

The Hawaii State Legislature presents

HAWAII HOMELESSNESS SUMMIT 2020

An informational briefing to evaluate
the success of existing programs
funded by the Legislature and look
ahead to embrace innovative solutions.

TUESDAY, JANUARY 7, 2020
10:00 A.M. TO 12:30 P.M.
HAWAII STATE CAPITOL, ROOM 329

Visit bit.ly/hihomelessness
#hihomelessnesssummit

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LIEUTENANT GOVERNOR JOSH GREEN

EXECUTIVE SUMMARY

BY KIRRA SIMONSON

On January 7, 2020, The House Committee on Human Services and Homelessness and the Senate Committee on Human Services convened the Hawaii Homelessness Summit 2020. Presentations focused on coordinated efforts to address homelessness on each island and evaluated the success of Housing First programs, the rapid re-housing program, family assessment centers, and homeless outreach and civil legal services in achieving measurable progress toward their objectives at the county and state level.

The summit was opened by Representative San Buenaventura, chair of the House Committee on Human Services and Homelessness, and Senator Ruderman, chair of the Senate Committee on Human Services. Representative San Buenaventura announced that Governor David Y. Ige extended the emergency proclamation for homelessness for the seventh time on December 19, 2019, and the goal of the summit was to hear from the coordinators, providers, and experts on how homelessness funding from the state is being used effectively. Senator Ruderman echoed these sentiments and urged all participants to work together better to end homelessness.

STATE LEVEL

The keynote speaker was Scott Morishige, Governor Ige's coordinator on homelessness. Mr. Morishige began by highlighting the statewide decrease in homelessness over the past four years, and Hawaii no longer being the highest per capita state for individuals experiencing homelessness; New York now holds the number one spot. He noted that while this is encouraging, there has been an upward trend of homelessness on Oahu and much more needs to be done statewide, including: increasing focus on accountability for state-funded contracts and services, expanding housing-focused services, and providing a clear

pathway to housing resources. In recounting 2019 data, Mr. Morishige showed that current programs in place are successful in reducing homelessness. Thus, the challenge moving forward will be maintaining and scaling current programs and efforts.

COUNTY LEVEL

Marc Alexander, executive director of the Honolulu Mayor's Office of Housing concentrated on the Mayor's Office's focus for 2020: addressing unsheltered homelessness. Mr. Alexander stated that the unsheltered homeless are, "among the most vulnerable in our community," and "to leave them on the streets is simply unconscionable." To do this, he said there needs to be a greater focus on more affordable/permanent housing, creating more Housing First vouchers, facilitating a more effective support system between city, state, and service providers, and most importantly, providing more behavioral health and substance abuse services. Counties cannot provide healthcare, so the state needs to step up to address this need. In our current system, people must commit a crime to receive mental health services; a caveat that Mr. Alexander stated is "scandalous". He also reiterated Mr. Morishige's point of needing to scale the current programs that work moving forward.

Sharon Hirota, executive assistant in the Hawaii County Mayor's Office, echoed that homelessness numbers are decreasing, and there must be more support in scaling programs that are working. Homelessness numbers are decreasing, but homeless shelters, emergency shelters, and transitional housing units are always at full capacity. Additionally, 70 percent of people who entered homelessness in 2019 were new to homelessness. Therefore, she touched on the need for more mobile outreach teams, sustaining annual commitment for truly affordable housing, funding for a financial empowerment center, and a need for more case managers, pre-approved package homes, accessory dwellings, Section 8 property tax incentives, and cesspool initiatives.

Following Ms. Hirota was Lori Tshako, director of the Department of Housing and Human Concerns on Maui. She noted that their approach has been focused on helping people transition to permanent housing by utilizing Housing First, Temporary Assistance for Needy Families (TANF) funds, rapid re-housing, and conducting street outreach. Maui's needs include: maintaining/increasing funding for housing programs, increasing and continuing the initiative for affordable housing, increasing the rental housing revolving fund so renters have access to funds to develop housing, increasing the number of beds for mental health and substance abuse services, and the renovation of 12 existing housing units that will be used as permanent housing for homeless families.

COMMUNITY PROVIDERS

Ms. Laura E. Thielen, executive director of Partners in Care explained that her organization is responsible for submitting an annual application to the Department of Housing and Urban Development (HUD) to acquire funding, conducting the Point in Time count, hosting the annual homelessness awareness conference, and administering various grants and programs targeted at managing and ending homelessness. Their prioritizations for 2020 include: improving monitoring and evaluation, improving the Homelessness Information Management System (HMIS) database and correcting errors, completing housing and shelter inventory, collaborating with all programs and providers aiding with homelessness, completing voucher inventory, increasing Coordinated Entry System (CES) participation, continuing refinement of the CES, executing appropriate and timely use of all funds for housing and services, and providing support to all service providers.

Brandee Menino, chair of Bridging the Gap and CEO of Hopes Services Hawaii also confirmed that use of emergency shelters, rapid re-housing, and Housing First have contributed to their success in decreasing homelessness, and

support for these types of services and programs must continue. However, Ms. Menino highlighted that paramount to their success is the presence of case workers. She said that people need personal relationships and support to get better, which is why case workers are so effective. Ms. Menino also cited important figures. On Kauai, 10 percent of homeless have lived in Hawaii under one year, which is the largest percentage out of all islands. Also, 70 percent of people served last year were new to homelessness. She highlighted the frustrations that she and many other providers have, which includes feeling like they are expected to be the experts on everything related to homelessness when other systems and resources exist as well. Finally, the 70 percent statistic shows that they can get people housed, but there are always new people falling into homelessness. Therefore, the system must be addressed to truly reduce and end homelessness.

INNOVATIVE SOLUTIONS

The second to last speaker was Lieutenant Governor Joshua B. Green. Mr. Green agreed with all prior speakers about what programs and strategies have been effective, and where continued efforts need to be focused. Mr. Green then highlighted what he believes to be the missing piece to the strategy, the Kauhale Initiative: small settlements of tiny houses targeted at the seriously physically and mentally ill. Mr. Green said the settlements will include access to health services and social services in addition to providing permanent housing in a culturally sensitive setting. This strategy was effective in Austin, Texas and is expanding across the United States. The first Kauhale settlements will be in Barber's Point, Nimitz, Waimanalo, and Waianae.

During the question-and-answer session, questions were asked by Representatives Belatti, Ward, Tokioka, Nakamura, Ohno, Mizuno, and Senators Rhoades and Ruderman. Answers were provided by Scott Morishige, Lieutenant Governor Josh. Green, Brandee

Menino, Laura E. Thielen, Marc Alexander, and Lori Tshako. The driving forces behind homelessness and specific questions for speakers about the programs they run on their respective islands were discussed.

FEDERAL LEVEL

The final speaker was Matthew Doherty, executive director of the U.S. Interagency Council on Homelessness from 2015 to 2019. Mr. Doherty agreed with all prior speakers about what programs work and what is needed moving forward. He also highlighted the need for a clear and defined vision for ending homelessness, spurring exits from homelessness, utilizing Housing First approaches, and removing barriers so people can get access to the help they need. He said the primary challenge Hawaii faces and will continue to face is how to scale current programs and resources to meet the range of needs in Hawaii to not only end homelessness, but to prevent entry into homelessness. He touched on where federal policy will head in 2020 and urged legislators and program directors to remain steadfast in their efforts, stay focused on a person-centered system, put into effect what we know is working, and try to find data and answers that will help us predict who will fall into homelessness.

HOUSE OF REPRESENTATIVES
THE SENATE
THE THIRTIETH LEGISLATURE
INTERIM OF 2020

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NOTICE OF INFORMATIONAL BRIEFING

DATE: Tuesday, January 7, 2020
TIME: 10:00 a.m. – 12:30 p.m.
PLACE: Conference Room 329
 State Capitol
 415 South Beretania Street

A G E N D A

The House Committee on Human Services & Homelessness and the Senate Committee on Human Services will convene the Hawaii Homelessness Summit 2020 from 10:00 a.m. to 12:30 p.m. on January 7, 2020 in conference room 329 of the Hawaii State Capitol. Featuring presentations by Lieutenant Governor Josh Green, the Governor's Coordinator on Homelessness Scott Morishige, Former U.S. Interagency Council on Homelessness Executive Director Matthew Doherty, and key leaders coordinating efforts on each island, this informational briefing aims to evaluate the success of housing first programs, the rapid re-housing program, family assessment centers, and homeless outreach and civil legal services in achieving measurable progress toward their objectives at the county and state level.

