
A BILL FOR AN ACT

RELATING TO EDUCATION.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF HAWAII:

1 SECTION 1. Chapter 302A, Hawaii Revised Statutes, is
2 amended by adding a new section to be appropriately designated
3 and to read as follows:

4 "§302A- Community resolution and relations officers;
5 established. (a) The department shall establish permanent
6 civil service exempt full-time equivalent community resolution
7 and relations officer positions; provided that there shall be
8 two community resolution and relations officers on Oahu and one
9 community resolution and relations officer each on Maui, Kauai,
10 and Hawaii.

11 (b) Each community resolution and relations officer shall
12 be responsible for the following:

13 (1) Assuring the delivery of quality services by the
14 department;

15 (2) Addressing questions, issues, and concerns of
16 stakeholders and other interested parties with regard



- 1 to the delivery of services by the department and
- 2 providing timely responses thereto;
- 3 (3) Investigating complaints from stakeholders or other
- 4 members of the public against the department;
- 5 (4) Working to resolve individual issues through problem
- 6 solving with stakeholders;
- 7 (5) Helping to identify issues or policies within the
- 8 system and develop solutions for implementation within
- 9 the department;
- 10 (6) Building community partnerships between the department
- 11 and businesses and other organizations within the
- 12 community;
- 13 (7) Preparing and submitting quarterly reports on the
- 14 community resolution and relations officer's functions
- 15 to the board; and
- 16 (8) Preparing and submitting annual reports on the
- 17 community resolution and relations officer's functions
- 18 to the legislature no later than twenty days prior to
- 19 the convening of each regular session."

20 SECTION 2. There is appropriated out of the general
21 revenues of the State of Hawaii the sum of \$ or so
22 much thereof as may be necessary for fiscal year 2008-2009 for

1 5.0 (FTE) community resolution and relations officer positions
2 within the department of education as provided in this Act.

3 The sum appropriated shall be expended by the department of
4 education for the purposes of this Act.

5 SECTION 3. New statutory material is underscored.

6 SECTION 4. This Act shall take effect upon its approval;
7 provided that section 2 shall take effect on July 1, 2008.



Report Title:

DOE; Community Resolution and Relations Officers; Appropriation

Description:

Establishes community resolution and relations officer positions to address questions and concerns of interested parties.
Appropriates funds for the new positions. (SD1)

