THE  
SENATE COMMITTEE  
ON  
PUBLIC SAFETY  
ON  
February 26, 2008

RELATING TO CONFIRMATION TO THE WIRELESS ENHANCED 911 BOARD,  
GUBERNATORIAL NOMINEE, CEDRIC K. APAKA

Chair Espero, and members of the Committee, thank you for the opportunity to testify before you on the confirmation to the Wireless Enhanced 911 Board (the Board), gubernatorial nominee, Cedric K. Apaka. The Department of Accounting and General Services recommends that Mr. Apaka be recommended for confirmation.

HRS Section 138-2 requires that the Board have three members from wireless carriers. Mr. Apaka is employed by Verizon Wireless and will represent them. Mr. Apaka is currently the Hawaii Region Manager of Operations and his responsibilities include switch and cell tower maintenance and monitoring capital projects and operating expense budgets. His appointment fulfills the statutory requirement for representation.

Thank you for the opportunity to testify on this matter.



Verizon Wireless  
1120 Sanctuary Parkway  
Suite 150  
Alpharetta, GA 30004

February 19, 2008

Mr. Will Espero, Chair  
Hawaii State Senate Committee on Public Safety  
Hawaii State Capitol, Room 207  
415 South Beretania Street  
Honolulu, HI 96813

Dear Mr. Espero,

Thank you for the opportunity to submit my letter of recommendation for the nomination of Cedric K. Apaka to the Wireless Enhanced 911 Board. In my opinion, Mr. Apaka's background and experience working in the wireline and wireless telephone industry and advancing wireless enhanced 911 on behalf of Verizon Wireless in the State of Hawaii will provide the Board additional depth and expertise that will continue the success that the Board has been instrumental in achieving over the past several years.

I have visited Hawaii on several occasions to present Verizon Wireless' E-911 solution to the Wireless Enhanced 911 Board as well as to discuss cost recovery and wireless E-911 legislation. On each of my visits, I have relied on Mr. Apaka's knowledge and expertise to become familiar with the local operations of Verizon Wireless' network as well as how it interacts with the local exchange carrier. His thirty years of experience in the telecom industry has allowed him to gain hands on experience that is invaluable in this ever-changing world of communications. His contributions to our company's success will be carried over to the Wireless Enhanced 911 Board and ensure that all citizens of Hawaii who utilize cell phone technology will be assured that making a 911 call will result in successful communication to a first responder.

I am confident that your approval of Mr. Apaka's nomination by Governor Lingle will help maintain the high standards with which the Wireless Enhanced 911 Board operates. I believe, based upon my past association with him, that his contributions will further the Board's effectiveness in overseeing the wireless enhances 911 service in the State of Hawaii.

Sincerely,

A handwritten signature in black ink, appearing to read "Peter H. McHale", written over a horizontal line.

Peter McHale, ENP  
Member of the Technical Staff- E911  
Verizon Wireless  
1120 Sanctuary Parkway, Ste. 150  
Alpharetta, Georgia 30004

Committee on Public Safety  
February 26, 2008  
Room 225  
2:45pm

Chairman Espero

Re: Nomination to the Wireless Enhanced 911 Board

(1) Resume

**Cedric K. Apaka**  
**95-1025 Pikokea St**  
**Mililani, Hi 96789**

**808-679-4600 (Work)**

**Education:**

1979-1975  
Electronics

include:

Achieved an FCC License through courses at  
Institute. The subject matter of the courses taken  
Communications, Digital Applications, Microwave,  
Electronics, Electricity, and Physics.

1975-1974  
Administration

Awarded an Associate Degree in Business  
from Cannon's Business College.

1973-1970

Diploma from Kauai High School

**Experience:**

Present-2000	Manager of Operations for Switch and Field, Hawaii Region responsible for all Switch and cell maintenance for the State of Hawaii. Other responsibilities include monitoring of capital projects and expense budget.
2000-1999	Supervisor for Network Operations responsible for maintaining 1 MTSO and 80 sites throughout the major islands. Administration of all special services such as Realtime Billing, Co-locations, ASL, STARWAN
1999-1995 Responsibilities Facility	Performance Engineer for GTE Mobilnet.  AT&T Autoplex ECP/5ess database analyst, administrator- Switch performance, Custom services such as CDPD,RTB, STARWAN
1995-1986 Switching  the #5ess  Custom for DS1 medium.  include  and	Communications Technician for AT&T Network Systems. Responsibilities include maintenance of Switching System (Toll and Operator Services), Services, 800 service repair. Facility maintenance and DS3 multiplexors and fiber optic transport Data Communications support services which include Packet Switching, X.25, SSI, Unix System 5, PC's and System 75 PBX. Datakit Administrator - Hawaii
1986-1985 Company.  various  pad	Electronics Technician for Hawaiian Telephone Company. Installation and Maintenance of support systems for various departments utilizing packet switching and X.25 T-pad

communications. Computer backups and Software administration of HP, Rockwell, Unix, and DEC systems.