10:00 a.m. **Welcome and Introductions**

Representative Joy A. San Buenaventura
Senator Russell E. Ruderman

10:10 a.m. **The Current State of Homelessness in Hawaii**

Governor Ige signed an emergency proclamation for homelessness in 2018 to help accelerate completion of housing projects, expand shelter capacity and broaden access to services. A seventh supplementary proclamation was signed in December 2019, extending the emergency relief period to February 2020. Have funding priorities such as housing first, rapid re-housing, family assessment centers, and homeless outreach and civil legal services been successful in reducing homelessness? Have new resources such as Ohana Zones, Law Enforcement Assisted Diversion (LEAD), and medical respites demonstrated efficacy?

Scott Morishige, Governor's Coordinator on Homelessness

10:30 a.m. **Spotlight on Counties: Defining and Measuring Success**

Homelessness is a multifaceted challenge that demands a holistic approach of data-driven solutions, cross-sector collaboration, and community engagement. What does it mean to end homelessness? What does data reveal about the success of housing first, rapid re-housing, family assessment centers, and homeless outreach and civil legal services programs in each county? What challenges and opportunities have been identified at the county level? How has feedback and data informed next steps and planning?

Marc Alexander, Executive Director, Mayor's Office of Housing (Honolulu)
Sharon Hirota, Executive Assistant, Mayor's Office (Hawaii)
Lori Tshako, Director, Dept. of Housing and Human Concerns (Maui)
David Nakama, Homeless Program Coordinator, Dept. of Housing and Human Concerns (Maui)
Sharon Woodward Graham, Homeless Programs Coordinator, Kauai County Housing Agency (Kauai)

11:30 a.m. **Community Partners: Bridging the Gap and Partners in Care**

A Continuum of Care (CoC) is a regional planning body designed to assist sheltered and unsheltered homeless individuals by providing housing and/or services needed to help move people into transitional and permanent housing, with the goal of long-term stability. The State of Hawaii has two: Partners in Care and Bridging the Gap. What issues will be prioritized by CoCs in 2020? What synergies exist between CoCs and how can coordination be improved?

Laura E. Thielen, Executive Director, Partners in Care (Oahu)
Brandee Menino, Chair, Bridging the Gap (Hawaii, Maui, Kauai)

12:00 p.m. **What's Next? Embracing Innovative Solutions**

Lieutenant Governor Green's background as a physician informs his way of thinking: housing *is* healthcare. His leadership helped innovative projects such as the Hawaii Homeless Healthcare Hui (H4), joint outreach centers, and Kauhale – clusters of tiny homes and communal facilities – become reality. What observations informed the design of these solutions? What are the unique challenges and opportunities that policy makers in Hawaii face when implementing innovative solutions?

Lieutenant Governor Joshua B. Green

12:15 p.m. **Priorities and Best Practices in Preventing and Ending Homelessness**

Matthew Doherty, the Executive Director of the U.S. Interagency Council on Homelessness from 2015 to 2019, will provide an overview of the priorities and strongest approaches for driving progress in preventing and ending homelessness. What are potential changes in Federal strategies and programs that might be implemented in 2020? How should policymakers and communities in Hawaii respond to such potential changes?

Matthew Doherty, Independent Consultant

12:25 p.m. **Closing Remarks**

No public testimony will be accepted.

If you require special assistance or auxiliary aids and/or services to participate in the informational briefing (i.e., sign language interpreter or wheelchair accessibility), please contact the Committee Clerk at 586-6530 to make a request for arrangements at least 24 hours prior to the briefing. Prompt requests help to ensure the availability of qualified individuals and appropriate accommodations.

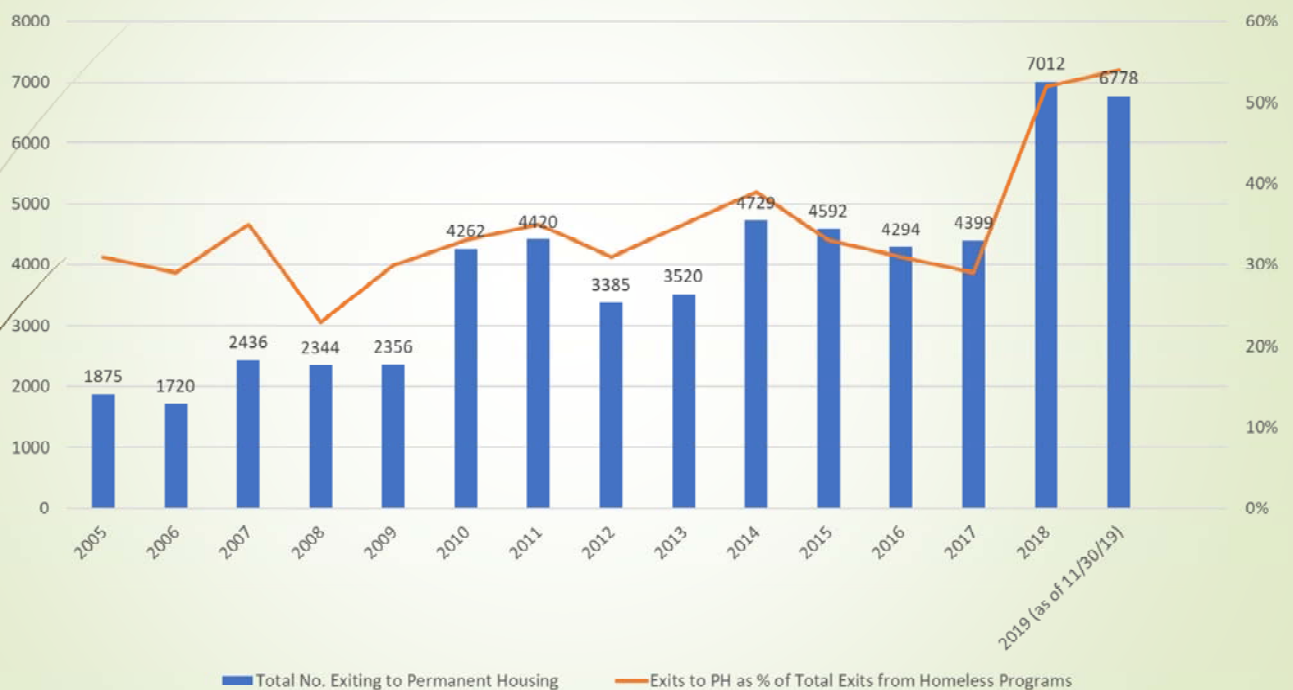
For further information, please call the Committee Clerk at 586-6530.

Governor's Coordinator on Homelessness: Current Status of Homelessness in Hawaii

January 7, 2019



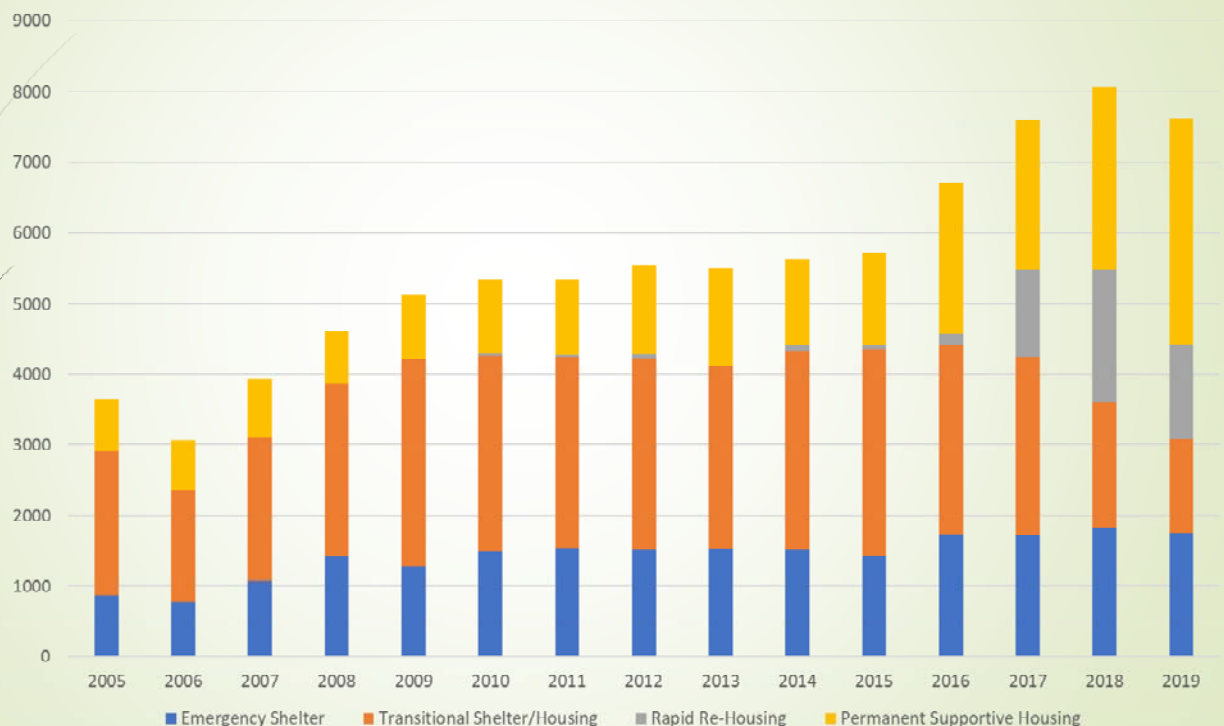
Permanent Housing Placements (2005 to 2019)



Permanent Housing Placements (cont.)

