



Robin K. Matsunaga  
Ombudsman

Donna M. Woo  
First Assistant

**OFFICE OF THE OMBUDSMAN  
STATE OF HAWAII**

465 South King Street, 4<sup>th</sup> Floor  
Honolulu, Hawaii 96813

Tel: (808) 587-0770 Fax: (808) 587-0773 TTY: (808) 587-0774  
complaints@ombudsman.state.hi.us

**DEPT. COMM. NO. 17**

December 30, 2002

Mr. Paul T. Kawaguchi  
Chief Clerk  
The Senate  
State Capitol, Room 010  
Honolulu, HI 96813

Dear Mr. Kawaguchi:

Transmitted herewith are 29 copies of our annual report to the Legislature. We would appreciate your distributing one copy to each member of the Senate.

Also, we have enclosed a copy of our report for your use. Our annual report can also be found on our Web site at <[www.ombudsman.state.hi.us](http://www.ombudsman.state.hi.us)>.

Thank you very much.

Sincerely yours,

ROBIN K. MATSUNAGA  
Ombudsman

RKM:evd  
Enclosures