1985-1981  
Company.  
Center.  
troubles

1981  
(Feb. - Oct.)  
systems

1981-1978

Electronics Technician for Hawaiian Telephone #4ess Toll Switching System - Machine Operations Diagnostic Analyst for all hardware and software using MML language.

Communicaton Technician for Hawaiian Telephone Company. Assigned at Toll Center in Lihue and responsible for 4-wire circuits and microwave systems

Lineman for Hawaiian Telephone Company. Responsible for Outside Plant Cable installation and extraction for both underground and aerial routes

**Special Projects:**

1998  
1997  
1996  
from 1+  
Starwan (  
Switch

1989-1990  
the  
coordinated  
acceptance, training  
detailed

Implemented CDMA on Oahu

Implemented Realtime Billing Service for Cellular Rental Companies and Hotels utilizing infortext CPE

Autoplex digit table compression and conversion to 7-digit toll free dialing throughout the state.

ISP connection utilizing the Autoplex Cellular

Temporary Supervisor for AT&T OSPS installation, the second of its kind in the nation. The assignment coordinated trunk testing, equipment installation and acceptance, training of personnel, routine maintenance scheduling, and detailed descriptions with diagrams of the project.

1988  
(Jan. - Apr.)  
headquarters  
Ohio. This  
test plans  
with  
resulted in a

Temporarily assigned as a FOA supervisor for representing Network Operations in Columbus position ensured that features were tested to specific issued by Bell Laboratories. Extensive interfacing developers and testers from Bell Laboratories quality product for OSPS.

1987  
(Oct. - Dec.)  
position  
Switching  
Laboratories  
2000.

Temporarily assigned as staff supervisor to Network Operations headquarters in New Jersey. This identified the essential features of the #5ess System that needed to be developed by Bell in order to be the transport vehicle till the year

**License:**

State of Hawaii C-15 Electronic Equipment Maintenance

**References:**

Duane Tanouye  
Executive Director-Operations Support  
Verizon Wireless  
8921 Research Drive  
Charlotte, North Carolina  
704-510-6035

Gregg Clausius  
Executive Director  
Verizon Wireless  
3305 160<sup>th</sup> Ave SE  
Bellevue, WA  
425-603-2800

(2)

(a) To serve on the WE911 board is but a small part in serving the community and it is with humbleness to be nominated and to be given the opportunity to serve in regards to public safety for the State of Hawaii.

(b) Members of the WE911 board have the technical knowledge to address issues present and future to ensure that the PSAP's have the necessary tools to receive valued information from the wireless carriers to the different PSAPs utilizing different technologies.

(c) I have the technical and administrative knowledge needed to make sound decisions regarding WE911. I have 30 years of local telecommunications background, mainly in Toll, Long Distance, Operator Services and Wireless. Currently, I have responsibility for the maintenance of all cellsites, switch operability, deploying capital projects in a timely manner and the management of the expense budget regarding the Network Operations group for Verizon Wireless in the State of Hawaii.

(d) I hope to generate a five to six year maintenance plan of action for all PSAPS, interoperability, life cycles and the budget needed on a yearly basis.

(e)

1. Knowledge of cellsite functionality operations as well as switch operations, data transport and computer systems.
2. Administration of capital and expense budgets
3. Involved with E911 since late 1990's as Project Manager for Hawaii

I feel that I can make a difference with my technical and administrative background providing advice on quality decisions regarding public safety utilizing WE911.

(f) Involved in the E911 deployment (from a wireless carrier standpoint) for all islands. Part of the project included installation and turnup of facilities for each island, schedule testers and test equipment to coordinate with PSAP's, coordinate translations to allow E911 functionality.

(g) I do not foresee any conflict of interests during service on the WE911 board. If there is a conflict of interest, I would defer action or decision to other members of the board.

Sincerely

Cedric Apaka  
Operations Manager  
Verizon Wireless