- Goal is to build a **housing-focused system** and emphasize permanent housing as the end goal.
- Between 2016 and 2019, there was a **73% increase** in exits to permanent housing.
 - ❑ Increased from average of 357 per month to average of 616 per month
- Factors contributing to increased housing placements:
 - ❑ In 2017, DHS implement **new performance measures** in all homeless service contracts.
 - ❑ In 2017, Statewide **expansion of State-funded HF and RRH** program.
 - ❑ Steady **increase in federal and county funded programs** for housing (e.g. CoC, ESG, VASH, SSVF, etc.)

Housing Inventory Count (2005 to 2019)



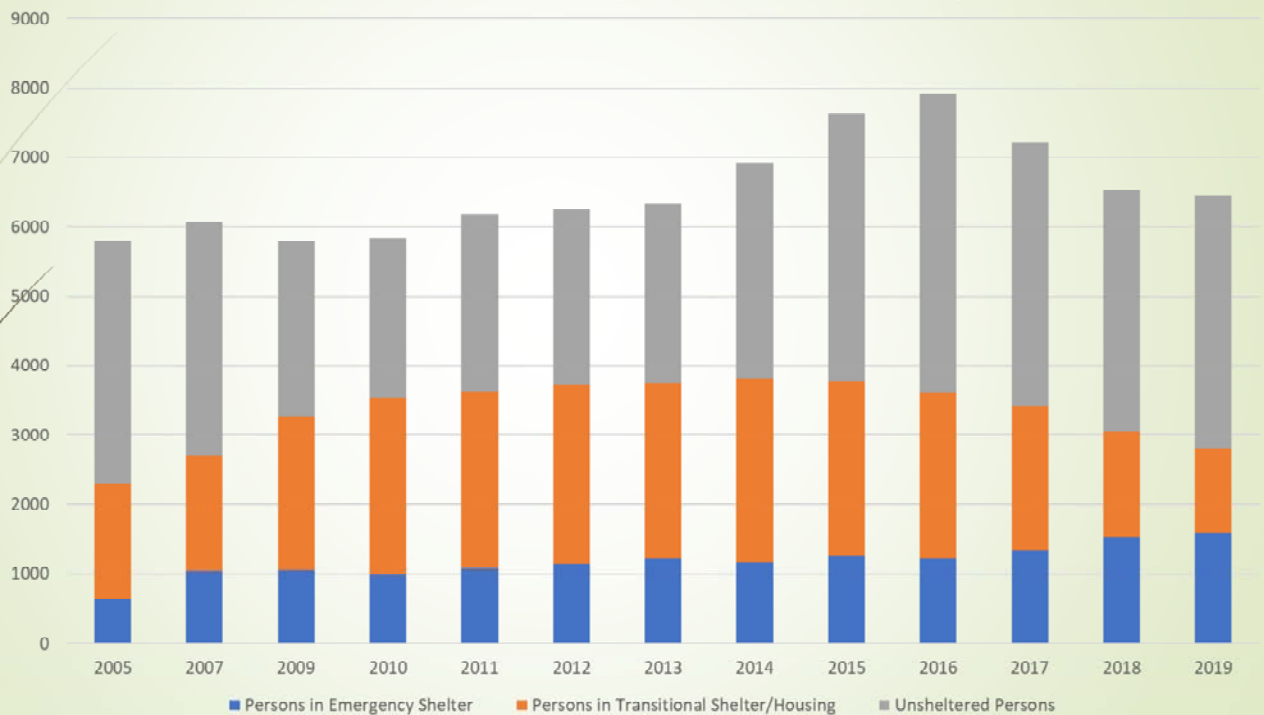
Housing Inventory Count (cont.)

- Between 2016 and 2019, there was a **235% increase (3,194 beds)** in permanent housing beds for homeless individuals.
- Over the same period, there was a steady reduction in transitional shelter/housing beds.
 - ❑ Influenced by changes in federal policy.
 - ❑ Some transitional beds were converted to permanent beds.
- Increase in permanent housing beds aligns with increased State, federal, and local funding for permanent supportive housing and related programs.

New Site-Based Permanent Housing

Project Name	Location	Target Population	Number of Units	Additional Information
Hale Kikaha	Hawai'i Island	Chronically homeless, single adults	23	Development accelerated through Emergency Proclamation.
Kauhale Kamaile	Oahu	Homeless families, geographic preference for the Leeward Coast	16 units	Development accelerated through Emergency Proclamation.
Piikoi Hale	Oahu	Homeless individuals, couples, and families.	42 units	Development accelerated through Emergency Proclamation.
Beretania Hale	Oahu	Homeless individuals, couples, and families.	24 units	Development accelerated through Emergency Proclamation.
Winston Hale	Oahu	Homeless individuals, including homeless veterans.	6 units (new units added)	Development accelerated through Emergency Proclamation
Kahauiki Village	Oahu	Homeless families with minor children	60 units	State land set aside; Development accelerated through Emergency Proclamation
Halona Hale	Oahu	Homeless families, geographic preference for the Leeward Coast	3 units	Development accelerated through Emergency Proclamation
Ena Road	Oahu	Homeless individuals and couples	33 units	Development accelerated through Emergency Proclamation
Kumuwai	Oahu	Homeless individuals age 62 and older.	30 units	Development accelerated through Emergency Proclamation; paired with Ohana Zone funds
Vancouver House	Oahu	Homeless families with minor children	33 units	Former transitional shelter, converted to permanent housing with a homeless preference.
Loliana	Oahu	Homeless families with minor children	42 units	Former transitional shelter, converted to permanent housing with a homeless preference
Total Units Set Aside for Homeless Individuals and Families			354 units*	*Does not include scattered site vouchers.

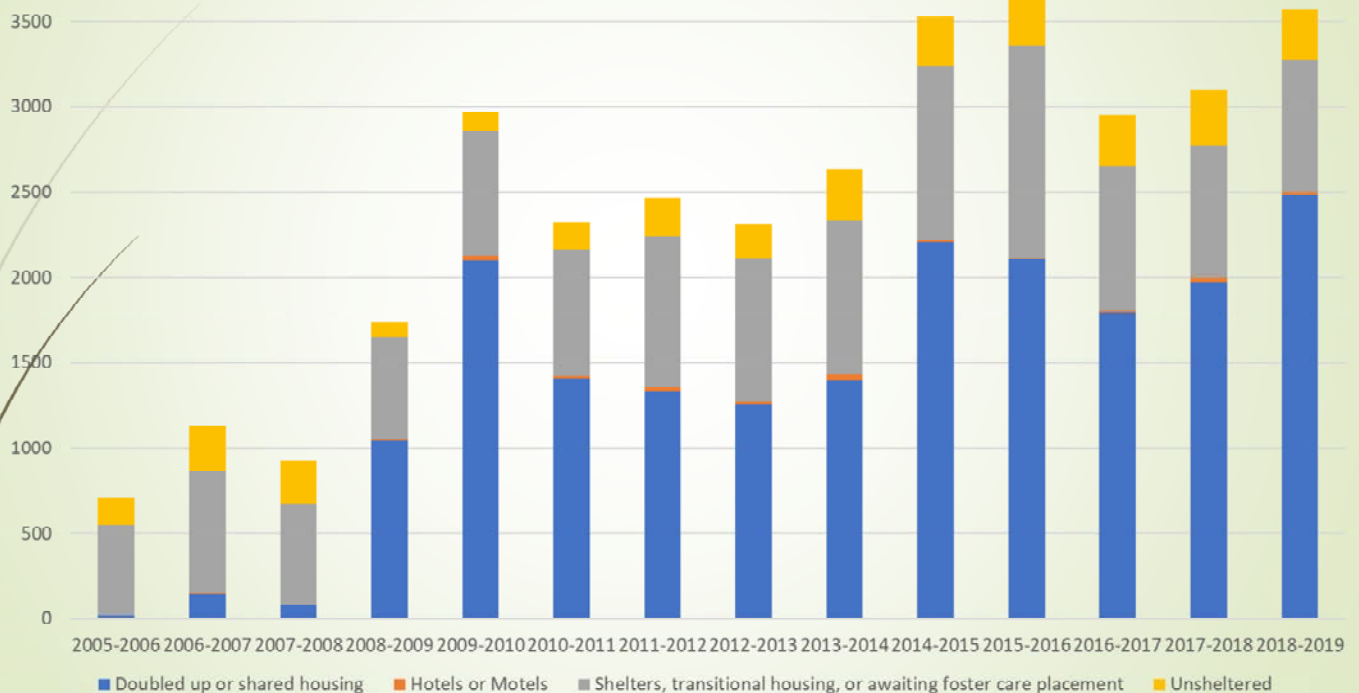
Point In Time count (2005 to 2019)



Point in Time Count(cont.)

