

March 2, 2008

To: Senator Russell S. Kokubun
Chair, Senate Committee on Commerce Protection, & Affordable Housing
Hawaii State Capitol, Room 407
Honolulu, Hawaii 96813

Re: Governor's Message No. 319: Nomination of Harriett Christina Baxendale to the Board of Physical Therapy

Dear Senator Kokubun,

I am pleased to write this letter of recommendation for Chris Baxendale. Chris has been a Physical Therapist at the Pali Momi Rehabilitation Services Department since August 6, 2001, and I have known Chris personally and professionally for over 10 years.

Chris has always been a highly dedicated employee with excellent clinical, communication, and customer service skills. She is well liked by staff and patients for her warmth, patience, and caring nature, and she provides adequate education to patients and caregivers. Chris has demonstrated effective communication with physicians, nurses, discharge planners, and other rehabilitation staff to maximize patient safety and recovery.

Along with providing excellent patient care and customer service, Chris has contributed much to the growth of the rehabilitation services department. She provides good feedback and suggestions during staff meetings and has taken the initiative to assist with departmental projects. Chris is an outstanding team member and has been reliable and flexible during times of high census.

Given Chris' above qualities, particularly her loyalty, good communication skills, and leadership abilities, I recommend Chris highly for a position on the PT board. I believe that she would serve well and be an asset to any board or organization.

Please feel free to contact me with any further questions at (808) 485-4274.

Sincerely,



Laura Nakatani, M.S., CCC-SLP
Lead Speech-Language Pathologist
Kapi'olani Medical Center at Pali Momi

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March 3, 2008

RE: Governor's Message No. 319: Nomination of Harriett Christina Baxendale to the Board of Physical Therapy

Senator Russell S. Kokubun

Chair, Senate Committee on Commerce Protection and Affordable Housing
Hawaii State Capitol, Room 407
Honolulu, Hawaii 96813

Dear Senator Russell S. Kokubun,

I have worked with Harriett since August 2001. During this time, she has proven to be an exceptional Physical Therapist, experienced working with patients with varying physical disabilities and in a variety of settings. In addition to her experience, Harriett's dedication to the Physical Therapy profession and her compassion for patients sets her apart from others.

Harriett keeps herself active in the profession by working in different settings, from acute hospital to outpatient clinic to home. This allows her to maintain diverse skills as a therapist, observe the patient experience from different viewpoints, and network with other therapists/ health care professionals. Harriett regularly shares her experience and knowledge with other therapists and provides information beneficial to our department.

Harriett's compassion for her patients is visible in her work. Harriett treats each patient as an individual and focuses on his/ her specific needs during the course of therapy. She works closely with her patients and their families to ensure that they are able to participate and progress with therapy. She often takes the extra step and places follow up calls to her patients. I have received many positive comments from Harriett's patients thanking her and stating that she is a "wonderful therapist".

I support Harriett Baxendale's nomination to the Physical Therapy Board. Her skills as a therapist, dedication to the Physical Therapy profession, and compassion for patients will make her a valuable addition to the Physical Therapy Board.

Sincerely,



Sheryl Nakanishi
Manager, Rehabilitation Services
Kapiolani Medical Center at Pali Momi