- Hawaii is **no longer the highest per capita state** for individuals experiencing homelessness.
- Between 2016 to 2019, there was a **19.1% (1,509 individuals) overall statewide decrease** in the PIT count.
 - ☐ PIT count is not an accurate count, but shows trends over period of time.
 - ☐ Numbers must be looked at in context with other available data.
- Over past four years, **nearly 40% statewide reduction in homeless families** and a **24% statewide reduction (164 individuals) in veteran homelessness**.

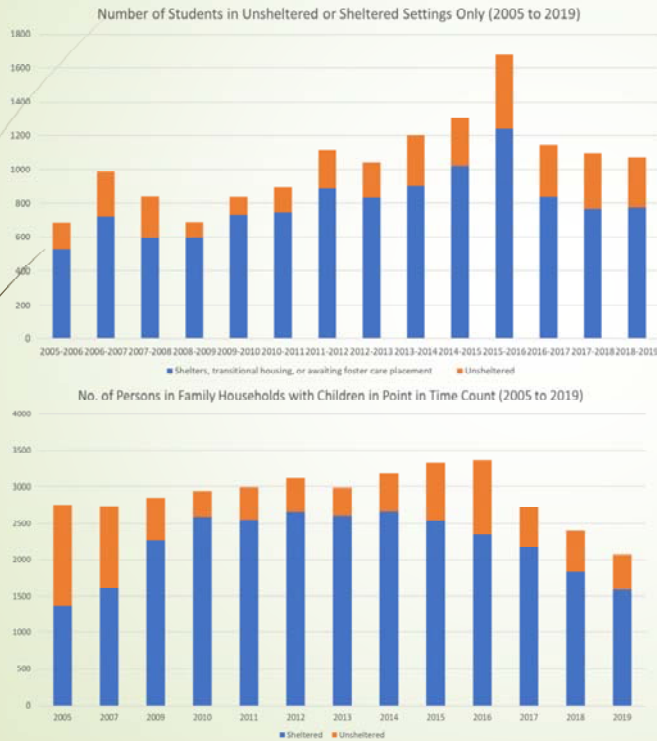
McKinney-Vento Act Data (2005 to 2019)



McKinney-Vento Act Data (Cont.)

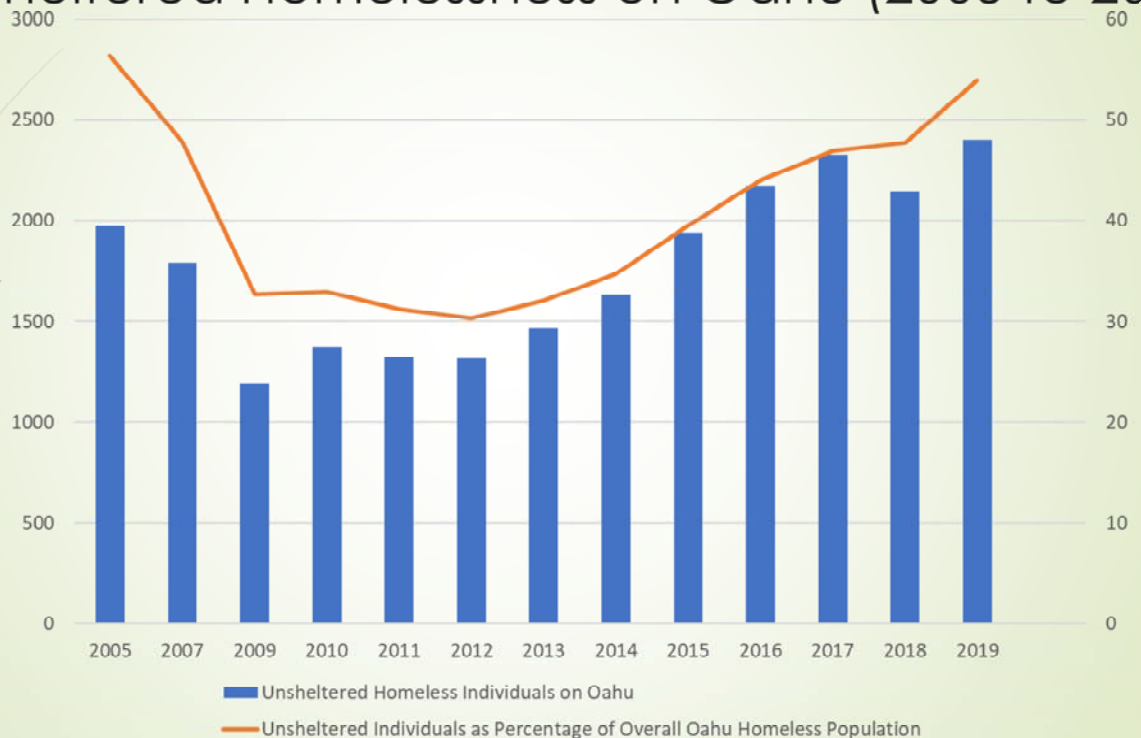
- There are differences in the “homeless” definition used by the Department of Education and by HUD.
 - DOE definition includes individuals “doubled up” or in “shared housing.”
- McKinney-Vento Act data shows an overall reduction in “unsheltered” and “sheltered” homeless students in the DOE, but an increase in the number of students “doubled up” and in “shared housing.”
- McKinney-Vento Act data for “unsheltered” and “sheltered” students appears to align with statewide PIT count data for homeless families with minor children.

DOE data compared to PIT count data



- Both sets of data show increases between 2013 to 2016, followed by a **decline between 2016 and 2019**.
- No. of unsheltered and sheltered students declined by 35.9% (602 individuals) during this period.
- No. of homeless families declined by 39% (1,473 individuals) during this period.

Unsheltered Homelessness on Oahu (2005 to 2019)



Highlights of Oahu PIT count data

- ▶ Since 2009, **unsheltered homelessness on Oahu more than doubled** from 1,193 individuals (2009) to 2,401 individuals (2019).
 - During this period, the percentage of unsheltered individuals on Oahu increased from one-third of the overall population to over one-half.
- ▶ Between 2016 and 2019, **chronic homelessness on Oahu** remained level, despite increases in housing resources.
- ▶ Oahu data indicates that unsheltered homelessness is concentrated in Leeward Oahu and in urban Honolulu.

Centralized DOT Stored Property and Debris Removal Team



- ▶ Memorandum of Agreement between DHS and DOT to address unauthorized encampment on State lands, including neighbor islands.
- ▶ Currently funded at \$3M for State Fiscal Year 19-20.
- ▶ Ensures State compliance with emerging case law regarding due process rights of homeless individuals on public lands.
- ▶ In 2018, over-400 individuals were linked from DOT enforcement to outreach and other service providers for shelter/housing.

Overall State Approach

- ▶ **Increased focus on accountability for State-funded contracts and services.**
 - ❑ Performance metrics embedded in State contracts.
 - ❑ Emphasis on training for providers – ‘Housing First’ approach, Trauma Informed Care, etc.
 - ❑ Centralized stored property and debris removal functions to increase efficiency.

- ▶ **Emphasis on permanent housing.**
 - ❑ Expansion of housing-focused services (e.g. Rapid Re-Housing, Housing First, etc.)
 - ❑ Create a pathway from unsheltered homelessness to housing.
 - ❑ Overall shift from transitional shelter to permanent housing aligns with shifts in federal policy.

- ▶ **“All hands on deck.”**
 - ❑ Increased partnerships between the State and counties.
 - ❑ Greater alignment between homelessness and other systems.
 - 1115 Medicaid Waiver for Community Integration Services (CIS) and tenancy supports.
 - Partnerships with law enforcement and the criminal justice system (e.g. LEAD, HELP Honolulu, Community Outreach Court, etc.)

Act 209, SLH 2018 – Ohana Zones

- ▶ **Building Outreach and Emergency Shelter capacity.**
 - RYSE Youth Access Center & Outreach Services (\$1.8M) - *Oahu*
 - Villages of Maili Assessment Center (\$7.5M) - *Oahu*
 - Lift Mobile Navigation Centers (\$6M) – *Oahu*
 - Shelter Roof Repair and Renovation (\$1.25M) – *Oahu*
 - Keolahou Assessment Center (\$2,511,828) – *Hawaii Island*
 - West Hawaii Assessment Centers & Housing (\$1,500,000) – *Hawaii Island*
 - Maui LEAD Pilot Program (\$450K) – *Maui*
 - West Hawaii LEAD Pilot Program (\$450K) – *Hawaii Island*
 - Kauai LEAD Pilot Program (\$650k) – *Kauai*
 - OrgCode Training (\$70K) - *Statewide*

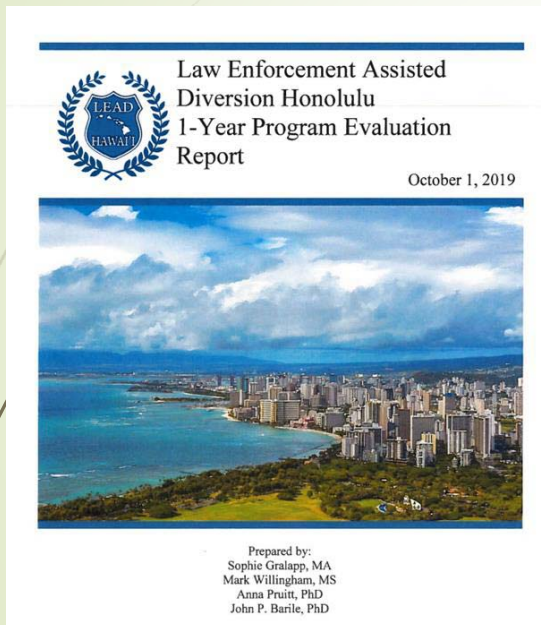
- ▶ **Building Permanent Housing capacity.**
 - Honolulu Permanent Supportive Housing (\$4.5M) – *Oahu*
 - Kahului Affordable Housing for Homeless Families (\$864,200) – *Maui*
 - Lihue Affordable Housing for Homeless Families (\$2,363,972) – *Kauai*
(Also includes funding for outreach)

- ▶ **Evaluation.**
 - Collaborative Quality Consulting (\$225K) - *Statewide*

Act 209, SLH 2018 – Ohana Zones

- **Oahu**
 - Five Projects (\$21,050,000)
- **Hawaii Island**
 - Three Projects (\$4,461,828)
- **Maui**
 - Two Projects (\$1,314,000)
- **Kauai**
 - Two Projects (\$3,013,972)
- **Statewide**
 - Training and Evaluation (\$295,000)

Law Enforcement Assisted Diversion (LEAD)



- On average, clients had **55% fewer cited encounters with law enforcement.**
- Clients **decreased time spent unsheltered by 38%.**
- Clients **increased time spent in emergency shelter by 138% and transitional shelter by 90%**
- On average, **number of days a month clients using methamphetamine decreased by 18%,**

RYSE Youth Access Center



- ▶ Ohana Zone program began in January 2019.
 - ❑ Served 112 youth as of December 31.
- ▶ Expanded outreach and shelter capacity for homeless youth (ages 18-24).
 - ❑ Added 10 new beds.
 - ❑ Added capacity for outreach and on-site case management and health services.
- ▶ Early outcomes show exits to permanent housing and increase in total income.
 - ❑ 42% of exiting youth went to PH.
 - ❑ 47% of youth increased total income.

Villages of Maili Assessment Center and Bridge Housing

- ▶ Opened in March 2019.
 - ❑ Served 376 individuals as of December 31.
- ▶ Expanded emergency shelter capacity for Oahu.
 - ❑ Bridge Housing beds provide short-term units for individuals assigned to a housing voucher while they are searching for a permanent unit.
- ▶ Over-200 connections to permanent housing or longer-term shelter.
 - ❑ 151 individuals exited to permanent housing.
 - ❑ 51 individuals exited to transitional shelter.
 - ❑ 1 individual exited to DV safe house.
 - ❑ 1 individual exited to treatment facility.



Keolahou Assessment Center



- Opened in October 2019.
- Increased emergency shelter capacity for East Hawaii.
 - ❑ Initially 25-bed capacity.
 - ❑ Will expand to 50-beds later this year.
- Partnership with a network of other social service providers.
- Long-term plans for the facility including permanent supportive housing on the upper floor.

Homeless Outreach and Navigation for Unsheltered Persons (HONU)

- Opened on December 13, 2019.
 - ❑ 78 individuals assisted as of December 31.
 - ❑ 55 placed into shelter.
 - ❑ 2 placed into permanent housing.
- Increases outreach and short-term shelter capacity on Oahu.
 - ❑ 24/7 intake and access.
 - ❑ Provides transportation assistance.
 - ❑ Refers out to longer-term placement within an average of two days.
- Partnership between Honolulu Police Department, City & County of Honolulu and social service providers.



Kumuwai Permanent Supportive Housing



- ▶ Began accepting new tenants December 2019.
 - 18 seniors assigned a voucher.
 - A total of 20 vouchers allotted for Kumuwai.
 - Eligible tenants must be 62 years or older and experiencing homelessness.
- ▶ The facility is owned by the City & County of Honolulu, and supportive services are provided by the State.
- ▶ Case management provided by the City & County of Honolulu's WorkHawaii Division.

Related Efforts

- **Section 811 Mainstream Vouchers** – HPHA awarded \$825,000 to increase housing vouchers for non-elderly persons with disabilities, including individuals experiencing homelessness.
- **Second Chance Act Pay for Success Initiative** – Honolulu Police Department, in partnership with DHS and Department of Public Safety, submitted an application to facilitate outcomes-based contracting to lower recidivism and homelessness for individuals exiting from incarceration.
- **Foster Youth to Independence Initiative** – HPHA in the process of applying for program to increase the number of housing vouchers for youth ages 18-24 who have a history of child welfare involvement and are at-risk of or currently experiencing homelessness.



Questions & follow up

Scott Morishige
Governor's Coordinator on Homelessness

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<http://homelessness.Hawaii.gov>



Homelessness and Housing, 2020

Hawai'i State Legislature: House Committee on Human Services & Homelessness and Senate Committee on Human Services
7 January 2020

We Are...

Data-Driven and Evidence-Based

The homeless family individuals' population declined by 15% to 1,357 from 1,590 in 2018. **From 2015 – 2019 there has been a 42% decrease** in homeless family individuals.

Homeless Family Individuals Population



From 2017-2019 the overall homeless population declined by 10%, the first declines since 2009.

Sheltered, Unsheltered, and Total Trends



We set goals and measure progress



For more information, please visit our Honolulu Dashboard at www.honolulu.gov/dashboard

Key City Collaborators

- Department of Community Services (DCS) www.honolulu.gov/dcs
- Customer Services Department (CSD) www.honolulu.gov/csd
- Department of Facility Maintenance (DFM) www.honolulu.gov/dfm
- Department of Land Management (DLM) www.honolulu.gov/dlm
- Department of Parks and Recreation (DPR) www.honolulu.gov/parks
- Department of Planning and Permitting (DPP) www.honolulu.dpp.org
- Honolulu Police Department (HPD) www.honolulu.pd.org

Also in partnership with the State of Hawaii and Partners In Care

Contact Us

Phone: 808.768.4675
Email: officeofhousing@honolulu.gov
Website: www.honolulu.gov/housing

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REV1119



Addressing Homelessness Together



"The only permanent solution to homelessness is housing and an effective support system, and the only way this can be achieved is through the city, state, and service providers working closely together."
– Mayor Kirk Caldwell

Our Greatest Need... Housing

Our Strategy



Between 2017 and 2018, City efforts have resulted in providing **2,401 total affordable housing units**.

Kahauike Village is a groundbreaking public-private initiative. Upon completion, it will **house approximately 600 formerly homeless individuals in families**.



In addition, the City is on schedule to provide over **1,150 additional housing units** for people with 60% area median income (AMI) and below.

Housing First

Housing First (HF) is a **nationally recognized best practice** proven to be most effective in assisting people experiencing chronic homelessness.

- The City currently has **375 HF vouchers**
- After four years, **84% of HF clients have not returned to homelessness**

Together We Can Address Unsheltered Homelessness!

On-Going Successes

Pūnāwai (2019)

431 Kuwili Street, Honolulu, HI 96817

Pūnāwai Rest Stop is a hygiene center providing free restrooms, showers, and laundry facilities. **This facility has an average daily attendance of 200 homeless visits.** This development continues to expand and will soon be home to the Pūnāwai Clinic and Hale Pūnāwai (2020).



LEAD (2018)

Honolulu Law Enforcement Assisted Diversion

- Participants experienced 38% reduction in unsheltered days on the street
- Participants reported a 30% decrease in violent and traumatic experiences

Mayors Challenge (2015)

- As of Sept. 2019, 2,016 veterans have entered into permanent housing
- Since 2015, the homeless veteran population decreased by 18%

HELP (2018)

Health, Efficiency, Long-Term, Partnerships

In the first 10 months of 2019, the monthly interagency joint outreach led by HELP resulted in **216 individuals accepting shelter services** to move off our streets.



New Innovative Programs

HONU (Winter 2019)

Homeless Outreach and Navigation for Unsheltered Persons

- Mobile and area-based
- Connects unsheltered persons to housing, shelter, and treatment programs

HONU SITE LAYOUT



Homeless Resource Center at Iwilei (2020)

- Meals
- Counseling
- Hygiene Supplies
- Clothing
- Employment training and services

The Outreach Navigation Program (2019)

- For those experiencing chronic homelessness
- Triage clients diagnosed with mental health disorders and/or substance use disorders
- Connect clients with services so they may begin their path to wellness

The Landlord Engagement Program (2019)

Connects landlords who have vacant units with clients experiencing homelessness or at-risk of becoming homeless

Housing is the Solution

- ▶ “The only permanent solution to homelessness is housing and an effective support system and the only way this can be achieved is through the city, state, and service providers working closely together.”

(Mayor Kirk Caldwell)

Housing First Delivers Results

- ▶ 95% of the City Housing First Vouchers target (315 vouchers) in increments 1-3 are utilized
- ▶ After four years, 84% of clients have not returned to homelessness
- ▶ See University of Hawai'i 2019 report at:
http://www.honolulu.gov/rep/site/ohou/HF-Year-4-Report_Final-web.pdf

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Focus for 2020: Unsheltered Homeless Persons

- ▶ Among the most vulnerable people in our community
- ▶ 90 deaths in 2018 with an average age under 53 years of age
- ▶ As of December 20, 2019, 104 homeless deaths were identified by the city medical examiner
- ▶ “The truly compassionate thing to do for our homeless population is to get them into shelter and off our streets where statistics show they are more likely to die at a relatively early age,” said Mayor Kirk Caldwell. “The statistics gathered by the medical examiner is a sobering wake-up call, and even for the shelter-resistant population, we need to get them into supportive housing as soon as possible and not allow them to die needlessly. This is what my program of ‘Compassionate Disruption’ is all about.”

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'Ohana Zone Funds: City and County

- ▶ Honolulu Permanent Supportive Housing:
 - ▶ 60 units total
 - ▶ \$4.5 million over three years
 - ▶ First new project (20 vouchers): Kumuwai (29 units) for homeless seniors dedicated in December 2019
 - ▶ Hale Maluhia (20 vouchers) with preference for homeless survivors of domestic violence
 - ▶ Scattered sites (20 vouchers) with preference for homeless LGBTQ+, those living with HIV, youth, and other subpopulations in need

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'Ohana Zone Funds: City and County (2)

- ▶ HONU: Homeless Outreach and Navigation for Unsheltered Persons
 - ▶ \$6 million over three years
 - ▶ Mobile navigation center with the first ever 24/7 access, services, and transportation to HONU
 - ▶ First one opened in the Waipahu Cultural Garden on December 13, 2019; will eventually have two operating simultaneously
 - ▶ Services include: hygiene and laundry facilities, medical care, mental health and substance use disorder counseling, transportation to shelter
 - ▶ Jointly led by the City Department of Community Services and the Honolulu Police Department
 - ▶ Presentation online at <http://www.honolulu.gov/rep/site/ohou/HONU-191021.pdf>

8

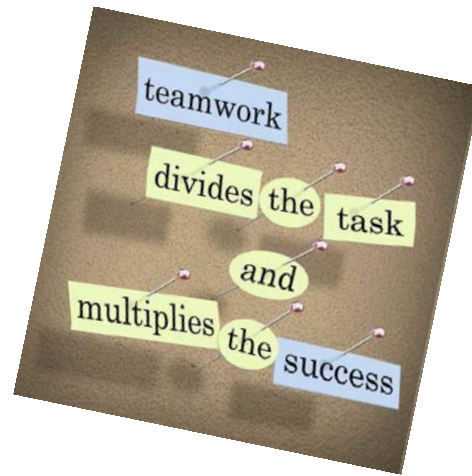
Other New Programs

- ▶ Pūnāwai
 - ▶ Pūnāwai Rest Stop (opened January 2019: hygiene center which services an average of 200 client daily)
 - ▶ Pūnāwai Clinic: opening in 2020 with urgent care and other services
 - ▶ Hale Pūnāwai: opening in 2020 with permanent supportive housing
- ▶ Outreach Navigation Program (2019)
 - ▶ Providing psychiatric and legal services (especially in support of Assisted Community Treatment) to the chronically homeless, those suffering from mental illness and/or substance use disorder, treatment resistant

Other New Programs (2)

- ▶ Landlord Engagement Program (2019)
 - ▶ Implement engagement and support activities/services to encourage landlord participation in all housing voucher programs
- ▶ Homeless Resource Center at Iwilei (opening in 2020)
 - ▶ To offer meals, counseling, clothing, employment training and services, hygiene supplies
- ▶ New Regulations on Short-Term Rentals effective August 1, 2019 (Bill 89 CD2 - Ordinance 19-18)
- ▶ Rules to Implement City's Affordable Housing Requirement released (April 2019)

Mahalo!



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YouTube: Honolulu Mayor's Office of Housing

Ohana Zone: UH-Maui Dorms Revitalization Project for Homeless Families

AH-8 County Owned Parcel North Papa
Avenue, Kahului

Project History

The University of Hawaii, Maui Dorms were built in 1981 to provide housing for college students attending Maui Community College.



Project Future

The current buildings will be repurposed to provide permanent housing for homeless families

- will include support services
- partnering with UH
- received Ohana Zone Funding
 - \$864K

Increase density on under-developed areas of the property

- up to 50 additional units



Current Status

- 12 Residential Apartments
 - 2-bedroom units
- 1 Community Building
 - Laundry
 - Mailboxes
- Green Space
- Lighted Parking



Current Status

- Structural Assessment Complete
 - Cost estimates
 - Schedules
 - Pending executive summary to tie it together
- Budget Amendment Transmitted to County Council for approval on 11/15/19
 - \$5M DURF funding
- Department is acting under Governor's Emergency Proclamation for the initial rehabilitation phase



Structural Assessment

Structural Report

- Central Recreation Building is in GOOD condition
 - Buildings A and C are in FAIR condition
 - Building B has the most damage to report and is in POOR condition.
-
- Termite damage
 - Dry rot in some areas



Structural Assessment

Structural Report

All of the buildings can be renovated. Necessary structural improvements have been identified in the Structural Assessment Report.

- All damaged wood or structural beams can be replaced.
- All Framing and Foundation areas of concern will be repaired and structurally updated to current 2006-International Building Code.
- Post renovation, all areas should be treated for termites to ensure no future damage will occur.



Renovation

- Renovation includes initial demolition “down to the studs” for removal and replacement of nearly everything except the structural framing and some floor and roof sheathing
- All interior and exterior siding and finishes will be replaced except some 2nd story finishes
- Apartments will be updated with in-kind fixture replacement.

Cost/Timeframe

Cost Estimate: **\$4,000,000**

Construction Plans & Permitting \$ 300,000

Construction \$3,700,000

Timeframe (from project/budget approval): 1 year estimated

Structural/Design (6 months)

Construction (6 months)

Recommendation - Renovation

Immediate and cost effective:

- Structures will be repaired and brought up to code
- Interior finishes will be replaced including all electrical and plumbing fixture
- Fast (approximately 1 year)
- Within budget

Next Steps

Phase I – Renovation/Reconstruction

- Budget amendment for \$5M DURF funding approved
- Transfer lease from UH to HHFDC (condition of funding)
- Initiate contract for structural design and Building Permitting
- Initiate contract for renovation scope
- Begin construction

Phase II – Entitlements

- RFP for EA/SMA & CIZ

-MAHALO-



PARTNERS IN CARE, OAHU'S CONTINUUM OF CARE



Partners In Care Oahu Continuum of Care

70 members

Represents

Emergency Shelters, Transitional Shelters
Support Service Agencies
Advocacy Groups
Private Citizens
Individuals with Lived Experience
Local, State, Federal Partners

Submits the Annual Funding Request to HUD - \$10,536,736 for 2019 funding request (with possibility of additional \$1 million Bonus funds)

Conducts Point In Time Count

Hosts the Annual Homeless Awareness Conference



Partners In Care Grants and Programs

Planning

Homeless Management Information System (HMIS)

- 317 Users
- 108 Programs
- 39 agencies

Coordinated Entry System (CES) Case Conferencing

Youth Homelessness Demonstration Project (YHDP)

Landlord Engagement Program (LEP)



Partners In Care Annual and Ongoing Activities

- Point In Time Count
 - Conducted Annually
 - January 23rd, 2020, 4am-11am
- Homeless Awareness Conference
 - November 13th, 2020, Ko'olau Ballrooms, Kaneohe
- HELP/Joint Outreach Event
 - Collaboration with HPD, Service Providers
- Blue Christmas
 - Winter Solstice
- Network Workshops
- Monitoring and Evaluation
- Training
 - Landlord Training
 - Tenant Training
 - Outreach/Case Management Training
 - HMIS Training (User training and Report training)
 - 1157 trainings
 - Additional Training As Needed



Partners In Care Prioritization for 2020

Monitoring and Evaluation – Program and Fiscal

Improve Data Base/Correct Errors

Complete Housing and Shelter Inventory

Complete Voucher Inventory

Increased Participation in CES

Continued Refinement of the CES

Appropriate and Timely Use of All Funds for Housing and Services

Support for All Service Providers



Bridging The Gap

Continuum of Care serving Hawai'i Island, Mau'i & Kaua'i

Brandee Menino
Chair

THE IMPACT OF HOMELESSNESS IN KAUA'I COUNTY

FISCAL YEAR 2019, 7/1/18-6/30/19

154

people moved into
permanent housing

30%

Exit rate to permanent
housing

633

HOMELESS
PERSONS SERVED
IN KAUA'I COUNTY

106

Average length of stay
in emergency shelter
(in days)

90%

Successfully remained
housed for 2+ years

Source: Bridging the Gap's Homeless Management Information System

THE IMPACT OF HOMELESSNESS IN KAUA'I COUNTY

FISCAL YEAR 2019, 7/1/18-6/30/19



67

families with
children



51%

of families are led
by single mothers



24%

are children



37%

of keiki are 5
years and under

Source: Bridging the Gap's Homeless Management Information System

THE IMPACT OF HOMELESSNESS IN KAUA'I COUNTY

FISCAL YEAR 2019, 7/1/18-6/30/19



10%

have lived in Hawai'i
under 1 year



64%

have lived in
Hawai'i 20+ years



6%

are U.S. Veterans



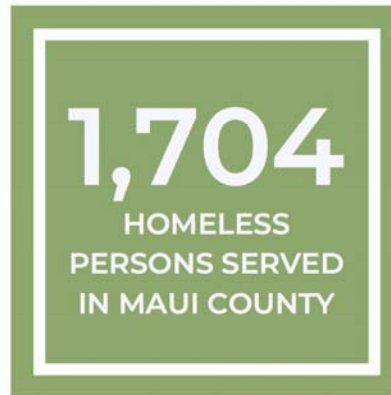
11%

are kūpuna

Source: Bridging the Gap's Homeless Management Information System

THE IMPACT OF HOMELESSNESS IN MAUI COUNTY

FISCAL YEAR 2019, 7/1/18-6/30/19



Source: Bridging the Gap's Homeless Management Information System

THE IMPACT OF HOMELESSNESS IN MAUI COUNTY

FISCAL YEAR 2019, 7/1/18-6/30/19



219

families with children



58%

of families are led by single mothers



28%

are children



42%

of keiki are 5 years and under

Source: Bridging the Gap's Homeless Management Information System

THE IMPACT OF HOMELESSNESS IN MAUI COUNTY

FISCAL YEAR 2019, 7/1/18-6/30/19



7%

have lived in Hawai'i
under 1 year



70%

have lived in
Hawai'i 20+ years



5%

are U.S. Veterans



8%

are kūpuna

Source: Bridging the Gap's Homeless Management Information System

THE IMPACT OF HOMELESSNESS IN HAWAI'I COUNTY

FISCAL YEAR 2019, 7/1/18-6/30/19

715

people moved into
permanent housing

70%

Exit rate to permanent
housing

1,324

HOMELESS
PERSONS SERVED
IN HAWAI'I COUNTY

91

Average length of stay
in emergency shelter
(in days)

80%

Successfully remained
housed for 2+ years

Source: Bridging the Gap's Homeless Management Information System

THE IMPACT OF HOMELESSNESS IN HAWAI‘I COUNTY

FISCAL YEAR 2019, 7/1/18-6/30/19



223

families with
children



57%

of families are led
by single mothers



38%

are children



39%

of keiki are 5
years and under

Source: Bridging the Gap's Homeless Management Information System

THE IMPACT OF HOMELESSNESS IN HAWAI‘I COUNTY

FISCAL YEAR 2019, 7/1/18-6/30/19



3%

have lived in Hawai‘i
under 1 year



77%

have lived in
Hawai‘i 20+ years



4%

are U.S. Veterans



7%

are kūpuna

Source: Bridging the Gap's Homeless Management Information System

BRIDGING THE GAP TOTALS

THE IMPACT OF HOMELESSNESS ACROSS THE NEIGHBOR ISLANDS

FISCAL YEAR 2019, 7/1/18-6/30/19

1,407

people moved into permanent housing

48%

Exit rate to permanent housing

3,661

HOMELESS PERSONS SERVED ON THE NEIGHBOR ISLANDS

108

Average length of stay in emergency shelter (in days)

79%

Successfully remained housed for 2+ years

Source: Bridging the Gap's Homeless Management Information System

BRIDGING THE GAP TOTALS

THE IMPACT OF HOMELESSNESS ACROSS THE NEIGHBOR ISLANDS

FISCAL YEAR 2019, 7/1/18-6/30/19



509

families with children



57%

of families are led by single mothers



31%

are children



40%

of keiki are 5 years and under

Source: Bridging the Gap's Homeless Management Information System

BRIDGING THE GAP TOTALS

THE IMPACT OF HOMELESSNESS ACROSS THE NEIGHBOR ISLANDS

FISCAL YEAR 2019, 7/1/18-6/30/19



6%

have lived in Hawai'i
under 1 year



71%

have lived in
Hawai'i 20+ years



5%

are U.S. Veterans



8%

are kūpuna

Source: Bridging the Gap's Homeless Management Information System



Bridging The Gap

Continuum of Care serving Hawai'i Island, Mau'i & Kaua'i

FOR MORE INFORMATION, CONTACT
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BMENINO@HOPESERVICESHAWAII.ORG



The High Cost of Homelessness

Presented by Lieutenant Governor Josh Green to House Leadership

Who Are Our Homeless?

- Around 10,000 on any given day
- 2,000 “Chronically Homeless” (Homeless more than 6 months)
- Over 300 homeless keiki
- Disproportionately Native Hawaiian (about 40% of homeless individuals and 58% of homeless families compared to 20% of overall population)
- Average life expectancy of 53
- Around 25% employed



The Cost to Our Health Systems



- ▶ 3.61% of Medicaid users = 61% of \$2 billion budget
- ▶ 13,000 people = \$1.2 billion
- ▶ \$4,650/day/person
- ▶ highest utilizers = \$82,000/year

Cost Saved by Housing



- ▶ \$300,000,000/year = Medicaid savings
- ▶ Drops cost/person by 43-73%
- ▶ Chinatown JOC saves Queen's > \$100,000/ week
- ▶ 12 million raised from private sector for H4

Threat to Our Tourism Economy

- 9,954,548 visitors in 2018
- 242,629 visitors per day
- \$17.82 billion in revenue
- \$2.08 billion in state tax revenue
- Largest industry in Hawaii
- 204,000 jobs



JOINT OUTREACH CENTERS

- Clinics provide medical services alleviating strain on ERs
- Saves \$105,000 a week
- Collaboration with law enforcement
- Primarily provides wound care and mental healthcare including long acting anti-psychotic meds





Kaneohe JOC

- Second location on Oahu opened in August to serve the Windward side of the island
- Private sector partners funded 90% of the project



THE KAUHALE INITIATIVE



What is “Kauhale”?



- A place of social respite
- Initial locations in Waianae, Waimanalo, and the Urban Core, followed by neighbor islands
- Ideally 12 communities throughout the islands
- Houses up to 100 people per location
- Cost between \$2.5 - \$ 5 million per community
- Permanent, sustainable housing
- Traditional, cultural model of communal housing
- Communal bathrooms, kitchen and Hale Noa reduce development costs.
- Rent can be kept affordable even for those with very low income.

Committed Partners



The Initial Kauhale

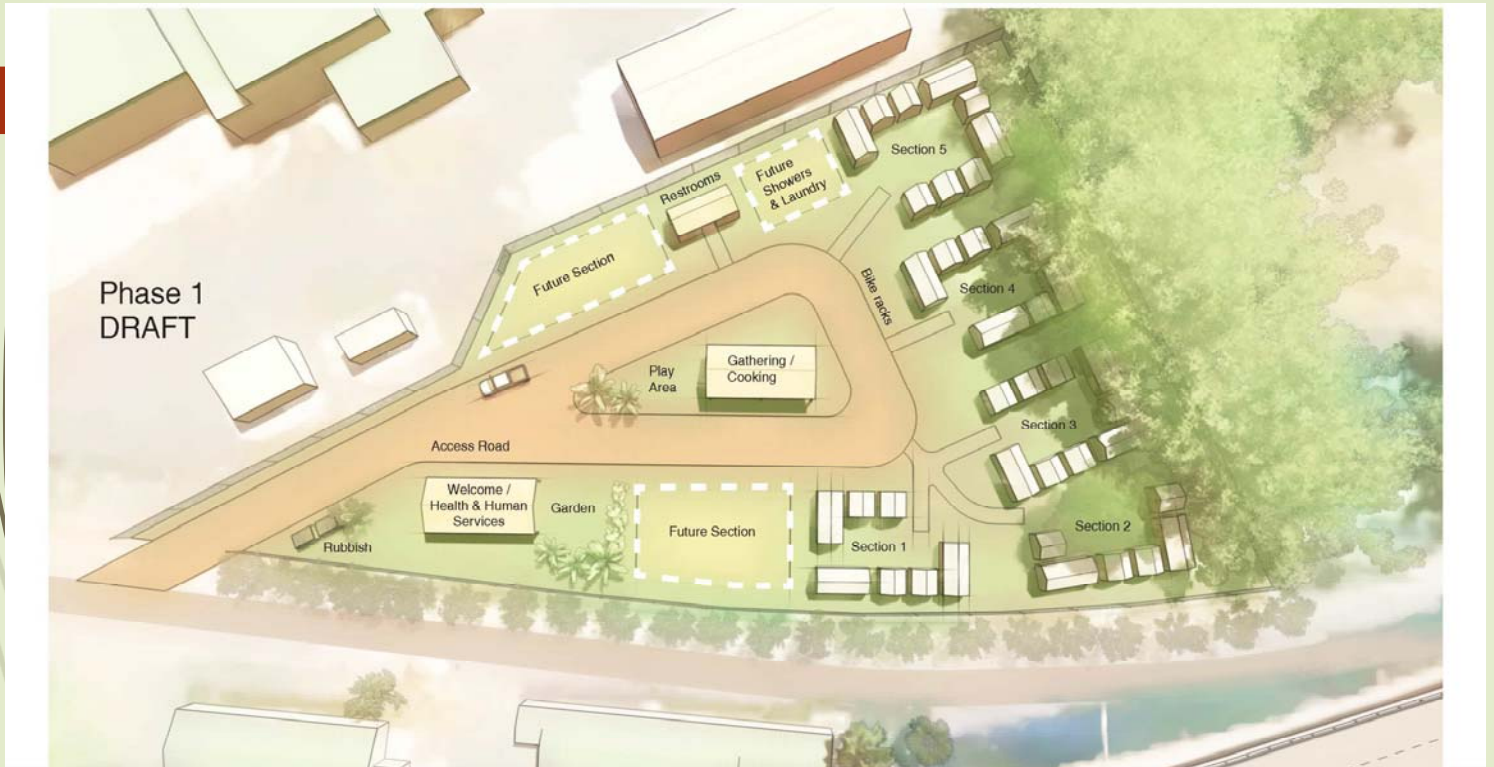
- Barber's Point
- Nimitz
- Waimanalo
- Waianae



Kauhale at Barber's Point



The Nimitz Parcel



Nimitz Kauhale designed by local advocates

Kauhale at Waimanalo



Waianae Comprehensive Health Center

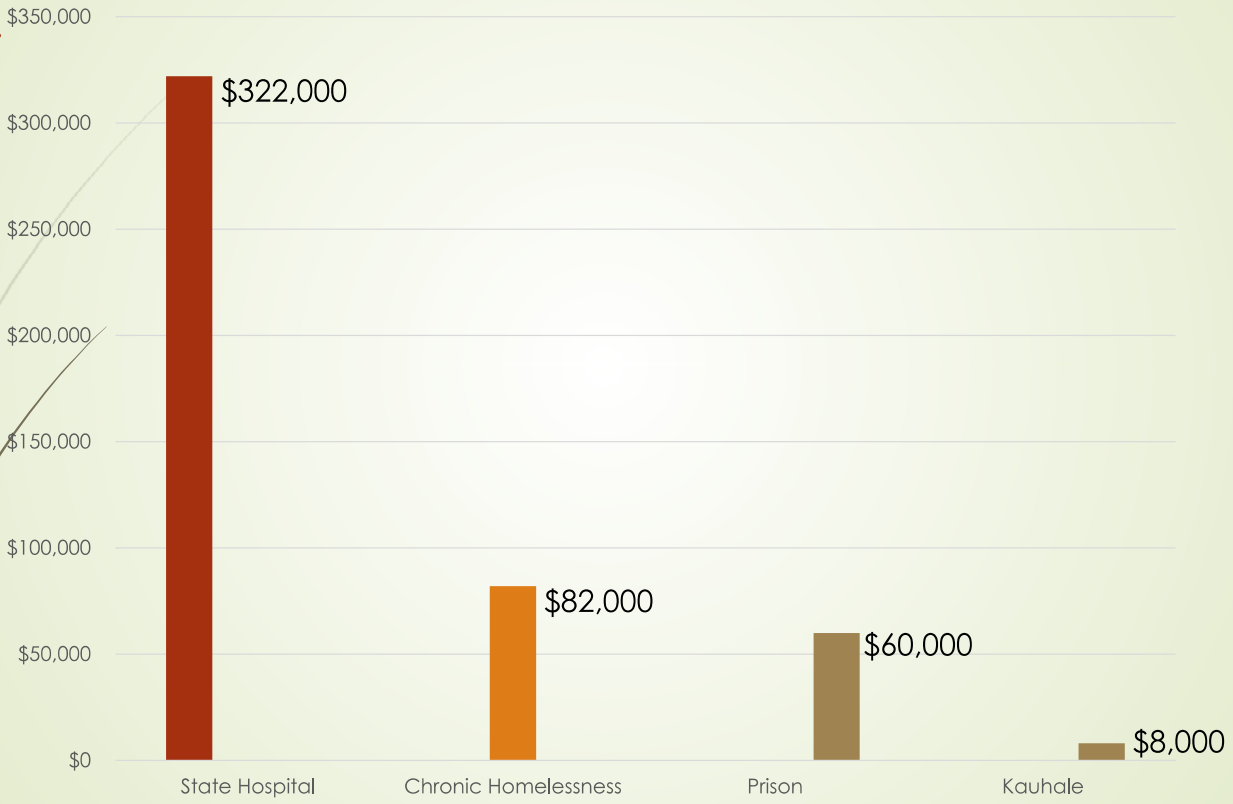
- Accessible and affordable care
- Available to the homeless on the Waianae Coast
- Modern medicine and traditional healing practices
- Behavioral healthcare
- Expanding to include emergency services



20 Year Master Plan



Homeless Cost Comparisons



Act 209, SLH 2018- Ohana Zones

Total amount allotted – \$31 Million

Out Reach and Emergency Shelters:

- \$1.8M – RYSE Youth Outreach Center
- \$7.5M – Villages of Maili
- \$6M – Lift Centers
- \$1.25M – Shelter Repairs (Oahu)
- \$2.5M – Keolahou Assessment Center
- \$1.5M – West Hawaii Assessment Centers and Housing
- \$450K – Maui LEAD Pilot Program
- \$450K – West Hawaii LEAD Pilot Program
- \$650K – Kauai LEAD Pilot Program
- \$70k – OrgCode Training

Total: \$22M

Building Permanent Housing Capacity

- \$4.5M –Honolulu Permanent Supportive Housing
- \$864K – Kahului Affordable Housing for Homeless Families
- \$2.364M – Lihue Affordable Housing for Homeless Families

Total: 7.8M

Statewide Evaluation

- \$225K – Collaborative Quality Consulting



Mental Health Projects

- ACT Treatment
- Additional Psychiatric Beds
- Mental Health Task Force

